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MID DEVON DISTRICT COUNCIL

A MEETING of the MID DEVON DISTRICT COUNCIL will be held in the Phoenix Chambers, Phoenix House, Tiverton on Wednesday, 24 October 2018 at 6.00 pm

ALL MEMBERS of the **COUNCIL** are summoned to attend for the purposes of transacting the business specified in the Agenda which is set out below:

[The next meeting is scheduled to be held in Tiverton on Wednesday, 19 December 2018 at 6.00 pm]

STEPHEN WALFORD

Chief Executive

16 October 2018

Members are reminded of the need to make declarations of interest prior to any discussion which may take place

Reverend Glyn Lewry (Sampford Peverell Team Mission Community) will lead the Council in prayer.

AGENDA

1 Apologies

To receive any apologies for absence.

2 Public Question Time

To receive any questions relating to items on the agenda from members of the public and replies thereto.

3 Declarations of Interest under the Code of Conduct

Councillors are reminded of the requirement to declare any interest, including the type of interest, and the reason for that interest, either at this stage of the meeting or as soon as they become aware of that interest.

4 **Minutes** (Pages 7 - 14)

Members to consider whether to approve the minutes as a correct record of the meeting held on 29 August 2018.

The Council is reminded that only those Members present at the previous meeting should vote and, in doing so, should be influenced only by seeking to ensure that the minutes are an accurate record.

5 Chairman's Announcements

To receive any announcements which the Chairman of the Council may wish to make.

6 **Petitions**

To receive any petitions from members of the public.

The following petition

We the undersigned residents of the Crediton area, are appalled at the outrageous and undemocratic decision of Mid Devon District Council Cabinet to sell the Market Street Council building to the highest bidder, contrary to the expressed wishes of full Council and their Scrutiny Committee. The building is an essential facility for local people and is used by many mostly voluntary groups. Therefore we request that the Cabinet reconsider their decision and instead sell the property to Crediton Town Council at 50% of the restricted value as recommended by council officers in April 2017.

has now reached 1746 signatures and this therefore triggers a debate at Council

In accordance with Procedure Rule 12.2 the following will apply: the petition organiser will be allowed to speak for 5 minutes to present the petition at the meeting. Only one person may speak to present the petition. The Council will then debate the petition for a maximum of 15 minutes (if the petition has 1500 signatures or more).

7 Notices of Motions

No motions were submitted for consideration by the Council.

8 **Reports** (Pages 15 - 380)

To receive and consider the reports, minutes and recommendations of the recent meetings as follows:

- (1) Cabinet
- 30 August 2018
- 27 September 2018
- 2) Scrutiny Committee
- 10 September 2018
- 8 October 2018

- (3) Audit Committee
- 18 September 2018
- (4) Environment Policy Development Group
- 4 September 2018
- (5) Homes Policy Development Group
- 11 September 2018
- (6) Economy Policy Development Group
- 6 September 2018
- (7) Community Policy Development Group
- 18 September 2018
- (8) Planning Committee
- 5 September 2018
- 19 September 2018
- 3 October 2018
- (9) Licensing Committee
- 9 October 2018
- (10) Regulatory Committee
- 9 October 2018
- 9 Mid Devon and the Local Industrial Strategy (Pages 381 384)

To consider a report in the Leader's name, authored by the Chief Executive seeking delegated authority for approval of the Local Industrial Strategy to the Heart of the South West Joint Committee.

10 Questions in accordance with Procedure Rule 13

To deal with any questions raised pursuant to Procedure Rule 13 not already dealt with during the relevant Committee reports.

11 Outside Body Appointment

To seek nominations and appoint one Member of the Council to the Heart of the South West Local Enterprise Partnership Joint Scrutiny Committee (the Terms of Reference state that this must not be a Cabinet member or a County Councillor). The Joint Scrutiny Committee will provide a strategic overview and scrutiny of the activities of the Heart of the South West Local Enterprise Partnership (LEP).

12 Special Urgency Decisions

Decisions taken under Rule 16 (of the Constitution) Special Urgency – July to September 2018

There have been no such decisions in this period.

13 Questions to Cabinet Members

Cabinet Members will answer questions from Members on their Portfolios.

14 Members Business

To receive any statements made and notice of future questions by Members.

Note: the time allowed for this item is limited to 15 minutes.

Anyone wishing to film part or all of the proceedings may do so unless the press and public are excluded for that part of the meeting or there is good reason not to do so, as directed by the Chairman. Any filming must be done as unobtrusively as possible from a single fixed position without the use of any additional lighting; focusing only on those actively participating in the meeting and having regard also to the wishes of any member of the public present who may not wish to be filmed. As a matter of courtesy, anyone wishing to film proceedings is asked to advise the Chairman or the Member Services Officer in attendance so that all those present may be made aware that is happening.

Members of the public may also use other forms of social media to report on proceedings at this meeting.

Members of the public are welcome to attend the meeting and listen to discussion. Lift access to the first floor of the building is available from the main ground floor entrance. Toilet facilities, with wheelchair access, are also available. There is time set aside at the beginning of the meeting to allow the public to ask questions.

An induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, or if you would like a copy of the Agenda in another format (for example in large print) please contact Sally Gabriel on:

Tel: 01884 234229

E-Mail: sgabriel@middevon.gov.uk

Public Wi-Fi is available in all meeting rooms.



Agenda Item 4

MID DEVON DISTRICT COUNCIL

MINUTES of a MEETING of the COUNCIL held on 29 August 2018 at 6.00 pm

Present

Councillors P J Heal (Chairman)

Mrs H Bainbridge, A Bush, Mrs C Collis, Mrs F J Colthorpe, D R Coren, N V Davey, W J Daw, R M Deed. Mrs G Doe. R J Dolley. C J Eginton, J M Downes. R Evans. S G Flaws, Mrs S Griggs, T G Hughes. P H D Hare-Scott. Mrs B M Hull. D J Knowles, B A Moore. Mrs J Roach, Mrs E J Slade. C R Slade. T W Snow, J D Squire, Mrs M E Squires, R L Stanley, L D Taylor and N A Way

Apologies Councillors

Mrs E M Andrews, Mrs A R Berry,

Mrs J B Binks, K Busch, R J Chesterton, Mrs C P Daw, L G J Kennedy, F W Letch, R F Radford, F J Rosamond, Mrs N Woollatt

and R Wright

38 Apologies

Apologies were received from: Councillors: Mrs E M Andrews, Mrs A R Berry, Mrs J B Binks, K Busch, R J Chesterton, Mrs C P Daw, L G J Kennedy, F W Letch, R F Radford, F J Rosamond, Mrs N Woollatt and R Wright.

39 Public Question Time

Honorary Alderman David Nation referring to the sale of the Crediton Office made the following statement - You won't be surprised to learn that my question concerns your atrocious decision or should I say the atrocious decision of three Members of the Cabinet to sell the council building in Market Street, Crediton to a commercial bidder, rather than abide by the democratic decision, and I am pleased to hear that in your prayers this evening, that you are still a democracy and yet the clear democratic will of your entire Council was to offer the building for sale to Crediton Town Council at half the valuation. That would have been totally fair and in keeping with the precedent set with regard to the Tiverton Town Hall.

So my question really, and it is especially significant I think, since I have heard today and many of your Members probably aren't aware of this, that the intention to sell that building commercially, that no discussion or information has been imparted by any Council official to the two major tenants in that building. Those are Citizens Advice and Community Transport. Now it takes a lot to surprise me but I am absolutely flabbergasted that this has been going on for 12 months, and whilst a lot of people thought that you would not be as silly as to carry it out, those tenants have had no meetings, no information at all from the Council. That I find absolutely appalling.

But my question in particular, is to those three Cabinet Members who voted to sell this building commercially, are you aware of the strength of feeling in Crediton about this decision. Now you all know that this is a large sparsely populated district and it is difficult to achieve community cohesion right across the area. I think Cabinet Members and any other Members inclined to vote for this proposal and to carry it through ought to be aware of the strength of feeling in Crediton and the disgust towards this Council, will do your standing and the atmosphere throughout the district no good at all.

I have been involved in a good many petitions over several decades in Crediton and I have never known the anger which is felt on the street about this proposal. It is intense, people are fuming. These petitions which you will hear about later are in nearly all the shops in Crediton, people are falling over themselves to sign the petition to show their disgust and I very much hope that those of you, especially Cabinet Members, if this is a delegated decision as I think it must be, are inclined to go through with this deal, bear that in mind you will do the morale in Mid Devon District nothing but harm if you continue with this proposal.

The Chief Executive responded by highlighting the fact that the vote at full council was not a decision. Alderman Nation had accurately pointed out the governance terms; it is the Cabinet that makes the decision, and the wording of the vote at full council was only one of urging Cabinet. In terms of the outcomes, procedurally it carries no weight, it is important to set that in context.

Mr Quinn referring to Item 4 (Minute of the previous meeting) stated that there is an error in the minutes of the meeting of Full Council on 27 June 2018 - specifically in the questions to Cabinet Members item

Councillor Dolley asked "if a progress report of the 3 Rivers Development Company would be presented to Council?"

The minutes state that the response from the Cabinet Member for Housing Councillor Stanley was: "The Cabinet Member stated that annual accounts and the business plan for the Development Company had been reported to both the Cabinet and the Scrutiny Committee."

However the audio recording of the Council meeting has Councillor Stanley clearly stating (and I quote): "3 Rivers is a company that is outside this Council. The Councils owns 100% of its share, as you know, and it is reported once a year in the accounts and that is as far as we go. It is exactly the same as Devonshire Homes - they don't report to the Council, or the public, and the same applies to 3 Rivers". (End of quote)

Councillor Stanley made a clear and accurate statement, but the minutes do not remotely reflect what he said.

It is important that the minutes should be correct. So my question, through the Chairman is:

Will the minutes be corrected so as to show the actual words used by Councillor Stanley in his reply?

Cllr Mrs J Roach stated that she intended to move an amendment to the minutes.

40 Declarations of Interests under the Code of Conduct (00-10-21)

Members were reminded of the need to declare any interests when appropriate.

41 Minutes (00-10-56)

Subject to an amendment to Minute 36 (para 8) Councillor Stanley's response that 3 Rivers is a company that is outside this Council. The Councils owns 100% of its share, as you know, and it is reported once a year in the accounts and that is as far as we go. It is exactly the same as Devonshire Homes - they don't report to the Council, or the public, and the same applies to 3 Rivers, the minutes of the meeting held on 27 June 2018 were agreed as a correct record and signed by the Chairman.

42 Chairman's Announcements (00-20-32)

The Chairman had the following announcements to make:

- He had hosted the suffragette event in July and was joined by many female Councillors including the first female Honorary Alderman.
- He had also visited a number of Parish Councils since the last meeting of Council.

43 **Petitions (00-21-20)**

Mr Collier from Crediton presented a petition with over 800 signatures to the Chairman of the Council and outlined the basis for the petition - we the undersigned residents of the Crediton area, are appalled at the outrageous and undemocratic decision of Mid Devon District Council Cabinet to sell the Market Street Council building to the highest bidder, contrary to the expressed wishes of full Council and their Scrutiny Committee. The building is an essential facility for local people and is used by many mostly voluntary groups. Therefore we request that the Cabinet reconsider their decision and instead sell the property to Crediton Town Council at 50% of the restricted value as recommended by council officers in April 2017.

44 Notices of Motions (00-24-00)

(1) Motion 549 (Councillor R B Evans – 8 June 2018)

The following Motion had been referred back to the Environment Policy Development Group for further consideration and report:

In order that MDDC can take proactive action to assist with the reduction in the use and sale of single use plastic the following motion sets out some initial actions to assist the aim of reduced plastic use with a stated aim to add agreed actions as when viable solutions are available.

The Council therefore agrees to:

Phase out the use of single use plastics (SUP) by MDDC and its suppliers by the end

of 2018 or whenever current contracts expire that would be effected by the required removal of the use or supply of SUP's that may run past this date.

To include, but not exclusively, building materials, chemical containers, paints, chemicals, cleaning products, oil, lubricants, fuel additives, plastic cups, and cutlery. Straws, sachets of sauce and any identified SUP items commonly used but not listed.

Where practicable seek to reduce or remove the use of SUP when dealing with partnership agreements with Devon County Council within leisure facilities.

End the sale of SUP in council buildings including SUP drinks bottles within any all vending machines on MDDC property.

Investigate possibilities of pop up vendors at all events within MDDC area avoiding SUP.

Work with tenants and operators of commercial properties owned by the council to support the phasing out of SUP.

This to include an MDDC initiative encouraging residents when shopping to "avoid the plastic, take a basket, buy loose fruit and vegetables "

Work with festival organisers to create policy in which single use disposable plastic cups are replaced at all festivals within our area with reusable or deposit scheme cups.

One area of exception to be that of medical supplies of any form, to ensure no supply of any equipment or product is in any way compromised.

The Environment Policy Development Group at its meeting on 10 July 2018 considered the Motion and recommended that it be supported.

In accordance with Procedure Rule 16.8 Councillor R B Evans requested a slight amendment to his motion with the insertion of the words "as soon as practicable to" after "The Council therefore agrees".

Following discussion and upon a vote being taken, the **MOTION** was declared to have been **CARRIED**.

Note: Councillor T W Snow requested that his abstention from voting be recorded.

45 Reports - Cabinet - Report of the meeting held on 5 July 2018 (00-32-56)

The Leader presented the report of the meeting of the Cabinet held on 5 July 2018.

1. Local Plan Examination Hearing – (Minute 41)

The Leader **MOVED** seconded by Councillor P H D Hare-Scott:

THAT the recommendations of the Cabinet as set out in Minute 41 be **ADOPTED**.

Upon a vote being taking, the **MOTION** was declared to have been **CARRIED**.

46 Cabinet - Report of the meeting held on 9 August 2018 (00-33-47)

The Leader presented the report of the meeting of the Cabinet held on 9 August 2018.

47 Scrutiny Committee - Report of the meeting held on 1 August 2018 (00-34-19)

The Vice Chairman of the Scrutiny Committee presented the report of the meeting of the Committee held on 1 August 2018.

48 Scrutiny Committee - Report of the meeting held on 13 August 2018 (00-36-53)

The Vice Chairman of the Scrutiny Committee presented the report of the meeting of the Committee held on 13 August 2018.

Note: Councillor R J Dolley drew the meetings attention to Minute 49 and the risk report which had been discussed at the meeting.

49 Audit Committee - Report of the meeting held on 16 July 2018 (00-41-16)

The Chairman of the Audit Committee presented the report of the meeting of the Committee held on 16 July 2018.

Notes:

- i) Councillor R M Deed drew attention to Minute 23 and the documents he had been promised;
- ii) Councillor R B Evans drew attention to Minute 24 and the fact that the accounts had been delivered on time and had been verified by the external auditor.

50 Environment Policy Development Group - Report of meeting held on 10 July 2018 (00-47-39)

The Vice Chairman of the Environment Policy Development Group presented the report of the meeting of the Group held on 10 July 2018.

51 Homes Policy Development Group - Report of the meeting held on 17 July 2018 (00-48-26)

The Chairman of the Homes Policy Development Group presented the report of the meeting of the Group held on 17 July 2018.

52 Economy Policy Development Group - Report of the meeting held on 12 July 2018 (00-49-00)

The Chairman of the Economy Policy Development Group presented the report of the meeting of the Group held on 12 July 2018.

53 Community Policy Development Group - Report of the meeting held on 24 July 2018 (00-49-40)

The Chairman of the Community Policy Development Group presented the report of the meeting of the Group held on 24 July 2018.

<u>Note</u>: Councillor B A Moore highlighted the Member Briefing that had taken place with regard to diet, lifestyle and nutrition mentioned in Minute 19.

54 Planning Committee - Report of the meeting held on 11 July 2018 (00-51-17)

The Chairman of the Planning Committee presented the report of the meeting of the Committee held on 11 July 2018.

55 Planning Committee - Report of the meeting held on 8 August 2018 (00-52-55)

The Chairman of the Planning Committee presented the report of the meeting of the Committee held on 8 August 2018.

Note: The Leader made reference to Minute 37 which highlighted the erroneous report in the Crediton Courier relating to 10 planning applications in Crediton. The Chief Executive informed the meeting that he had written to the editor to convey the Planning Committee's concerns about misleading residents but he had not yet received a response.

56 Questions in accordance with Procedure Rule 13 (00-57-45)

There were no questions submitted under Procedure Rule 13.2.

57 Special Urgency Decisions (00-57-59)

With regard to any decisions taken under Rule 16 (of the Constitution) Special Urgency – April to June 2018.

The Chairman informed the meeting that no such decisions had been taken in this period

58 Questions to Cabinet Members (00-58-02)

Cllr R M Deed addressing the Leader asked how many FOI requests had been made by Members over the last 2 years?

The Leader responded stating that he did not have that information to hand, but would provide a written response.

Councillor Deed stated that if there was at least one, then it was sad that Members would have to take this route to gain information.

Councillor Mrs J Roach stated that she had read in the Gazette that £10,000 had been paid to Sir Ian Amory for taking a covenant away from Iand to the rear of the Town Hall, which budget paid for this and who authorised this payment?

The Chairman stated that a written response would be provided.

Councillor Mrs J Roach addressing the Cabinet Member for Housing stated that in the minutes that had been amended, Councillor Stanley said that it was exactly the same as Devonshire Homes, but I've read the report and 3 Rivers have staff that are seconded and they have a loan and other land passed over to them, have Devonshire Homes been treated in the same way?

The Cabinet Member for Housing stated that the comment was made regarding how the company reports performance for the year; it did not report to committee but the information was placed in the public domain once a year. The Chairman indicated that all accounts go to Companies House and then they are a public document for everyone to look at

Councillor D J Knowles addressing the Leader and referring to gardens, roundabouts and grass cutting stated that the gardens were abysmal, no weeding or grass cutting had taken place, and Tiverton Town Council paid £17,000 a year for grass cutting in the town and were beginning to wonder what they were paying for.

The Leader responded stating that he was sorry that Councillor Knowles was not satisfied with the standard of work. He asked that any particular issues be referred to Stuart Noyce and that if particular areas could be identified then Stuart Noyce would deal with them.

59 Members Business (1-02-36)

The Leader informed the meeting that the State of the District Debate would take place before the end of the calendar year and that the subject would be on Brexit and how it related to the economy of Mid Devon.

Councillor R L Stanley requested a public apology from Councillor Mrs Roach about a comment she had made in the Planning Committee.

Councillor Mrs Roach stated that she had received Councillor Stanley's email and what she had said was that it had been established that Planning Committees could act politically - she had said - not this one. It had been established that some Planning Committees could act politically and she would not apologise.

Councillor C R Slade made a personal statement informing the meeting that they had heard from the Coroner regarding Clarissa's death, she had died from a sudden unexplained cardiac arrhythmia therefore natural causes, her heart had stopped beating whilst she was asleep, there were no suspicious circumstances. He added that a tree would be planted at the University on 15 October and that a plaque had been unveiled in the market reflecting Clarissa's support for the Electric nights events, this plaque had been put in place by the Market Team and traders.

Councillor N Way referring to the petition that had been handed in stated that there was also an online version of the petition and that it was quite possible that there were over 1000 signatures.

Councillor T W Snow sought assurance that the State of the District Debate would not be a lecture but would include a question and answer session that everyone could join in with.

Councillor R M Deed stated that he was very interested in Brexit having studied the European Union, he thought that the date of the event was very close to the next election and hoped that it did not become an election debate. He hoped that that pros and cons would be put forward and that there would be a good panel for a lively and informative debate.

(The meeting ended at 7.10 pm)

CHAIRMAN

Agenda Item 8

MID DEVON DISTRICT COUNCIL

MINUTES of a MEETING of the CABINET held on 30 August 2018 at 2.15 pm

Present

Councillors C J Eginton (Leader)

R J Chesterton, P H D Hare-Scott, C R Slade, Mrs M E Squires and

R L Stanley

Also Present

Councillor(s) Mrs E M Andrews, Mrs B M Hull and T W Snow

Also Present

Officer(s): Stephen Walford (Chief Executive), Andrew Jarrett (Deputy

Chief Executive (S151)), Jill May (Director of Corporate Affairs and Business Transformation), Andrew Pritchard (Director of Operations), Jenny Clifford (Head of Planning, Economy and Regeneration), Catherine Yandle (Group Manager for Performance, Governance and Data Security), Philip Langdon (Solicitor), John Bodley-Scott (Economic Development Team Leader), Tina Maryan (Area Planning Officer) and Sally Gabriel (Member Services Manager)

56. **APOLOGIES**

There were no apologies.

57. PUBLIC QUESTION TIME (00-01-10)

Honorary Alderman David Pugsley referring to Item 5 (Cullompton Town Centre Relief Road Route Options, Public Consultation) on the agenda stated that: The original intention was to improve Junction 28. That needs to be done and presumably everyone was in favour, in Cullompton itself and in the surrounding villages. The Council then decided to transfer the money to a relief road which does nothing at all to improve the situation at Junction 28. That is such a radical change as to justify public consultation on that issue, and not merely on the route of the proposed road. There are 3 possibilities.

Option A: Combine it with the consultation on the preferred route by adding a further option, "None of the above," or "Give the money back to Junction 28 improvements," or something similar. Or at least allow option D, which would take some pressure off Junction 28 and would therefore probably be supported by many users of the junction. That would have the advantage of having one consultation only.

Option B: Hold a public consultation on the principle of transfer after the preferred route has been chosen. That would have the advantage that everyone knew the details when they voted on the basic principle of the transfer between Junction 28 and the relief road.

Option C: Ignore public opinion on this issue altogether by not holding a public consultation at all on the transfer between Junction 28 and the relief road.

And my question to the Cabinet is: which of these options would you prefer?

Catherine Penharris also referring to item 5 on the agenda asked how are you able to make decisions when you are not in possession of all the reports from Arcadis and if you do have them why have you not circulated them to CCA?

In the flood risk assessment why are there only the 5 recommendations listed and none of the appendices available?

With regard to Options a), b), c) and d) – how can you put forward 4 options with d) already being discounted because of flood issues and possibly c) because of financial issues, therefore it looks like a) or b) are the only options, the public are being misled on the choice available, you are putting the options through Cullompton's greatest asset.

58. DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00-07-58)

Members were reminded of the need to declare any interests when appropriate.

59. MINUTES OF THE PREVIOUS MEETING (00-08-16)

The minutes of previous meeting were approved as a correct record and signed by the Chairman.

60. CULLOMPTON TOWN CENTRE RELIEF ROAD ROUTE OPTIONS PUBLIC CONSULTATION (00-09-13)

The Cabinet had before it a * report of the Head of Planning, Economy and Regeneration seeking agreement to go out to public consultation over route options for the town centre relief road for Cullompton.

The Cabinet Member for Planning and Economic Regeneration outlined the contents of the report reminding the meeting of the previous report considered in May 2018 which identified the current opportunity to progress planning for the delivery of a relief road in connection with the available funding stream via the Council's Housing Infrastructure Fund (HIF). The delivery of a relief road for Cullompton had been a long term objective receiving policy support within both the adopted and submitted Local Plans which would deliver benefits to the operation of J28 of the motorway and would also enable the reduction of traffic flows through the town centre resulting in air quality and town centre amenity benefits. Significant highway improvements would be required to serve the proposed garden village to the east of J28 and a relief road would form the first part of such improvements.

Since the meeting in May, officers had worked closely with Devon County Council Highway Authority to assess potential options for a relief road. He identified the options (and plans) outlined in the report explaining the reasons why option d) had been discounted due to flood risk. Therefore options a), b) and c) were proposed to be taken forward for public consultation. Following the public consultation period the preferred option would be considered at a future meeting of the Cabinet.

The Head of Planning, Economy and Regeneration provided responses to questions raised in Public Question Time: with regard to whether the relief road would benefit J28, advice had been sought from the Highway Authority and Highways England and it was felt that a relief road would give some improvements to Junction 28 with regard to issues with AM peak traffic, it would help distribute queuing and aid the PM traffic issues of queuing back on to the north bound off slip of the motorway which was of concern to Highways England; the fact that the original improvements to J28 were no longer supported by either the Highway Authority or Highways England, as it was felt that those original plans would not benefit traffic flow and junction operation as initially expected and they had expressed strong concern over the ability to construct the scheme. Accordingly neither wished to take responsibility for its delivery and favoured the delivery of a relief road. Therefore it was felt that consulting on directing funds to J28 was not really an option as this was undeliverable.

With regard to questions relating to the flood risk assessment, work was still being undertaken to assess the flood implications of each option, however a flood risk assessment was available for the main flood corridor which considered a highway intervention, all the necessary information would be available when a final decision was made on the preferred option. All the information relating to the flood risk assessment was on the website and therefore was publically available. Option d) had been discounted, however option c) would form part of the consultation package along with options a) and b).

The Chairman read a representation from Cllr Mrs Woollatt who had been unable to attend the meeting which highlighted:

- The route to the east of the motorway would not meet with the HIF funding requirements and the need to state the reasons why
- Previous consultation events (in particular the Crediton Link Road) and the fact that information pamphlets had been distributed as part of the consultation process and that the pamphlet had included lots of frequently asked questions and whether a similar approach could be incorporated into the consultation for Cullompton.

The Head of Planning, Economy and Regeneration informed the meeting that it was the view of the highway consultant and the Highway Authority that option c) would not be able to be delivered by 2021 because of bridging structures, the more involved design, permissions and construction that would be needed and would not be completed in time for the funding opportunity. She stated that she would liaise with Devon County Council with regard to the distribution of pamphlets, although the Crediton consultation had taken place 10 years earlier and today the majority of consultations were more web based, however this issue would be considered. She agreed that an FAQ document would be produced and that Members may like to consider extending the consultation period to 6 weeks.

Consideration was given to the views of local Ward Members:

- Whether the options were all about funding and whether additional funding streams could be considered
- Whether the options should consider the Garden Village
- Why should Cullompton have the cheapest options

- The need to consider other options
- Safety issues in Meadow Lane
- Whether cycle routes would be included in the options
- · Whether a junction at Willand was feasible
- The need to look at an integrated transport plan

Further consideration was given to:

- Whether the relief road would benefit J28
- Whether the relief road would be a short term option
- The possibility of further available funding
- Concerns for the CCA fields
- Whether additional roundabouts could be used for options c) and d) and whether the established bridges at the Duke Street end attributed to the flooding issues
- Whether consultation material could be made available in the Hayridge and Leisure Centre and possibly through the local magazine
- The impact of the relief road on Duke Street
- Whether to extend the consultation period to 6 weeks
- The intention to hold the meeting in Cullompton to agree the preferred option

RESOLVED that

- a) The Cullompton town centre relief road route options be approved for public consultation.
- b) Delegated authority be given to the Head of Planning, Economy and Regeneration in consultation with the Cabinet Member for Planning and Regeneration to prepare and finalise consultation material.
- c) The consultation period to consider the options available for a relief road be extended to 6 weeks.

(Proposed by Clir R J Chesterton and seconded by Clir C R Slade)

Note: * Report previously circulated, copy attached to minutes.

61. BLACKDOWN HILLS - AREA OF OUTSTANDING NATURAL BEAUTY (AONB) MANAGEMENT PLAN REVIEW (1-03-59)

The Cabinet had before it a * report of the Head of Planning, Economy and Regeneration updating Members on the proposed review of the Blackdown Hills (AONB) Management Plan and requesting approval to undertake a public consultation with regard to this.

The Cabinet Member for Planning and Economic Regeneration outlined the contents of the report stating that the Council had together with other local authorities authorised the Blackdown Hills AONB Partnership to undertake a review of the Management Plans for the AONB by April 2019 as required under Section IV of the Countryside and Rights of Way Act 2000. The past year had seen a period of review with key partners and partnership members in advance of a wider public consultation on a draft plan.

The meeting welcomed Mr Youngs (AONB Manager) who explained by way of presentation the background to the AONB in the Blackdown Hills and the make-up of the partnership, the work that had taken place, the key facts and special qualities with regard to the area, the primary and secondary purposes of AONB's and photographs highlighting some of the locations within the area. He also explained the work that was taking place to review the management plan.

Consideration was given to funding streams and the possibility of setting up an AONB for the Exe Valley.

RESOLVED that the public consultation on the review of the Blackdown Hills AONB Management Plan be agreed.

(Proposed by Cllr R J Chesterton and seconded by Cllr Mrs M E Squires)

Note: *Report previously circulated, copy attached to minutes.

62. CULM GARDEN VILLAGE - GOVERNANCE, DECISION MAKING AND UPDATE ON PROJECT PROGRESS AND PROPOSED CHANGES TO GOVERNANCE THROUGH REFINED DECISION MAKING POWERS OF THE DELIVERY BOARD. (1-20-00)

The Cabinet had before it a * report of the Head of Planning, Economy and Regeneration providing an update on the implementation of the Culm Garden Village governance arrangements since the Cabinet decision of July 2017 and the establishment of clear lines of decision making for the project going forward.

The Cabinet Member for Planning and Economic Regeneration outlined the contents of the report highlighting how the Culm Garden Village had been awarded its status and the work that had taken place to date which included a number of key milestones Community and stakeholder engagement had been which had been reached. supporting the locally led project and master planning work was being progressed as was work relating to the delivery of key pieces of infrastructure. He outlined the governance arrangements in place which included the delivery board (and its decision making powers), the community/stakeholder landowner/developer forum and the project team. The delivery board now included representation from Highways England and the local MP. The next steps would be to produce a framework masterplan for long term growth of the garden village and a Supplementary Planning Document. A bespoke website would be launched which would form the basis for engagement with the stakeholders and the local community. He also mentioned the funding from the HIF for a relief road which has been discussed earlier in the meeting and the long term requirement for a new motorway junction.

Consideration was given to:

- The need for an integrated transport plan to include a bus station in the vicinity of the proposed railway station
- The wider community benefits that would come from the Garden Village
- The Greater Exeter Strategic Plan being the intended policy vehicle to allocate the remainder of the Garden Village

RESOLVED that

- a) The project process and implementation of the previously agreed governance arrangements be noted;
- b) The decision making powers and framework for the Culm Garden Village project and its Delivery Board be agreed as set out in 2.3.7 and 2.3.8 of the report.

(Proposed by Cllr R J Chesterton and seconded by Cllr P H D Hare-Scott)

Note: * Report previously circulated, copy attached to minutes.

63. PROJECT MANAGEMENT CONTRACT AWARD FOR CULM GARDEN VILLAGE, CULLOMPTON (1-41-23)

The Cabinet had before it a * report of the Head of Planning, Economy and Regeneration seeking approval to extend the Culm Garden Village project management contract for a further year and to establish delegated authority for further extensions to the contract (subject to sufficient funding being in place).

The Cabinet Member for Planning and Economic Regeneration outlined the contents of the report stating that in August 2017 the contract for project management services for the Garden Village was awarded; this was initially for 1 year. He outlined the remit of the project manager and his work to date. It was therefore proposed that the contract be extended for a further year and that delegated authority be sought to award subsequent annual one year extensions to the contact.

Consideration was given to the work of the project manager and how his work was managed.

RESOLVED that

- a) A 1 year extension to the Culm Garden Village project management contract be awarded to the existing supplier with an agreed annual cost of £66,000.
- b) Delegated authority be given to the Head of Planning, Economy and Regeneration in consultation with the Cabinet Member for Planning and Regeneration to award subsequent annual one year extensions to the contract subject to:
 - i)Funding being in place to cover the cost of the provision of this service.
 - ii) Continuing to be satisfied with the quality of the service provided.

(Proposed by Cllr R J Chesterton and seconded by Cllr C R Slade)

Note: * Report previously circulated, copy attached to minutes.

64. WORKFORCE PLANNING/HUMAN RESOURCES STRATEGY UPDATE (1-46-12)

The Cabinet had before it and **NOTED** a * report of the Group Manager for Human Resources updating the meeting on the Workforce Plan/Human Resources Strategy.

The Cabinet Member for the Working Environment and Support Services outlined the contents of the report stating that the Workforce Plan was developed and adopted by Council in 2010 this gave a foundation on which to build and identify improvements therefore shaping the workforce to ensure that it was capable of delivering the Council's objectives. She highlighted the contents of the H R Strategy and ways for developing the workforce.

Consideration was given to: the importance of having such a document to set the pathway for the organisation and the need to have the ability to adapt to changing circumstances.

Note: *Report previously circulated, copy attached to minutes.

65. REVISED FREEDOM OF INFORMATION AND ENVIRONMENTAL INFORMATION REGULATIONS POLICY (1-52-00)

The Cabinet had before it a * report of the Group Manager for Performance, Governance and Data Security providing an update to the existing policy to reflect current best practice and an increase in the scope of the Environmental Information Regulations (EIR).

She outlined the contents of the report stating that since the last review the scope of the Environmental Information Regulations had been expanded by case law, it was expected that the revision to the policy would result in more requests for information being treated under the EIR which was not subject to the same time limitations as Freedom of Information requests.

RESOLVED that the revised Freedom of Information and Environmental Information Regulations Policy be approved.

(Proposed by the Chairman)

Note: * Report previously circulated, copy attached to minutes.

66. FINANCIAL MONITORING (1-54-00)

The Deputy Chief Executive (S151) informed the meeting that there had been no significant deterioration in the proposed budget gap for end of year however it had increased to over £100k, this was mainly down to a decrease in car parking income specifically the multi-storey car park and an overspend in the waste service due to vehicle hire costs, planning income was also down. However, this was more likely to be more than compensated by the additional income from being part of the business rates pool pilot.

67. NOTIFICATION OF KEY DECISIONS (1-56-45)

The Cabinet had before it and **NOTED**, its rolling plan * for September 2018 containing future key decisions.

Note: * Plan previously circulated, copy attached to minutes.

(The meeting ended at 4.15 pm)

CHAIRMAN

MID DEVON DISTRICT COUNCIL

MINUTES of a MEETING of the CABINET held on 27 September 2018 at 2.15 pm

Present

Councillors C J Eginton (Leader)

R J Chesterton, P H D Hare-Scott, C R Slade, Mrs M E Squires and

R L Stanley

Also Present

Councillor(s) K Busch, R F Radford, F J Rosamond and N A Way

Also Present

Officer(s): Stephen Walford (Chief Executive), Andrew Jarrett (Deputy

Chief Executive (S151)), Andrew Pritchard (Director of Operations), Jill May (Director of Corporate Affairs and Business Transformation), Kathryn Tebbey (Group Manager for Legal Services and Monitoring Officer), Jenny Clifford (Head of Planning, Economy and Regeneration), Lisa Lewis (Group Manager for Business Transformation and Customer Engagement), Catherine Yandle (Group Manager for Performance, Governance and Data Security)

and Sally Gabriel (Member Services Manager)

68. APOLOGIES

There were no apologies.

69. DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT

Members were reminded of the need to declare any interests when appropriate.

70. PUBLIC QUESTION TIME (00-01-02)

Honorary Alderman David Nation referring to Item 9 (Local Improvement Schemes) on the agenda stated that he recalled that the Leader had switched political parties as you were so disgusted with the County Council's closure of Chawleigh Primary School because it was too small to be financially and economically viable. How can you then justify selling the Crediton Office on the open market for financial reasons when it is clear that this is contrary to the expressed wishes of residents in the Crediton area and contrary to the Council's policies on improving and regenerating town centres as it is with working with Town and Parish Councils.

The Leader stated that he would answer the question when the other public questions had been given.

Mrs Judy Tucker also referring to Item 9 on the agenda stated that further signatures had been added to the petition and this would now take it to well above the required 1500 signatures needed to trigger a debate at Full Council. I would like this Council

to assure us that no contracts will be exchanged or definite legal commitments made to sell our building until that debate has taken place.

Mr Joe Ward again referring to item 9 on the agenda stated that he had listened to the PM last night and it had struck him how there were strong parallels between her Cabinet and the Council's Cabinet in the sense that all over the country people were increasingly angry that councils were implementing policies against the clear wishes of the majority of their electorate and full Council and that this is leading to campaigns to change the system. Here in Mid Devon not many more signatures need to be collected to prompt a referendum for the Council to abandon this system in favour of a more democratic one.

The Leader stated that he would answer the first question and then hand over to the legal officer to address the second and third question.

The Leader responding to Honorary Alderman David Nation stated that in 2007 the Liberal Democrat Devon County Council closed Chawleigh Primary school much against local wishes. Chawleigh now had no primary school in the village. If Crediton Town Council move out of this building there will still be a Crediton Town Council. That will remain in position (Honorary Alderman Nation: 'Homeless') He then referred to and quoted from the minutes of the Town Council meeting on 17 July 2018 where it was stated in minute 1807/074..... "To consider available office space for the Town Council to relocate to and agree a course of action. An options report prepared by the Clerk had been issued with the agenda and was considered by Members. It was unanimously agreed to proceed with Option 1, with a new lease commencing on 1 October 2018 and the Town Council to terminate its existing tenancy on 31 October 2018, which will allow a one month overlap to facilitate an effective and efficient move. Proposed by Cllr Piercy, due to the confidential of this item no further information can be disclosed at this time." That was signed as a true record by the Mayor, Cllr Frank Letch, on the 18 September 2018.

Honorary Alderman Nation responded stating that action had to be taken because they knew that you were intending to go ahead with the sale of the building. Obviously they had to make other arrangements that being the case but the reality is that even if that happens smoothly, as we all hope it will, should you proceed with this ridiculous policy, the fact is that they have got to have somewhere but it won't be owned by the public so there will be no security of tenure. We thought people in the Crediton area, being part of Mid Devon District and because we knew you wanted to do the best for your parishes etc. that we could rely upon you to look after the building that was given to you upon local government reorganisation in 1974 and that it could continue to be used as a public building. It is entirely different when the Town Council, and for that matter Crediton Hamlets, has to go off and rent somewhere else which may or may not continue to be available to them. We were obviously mistaken so far as your loyalty to the Crediton area was concerned if you continue with this policy.

The Leader responded by stating that he was referring to the fact that Honorary Alderman had used the word 'Homeless' and I am stating that that was not the case because of the minutes of that Crediton Town Council meeting. He continued by stating that Honorary Alderman Nation had referred to Crediton Town Hamlets Council who he believed were in a position, if they so wished, to remain in that building just as Crediton Town Council could. That is the situation as I understand it

with the proposed purchaser. Whether we know the terms or not the offer has been made, it's as simple as that.

With regard to Mrs Tucker's question the Monitoring Officer stated that asset disposal was for the Cabinet to decide, it was not a matter reserved to full Council. It is for the Cabinet to decide to proceed with the sale, (as it had done), full Council could not intervene with this decision even if there is to be a debate following receipt of a full petition with the requisite number of signatures. The Council can debate the issue but cannot overturn it. She referred to Cllr Letch's motion to Council which was to 'urge' the Cabinet and not to 'direct' it.

With regard to a further petition with regard to Governance arrangements, the Leader was not aware that anything had been presented to the Council within the last 12 months.

71. MINUTES OF THE PREVIOUS MEETING (00-10-25)

The minutes of the previous meeting were approved as a correct record and signed by the Chairman.

72. EXE VALLEY AREA OF OUTSTANDING NATURAL BEAUTY (00-11-38)

The Cabinet had before it a *report of the Head of Planning, Economy and Regeneration previously considered by the Environment and Economy Policy Development Groups regarding the feasibility of obtaining Area of Outstanding Natural Beauty (AONB) status for the Exe Valley.

The Cabinet Member for Planning and Economic Regeneration outlined the contents of the report stating that the Council recognised the natural beauty of the Exe Valley and how the environmental quality of the area could be protected. There was a need to look at the process of designating such an area, the financial implications and maintenance costs. He outlined the 4 options that had been considered by the Environment and Economy Policy Development Groups (PDG) and reported that both groups had come to very different conclusions. In May of this year the Environment Secretary had sought a review of National Parks and AONBs to see how best designation could be achieved, the outcome of the review was expected from DEFRA in 2019.

The Leader read a letter from the Chairman of the Economy PDG which outlined the views of the Group which included:

- The possibly inflationary effect on house prices in the area
- Whether the whole of the area warranted such a designation
- Cost implications for the project
- The possible effect on agriculture

The Chairman of the Environment Policy Development Group was invited to address the meeting, he stated that the vote in favour of option 1 was not unanimous, he did not support the option as he felt that although the Exe Valley was a lovely area it was not under threat and the cost in terms of project development had not been budgeted for; he would therefore urge the Cabinet not to proceed with such a designation. Discussion took place regarding:

- The proposed review of National Parks and AONBs and whether it would be worthwhile to wait for the outcome of the review
- The beauty of the area and whether such a designation would increase tourism
- Financial implications and the lack of an agreed budget for the project
- Whether AONB protection would be beneficial to the area
- The proposed area to be designated and whether it was too vast
- The possibility of extending the Exmoor National Park to take in some of the proposed area
- Whether another AONB in the area would impact on contributions made to the Blackdown Hills AONB

RESOLVED that in the light of views from the Council's policy development groups for the Environment and Economy being substantially different, that officers be asked to bring back a revised options paper once the Government's review of National Parks and AONBs has concluded, in order to reconsider the options in light of any recommendations or changes that arise from this.

(Proposed by Cllr R J Chesterton and seconded by Cllr Mrs M E Squires)

Notes:

- i) Cllr R L Stanley requested that his vote against the decision be recorded;
- ii) *Report previously circulated, copy attached to minutes.

73. REVIEW OF BUILDING SERVICES RECHARGES POLICY (00-34-58)

Arising from a report of the Group Manager for Building Services, the Homes Policy Development Group had recommended that the revised Recharges Policy be approved.

The Cabinet Member for Housing outlined the contents of the report stating that the repairs service invoiced tenants for rechargeable repairs to property often caused by damage or neglect, the revised policy identified how those recharges could be recovered.

Consideration was given to the excellent performance of the Housing Service and the need to recover costs.

RESOLVED that the recommendation of the Policy Development Group be approved.

Proposed by Cllr R L Stanley and seconded by Cllr PH D Hare-Scott)

Note: *Report previously circulated, copy attached to minutes.

74. REVIEW OF BUILDING SERVICES GAS SAFETY POLICY (00-37-46)

Arising from a report of the Group Manager for Building Services, the Homes Policy Development Group had recommended that the revised Gas Safety Policy be approved subject to the following amendments providing legal clarification:

- a) Section 9.2 remove the words 'No mutual exchange is to take place' from the second sentence.
- b) Section 13.1 Amend the penultimate sentence to read: After court action and we receive the Injunction Notice, where a tenant does not provide access, we will seek to commit the tenant to prison for contempt of Court. Remove the following words from the same sentence '....if necessary force entry into the property to carry out the safety check and leave the property secure.'
- c) Section 13.2 amend the wording of this section to read: 'In addition to an injunction Mid Devon District Council may also seek possession of the property, which will run concurrently with the injunction.
- d) Section 13.3 Is an additional paragraph and reads: 'The Council, provided it is in its interests to do so, will continue with the legal proceeding(s) to reach a successful conclusion.'
- e) New Section 13.4 insert new wording to state: 'Under these circumstances it is the intention to ensure that a new LGSR is issued no longer than four months after the existing certificate has expired.'
- f) The previous Section 13.4 to now become Section 13.5 and all numbers to follow thereafter as before.

The Cabinet Member for Housing outlined the contents of the report stating that the proposal for the policy was now better aligned with the Recharges Policy. There had been a significant amendment to the Gas safety (Installation and Use) (Amendment) Regulations 2018 (Regulation 36) which related to the requirement for an inspection to be completed. There was now a need for strict adherence to the policy which would enable access to properties for gas safety testing (even against the will of the tenant). He outlined the process for dealing with refused access before legal involvement. He added that the authority was at the present time 99.9% compliant with the regulations.

Consideration was given to who would be responsible if a gas incident occurred in a property and access had been refused.

RESOLVED that the recommendation of the Policy Development Group be approved.

(Proposed by Cllr R L Stanley and seconded by Cllr P H D Hare-Scott)

Note: *Report previously circulated, copy attached to minutes.

75. **NEIGHBOURHOOD MANAGEMENT POLICY (00-42-21)**

Arising from a report of the Group Manager for Building Services, the Homes Policy Development Group had recommended that the revised Neighbourhood Management Policy be approved.

The Cabinet Member for Housing outlined the contents of the report stating that the revised policy contained changes with regard to the distribution of communal keys, the use of communal gardens and responsibility for the maintenance of gardens associated with tenancies. The revised policy would assist officers in their work with tenants.

RESOLVED that the recommendation of the Policy Development Group be approved.

(Proposed by Cllr R L Stanley and seconded by Cllr C R Slade)

Note: *Report previously circulated, copy attached to minutes.

76. HISTORIC LOCAL IMPROVEMENT SCHEMES - RECOMMENDATION FROM THE SCRUTINY COMMITTEE (00-44-21)

Arising from a report of the Group Manager for Corporate Property and Commercial Assets, the Scrutiny Committee had made the following recommendation: that the work procedure detailed in paragraph 4 of the report be implemented.

The Cabinet Member for Housing outlined the contents of the report stating that the Ward Member for Silverton had raised the issue of maintenance to historic local improvement schemes and in particular a lit walkway in Silverton. The walkway in Silverton along with many of the other schemes were not in the ownership of the District Council and it was now necessary to review the list of historic schemes to determine what actions may be required, as per the recommendation. He informed the meeting that the issue at Silverton had been addressed.

Consideration was given to the work procedure outlined within the report.

RESOLVED that the recommendation of the Scrutiny Committee be approved.

(Proposed by Cllr R L Stanley and seconded by Cllr P H D Hare-Scott)

Note: *Report previously circulated, copy attached to minutes.

77. CUSTOMER CARE POLICY (00-47-21)

Arising from a report of the Group Manager for Business Transformation and Customer Engagement, the Community Policy Development Group had recommended that the content of the revised Customer Care Policy be approved subject to:

Page 4 of the policy – Item 6, first bullet point to read:

An office that is open 39½ hours a week - 9am – 5pm (Mon-Thu) and 9am – 4.30pm (Fri)

Page 6 - Appendix 1 — Telephone to Call Centre - Agreed Targets to read: 85% answered, the contact centre is staffed from 8.30am to 5.00pm, calls are put into a queue.

The Cabinet Member for the Working Environment and Support Services outlined the contents of the report stating that the key requirements of the policy remained unchanged, it set out the level of customer service that customers expected when using the contact method of their choice. She highlighted the following information with regard to contact from the public:

Face to Face	30,202
Telephone	373,000 +
Emails	over 1 million
Web Forms Submitted	48,781

She stated that the policy would help to underpin the Channel Access and Community Engagement Strategies which were both being reviewed.

Consideration was given to:

- The customer service target and in particular the response times of individual services within the authority
- Performance data that was considered by the Audit Committee

RESOLVED that the recommendation of the Policy Development Group be approved.

(Proposed by Cllr Mrs M E Squires and seconded by Cllr C R Slade)

Note: *Report previously circulated, copy attached to minutes.

78. CHANNEL ACCESS STRATEGY (00-54-46)

The Cabinet had before it a *report of the Group Manager for Business Transformation and Customer Engagement providing a revised Channel Access Strategy.

The Cabinet Member for the Working Environment and Support Services outlined the contents of the report stating that the authority was required to continue to provide appropriate access to services for customers and to do so in the most efficient and cost effective way in light of restricted budgets. She highlighted the digital transformation programme, the transformation priorities and change programme outlined within the report.

Consideration was given to the positive strategy and that the shift in the way that people contacted the authority was in line with the business transformation programme.

RESOLVED that the revised Channel Access Strategy be approved.

(Proposed by Cllr Mrs M E Squires and seconded by Cllr C R Slade)

<u>Note</u>: *Report previously circulated, copy attached to minutes.

79. FINANCIAL MONITORING (00-59-22)

The Cabinet Member for Finance informed the meeting that there had been very little change from the previous month's report, there had been a further decrease in income from the Planning Service which was now at £100k, there had also been a decrease in income from parking charges. He reported that the Housing Revenue

Fund was in good order and that the Finance Team were now working on the Medium Term Financial Plan and the draft budget for 2019/20.

80. **PERFORMANCE AND RISK (1-02)**

The Cabinet had before it and **NOTED** a *report of the Director of Corporate Affairs and Business Transformation providing Members with an update on the performance against the Corporate Plan and local service targets.

The Group Manager for Performance, Governance and Data Security outlined the contents of the report stating that there were no particular areas that required attention and sought questions from Members.

Consideration was given to:

- The Homes portfolio and the dates of completion of council houses
- Freedom of Information requests and performance against targets. Although the performance was good it was slightly missing its targets but in line with the performance of other local authorities
- Whether thefts of stocks and stores required such a high risk marker it was suggested that following the move of the Grounds Maintenance Team to Carlu Close the risk could be revised

<u>Note</u>: *Report previously circulated, copy attached to minutes.

81. CABINET MEMBER DECISION (1-08-34)

The Cabinet **NOTED** the following decision made by the Cabinet Member for Planning and Economic Regeneration.

That the Authority's Monitoring Report for 2017 be approved for publication.

82. NOTIFICATION OF KEY DECISIONS (1-09-15)

The Cabinet had before it and **NOTED**, its rolling plan * for October 2018 containing future key decisions.

Note: *Plan previously circulated, copy attached to minutes.

(The meeting ended at 3.25 pm)

CHAIRMAN

MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **SCRUTINY COMMITTEE** held on 10 September 2018 at 2.15 pm

Present

Councillors F J Rosamond (Chairman)

Mrs H Bainbridge, Mrs F J Colthorpe, Mrs C P Daw, Mrs G Doe, Mrs S Griggs, T G Hughes, Mrs B M Hull, F W Letch, Mrs J Roach, T W Snow and N A Way

Also Present Officer(s):

Stephen Walford (Chief Executive), Andrew Jarrett (Deputy

Chief Executive (S151)), Andrew Pritchard (Director of Operations), Kathryn Tebbey (Group Manager for Legal Services and Monitoring Officer), Andrew Busby (Group Manager for Corporate Property and Commercial Assets), Kevin Swift (Public Health Officer) and Sally Gabriel

(Member Services Manager)

57 APOLOGIES AND SUBSTITUTE MEMBERS (00-01-54)

There were no apologies.

58 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT

There were no declarations of interest at this point in the meeting.

59 **PUBLIC QUESTION TIME (00-02-26)**

Sarah Coffin referring to Item 8 (Anaerobic Digester Working Group) on the agenda stated that I must compliment the Working Group on a very genuine report into the potential plusses and minuses presently existing within the complex green energy biogas industry. In particular, I refer to the industrial sized on-farm anaerobic digesters, which are neither self-sufficient nor self-contained.

I would like to point out in addition that the AD industry itself has acknowledged various problems AD operators are facing:

- 1. The difficulty of controlling the balance of different gasses produced within the Digester during the digestion process and the consequential bio-chemical interactions.
- 2. Disposal of the large volumes of liquid digestate produced during the process of energy production. Because the EA does not regulate via full permits nor require certification that digestate produced by on-farm ADs (industrial or small) is safe and fully spent, on release into the wider environment, farmers not associated with the operation do not have sufficient confidence in the product as a fertiliser. So despite best efforts of various agencies and the AD Industry to secure a wider commercial end market for this product, the reality

- is due to lack of confidence in the safety and sanitisation credentials, there is only a limited end market available for the digestate.
- 3. If the digestate is not disposed of as a fertiliser for the benefit of soil and growing crops on farmland it has to be disposed of as a 'waste', which is extremely costly and reflects negatively on both logistical and commercial viability of the plant.
- 4. Given that the qualification required for disposal of liquid digestate as a fertiliser and not a 'waste' depends on adherence to the Voluntary Farming 'Best Practice' guidance together with max tonnage per annum and NVZ restrictions - it is imperative that sufficient storage and landbank is identified so as to avoid the overspreading and high risk potential pollution of soil, air and water.
- 5. As MDDC has acknowledged its potential responsibility towards all 'statutory nuisance' issues that may arise from all problems identified and given the lack of EA permitting and control required by farmers disposing of liquid digestate from on-farm AD's, I hope the committee will approve the recommendations made in No 15 of this report?
- 6. I further ask how will any mitigating measures be meaningfully implemented? Unfortunately, the fact that such an in depth report was not done by EH or Planning departments at the initial application stage and insufficient consideration given to the detailed warnings made by knowledgeable objectors; the Council has incurred considerable expenses to date.
- 7. Finally will any mitigating measures approved and implemented be made available to the public?

Honorary Alderman David Nation referring to item 9 (Local Improvements Scheme/ Asset Management) on the agenda and in particular the Council Offices in Market Street, Crediton stated that Members were aware that the Council received a petition regarding the sale of the Crediton Offices of 800 signatures at its meeting on 29 August; today, Cllr Letch has handed in a further 400 more signatures and there are more to come. He asked the Committee to consider what more they could do to ask the Cabinet to reverse its decision and save this historic local government building, the building was fully used and a much needed and essential venue. Community Groups were being made homeless which was contrary to policy with regard to supporting local communities and community provision and he hoped that the committee would do all it could do to make the Cabinet reverse its decision.

The Chairman stated that the Scrutiny Committee's role was to call in the original decision and the recommendation of the Committee was that the purchase should not be pursued, however the decision was made.

Honorary Alderman David Nation responded stating that there was evidence in the petition as to how much the decision was disputed by people in Crediton and asked that the item be added to the agenda for further discussion.

The Chairman stated that he would seek advice from the Monitoring Officer.

Mrs Faulkner referring to again to Item 8 on the agenda and referring to paragraph 3 - desktop reviews stated: as you all know, from my constant odour reports, I am blessed (or maybe not) with a good sense of smell. Anaerobic digesters are known to have many odour issues. Ammonia, that is a known odour to all and everyone knows what that is like, it makes your eyes sting.

Hydrogen sulphide that is a known eggy odour at low levels, at higher levels it is sweet and then if you cannot smell it, you may already be dead.

We then have the phenols and cresols, they smell like disinfectant. The hemlock smell, well that may be a piperidine, another VOC produced by anaerobic digesters. And just to mention, burnt toast and rubber (which is very evident at Avonmouth), that too is linked to sulphur emissions.

There are many more chemicals produced by anaerobic digestion. From what I gather, Mr Winter is the only qualified "sniffer" in EH. I am a citizen science investigator for West Country Rivers Trust; I check the local stream for pollution with simple testing kit. This information is put on data which builds up a picture of pollution for SW Water. It also helps the EA in their investigations. There is no reason why a similar operation using free labour from the general public could not be used for smells. There are many people who would be willing to participate to help improve our air quality. A day's course would probably be sufficient (hopefully paid for by the Council). Devon would then have its own "air pollution sniffers".

Peer Review from PHE - the whole system of secrecy of patient confidentiality, this makes it impossible to connect patients up with similar symptoms from the same source; the system wants changing.

Page 9 - Ecology - the plants and lichens should be used as bio indicators of pollution, MDDC should link up with APHA. All authorities should work together and not pass the parcel. I personally have smelt many odours associated with anaerobic digesters and digestate in many areas: Dartington, Stow on the Wold, Bristol (Avonmouth), Cannington and Salisbury Plan to name just a few. Showing a picture - it is a crop circle on Salisbury Plan - some say it is a chemical weapon, my interpretation is that it stands for SO3.

Mr Faulkner again referring to Item 8 on the agenda stated: thank you sub-committee for revealing salient facts and aspects around anaerobic digesters. There is so much in it, I will concentrate on just one element. For me, there is one very significant omission within this report. Although you mention volcanos, you have not specifically mentioned Brimstone, that which the ancients mined around the brims thereof.

Looking forward to 1883, I quote Primrose and McConnell Agricultural Notebook "sulphur - H2S and elementary sulphur formed during the decomposition of organic matter". This is exactly what happens in AD's. Crops are decomposed, part of the sulphur cycle that the report mentions. During our private meeting with MDDC, I was unable to understand why Mr Pritchard, experienced in composting, refused to test for sulphur, relying on his professional opinion.

In June 2017, we asked Mid Devon what the ubiquitous crystals were, presumably, they have returned the answer to the committee for background data for this report.

The report infers that ammonia is responsible for the damage to the vegetation. I concede that it can harm, However, look at the damage to the leaves throughout the county, compare that to that of acid rain, (ref internet). The pathway may be expressed thus:- sulphur goes to S02 goes to S03 goes to H2SO4. This damage to the leaves also makes them susceptible to secondary invaders.

The standard AD problems are shown by Aquafix. The remedies are not 100% effective. Optimistically, the manufacture of fool's gold, iron pyrites (FeS) is the AD operator's answer to too much elemental sulphur.

Physically, normally, the sulphur grains are solid, however when heated it can sublime straight to gas, still in its S8 rings (ref phase diagram available). From this you can see, sulphur gas can be boiled off in transport by transport in vacuum tankers.

I had hoped all of this would have been covered by Neil Parish EFRA air quality response to my submission No 33 to his enquiry in which I asked for more scientific help to examine sulphur, volatile organic compounds and volatile sulphur compounds.

Therefore, over to your Mr Walford, may the officers now be able to finish the investigations started in January 2017 and then provide us with the answers to what was and is coming from the AD's causing our distressing symptoms?

Mr Benson (solicitor representing Mr Winston Reed) again referring to Item 8 on the agenda stated that Mr Reed was very pleased with the Scrutiny Working Group report, he felt that it was balanced and factual and was pleased that it emphasises the legality of the AD process. With regard to regional and local monitoring it might be helpful to see the difference between reports from the public with suspicions and actual incidents discovered by authorities and acted upon.

With regard to the recommendations in paragraph 15: he suggests that the authority does not believe there is enough coordination between partner authorities. Mr Reed's view is that from the number of visits made to his property, there is ample and very good coordination between MDDC and partner agencies and he hopes that the cooperation will continue. Section 15, recommendation 3 could say that the current levels of cooperation and liaison should continue.

The Chairman indicated that written answers would be provided to questions.

60 **MEMBER FORUM (00-21-58)**

There were no issues raised under this item.

61 MINUTES OF THE PREVIOUS MEETING (00-23-17)

The minutes of the last meeting held on 13th August 2018 were approved as a correct record and **SIGNED** by the Chairman.

62 DECISIONS OF THE CABINET (00-23-42)

The Committee **NOTED** that none of the decisions made by the Cabinet on 30th August 2018 had been called in.

63 CHAIRMAN'S ANNOUNCEMENTS (00-23-42)

The Chairman had no announcements to make.

64 ANAEROBIC DIGESTER WORKING GROUP (00-23-57)

The Committee had before it a final *report on anaerobic digesters from the Scrutiny Working Group

The Scrutiny Officer (and author of the report) outlined the contents of the report and thanked the public for their questions and the research that had taken place; he hoped that the report had provided a better understanding of process, science and potential impact of anaerobic digestion in Mid Devon as a source of renewable energy and bio fertiliser.

Members were invited to ask questions of the officers:

- How was Mid Devon dealing with food waste
- Details with regard to permits for spreading digestate
- Whether the issues recorded at Menchine were relevant and whether they had been upheld.
- The spreading of digestate and whether a period of time for cattle to access the land again had been identified.

The Chairman thanked the Scrutiny Officer for an excellent report and felt that the information within the report could help the authority and partner agencies with any future applications.

It was **RESOLVED** that:

- A formal request is made to the Environment Agency that Mid Devon District Council (Planning and Public Health) are consultees on Environmental Permitting. This includes input in on-site and off-site odour or other nuisance management plans and digestate spreading protocols relevant to AD permit applications.
- Where enforcement issues are raised with an AD plant or associated activities (for example through complaints and service requests or routine inspections), coordination takes place between relevant agencies and Mid Devon District Council.
- Mid Devon District Council pro-actively liaises with all stakeholders (residents, operators, and agencies) to ensure local issues are dealt with as fairly and openly as legally permissible.

(Proposed by the Chairman)

Notes

- Cllr Mrs F J Colthorpe declared a personal interest as she knew speakers at the meeting and that some of the information within the report referred to her Ward;
- ii) Cllr N A Way declared a personal interest as he had been in contact with some of the objectors.
- iii) *Report previously circulated and attached to the minutes.

65 MAINTENANCE OF LOCAL IMPROVEMENT SCHEMES (00-35-29)

The Committee had before it a *report from the Group Manager for Corporate Property and Commercial Assets providing information on historic district-wide Local Improvement Schemes and their associated liability.

He outlined the contents of the report stating that the report followed a request from Cllr Mrs Roach at a previous meeting to review the maintenance implications on historic Local Improvement Schemes which were commissioned by the Council between 2003 and 2004. The ownership of the footpath lighting scheme at Silverdale, Silverton had been investigated and it was revealed that it was not within the Council's ownership and was owned privately be two separate people. He reported that since the issue had been raised by Cllr Mrs Roach and a local resident, some maintenance had taken place to the lighting. Investigation had taken place into the Local Improvement Schemes project, the list of schemes were under review by Property Services to confirm which of the 95 schemes originally listed had been completed, and where current/future ownership and liabilities rested, as those schemes had been paid for out of the Capital programme in 2003/4 with no sinking fund for maintenance.

Cllr Mrs Roach was invited to speak, she explained how much the Silverdale cut was used by local residents and she hoped that all of the 95 schemes mentioned in the report would be considered fully.

Consideration was given to:

- The Register of Council Assets
- The condition surveys on the Council's non-housing premises, it was requested that the condition surveys for Tiverton Town Hall and Crediton Office be circulated to Members
- The Scrutiny proposal form received by a resident of Silverton, the Group Manager for Corporate Property and Commercial Assets to make contact with the lady and explain the work procedure that was proposed to take place.

It was therefore:

RECOMMENDED to the Cabinet that the work procedure detailed in paragraph 4 of the report be implemented.

(Proposed by the Chairman)

Note: - *Report previously circulated and attached to the minutes.

66 SCRUTINY OFFICER UPDATE (00-50-04)

The Committee received and **NOTED** an * update from the Scrutiny Officer who stated that the Anaerobic Digestion Working Party Report had been discussed earlier in the meeting. Information with regard to district and community nurse retention had been provided within a report from the House of Commons Health Committee which had reported a decrease of district nurses of 45% since 2010. Local data was still being sought. With regard to sickness levels, this information was within the update.

Consideration was given to

- The loss of experienced nurses at the RD&E
- The conclusions and recommendations within the report
- The work already being undertaken by County Scrutiny Committees
- The need to draw these issues to the local members of Parliament.

It was **AGREED** that the Chairman write to both local Members of Parliament to voice the concerns of the Committee with regard to the retention of staff, specifically experienced nursing staff.

Note: * Update previously circulated, copy attached to minutes.

67 FINANCIAL MONITORING (00-59-44)

The Committee received an verbal update from the Deputy Chief Executive (S151) with regard to financial monitoring information for the income and expenditure to date.

He informed the meeting that there had been no significant deterioration in the proposed budget gap for end of year however (as of the end of July 2018) it had increased to over £100k, this was mainly down to a decrease in car parking income specifically the multi-storey car park and an overspend in the waste service due to vehicle hire costs, planning income was also down. However, this was more likely to be more than compensated by the additional income from being part of the business rates pool pilot.

The Housing Revenue Fund was on budget however there were concerns with regard to the impact of Universal Credit which was due to be phased into the Crediton area from 24 September.

Consideration was given to:

- The need to work closely with the DWP with regard to Universal Credit
- Cashless payments and the need to look into options for people who may have problems with the scheme.
- Whether the loss of parking income for the MSCP had been budgeted for and the proposed size of bays in the car park

- Whether the building works in the MSCP had impacted on other car parks in the town.
- The impact of the sale of the Crediton office on Citizens Advice in Crediton.

Note: *Report previously circulated and attached to the minutes

68 **FORWARD PLAN (1-15-52)**

The Committee had before it and **NOTED** the Cabinet Forward Plan *.

Consideration was given to the Greater Exeter Strategic Partnership report which had been delayed, the reasons for the delay and the need for the report to be approved by all 4 Councils within the partnership.

It was **AGREED** that the Committee see the report prior to it being considered by the Cabinet.

It was also **AGREED** that the Committee consider the Market Rights Policy.

Note: - Forward Plan * previously circulated and attached to minutes

69 **IDENTIFICATION OF ITEMS FOR THE NEXT MEETING (1-25-17)**

Cllr T W Snow raised the issue of scaffolding in Cullompton and that it had been in place for a long period of time. It was agreed that this matter be looked into – **Update** - **information with regard to scaffolding was available via the following link** Scaffolding | Roads and transport

There were no further items identified for future meetings that were not already on the Work Plan.

(The meeting ended at 3.42 pm)

CHAIRMAN

MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **SCRUTINY COMMITTEE** held on 8 October 2018 at 2.15 pm

Present

Councillors F J Rosamond (Chairman)

Mrs H Bainbridge, Mrs C P Daw, Mrs G Doe, Mrs S Griggs, F W Letch,

T W Snow, N A Way and R M Deed

Apologies

Councillor(s) T G Hughes, Mrs B M Hull and Mrs J Roach

Also Present

Councillor(s) R L Stanley

Also Present

Officer(s): Stephen Walford (Chief Executive), Andrew Pritchard

(Director of Operations), Jill May (Director of Corporate Affairs and Business Transformation), Jane Cottrell (Group Manager for Human Resources), Catherine Yandle (Group Manager for Performance, Governance and Data Security), Lisa Lewis (Group Manager for Business Transformation and Customer Engagement), Adrian Welsh (Group Manager for Growth, Economy and Delivery), Tina Maryan (Area Planning Officer) and Carole Oliphant (Member

Services Officer)

70 APOLOGIES AND SUBSTITUTE MEMBERS (00.01.21)

Apologies were received from Cllr Mrs B Hull and Cllr T G Hughes. Cllr Mrs J Roach gave apologies and was substituted by Cllr R M Deed.

71 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00.01.51)

No declarations were made

72 PUBLIC QUESTION TIME (00.02.06)

Hon Alderman David Nation stated that - on the 30th September you very kindly wrote to me about this whole issue of Crediton office building from which it was clear that you were mistaken about several key aspects of the issue. You believed that Crediton Town Council has dismissed as too expensive the opportunity to buy the building at the reduced price, that the Town Council declined to increase the precept and meet the cost and that there was an assurance that community groups could continue to use the building. I replied to you Chairman, explaining that first of all the Town Council did offer the £102,500 on the same terms as those that the District Council agreed with Tiverton Town Council for the purchase of the Tiverton Town Hall. Also that the Town Council did increase the precept so that they could pay off the purchase price in five or six years and that any new private owner could

terminate the tenancy of the community group or indeed the Town Council so there would be no security of tenure for the Town Council or anyone else. Indeed we have learned that one of the tenants at the Crediton Town building have been told by the new owner, the intended owner, that they can stay for the time being at the current rate although they are having to make an additional payment for works to be done. Now can I presume that if you as Chairman of Scrutiny were confused or have been wrongly informed about such key issues such as these that the Scrutiny Committee was equally confused or misinformed although it actually encouraged the Cabinet to reverse their decision and they were ignored. But would it not therefore be appropriate for the Scrutiny Committee to revisit the issue so that you might give further advice to the Cabinet on the matter.

In response Cllr F J Rosamond, Chairman of the Scrutiny Committee stated irrespective of that particular confusion if you like to put it that way, the Scrutiny Committee was not happy with the Cabinet decision and challenged the Cabinet by a call in so that the decision actually went back to the Cabinet to reconsider. So my confusion, and I could argue about some of that, did not influence the fact that Scrutiny took the issue as far as they possibly could but were unsuccessful in the sense that the Cabinet rejected the Scrutiny recommendation. So it wasn't for the lack of trying.

Hon Alderman David Nation then interjected to state I think what I was suggesting was if you had known the position was worse than it was you might have tried even harder.

Cllr Rosamond assured the member of the public that he did try very hard.

J Tucker stated: I would just like to say that I don't know quite how much you realise, how much absolute fury and distress there is in Crediton about this issue and the decision to sell the building to a private purchaser that there is even a petition going around now for a referendum to alter the Cabinet system. Should the Cabinet be made aware of this since the cost of a referendum is going to eat substantially into the profit that they are making from selling Crediton building which would be a bit of a shame for them quite apart from the danger of Members losing their seats next May because of it.

Cllr Rosamond said that the question had been decided and as far as the influence of Scrutiny was concerned we have no further purchase on any further developments in that respect, so I am sorry that you are thinking in terms of removing the Cabinet system but I fought quite hard for it, but that obviously rests with the people of Crediton.

Cllr T W Snow then stated he wanted to make a comment about the Cabinet system because when it was established of the 33,000 people in Mid Devon 178 voted and only 50% were in favour so only about 80 people out of 33,000 voted for the Cabinet system. I tried to change it but nobody would listen, I don't think it was democratically done.

Ms S Stevens stated that: the minutes of Newton St Cyres Parish Council revealed that when they considered the plight of Crediton Town Council on 6th September they were advised by Cabinet Member Cllr Hare-Scott that the building could not be offered to Crediton Town Council at the reduced price because it was different from

Tiverton Town Hall in the fact that the latter was listed also that Mid Devon District Council were duty bound to get the best value. Neither of these statements is true. The Crediton building is Grade 2 listed and Mid Devon District Council are entitled to sell the building to the Town Council at a reduced price for the benefit of the community. This is one example of incorrect and misleading facts which are currently being used to justify the Cabinet's decision to sell the building on the open market. Does the Scrutiny Committee believe that the Cabinet have acted properly, fairly and equitably as required by common law in the best interests of Mid Devon District Council and Crediton community and Crediton local charities as well. Relating to this please could the Chairman explain what advice he had received from the Monitoring Officer in the response to the request made by Alderman Nation at the last meeting that further consideration with accurate facts might be given at your next meeting regarding the Cabinet's decision to sell the Crediton building not to the Town Council for the use of the community of Crediton.

Cllr Rosamond said that he didn't know if there was a mention of the Monitoring Officer's comments in the minutes but this could be communicated to Ms Stevens.

Mr R Stevens stated that: I come before you as a concerned resident with a question regarding the intended sale of Crediton Town Council offices by Mid Devon District Council. May I preface these by saying that before this I have never involved myself in a protest about local or national government issues, but for me this is a matter of trust? It strikes at the very heart of our democracy. If I walk into a town in France or Germany it is easy to find the Hotel De Ville or Rathaus, even a small town it is frequently an imposing and historic building situated in the Town Square. It is an immediate focal point, a source of information and welcome. Crediton has a building which does that and much more. It looks the part although it is not imposing, it is in the right place in the square, it is designed for that and has a superb council chamber which has served that purpose long before Mid Devon District Council was born. It's a focal point for the local community and so many vital and charitable organisations. It once belonged to the Town but was entrusted in a moral sense to Mid Devon District Council in the local government reorganisation of 1974. So why is that to be taken from us? It seems that it is to fund a cash strapped Mid Devon District Council. However, the £80,000 or so difference might well have been bridged even if the Cabinet judged, I would say misjudged, the social and democratic value that such a low figure should the unnecessary bureaucracy clearly defending this indefensible decision must have eroded that profit. Crediton has a population of around 8000 and a voting population of 6400, the petition to save the Town Council offices is now over 2000 and rising, perhaps 25-35 % of the electorate. Nationally a petition numbering just 10,000 is to illicit a response from Government and 100,000 signatures triggers a debate in Parliament, scale up our petition to the 64.7 million in the UK and you would have 16 million signatures that is the significance of the issue. Yet we cannot get a moral or social reply from Mid Devon District Cabinet with technical defects by right of powers invested in Cabinet are just real. Fortunately on a national scale there are other District Councils who are wiser than ours. East Dorset District Council is offering to transfer 40 of its real estate assets to Parish and Town Councils, that is their Cabinet working properly. Contrast that with Mid Devon District Council Cabinet, it shows no humility to its electorate, no fear of the ballot box. We have heard that there are elections due on 2nd May 2019 when we vote we place trust. My question when Mid Devon District Council elects a Cabinet does it place trust in that Cabinet to fulfil the wishes of the Full Council and of the public electorate affected by their decisions and what actions are taken if that trust is mutant.

Cllr Rosamond said that the authority of Scrutiny to take it any further is extremely limited, we fought very hard within Scrutiny to challenge the decision but Cabinet took a view in terms of the financial circumstances of this authority that they had to maximise the potential assets.

73 **MEMBER FORUM (00.15.15)**

Discussion took place regarding the Cabinet decision to sell Crediton Town Council offices to a private buyer including:

- Failure to get the message across
- Transparency of the decision
- Local dismay at the decision
- Ability for the Cabinet to change its mind before contracts had been exchanged

The Chief Executive explained that as the petition had reached over 1500 signatures then the matter would be raised at the next Full Council meeting for further debate but as the Monitoring Officer had made clear at the last Cabinet meeting whilst it can be debated the Full Council does not have the power to overturn the Cabinet decision.

It was therefore:

RESOLVED that the Chairman of the Scrutiny Committee write to the Cabinet to express the disappointment that the recommendation made by the Scrutiny Committee had been ignored by the Cabinet. To ask them to reconsider their decision to sell Crediton Town Council offices to a private buyer in light of the adverse public opinion being received.

Proposed by Clir T Snow and Seconded by Clir F J Letch

74 MINUTES OF THE PREVIOUS MEETING (00.27.51)

The minutes of the meeting held on 10th September 2018 were approved as a correct record and **SIGNED** by the Chairman.

75 **DECISIONS OF THE CABINET (00.28.05)**

The Committee **NOTED** that none of the decisions made by the Cabinet on 27th September had been called in.

76 CHAIRMAN'S ANNOUNCEMENTS (00.28.15)

The Chairman announced that the report on Universal Credit was to be postponed until all the entire District was on line.

77 CABINET MEMBER FOR HOUSING REPORT (00.29.31)

The Committee had before it and **NOTED** a *report from the Cabinet Member for Housing.

He outlined the contents of the report and highlighted:

- Homes not fit for purpose inspections
- Gas inspections
- Temporary accommodation in Crediton
- New build budget and units built
- Responsive emergency service
- Evictions

Cllr Stanley explained that the Governments policy on Right To Buy was having an effect on the number of social housing units owned by the Council.

The Chairman thanked the Cabinet Member for Housing for his comprehensive report.

Note: *Report previously circulated and attached to the minutes.

78 **COMPLAINTS POLICY (00.58.32)**

The Committee received and **NOTED** a *review of the Complaints and Feedback Policy from Group Manager for Business Transformation and Customer Engagement.

She outlined the contents of the review and stated that the key requirement remained unchanged and that the policy provided the standards in which staff dealt with complaints.

Members requested that the policy include further information on the aims and objectives and how confidentiality was assured.

It was **RECOMMENDED** to the Cabinet that the revised Complaints and Feedback Policy be approved.

(Proposed by the Chairman)

Note: *Review previously circulated and attached to the minutes

79 ANNUAL REPORT ON COMPLAINTS, COMMENTS AND COMPLIMENTS (01.04.12)

The Committee received and **NOTED** the Ombudsman *report of Complaints and the Annual Customer First report of Complaints, Comments and Compliments presented by Group Manager for Business Transformation and Customer Engagement.

She outlined the contents of the report and explained that all customer complaints were logged onto a database and that customers received an acknowledgement within three working days. She stated that the report provided a summary of the contact that the Council had with its customers.

Members requested the following information:

- How many complaints about dogs actually lead to a prosecution
- Volumes of communication by channels (phone, post, email etc.)

Note: *Report previously circulated and attached to the minutes

80 **ESTABLISHMENT 6 MONTH UPDATE (01.13.08)**

The Committee received and **NOTED** a *report from the Group Manager for Human Resources on the level of resignations and the reasons for them.

She outlined the contents of the report stating that the Committee had been concerned about the staff turnover and it provided details of why people left the employment of the Authority and details of sickness absence.

Consideration was given to the difficulties of always conducting a leaving interview as they were not mandatory and that stress related illness absence was not always work related stress but could be linked to be eavement and family breakdowns.

Note: *Report previously circulated and attached to the minutes

81 TIVERTON TOWN MASTERPLAN FOLLOWING PUBLIC CONSULTATION (01.21.03)

The Committee received and **NOTED** a *report from the Area Planning Officer on the Tiverton Town Masterplan following public consultation.

She outlined the contents of the report and stated that the report set out a summary of the response received from the recent public consultation. She stated that the Council had visited the Town Council twice, held two public consultations including one at Electric Nights, ran a video on Devon Live and extensively used social media to advertise and encourage participation in the consultation.

Although Members were disappointed that only 55 responses had been received the Area Planning Officer explained that the responses received had been very detailed and did contain a lot of useful information.

In response to a question on how long the Masterplan would take to implement the Area Planning Officer explained that the Tiverton Town Centre Working Group which consisted of Members and Officers would now be looking at next stages for the production of a draft Masterplan and also at implementation of the Masterplan.

The Chief Executive stated that the next stage would be to prepare and consult on a draft Masterplan and work up detailed propositions in parallel with the Masterplan.

Note: *Report previously circulated and attached to the minutes.

82 REVIEW OF PERFORMANCE INDICATORS GIVEN TO ELECTED MEMBERS (01.32.05)

The Committee received and **NOTED** a *report on the review of Performance Indicators given to Elected Members from the Group Manager for Performance, Governance and Data Security which was requested by a member of the public.

She outlined the contents of the report explaining how the performance indicators were developed and how they were linked to the Corporate Plan. She invited Members input on the type of measurement which would be useful for developing the reports moving forward.

Note: *Report previously circulated and attached to the minutes

83 PERFORMANCE AND RISK (01.36.34)

The Group had before it and **NOTED** a *report from the Group Manager for Performance Governance and Data Security providing an update on performance against the Corporate Plan and local service targets for 2018-2019 as well as providing an update on the key business risks.

She outlined the contents of the report highlighting the targets against the corporate plan aims and providing information from queries raised:

- Recycling figures compared to other District Councils
- Empty shop figures for Tiverton and Cullompton
- IT Security measures

Note: * Report previously circulated and attached to the minutes

84 SCRUTINY OFFICER'S UPDATE (01.43.56)

The Committee received and **NOTED** the Scrutiny Officer *report presented by the Chairman.

Note: *Report previously circulated and attached to the minutes

85 **FORWARD PLAN (01.45.09)**

The Group had before it and **NOTED** the Cabinet Forward Plan *.

Members requested that the Proposals for improvements to Tiverton Town Centre was not fully exempt but changed to partially exempt so that the public could be aware of what was being planned

Note: - *Forward Plan previously circulated and attached to the minutes

There were no items identified.	
(The meeting ended at 4.03 pm)	CHAIRMAN

IDENTIFICATION OF ITEMS FOR THE NEXT MEETING (01.45.36)

86

MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **AUDIT COMMITTEE** held on 18 September 2018 at 5.30 pm

Present

Councillors R Evans (Chairman)

Mrs J B Binks, T G Hughes, R F Radford and B A Moore

Apologies

Councillors Mrs C Collis, R M Deed and L D Taylor

Also in

Attendance Andrew Davies (Grant Thornton)

Present

Officers David Curnow (Deputy Head of Devon Audit Partnership),

Joanne Nacey (Group Manager for Finance), Catherine Yandle

(Group Manager for Performance, Governance and Data Security) and Sarah Lees (Member Services Officer)

28. APOLOGIES

Apologies were received from Cllr Mrs C A Collis, who was substituted by Cllr B A Moore, Cllr R M Deed and Cllr L D Taylor.

29. DECLARATION OF INTERESTS UNDER THE CODE OF CONDUCT

There were no interests declared under this item.

30. PUBLIC QUESTION TIME

There were no members of the public present.

31. MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting held on 16 July 2018 were confirmed as a true and accurate record and **SIGNED** by the Chairman.

32. CHAIRMAN'S ANNOUNCEMENTS

The Chairman had the following announcements to make:

- a) He reminded the Committee that there would be an all Member briefing on the 3 Rivers Development Company on 4th October 2018. As the original request for this to take place had arisen at the previous Audit Committee, he hoped all Members of the Committee would be able to attend.
- b) The Committee had previously asked him to write to the Cabinet about concerns regarding Development Control performance targets. He had done this and had received a reply from the Head of Planning and Economic Regeneration which was copied to Committee Members. He had subsequently met with the Cabinet Member and had discussed the concerns he had

- received from elected colleagues. He informed the Committee that he was due to have a meeting with the Leader, the Deputy Leader and the Chief Executive tomorrow morning after which he would report back to the Committee.
- c) He had spoken to the Deputy Chief Executive (S151) regarding the Devon Audit Partnership (DAP) fraud assurance service. He would keep the Committee updated on developments since assurance in this area was vital.
- d) He reminded the Committee that Grant Thornton would be providing training sessions for Audit Committee members on 15/16 October. He would be attending the event at Buckfast Abbey on 16 October. He encouraged all Members of the Committee to attend if able to.

33. PERFORMANCE AND RISK FOR 2018-19 (00:06:12)

The Committee had before it, and **NOTED**, a report * from the Director of Corporate Affairs & Business Transformation providing Members with an update of performance against the Corporate Plan and local service targets for 2017-18 as well as providing an update on the key business risks.

The contents of the report were outlined and discussion took place regarding:

- Data in relation to the number of empty shops had been incomplete when the report had been published. The Chairman had asked the Economic Development Manager to provide up to date information. The reply had been as follows: "SPAR has now been updated with July's figures. Tiverton there was a slight drop to 21 vacant units from 22 making the vacancy rate 9.0% with Crediton staying the same at 8.5%, and Cullompton at 8.2% as already recorded". The question was asked as to what more could be done to limit the number of empty shops in each of the towns. It was explained that initiatives such as the Tiverton Town Centre Masterplan might go some way towards addressing this but the Council was somewhat limited as to what it could do since many of the shops were owned by private individuals or companies.
- There was some business rate relief available for smaller businesses.
- It was noted that the targets in relation to social media outputs had been exceeded.
- The Chairman had also requested that the Group Manager for Public Health and Regulatory Services provide a management note in relation to compliance with food safety law. This had been copied to members of the Committee and was as follows: "The reduction to 85% compliance is a statistical issue. The cycle of inspection and interventions has meant a 3-yearly review of the lowest category risk premises has been completed this financial year. This has resulted in a number being identified as no longer active/preparing food and require deregistration. Such low-risk premises (e.g. village halls/pre-prepared food) have the most straight-forward compliance targets and typically score above 90% as a result. Having fewer such premises means the overall % compliance across the district is now lower. The higher risk premises are still performing as before and the number of food retail premises scoring 4 or 5 on Scores-on-door remain unaffected".
- The requirement to respond to FOI requests was compulsory but the substantial costs in terms of staff resource was noted.
- Performance and Risk was monitored by Leadership Team on a monthly basis.

 The Committee expressed its concerns regarding the continued inability to demonstrate the required 5 year housing land supply until the Local Plan had been approved. It was commented that the increase in the buffer zone from 5% to 20% was incredibly impactful on communities.

Note: * Report previously circulated; copy attached to the signed minutes.

34. PROGRESS UPDATE ON THE ANNUAL GOVERNANCE STATEMENT ACTION PLAN (00:23:22)

The Committee had before it, and **NOTED**, a report * from the Group Manager for Performance, Governance and Data Security providing it with an update on progress made against the Annual Governance Statement 2017/18 Action Plan. It was explained that the all 'Members Away Day Budget presentation' had taken place in accordance with the date identified in the action plan. Those Members who had attended the event provided positive feedback in relation to this; they thought it had been well led but were not convinced they had achieved the budget prioritisation the day had originally intended to achieve. It was felt that some Members had not understood the purpose of the day although this had been communicated by the Deputy Chief Executive (S151) beforehand. The Chairman reminded Members that officers needed greater and more sustained input from Members if solutions regarding financial pressures were to be practically addressed in the future.

Further consideration was given to the following:

- The software system in relation to S106 agreements was now ready to be implemented.
- A training programme for managers in relation to managing sickness absence had commenced.

Note: * Report previously circulated: copy attached to the signed minutes.

35. INTERNAL AUDIT PROGRESS REPORT 2018-19 (00:31:00)

The Committee had before it, and **NOTED**, a report * from the Head of the Devon Audit Partnership reviewing the progress and performance of Internal Audit.

The following was highlighted within the report:

- No major issues had been identified within the core audits.
- Risk based audits had identified that effective controls were operating.
- A new service was available to provide assurance in the counter fraud area.
- Positive feedback had been received from audit clients in regard to audits that had taken place.
- 85% of the audit plan would still be delivered despite a key member of staff being on maternity leave for the first half of the year, there would be an opportunity to catch up when the member of staff returned to work in November. The Committee were reassured that all audits in the highest risk areas would be completed.

Discussion took place regarding:

- The Waste Management area was performing well in terms of achieving income targets however, whilst the chargeable garden waste scheme currently operated adequately there were some areas of the administrative process that required improvement to ensure greater efficiency.
- It was noted that the controls around the recruitment and selection policy were generally working well.
- It was also noted that the Corporate Equality Forum had not met for some time, however, the Group Manager for Performance, Governance and Data Security informed the Committee that she had already had a meeting with the Communications Manager and was due to attend the Equality Forum at Devon County Council in November.
- It was noted that the number of completed audit recommendations had risen from 67% to 75%.
- The long overdue recommendation in relation to 'Standby' would be dealt with as a matter of urgency and the Chairman was confident it would not appear at the next meeting.
- Whilst the year indicated for the Development Management S106 outstanding recommendation was stated as 2017 the Chairman stated that this audit had not been reported to the Audit Committee until May 2018 therefore the length of time this 'appeared' to be outstanding was misleading.
- The Deputy Head of the Audit Partnership was complimented on the style and format of the report.

Note: * Report previously circulated; copy attached to the signed minutes.

36. EFFECTIVENESS OF THE AUDIT COMMITTEE - SELF-ASSESSMENT (00:47:25)

The Committee had before it a report * from the Audit Manager considering the Chartered Institute of Public Finance and Accountancy (CIPFA) self-assessment checklist for Audit Committees. This was designed for Members to acknowledge their performance in their role as the Audit Committee against the CIPFA checklist and to decide in which areas they have evidence of their effectiveness and which areas they would suggest could be developed further.

The CIPFA Position Statement listed core areas that needed to be addressed by an Audit Committee's Terms of Reference. One of these related to the 'Assurance framework including partnerships and collaboration arrangements'. The TOR's within the Council's Constitution in relation to the Audit Committee did not currently say this, however, the AGS referred to 'Monitoring Reports from Key Partnerships and other External Bodies'. The Audit Charter and Strategy referred to 'Audit Partnership in support of the assurance framework.

Another core area related to 'Supporting the ethical framework'. Currently the TOR did not say this, however, DAP has taken Ethics and Values internal audit reports to the Audit Committee and the AGS has a section – 'Demonstrating strong commitment to ethical values'.

Therefore:

It is **RECOMMENDED** that the TOR of the Audit Committee be amended to include:

- i. Other assurance bodies including partnerships and collaboration arrangements.
- ii. Ethical framework

(Proposed by the Chairman)

Consideration was given to the remaining suggested actions within the report:

- Specific wider areas mentioned in the CIPFA Position Statement included Treasury Management and the requirement for all local authorities to make arrangements for the scrutiny of this. Treasury Management reports were currently referred directly to the Council's Cabinet. CIPFA guidance suggested that further assurance regarding a Council's Treasury Management arrangements would be provided if an Audit Committee had sight of them first and then made s a recommendation to the Cabinet. With the agreement of the Committee, the Chairman stated that he would seek the opinion of the Chief Executive, the Leader and the Deputy Chief Executive (S151) in relation to this as a proposal for suggested change. He would update the Committee once he had heard back from them and ensure that an item was placed on the agenda for the next meeting to formally acknowledge the preferred option in relation to this.
- Regarding the suggestion to 'Complete the Skills Self-Assessment and identify training needs', the Committee felt that as there were only three meetings remaining before the election in May next year, therefore the issue of training ought to be deferred until the new Committee was in place.
- It was AGREED that the Committee would undertake a review of how it 'added value' to the Council and whether it could improve on any areas of weakness as part of its on-going work programme.

Note: * Report previously circulated; copy attached to the signed minutes.

37. AUDIT PROGRESS REPORT AND SECTOR UPDATE FROM GRANT THORNTON (01:08:35)

The Committee had before it, and **NOTED**, a report * from Grant Thornton providing it with an update on progress in delivering their responsibilities as the Council's external auditors.

The following was highlighted within the report:

- They were due to start planning the 2018/19 external audit and a rough indicative plan was included within the report.
- Since the last meeting they had signed off the HCA compliance audit.
- They had finished the first part of the Housing Benefit testing, however, they
 had identified two errors and further work would be required.

Note: * Report previously circulated; copy attached to the signed minutes.

38. ANNUAL AUDIT LETTER FROM GRANT THORNTON (01:11:52)

The Committee had before it, and **NOTED**, a report * from Grant Thornton summarising the key findings arising from the work that they had carried out at the Council and its subsidiary for the year ended 31 March 2018. It was explained that this was the public facing document and confirmed their unqualified opinion on the financial statements and value for money.

Consideration was given to the following:

- Risks identified in their audit plan specifically those in relation to the Council's housing company arrangements. It was confirmed that whilst Grant Thornton did not specifically audit the 3 Rivers Development Company, they did review its accounts as part of the consolidated financial statements of the authority. Up until now the figures in relation to 3 Rivers had not been significant enough to trigger a full external audit, however, this might change in the future. It was stated that the Committee should be reassured that one of the Directors of the company was also the Deputy Chief Executive (S151) and therefore fully conversant with the financial arrangements and undertook regular budget monitoring.
- There would always be risks involved in the valuation of property, plant and equipment since this involved estimation and actuarial assumptions. These risks would be identified in the findings of all local authorities.

Note: * Report previously circulated; copy attached to the signed minutes.

39. IDENTIFICATION OF ITEMS FOR THE NEXT MEETING (01:24:08)

No further items were identified for the next meeting other than those already listed in the work programme.

(The meeting ended at 6.57 pm)

CHAIRMAN

MID DEVON DISTRICT COUNCIL

MINUTES of a MEETING of the ENVIRONMENT POLICY DEVELOPMENT GROUP held on 4 September 2018 at 2.00 pm

Present

Councillors R F Radford (Chairman)

D R Coren, R M Deed, R Evans, F W Letch,

Mrs E J Slade and J D Squire

Apologies

Councillor(s) Mrs C P Daw, D J Knowles and R Wright

Also Present

Councillor(s) C J Eginton, R J Chesterton, R J Dolley and Mrs J Roach

Also Present

Officer(s): Andrew Pritchard (Director of Operations), Catherine

Yandle (Group Manager for Performance, Governance and Data Security), Adrian Welsh (Group Manager for Growth, Economy and Delivery), Joanne Nacey (Group Manager for Finance), John Bodley-Scott (Economic Development Team Leader), Carole Oliphant (Member Services Officer)

and Kevin Swift (Public Health Officer)

22 APOLOGIES AND SUBSTITUTE MEMBERS (00.01.35)

Cllr Mrs C P Daw and Cllr D J Knowles gave apologies. Cllr R Wright gave apologies and was substituted by Cllr F W Letch.

23 PUBLIC QUESTION TIME (00.02.01)

There were no members of the public present

24 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00.02.07)

There were no declarations of interest given.

25 MINUTES OF THE PREVIOUS MEETING (00.02.22)

The minutes of the meeting of 10 July 2018 were approved as a true record and **SIGNED** by the Chairman

26 CHAIRMAN'S ANNOUNCEMENTS (00.03.15)

There were no Chairman's announcements

27 UPDATE ON THE USE OF SINGLE USE PLASTICS (00.03.36)

The Committee received and **NOTED** a verbal report providing an update from the Director of Operations on the reduction in use of Single Use Plastics (SUP).

The Director of Operations explained that the motion had seen a slight amendment at Full Council on 29th August which was supported by Members.

He explained that the Public Health Officer would be the single point of contact for the project to reduce the amount of SUP's and he would be working alongside other Officers to achieve the spirit of the Motion. He stated that the project would include working with suppliers to source alternative arrangements for products that the Council required but he had hoped to make some changes quickly like stopping the ordering of plastic cups in Phoenix House and replacing them with alternatives.

Members were pleased that the Motion had been accepted at Full Council and were looking forward to progress being made.

It was **RESOLVED** that Officers provide a detailed report to the March 2019 meeting of the PDG which explained the progress to date.

(Proposed by the Chairman)

28 EXE VALLEY AREA OF OUTSTANDING NATURAL BEAUTY (00.07.12)

The Committee had before it a *report from the Head of Planning, Economy and Regeneration presented by the Economic Team Leader regarding the feasibility of obtaining Area of Outstanding Natural Beauty (AONB) status for the Exe Valley.

He explained the content of the report and that it was recognised that Members wanted to pursue this and that it would bring benefits in terms of tourism but may have a negative effect on farming.

The Chairman read out a letter of support from Cllr Mrs F J Colthorpe.

Members discussed their disappointment that the public consultation exercise that had been conducted by Members, which showed overwhelming support from the local Towns and Parishes, had not been included within the report. It was felt that the report concentrated too much on the negative aspects of pursuing AONB status rather than the positives.

The Committee discussed the current Blackdown Hills AONB and the management structure which had been set up and that a different arrangement would need to be made for an Exe Valley AONB. They also discussed the difficulties that it may have on future infrastructure requirements.

Members acknowledged that there would be a cost of pursuing the AONB status but they felt that this would not outweigh the benefits.

With regard to the concept map of the AONB, the Committee felt that it should be amended further to the south and include Brampford Speke, Upton Pyne, Rewe and Stoke Canon.

Members acknowledged that there was a Government Review of AONB's due in 2019 but they felt that this should not delay the pursuit of the Exe Valley AONB despite uncertainties about what the Government Review would actually mean.

Officers confirmed that if AONB was achieved it would have the same effect on planning as National Parks but the difference being that National Parks had their own planning committees but MDDC would still be the planning authority in an AONB.

The Committee felt that the time was right to pursue full AONB Designation for the Exe Valley even if this came at a financial cost to the Council.

RECOMMENDED to the Cabinet that the Council consider option 1 to seek full AONB Designation.

(Proposed by Cllr R M Deed and seconded by Cllr Mrs E J Slade)

Note: *Report previously circulated and attached to the minutes.

29 PERFORMANCE AND RISK (00.44.50)

The Committee had before it and **NOTED** a *report from the Group Manager of Performance Governance and Data Security providing Members with an update on performance against the Corporate Plan and local service targets for 2018-2019 as well as providing an update on the key business risks.

Members asked for information on the numbers of people using the electric car chargers in the district and the Officer stated she would confirm this to Members.

Note: * Report previously circulated; copy attached to the minutes.

30 FINANCIAL MONITORING (00.46.10)

The Committee **NOTED** a verbal report from the Group Manager for Finance presenting a financial update in respect of the income and expenditure so far in the year.

She explained that current forecasts showed that the Council was looking at an overspend of £242k for 2018-2019 but the figures were constantly being updated. The figures included a £52k overspend in the Environment portfolio and this could be attributed as follows:

- Additional staff costs
- Reduction in the income received from recycled cardboard
- Vehicle hire costs

The Committee discussed the costs of kerbside sorting of recyclable waste and the Group Manager for Street Scene and Open Spaces stated that it was still better value for money for the Council than going to mixed collection and then having to sort.

31 IDENTIFICATION OF ITEMS FOR FUTURE MEETINGS (00.56.10)

No other items were identified for the next meeting others than those already listed in the work programme.

(The meeting ended at 3.00 pm)

CHAIRMAN

MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **HOMES POLICY DEVELOPMENT GROUP** held on 11 September 2018 at 2.15 pm

Present

Councillors W J Daw (Chairman)

Mrs H Bainbridge, D R Coren, Mrs G Doe, P J Heal,

F W Letch and J D Squire

Apologies

Councillor R J Dolley

Also Present

Councillor R L Stanley

Present

Officers Andrew Pritchard (Director of Operations), Claire Fry

(Group Manager for Housing), Mark Baglow (Group Manager for Building Services), Joanne Nacey (Group Manager for Finance), Stephen Bennett (Building Surveyor), J P McLachlan (Principal Accountant) and

Sarah Lees (Member Services Officer)

23 Apologies and Substitute Members

Apologies were received from Councillor R J Dolley.

24 Public Question Time

There were no questions from the members of the public present.

25 Minutes

The minutes of the meeting held on 17 July 2018 were confirmed as a true and accurate record and **SIGNED** by the Chairman.

26 Chairman's Announcements

The Chairman reminded the Group that there would be a Landlord Networking event at Paschoe House, near Bow, Crediton, on Wednesday 19 September between 4pm and 9pm. Members of the Group were welcome to attend.

27 Performance & Risk for 2018-19 (00:02:14)

The Group had before it, and **NOTED**, a report * from the Director of Operations providing Members with an update on performance against the Corporate Plan and local service targets for 2018/19 as well as providing an update on the key business risks.

Note: * Report previously circulated; copy attached to the signed minutes.

28 Financial Monitoring (00:03:10)

The Accountant provided a verbal update providing information in respect of the income and expenditure so far in the year. This included the following:

- It was still very early on in the financial year, however, at the present time the
 overall balance on the General Fund was estimated to have an overspend of
 approximately £242k. This related to a reduction in car parking income, a
 reduction in waste recycling (as the price for cardboard was less than it was
 previously) and also leisure and planning.
- The Housing Revenue Account was predicted to have an approximate underspend of £45k which was in part due to savings on the gas servicing contract and the major repairs fund.

29 Review of Building Services Gas Safety Policy (00:07:23)

The Group had before it a report * from the Group Manager for Building Services advising it of the review of the Gas Safety Policy.

The contents of the report were highlighted with particular reference to the following:

- The Council, as a landlord, had a legal obligation to maintain and service all gas appliances in each of its properties which contain gas and this was conducted on an annual basis. For 60% of Council owned properties this did not present a problem but there were sometimes issues gaining access, first time, to the remaining 40% for a variety of reasons. For the most problematic of these properties it was necessary for the Council to be able to have a robust legal process in place (involving an escalation process) to enable it to take action and ultimately ensure the safety of those occupying the properties and using gas appliances.
- Tenants were provided with a copy of any gas safety certificates which was a legal requirement on the part of the landlord.
- The summary of additions and revisions to the Policy were discussed in detail.
- Appendix 2 set out a summary of regulation 36A which provided information about when the next safety check can now be completed in order to retain the existing deadline date, similar to the approach for a car's MOT. It also set out a one-off flexibility that landlords can use to align the date of an appliance check with that of other appliances at the same premises.

RECOMMENDED to the Cabinet that the revised Gas Safety Policy be approved subject to the following amendments providing legal clarification:

- a) Section 9.2 remove the words 'No mutual exchange is to take place' from the second sentence.
- b) Section 13.1 Amend the penultimate sentence to read: After court action and we receive the Injunction Notice, where a tenant does not provide access, we will seek to commit the tenant to prison for contempt of Court. Remove the following words from the same sentence '....if necessary force entry into the property to carry out the safety check and leave the property secure.'

- c) Section 13.2 amend the wording of this section to read: 'In addition to an injunction Mid Devon District Council may also seek possession of the property, which will run concurrently with the injunction.
- d) Section 13.3 Is an additional paragraph and reads: 'The Council, provided it is in its interests to do so, will continue with the legal proceeding(s) to reach a successful conclusion.'
- e) New Section 13.4 insert new wording to state: 'Under these circumstances it is the intention to ensure that a new LGSR is issued no longer than four months after the existing certificate has expired.'
- f) The previous Section 13.4 to now become Section 13.5 and all numbers to follow thereafter as before.

(Proposed by Cllr P J Heal and seconded by Cllr F W Letch)

Note: * Report previously circulated; copy attached to the signed minutes.

30 Review of Building Services Recharges Policy (00:29:28)

The Group had before it a report * from the Group Manager for Building Services advising it of the revised Recharges Policy.

The contents of the report were outlined and reference was made to the following:

- The policy set out what the Council recharged for and the process it took to undertake this.
- The revised policy now included the addition of a compensation clause so that both tenants and the landlord could impose a change if prescheduled appointments were missed.

RECOMMENDED to the Cabinet that the revised Recharges Policy be approved.

(Proposed by Cllr D R Coren and seconded by Cllr Mrs G Doe)

Note: * Report previously circulated: copy attached to the signed minutes.

31 Neighbourhood Management Policy (00:40:49)

The Group had before it a report * of the Group Manager for Housing. The Housing Services Neighbourhood Management Policy is due for review during 2018 and the revised draft contains a number of changes regarding the distribution of communal keys, the use of communal gardens and responsibility for the maintenance of gardens associated with tenancies. There was a regulatory requirement to have a policy and the suggested amendments were intended to reinforce the Council's commitment to keep its neighbourhoods and communal areas clean and safe.

The Group Manager for Housing outlined the contents of the report with reference to the following:

 The Homes & Communities Agency required the Council to have a Neighbourhood Management Policy and as such this was a regulatory obligation.

- The revised policy strengthened what was already set out in the Tenancy Agreement.
- Changes in relation to the policy included:
 - Additional keys for communal doors would not now be provided as a matter of routine in order to maintain the security of flats.
 - o BBQs in communal areas are permitted, subject to several conditions.
 - External Christmas decorations would not be permitted.
 - Toys must be removed overnight in communal areas and their use must be supervised.
 - The parking of mobility scooters in communal areas would be strictly forbidden.
- In the Tenancy Agreement it was clearly stated that the tenant had responsibility for maintaining their own gardens. If the tenant failed to comply with the agreement then the landlord would undertake the work and charge the tenant for having done so.

It was requested that information regarding the number of Council owned flats sharing communal areas be sent to the Group.

RECOMMENDED to the Cabinet that the revised Neighbourhood Management Policy be approved.

(Proposed by Cllr Mrs H Bainbridge and seconded by Cllr D R Coren)

Note: * Report previously circulated; copy attached to the signed minutes.

32 Housing update (00:58:25)

The Group had before it, and **NOTED**, a report * from the Group Manager for Housing providing an update on the latest developments relating to social housing.

Particular reference was made to the Social Housing Green Paper 2018 which set out a proposed strategy for reforming social housing. Many of the proposals contained within the document were broad statements of intent, however, in some cases, the Government had suggested different options as a way forward to a particular issue and therefore views were being sought by way of a consultation process which was due to expire on 6 November 2018. Given the significance of this piece of legislation and the fact that the Council was a major stock holding authority the views of the Homes PDG in conjunction with the Cabinet Member for Housing were sought.

It was **AGREED** that a special meeting of the PDG take place during the middle October so that a response could be formulated and submitted to the Government. The Committee Clerk would circulated some suggested dates.

Note: * Report previously circulated; copy attached to the signed minutes.

33 Identification of items for the next meeting (01:11:02)

No further items were requested to be on the agenda for the next meeting.

It was	NOTED	that the	Severe	Weather	Emergen	icy Protoc	col and	Extended	Winter
Provisi	on Proto	col had	moved to	a biannu	al review	and woul	d there	fore not be	on the
agenda	a for the	next me	eting.						

(The meeting ended at 3.30 pm)

CHAIRMAN



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **ECONOMY POLICY DEVELOPMENT GROUP** held on 6 September 2018 at 5.30 pm

Present

Councillors Mrs B M Hull (Chairman)

Mrs A R Berry, A Bush, Mrs C Collis, J M Downes, S G Flaws, Mrs S Griggs and

Mrs N Woollatt

Apologies

Councillor F J Rosamond

Also Present

Councillors R J Chesterton and R Evans

Also Present

Officers Stephen Walford (Chief Executive), Adrian Welsh (Group

Manager for Growth, Economy and Delivery), John Bodley-Scott (Economic Development Team Leader), Joanne Nacey (Group Manager for Finance), Catherine Yandle (Group Manager for Performance, Governance and Data Security), Chris Shears (Economic Development Officer)

and Sarah Lees (Member Services Officer)

23 APOLOGIES AND SUBSTITUTE MEMBERS

Apologies were received from Cllr F J Rosamond.

24 DECLARATION OF INTERESTS UNDER THE CODE OF CONDUCT

There were no declarations of interest given.

25 PUBLIC QUESTION TIME

There were no questions from the one member of the public present.

26 MINUTES

The minutes of the meeting held on 12 July 2018 were confirmed as a true and accurate record and **SIGNED** by the Chairman.

27 CHAIRMAN'S ANNOUNCEMENTS

The Chairman had the following announcements to make:

 She reminded the Group that there would not be an informal workshop after the formal meeting this evening but that it would take place on Tuesday 25th September at 5.30pm. Due to personal circumstances she would not be able to attend the next meeting of the Car Parking Working Group on 11 October. A replacement volunteer was sought from the Group but none were forthcoming.

28 PERFORMANCE AND RISK FOR 2018/19 (00:06:00)

The Group had before it, and **NOTED**, a report * from the Director of Growth and Chief Executive providing Members with an update on performance against the Corporate Plan and local service targets for 2018/19 as well as providing an update on the key business risks.

The contents of the report were outlined and a brief discussion took place with regard to:

- The fact that there had been an increase of 40 new business rate accounts between May and June and overall an increase of 100 since last year.
- Recent data in relation to the number of empty shops had only been provided for Cullompton due to timing factors when creating the report and summer holidays.

Note: * Report previously circulated; copy attached to the signed minutes.

29 FINANCIAL MONITORING (00:08:01)

The Group Manager for Finance provided the Group with a verbal update regarding financial information relating to the income and expenditure in the year to date.

It was explained that it was still very early on in the financial year but that the current overspend was predicted to be approximately £242k. A significant area of income falling under the Economy PDG's remit was car parking. There was predicted to be an overspend in this area due in part to the building works affecting the Multi Storey Car Park (MSCP). However this had been offset by income from street fines and the fact that the MSCP was currently open 24 hours a day and did not require locking up and security costs as before.

The information provided was **NOTED**.

30 TIVERTON TOWN CENTRE REGENERATION MASTERPLAN SUPPLEMENTARY PLANNING DOCUMENT (SPD) (00:10:02)

The Group had before it, and **NOTED**, a report * from the Head of Planning, Economy and Regeneration presenting the results of the Tiverton Town Centre Masterplan SPD consultation.

It was explained that the public consultation had run across the summer and had asked for feedback on the Masterplan Supplementary Planning Document (SPD) exhibition boards displayed at Phoenix House, in the Pannier Market and online on the Mid Devon website. In total, there had been 55 responses received during the consultation period. These would be used to help develop the contents of a draft Masterplan SPD which would be subject to a further round of public consultation.

Discussion followed with regard to:

- The poor level of response and whether the Council could do something differently to encourage the public to respond. It was explained that the exhibitions had been well attended but that perhaps people were waiting to respond once the proposals were further developed at the next round of consultation.
- More had been done to encourage feedback through social media channels than any other consultation the Council had undertaken.
- Despondency amongst residents in replying to a large number of public consultations.

Note: * Report previously circulated

31 SECOND GRIMSEY REVIEW OF TOWN CENTRES (00:18:10)

The Group had before it, and **NOTED**, a report * of the Head of Planning, Economy & Regeneration briefing it on the second Grimsey Review of town centres.

Bill Grimsey had produced a report in 2013 entitled 'The Grimsey Report. An Alternative Future for the High Street' which had contained a number of recommendations and had followed the 'Mary Portas Review' of 2011. In 2017 he had been invited to embark on a review of his previous work to see what had changed, what had worked and what had not. This second review had culminated in 25 recommendations set out under these headings: Create a more supportive environment, Government and planning and smarter use of technology. In his report he had set suggested that there were three barriers as to why progress was often not made: business rates, the complex layers of local government and financing change.

The report before the Economy PDG set out what the possible implications were for Mid Devon. All three towns were set to have Masterplans and the Economic Strategy for the District was being produced. In Tiverton a new Town Centre Partnership was currently being established with engagement from a variety of different businesses in the town. There was a great deal of community activity generally across the three towns with good practice of shared community space such as the Culm Valley Integrated Centre for Health in Cullompton.

The Group were also informed that the Government intended to set up a panel of experts to investigate issues that currently affect the health of high streets and would advise on the best practical measures to help them thrive now and in the future.

Consideration was given to:

- The timing of the report which was felt to be helpful for the Council's developing Economic Strategy and the Masterplanning process.
- The effect of internet shopping.
- The 'Millenium' generation visiting towns for other reasons than previous generations might have done such as to visit food and entertainment establishments.
- Whether expensive regeneration projects were warranted when it might be that towns just needed tidying up.
- The impact of Business Rates.

- Town centre retailers needing to recognise their changing relationship with shoppers and to work with the internet retailers.
- It was felt that there was an increasing prevalence of unsavoury behaviour in Tiverton during the night time and this needed to be addressed. It needed to become a more attractive, safe and clean place to visit. It was discussed that improvements would need to be made to the top of Phoenix Lane in the near future.
- Car park pricing needed to be relative to what was offered with the town.

Note: *Report previously circulated; copy attached to the signed minutes.

32 CONSIDERATION OF WHETHER TO SEEK DESIGNATION AS AN AREA OF OUTSTANDING NATURAL BEAUTY FOR THE EXE VALLEY (00:48:41)

The Group had before it a report * from the Head of Planning, Economy and Regeneration. Members had requested that the Economic Development Team look into the feasibility of obtaining Area of Outstanding Natural Beauty (AONB) status for the Exe Valley. The recommendation had been that the Group review the different options presented for conserving the environmental quality of the Exe Valley that were considered at a recent meeting of the Environmental Policy Development Group (PDG) on 4th September 2018 and to determine what comments they wished to forward to the Cabinet.

The Environment PDG had made the following recommendation:

"RECOMMENDED to the Cabinet that the Council consider option 1 to seek full AONB Designation."

Discussion followed with regard to the economic factors affecting the possible designation of AONB status:

- Concern was expressed regarding the inflationary effect on house prices.
 Some of the people who had grown up in the Blackdown Hills area could not now afford to buy property in this area.
- There were not as many attractive elements to the proposed area as there
 were in places like Exmoor or Dartmoor and concern was expressed that not
 all of the area proposed would qualify for this status even if small pockets
 might.
- The substantial cost implications in terms of project development work and the ongoing delivery of a possible AONB management plan.
- The difficulties involved in quantifying the return on any investment.
- The effect upon agriculture, in particular the milk industry.
- Members expressed concern about whether the proposed area of coverage was the right one in size and geography given the qualities of the natural area, the need to consider the appropriate scale of any designation, and the proximity to other existing AONBs in the area.
- Option 4 'Take no further action at this stage', was the preferred option from the majority of the Group.

The Group requested that their comments be forwarded to the Cabinet so that they may consider them in conjunction with the recommendation of the Environment PDG.

Note: * Report previously circulated; copy attached to the signed minutes.

FUNDING AND RESOURCE OPPORTUNITIES TO SUPPORT THE COUNCIL'S EMERGING ECONOMIC DEVELOPMENT STRATEGY (01:14:06)

The Group had before it, and **NOTED**, a report * from the Head of Planning, Economy & Regeneration which had been provided in response to a request from the Economy PDG to indicate a range of funding and resource opportunities for Crediton, Cullompton and Tiverton.

The report provided a broad cross section of funding and other resource opportunities, including award schemes, loans and competitions that could support the emerging priorities of the Council's Economic Development Strategy. It also made reference to challenges and the income generation opportunities for Economic Development through grant applications.

Discussion took place with regard to:

- A lot of the funding streams available could be applied for by the Council. It
 was emphasised that they were relevant to the public sector as well as the
 business community.
- Income generation was key to the financial stability of the authority going forwards, it was now no longer just about making cuts.
- The need for all funding opportunities, successful or otherwise to be reported
 to this group in a meaningful way although it was stated that there was already
 a performance indicator showing how much funding had been applied for and
 of that how much had been successful.
- The Council would be in a much better position to apply for funding once the Economic Strategy was approved as that would provide a clear understanding of what it was the Council wanted to achieve.
- The Council had been successful in obtaining £4m for businesses and organisations across the District; were it to introduce charging for this service the return could be quite significant.

Note: * Report previously circulated; copy attached to the signed minutes.

34 ECONOMIC DEVELOPMENT SERVICE UPDATE (01:30:05)

The Group had before it, and **NOTED**, a report * from the Head of Planning, Regeneration & Growth updating Members on progress with key Economic Development Service priorities.

Consideration was given to the following areas:

Devon Hydro and Smart Grid Project ('Mills Project')

Works had been undertaken by Hydromatch Ltd in delivering a full feasibility study on Tiverton Weir and this had progressed on to pre-application discussions with the Environment Agency.

It would be necessary to register before March 2019 in order to qualify for any feed-in tariff. The Council had already begun this process with regards to the Tiverton Weir.

Enquiries and Investments

An update was provided on some of the businesses the team had worked with:

- The Goonvean development was now well under way with 64,000 square feet being occupied and a further 30,000 square foot planned. The Economic Development Officer would let the Group know how many jobs had been created as a result of this.
- There was a live planning application from Lidl which the GED Team would be commenting on.
- The Hitchcock site was almost fully developed.
- Discussions were being had with landowners around the three towns with a view to bringing sites forward.
- It was reported that it was a positive time for indigenous growth with lots of investment opportunities possible.

<u>Cullompton Heritage Project</u>

Historic England had advised that the timing of any bid to fund a scheme for Cullompton needed to coincide with delivery of the relief road. It was agreed that this was seen as vital for the future prosperity of Cullompton.

Tiverton Market Events

It was reported that there had been no trouble at the recent evening events in Tiverton and that there had been a good atmosphere.

Discussion took place regarding what the Electric Nights events were actually bringing to the town. The Town Centre Manager responded by stating that these events had attracted people from far away. Food fairs were popular throughout the country and these events had introduced artisan food and crafts to the town. The reputation of Electric Nights was growing in and outside of the district which helped to generate income for local traders.

It was suggested that perhaps the turning on of the Christmas lights should take place at least a week earlier than was planned for 2018 but it was explained that this would have clashed with other events.

Notes:

- (i) * Report previously circulated; copy attached to the signed minutes.
- (ii) Cllr Mrs N Woollatt declared a personal interest as she was a mill owner.

35 REGIONAL AND SUB REGIONAL PROJECT GOVERNANCE & STRUCTURES (01:53:15)

The Group had before it, and **NOTED**, a pictorial summary * of the governance and structure arrangements of various regional and sub-regional projects and the role of Mid Devon District Council within them.

The Chief Executive and Director of Growth talked the Group through the various structures and explained where he and the GED team fitted in.

Note: * Summary previously circulated; copy attached to the signed minutes.

36 **COACHES IN TIVERTON (02:04:30)**

It had been requested that an item be placed on the agenda to discuss coach visits to Tiverton and what was being done to encourage more coach parties to visit the town.

It was explained that the Tourist Information Centre took the coach bookings and informed the Town Centre Manager when they were taking place. He undertook to greet each coach when it arrived and to make the drivers in particular feel welcome. Tiverton as a place to visit by coach was now being advertised in a coaching magazine but it would take time to build up a reputation. A lot more promotion would be undertaken when the town partnership was fully established. The only criticism he had received was the location of the coach park as it was not in an ideal spot.

Officers welcomed suggestions from Tiverton Ward Members as to any improvements that could be made such as better signage and more careful management of the arrival times of multiple coaches. The importance of increasing the number of coaches visiting the town was recognised and officers should ensure that every effort is made to explore ways to improve the effectiveness of the coach parking arrangements to increase visitor numbers where possible.

37 IDENTIFICATION OF ITEMS FOR THE NEXT MEETING

No further items were identified to be on the agenda for the next meeting other than those already listed.

(The meeting ended at 7.41 pm)

CHAIRMAN



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **COMMUNITY POLICY DEVELOPMENT GROUP** held on 18 September 2018 at 2.15 pm

Present

Councillors B A Moore (Chairman)

Mrs E J Slade, Mrs E M Andrews, Mrs H Bainbridge, Mrs C P Daw, R J Dolley

and F W Letch

Apologies

Councillor(s) Mrs A R Berry and Mrs G Doe

Also Present

Councillor(s) C J Eginton, C R Slade and R L Stanley

Also Present

Officer(s): Andrew Busby (Group Manager for Corporate Property and

Commercial Assets), Simon Newcombe (Group Manager for Public Health and Regulatory Services), Lisa Lewis (Group Manager for Business Transformation and Customer Engagement), Rob Fish (Principal Accountant), Paul Tucker (Grants and Funding Officer), Kevin Swift (Public Health Officer) and Carole Oliphant (Member

Services Officer)

30 APOLOGIES AND SUBSTITUTE MEMBERS (00.00.56)

Apologies were received from Cllr Mrs G Doe and Cllr Mrs A R Berry

31 MINUTES OF THE PREVIOUS MEETING (00.01.14)

The Minutes of the Meeting held on 24th July 2018 were approved as a correct record and **SIGNED** by the Chairman.

32 PUBLIC QUESTION TIME (00.01.48)

There were no members of the public present.

33 CHAIRMANS ANNOUNCEMENTS (00.01.58)

The Chairman stated that he had received information that the Tiverton Museum of Devon Life were currently recruiting for trustees and advised Members to contact Pippa Griffiths direct and that the request be added to Parish Matters.

34 GRANT FUNDED AGENCY (00.3.13)

The Chairman introduced Faye Ashton CEO of the Tiverton and District Community Transport Association.

She explained that the charity had been renamed Mid Devon Mobility from July 2018 and was one of six charities in receipt of a 3-year Service Level Agreement Grant from MDDC.

Mid Devon Mobility covered 353 square miles of Mid Devon and the charity was very grateful for funding that MDDC provided. Faye Ashton explained that for every £1 of grant given it was transformed into £9.81 of services. The following services had seen an increase in usage.

- Ring & Ride (18% increase)
- Voluntary Car Scheme (38% increase)
- Shop mobility service in Tiverton (53% increase).

She explained that since 2015 there had been a 235% increase in passenger numbers.

Mid Devon Mobility's services were aimed at increasing the independence, mobility and peace of mind of older and disabled people, helping them overcome the problems of loneliness and isolation.

The MDDC Service Level Agreement Grant provided an annual award of £22,000, of which £5,600 was deducted at source to cover the cost of office rental within the Phoenix Lane Multi-Storey Car Park.

Members asked what the sale of the Crediton Office would mean to Mid Devon Mobility and Faye Ashton replied that they had already been in talks with the potential new owners and were confident that they would be able to remain as tenants in the existing building. She stated that the charity was very grateful to MDDC for allowing them to rent the premises at a peppercorn rent over the years which had assisted them in being able to provide a service for the people of Crediton.

In response to a question about Cullompton she outlined the current services available to residents which included:

- A Voluntary Car Scheme
- A Community Bus which was available to hire at evenings and weekends
- Accessible vehicles for people with disabilities
- A community transport bus which took people into Tiverton every Tuesday

The Chairman thanked Mid Devon Mobility for their report.

35 **CUSTOMER CARE POLICY (00.22.17)**

The Committee received a *report on the Customer Care Policy from the Group Manager for Business Transformation and Customer Engagement

She sought Member's approval for the Customer Care Policy and explained that this was a review of the Customer Services Policy and it had not significantly changed but it now referred to customer services across all departments. Business Transformation would be looking at services targets mentioned in the policy. She explained that as customer's online interaction increased there would be a need to review the policy more frequently and that the policy review period would be reduced from 3 to 2 years.

Discussion took place regarding the out of hours provision which was currently provided by Taunton Deane and the Group Manager for Public Health and Regulatory Services explained that there was currently a route branch review of the service being conducted which was due to be discussed by the leadership team in the future.

It was **RECOMMENDED** to Cabinet that the content of the reviewed Customer Care Policy be approved subject to:

Page 4 of the policy – Item 6, first bullet point to read:

• An office that is open $39\frac{1}{2}$ hours a week - 9am - 5pm (Mon-Thu) and 9am - 4.30pm (Fri)

Page 6 - Appendix 1 — Telephone to Call Centre - Agreed Targets to read: 85% answered, the contract centre is staffed from 8.30 to 5.00pm, and calls are put into a queue.

(Proposed by the Chairman)

Note: - *Report previously circulated and attached to minutes.

36 MEETING MANAGEMENT

The Chairman advised the Committee that item 9 – Financial Monitoring would be taken as the next item of business.

37 FINANCIAL MONITORING (00.28.21)

The Committee were given and **NOTED** a verbal report * from Principal Accountant presenting a financial update in respect of the income and expenditure so far in the year.

He explained a predicted overall variance of £247k overspend on the General Fund to end of July with the movement from June of £178k of which £125k related to services reporting to Community PDG.

The main reasons for the overspend was a water leak in the Exe Valley Leisure Centre to which SWWA were attempting to charge £52k for the water dispensing into the SWWA drainage system and a £70k drop in Planning Fee income out of a budget of circa £1m.

38 UNAUTHORISED ENCAMPMENTS (00.33.40)

The Committee considered a *report from the Group Manager for Corporate and Commercial Assets outlining the draft policy and procedure for the Unauthorised Encampment Policy.

He explained that the Policy was required to commit to the work that had previously been completed by the Cabinet and informal groups which included members of the travelling community.

Discussion took place regarding the five key stages of the process and the Group Manager for Corporate and Commercial Assets provided Members with an update flow chart of the process.

He explained that the MDDC process was closely aligned to the DCC policy to ensure that there was a synergy between the two authorities processes.

In response to questions posed he explained that a traveller family was defined by the use of six or more vehicles and that if a temporary encampment was allowed to remain it was unlikely that the Council could impose Council Tax collection and enforce it.

He further explained that although the policy was complete he wanted the Council's legal team to have a further overview of the legal terminology used.

It was **RECOMMENDED** to Cabinet and then to Council to adopt the Unauthorised Encampment Policy subject to a further review by the Legal department, the inclusion of the new flowchart, and any other minor spelling changes having been carried out.

(Proposed by the Chairman)

Note: - *Report previously circulated and attached to the Minutes.

39 LIFESTYLE, DIET & NUTRITION (00.51.02)

The Committee were given an overview from the Public Health Officer and discussed the recent Members briefing which had been held on 16th August 2018 and included input from Dr Dixon, Dr Chandler & Ruby Entwistle Advanced Public Health Practitioner (DCC).

Discussion took place regarding the current public health campaigns that the Council were already promoting including Sugar Smart and the Small Step programme. The leisure centres were currently involved in the Active Start programme.

The Committee were mindful that there were limited options that the Council could do as Public Health was a statutory function of Devon County Council and that there was currently no budget available to put resources into formally signing up to all of the campaigns.

The Leader stated that the briefing was inspirational and the most important one he had attended during his time on the Council. He explained that he had attended the opening of the Culm Valley Surgery garden at the request of Dr Dixon. He explained that Dr Dixon was keen to be involved, as a medical expert, in the decisions made by Council and the Leader encouraged the Committee to include him in future discussions.

Discussion then took place regarding the on-line and social media options available to the Council to promote healthy living.

The Committee decided that the Public Health Officer would report back at the November meeting with a communication strategy for promoting public health initiatives to the residents of Mid Devon. It was specifically requested that the report include a scale of proposed resources and what would be achievable within different levels of funding.

40 IDENTIFICATION OF ITEMS FOR THE NEXT MEETING (01.15.15)

There were no items identified.

(The meeting ended at 3.31 pm)

CHAIRMAN



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **PLANNING COMMITTEE** held on 5 September 2018 at 2.15 pm

Present

Councillors Mrs F J Colthorpe (Chairman)

Mrs H Bainbridge, Mrs C Collis, Mrs G Doe, P J Heal, D J Knowles, F W Letch, R F Radford, J D Squire, R L Stanley and

R Evans

Apologies

Councillor(s) B A Moore

Also Present

Councillor(s) R J Chesterton, R J Dolley and C R Slade

Present

Officers: David Green (Group Manager for

Development), Kathryn Tebbey (Group Manager for Legal Services and Monitoring Officer), Lucy Hodgson (Area Team Leader), Alison Fish (Area Team Leader) and Sally Gabriel (Member Services

Manager)

44 APOLOGIES AND SUBSTITUTE MEMBERS

Apologies were received from Cllr B A Moore who was substituted by Cllr R B Evans.

45 **PUBLIC QUESTION TIME (00-02-50)**

Mr Leach referring to item 1 (Meadow Park, Willand) on the agenda stated that this application is for 125 dwellings when, in the current policy plans to 2026 no houses, other than windfall sites, were included for Willand. 51 dwellings are recorded as having come forward under that windfall provision. Additionally, there were exceptions sites identified and 35 additional houses have or are being currently built under that provision. No additional facilities have been provided but a filling station and small shop associated with it has been lost. A Co-op is to open and a butchery has opened a retail element to its wholesale business on an industrial site.

Under the emerging Local Plan Review 42 dwellings have been identified for part of the application site for the plan period up to 2033 – not necessarily now. No additional facilities or infrastructure are identified to accompany that plan for 42.

Why are officers recommending approval for 125 dwellings – three times the planned for number – when 2 applications – one for only 30 houses – have been refused and made the subject of appeals which have been dismissed? Is there any point to

having a Local Plan when officers are prepared to recommend approvals under these circumstances to just apparently boost numbers?

Comment is made that only 11 residents put forward objections. Is it any wonder when 72 put forward objections to another application and these were summarised by officers in 53 words? People have lost faith in councils' ability to plan, follow policy and listen to the views of those that are to be affected and so are not engaging.

Mrs Leach also referring to item 1 (Meadow Park, Willand) on the agenda stated that on page 15 of the bundle the officer reports that a noise bund is indicated along the western boundary. Will Members also please note that the indicative layout and planning statement also shows that there will be a line of higher buildings to the East of that bund which are identified as to aid 'noise reduction'. Will these higher buildings be in keeping with the neighbouring housing?

Members attention is drawn to page 22 of the bundle under the heading of 'Noise' where in paragraph 4.4.2 of the Parish Council response attention is drawn to paragraph 5.88 of the applicants Planning Statement. They state: "The site has been designed to maximise the reasonable protection from an acoustic barrier along the motorway boundary, and to utilise new buildings as a screen for those further removed from the motorway." Will these higher buildings form the affordable housing clusters?

In paragraph 4.4.3 The Parish Council draw attention to paragraph 5.85 of the planning statement where it is stated that the noise levels in a number of gardens on the west side of the site 'would fall above the usual criteria of acceptability'

On page 28 the officer reports that public health has no objection to the noise levels and this is further emphasised towards the bottom of page 35. Did MDDC Environmental Health Officers actually read the relevant papers from the applicant? Do they really consider that it is acceptable to have housing built in areas where the noise levels are in excess of guidelines? Are your officers really recommending you approve a scheme where dwellings in which people have to live should be part of a noise reduction barrier?

Cllr Warren (Willand Parish Council) also referring to item 1 (Meadow Park, Willand) on the agenda stated that on the bottom of page 16 is the commencement of the Willand Parish Council response to you. If you look at the bottom of page 19 paragraph 3.4 you will see the comment in brackets [Underlining is that of the consultee for ease of reference] but there is no underlining. The Parish Council response as submitted and recorded on the MDDC public access site contains underlining, bold type and italics to avoid any confusion between Parish Council comment and quotations from others to make the representation very clear.

Why has the officers report removed all of these clarification aids?

The submission has numbered paragraphs and the last paragraph was 6.10 followed by a concluding recommendation for refusal. Why has the officer report cut off the response at paragraph 6.7 on page 25 of the report?

On page 40 of your bundle in the last paragraph of the officer report under 7) Planning Balance the officer states "Without the offer to fully fund a major project to improve the facilities at the school, fit out the Health and Community Centre and to improve recreational equipment in the village which could be used by all sectors of the community, Officers would remain concerned about the level of development proposed and the effects on social cohesion." The amount that is being offered is far less than half of the figure that was being sought in the S106 agreement for the 259 houses. How sound and secure is this offer and when will the monies actually materialise? Could it be amended when reserved matters are considered?

The £250,000 for the school, although badly needed, is the subject of further costing detail enquiry of DCC by the applicant. The Parish Council are supporting this figure as DCC are not seeking any contribution. It is our understanding that, in the event of approval, DCC will make the monies available to the school now although it may be some time before the monies come forward under any S106 agreement.

The offer for the Community Centre project was at first refused by the developer but reinstated after representation by the Parish Council. No idea as to when the monies would be available. Although on your update sheet it is now offered to be made available at the commencement of the development.

The offer of £125,000 in relation to the Skate Park or other Recreation/Teen facilities is about £40,000 short of that which we made detailed and costed application for and has been the subject of detailed exchanges with the officer and Parish/Ward Councillors but not actioned. We were concerned about the trigger points but that has now been answered to a degree but we were concerned to read in the officers report that it was going to be sorted out between officers and the Ward Councillors without any reference to the Parish Council, but as it has moved on that will be irrelevant but when will MDDC make the monies available to the parish for those items if approval is given and the development starts, how long will we have to wait?

If these provisions are the main reason for recommending approval did Members ought to be made aware of the view of the Inspector who dismissed the recent appeal in relation to the Esso Garage site where in paragraph 25 he says "However, paragraph 010 of Planning Practice Guidance sets out that planning permission should not be granted subject to a positively worded condition that requires the applicant to enter into a planning obligation under section 106 of the Town and Country Planning Act 1990 or an agreement under other powers. Such a condition is unlikely to pass the test of enforceability."?

The Chairman indicated that answers to questions would be supplied when the item was debated.

46 **DECLARATION OF INTERESTS UNDER THE CODE OF CONDUCT (00-14-28)**

Members were reminded of the need to declare any interests when appropriate.

47 MINUTES OF THE PREVIOUS MEETING (00-14-28)

The minutes of the meeting held on 8 August 2018 were approved as a correct record and signed by the Chairman.

48 CHAIRMAN'S ANNOUNCEMENTS (00-15-33)

The Chairman had the following announcements to make:

- She informed the meeting that the new Conservation officer Alex Marsh had taken up his post.
- She reminded Members of the special meeting of the Committee to take place on 19th September to consider the Creedy Bridge application.

49 DEFERRALS FROM THE PLANS LIST (00-16-00)

There were no deferrals from the Plans List.

50 THE PLANS LIST (00-16-11)

The Committee considered the applications in the plans list *.

Note: *List previously circulated; copy attached to the signed Minutes.

(a) No 1 on the Plans List (18/00175/MOUT- outline for the erection of up to 125 dwellings with public open space and associated infrastructure – land at NGR 303288 110467 Adj Meadow Park, Silver Street, Willand).

The Area Team Leader outlined the contents of the report highlighting by way of presentation the site location which adjoined Meadow Park but was outside the settlement limit, she provided an aerial view of the site and explained that the recent appeal decision received for land surrounding the Willand Service Station did not change the officer recommendation within the report. The meeting viewed the illustrative concept of the application, the style and design of the proposed dwellings and the proposed bund which would all be dealt with at the reserved matters stage; however the plan did show the point of access and improvements to the Public Right of Way. She explained the history of the site: the previous appeal decision the allocation in the Local Plan Review for 42 dwellings, photographs from various aspects of the site and the trigger points as highlighted within the update sheet.

In response to questions posed in public question time, with regard to the number of proposed dwellings to be built in Willand she stated that this was explained within pages 33 and 34 of the report. With regard to noise issues and the height of the bund, these were all matters to be dealt with under the reserved matters application and in any event the inspector who dealt with the appeal for 259 dwellings did not raise this as an issue. With regard to issues raised by Cllr Warren: the clarification aids had been removed by the internal computer system which was beyond her control. The issue of the trigger points used by Devon County Council with regard to the 259 dwellings and the proposal for 125 dwellings and the feeling that the calculations should just be halved; DCC had their own triggers for specific S106 payments on strategic applications. Updated trigger points were available on the update sheet. With regard to the contribution towards the skate park and that this was not what the Parish Council wanted, it was the subject of correspondence with officers and the Parish Council and those figures were discussed. With regard to the appeal and the fact that inspectors cannot put forward affordable housing via a

condition, she stated that the provision of affordable housing would be dealt with via a S106 agreement.

Consideration was given to:

- The views of the agent with regard to the outcome of the appeal for 259 dwellings and that many of the issues raised by the inspector had been mitigated, the provision of the S106 agreement that had been offered up for community projects and the triggers that had been put in place.
- The views of the Parish Council with regard to the current and emerging Local Plan and the allocation for 42 dwellings, the fact that policies COR 18 and 18 still carried some weight with the inspectors when dismissing appeals on this and adjoining land. The offer of funding did not fully fund all the facilities identified by the Parish Council.
- The views of the Ward Members with regard to the number of dwellings proposed, the need for community facilities, the disappearance of some of the items in the original S106 aligned to the 259 dwellings, and the triggers put in place for those that had been identified within the current application.
- The impact of the proposal on the village of Willand.
- Recent appeal decisions.
- The S106 agreement and previous discussions regarding the trigger points and the County Council's mechanism.

RESOLVED that Members were minded to refuse the application and therefore wished to deter the application for consideration of an implications report to consider the following issues:

- The size and scale of the proposal and the impact on the character of the village
- The precedence set by previous inspectors decisions with regard to policies used
- The proposal conflicted with Policies COR1, COR12, DM1 and COR9
- The lack of amenity and the impact of social cohesion in the area.

(Proposed by Cllr R B Evans and seconded by Cllr F W Letch)

Notes:

- Cllrs Mrs G Doe and R B Evans made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had been involved in the application as Ward Members;
- ii) Cllr Mrs F J Colthorpe informed the meeting that she sat on the County Council's Public Rights of Way Committee
- iii) Mr Ross (Agent) spoke;

- iv) Cllr Warren spoke on behalf of Willand Parish Council;
- v) All 3 Ward Members spoke;
- vi) The following late information was reported:

Further to my email below we have now seen the published Committee Report; if possible could you still please call to talk through the following points:

Plans list 1:

In response to the issue set out in the agenda report about triggers for the payment of s106 contributions and provision on site (page 41 of agenda refers), the developers have provided the following:

1. **S106 Payment Triggers** – we note at the end of Section 8 the need to discuss and agree S106 payment triggers to ensure early payments so that mitigation is delivered in line with the development. For the items g)-i) we would suggest as follows (for discussion/agreement), which have been added into the attached comprehensive table. If these can be agreed between us then we assume that they could be included in any update report?

Primary Education	£250K towards Primary School Studio Project	Suggested b=to be as follows to ensure early delivery (needs MDDC/DCC input – 50% prior to commencement of development 50% prior to occupation of 10% of dwellings
Willand Health and Community Centre	£52,500.00 towards implementation of Willand Health and Community Centre Project	To be paid to MDDC prior to commencement of development
Offsite POS	£125 towards Teen/recreations provision in village (to comprise skatepark and trim trail/play equipment	To be paid to MDDC prior to commencement of development

- 2. **WHCC Contribution** given the ongoing discussions about this project, we wonder if this contribution wording should be broadened to allow it to also be used for an alternative community facilities project (with agreement of the LPA), should the WHCC not proceed at all, or take a different form to that currently anticipated. Grateful for your thoughts on this?
- 3. **Skate/Teen Facilities** On item i) for the BMX/Skate/Recreation/Teen facilities we wonder if the wording should say "<u>and/or</u>" to give most flexibility in terms

of how the money is directed to these different elements (as it may be used for a mixture of these items)?

UPDATED RECOMMENDATION:

Accordingly the recommendation has been updated as follows:

The recommendation to grant planning permission is subject to the prior signing of a s106 agreement as follows:

- a) 35% affordable housing (tenure mix, size mix and other details to be agreed);
- b) On-site provision and maintenance of LEAP for the lifetime of the development
- c) On-site provision and maintenance of SUD's for the lifetime of the development
- d) Submission, adherence to and reporting on a Travel Plan;
- e) Public Transport (Bus) Contribution of £100,000.00 towards improvement of No.1 service (by way of increased frequency of service), to be phased at £20,000.0pa over 5 years, triggered on occupation of 25th Dwelling;
- f) deleted
- g) £250,000 contribution towards the implementation of planning application 50% due prior to commencement of development and 50% due prior to occupation of 10% of dwellings 17/00405/DCC to provide studio facilities at Willand Primary School
- h) £52,500 contribution towards the Willand Health and Community Centre project for the fitting out that part of the building to be used for a mixed community use to include memory café, day centre and other community uses or for an alternative community facilities project (with agreement of the LPA), should the WHCC not proceed to be paid to MDDC prior to commencement of development.
- i) £125,000 contribution for the costs of upgrading the Jubilee Field BMX/Skate Park and/or other Recreation/Teen facilities in the village to be paid to MDDC prior to commencement of development

The requirement at (f) to provide improvements (widening) to Silver Street footway connecting to Village Centre has been removed from the s106 requirement as this can be adequately dealt with via condition 10 on page 42.

(b) No 2 on the Plans List (18/00177/FULL- Creation of new access for residential development of up to 125 dwellings – land at NGR 303174 110748, Meadow Park, Silver Street, Willand).

The Area Team Leader outlined the contents of the report stating that the application could be looked at in isolation from the previous application for 125 dwellings. The land was allocated in the emerging Local Plan for 42 dwellings and the access would serve that number of dwellings. The meeting viewed a site location place, a block plan and photographs from various aspects of the site.

Consideration was given to:

- Whether the application could be considered in view of the decision to defer the previous application.
- The view of the agent with regard to the access that could serve both the 42 dwellings highlighted within the emerging Local Plan or the 125 dwelling proposed in the previous application
- Whether there was synergy between the 2 applications.

RESOLVED that the application be deferred so that the consequences of any decision to grant planning permission for this application be considered in the event that planning application 18/00175/MOUT not be granted.

(Proposed by Cllr R L Stanley and seconded by Cllr Mrs C A Collis)

Notes:

- Cllrs Mrs G Doe and R B Evans made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had been involved in the application as Ward Members;
- ii) Cllr Mrs F J Colthorpe informed the meeting that she sat on the County Council's Public Rights of Way Committee;
- iii) Mr Ross (Agent) spoke.
- (c) No 3 on the Plans List (18/00474/FULL- Erection of 2 dwellings, alterations to existing access and associated works, land west of Elmdene, Hemyock).

The Area Team Leader outlined the contents of the report highlighting by way of presentation the location of the site, the block plan, the proposed floor plans, the proposed elevations for the 2 dwellings and landscaping details. The meeting viewed photographs from various aspects of the site.

She provided a verbal update on the consideration of the Landscape Character Assessment, referred to in the recent letter of representation. The impact of the development on the character and appearance of the area had been considered within the officer report, without specific reference to the Landscape Character Assessment.

The agricultural land classification was Grade 3 good to moderate quality agricultural land. The landscape character of the application site was defined as upper farmed and wooded valley slopes. The majority of this landscape type was made up of medium-scale fields of permanent pasture. Dense, beech hedgerows were well managed and bound regularly shaped, medium to large scale enclosures of pasture. Larger settlements were connected by winding, bending narrow roads.

The application site was in an edge of settlement location on a section of land currently not used and heavily vegetated mainly with self-seeded species. The hedgerow to the front of the site would need to be removed to facilitate the proposed new access off of the road which would alter the appearance of the area but was not considered to significantly adversely affect the existing landscape character of the wider area. The site gently sloped from the front of the site to the south up to the

north of the site. To the south of the site on the other side of the road were larger more open agricultural pasture fields which were characteristic of the landscape character bounded by mature hedges typical of the area.

In conclusion while it was noted that the site falls within the defined landscape character area, the proposal for 2 dwellings which would be seen in connection with other linear residential development along Millhayes, it was not considered to significantly adversely impact on the landscape character of the area.

Consideration was given to:

- Any impact on the neighbouring residence of Elmdene
- The landscaping scheme
- The views of the objectors to the proposal with regard to the impact of the development on the AONB, the history of the site and the medieval landscape and orchard, the inappropriate strip development, access issues, the removal of the boundary bank and possible sewage issues.
- The views of the agent with regard to the fact that the impact on the AONB had been considered, the village of Hemyock was sustainable and that the proposal was only 7 metres outside of the settlement limit, the positive benefits of the proposal and the fact that the application could be deemed as infill.
- The views of the Parish Council with regard to foul drainage and surface water in the area, the current owner of Elmdene had not been consulted with regard to the drainage proposals, the narrowness of the lane, the impact of the visibility display and the impact of this on the lane.
- The views of the Ward Member with regard to the impact of the application on the AONB and whether this had been considered.
- Whether the neglected land would be improved by the development
- The size of the plot and any impact on the neighbouring properties
- The proposal being outside the settlement limit.

RESOLVED that planning permission be granted subject to conditions as recommended by the Head of Planning, Economy and Regeneration with an additional condition with regard to the submission of a landscaping scheme and an informative note with regard to the use of mature species to be used within the landscaping scheme and subject to an amendment to Conditions 4, 5 and 6 as follows:

- 4. The dwellings hereby permitted shall not be occupied until the site access has been hardened and surfaced for a distance of not less than 6.00 metres back from its junction with the public highway, and drained so that no water drains onto the public highway. Thereafter the site access shall be permanently so retained and maintained.
- 5. The dwellings hereby permitted shall not be occupied until the proposed parking, turning and access with waiting bay has been constructed.
- 6. The dwellings hereby permitted shall not be occupied until a visibility splay measuring 2.4m back along the centre line of the access and extending to a point on the nearside carriageway edge 25m to the west and to the centre line of the road to the east shall be provided with no obstruction greater than 600mm in either direction.

Once provided, such visibility splays shall be permanently so retained and maintained for that purpose.

And an amendment to the reasons for conditions:

REASONS FOR CONDITIONS

- 1. In accordance with provisions of Section 51 of the Planning and Compulsory Purchase Act 2004.
- 2. For the avoidance of doubt in the interests of proper planning.
- 3. To protect the amenities of neighbouring residents.
- 4. To prevent mud and other debris being carried onto the public highway, in accordance with Policy DM2 of the Mid Devon Local Plan Part 3 (Development Management Policies).
- 5. To ensure that sufficient parking and turning space is provided within the site for the intended use of the site in accordance with policies DM2 and DM8 of the Mid Devon Local Plan part 3 (Development Management Policies).
- 6. To provide adequate visibility from and of emerging vehicles, in accordance with Policy DM2 of the Mid Devon Local Plan Part 3 (Development Management Policies).
- 7. To safeguard the residential amenity of neighbouring residents in accordance with policy DM2 of the Mid Devon Local Plan part 3 (Development Management Policies).

(Proposed by Cllr P J Heal and seconded by Cllr Mrs H Bainbridge.)

Vote: (6 for: 5 against)

Notes:

- i) Cllrs Mrs H Bainbridge, Mrs C A Collis, Mrs F J Colthorpe, Mrs G Doe, R B Evans, P J Heal, D J Knowles, F W Letch, R F Radford, J D Squire and R L Stanley made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had all received correspondence regarding this application;
- ii) Mrs Jenkins spoke as an objector;
- iii) Ms Lyle (Agent) spoke;
- iv) Cllr Mrs Stallard spoke on behalf of Hemyock Parish Council;
- v) The Chairman read a written representation from Cllr F J Rosamond (Ward Member);
- vi) Cllrs Mrs C A Collis, Mrs G Doe, R B Evans, R F Radford and R L Stanley requested that their vote against the decision be recorded;

vii) The following late information was reported:

3rd September 2018 – additional information from objector

Evidence-base of the landscape character assessment document from Wendy Lutley, retired Landscape Conservationist).

5th September 2018

Conditions 4, 5 & 6 on the committee report as below should read as 'dwellings'

Amend from:

- 4. The dwelling hereby permitted shall not be occupied until the site access has been hardened and surfaced for a distance of not less than 6.00 metres back from its junction with the public highway, and drained so that no water drains onto the public highway. Thereafter the site access shall be permanently so retained and maintained.
- 5. The dwelling hereby permitted shall not be occupied until the proposed parking, turning and access with waiting bay has been constructed.
- 6. The dwelling hereby permitted shall not be occupied until a visibility splay measuring 2.4m back along the centre line of the access and extending to a point on the nearside carriageway edge 25m to the west and to the centre line of the road to the east shall be provided with no obstruction greater than 600mm in either direction. Once provided, such visibility splays shall be permanently so retained and maintained for that purpose.

Amend to:

- 4. The dwellings hereby permitted shall not be occupied until the site access has been hardened and surfaced for a distance of not less than 6.00 metres back from its junction with the public highway, and drained so that no water drains onto the public highway. Thereafter the site access shall be permanently so retained and maintained.
- 5. The dwellings hereby permitted shall not be occupied until the proposed parking,

turning and access with waiting bay has been constructed.

- 6. The dwellings hereby permitted shall not be occupied until a visibility splay measuring
- 2.4m back along the centre line of the access and extending to a point on the nearside carriageway edge 25m to the west and to the centre line of the road to the east shall be provided with no obstruction greater than 600mm in either direction.

Once provided, such visibility splays shall be permanently so retained and maintained for that purpose.

5th September 2018

Second amendment to conditions/reasons (wording/ formatting issue)

Change from:

REASONS FOR CONDITIONS

- 1. In accordance with provisions of Section 51 of the Planning and Compulsory Purchase Act 2004.
- 2. For the avoidance of doubt in the interests of proper planning.
- 3. To protect the amenities of neighbouring residents.
- 4. To prevent mud and other debris being carried onto the public highway, in accordance with Policy DM2 of the Mid Devon Local Plan Part 3 (Development management Policies).
- 5. To ensure that sufficient parking and turning space is provided within the site for the intended use of the site in accordance with policies DM2 and DM8 of the Mid Devon Local Plan part 3 (Development Management Policies).
- 6. To provide adequate visibility from and of emerging vehicles, in accordance with Policy DM2 of the Mid Devon Local Plan Part 3 (Development Management Policies).
- 7. To safeguard the [visual amenities of the area] [character and appearance of the area] [residential amenities of the area] [residential amenity of neighbouring residents] in accordance with policy DM2 of the Mid Devon Local Plan part 3 (Development Management Policies).

Change to:

REASONS FOR CONDITIONS

- 1. In accordance with provisions of Section 51 of the Planning and Compulsory Purchase Act 2004.
- 2. For the avoidance of doubt in the interests of proper planning.
- 3. To protect the amenities of neighbouring residents.
- 4. To prevent mud and other debris being carried onto the public highway, in accordance with Policy DM2 of the Mid Devon Local Plan Part 3 (Development management Policies).
- 5. To ensure that sufficient parking and turning space is provided within the site for the intended use of the site in accordance with policies DM2 and DM8 of the Mid Devon Local Plan part 3 (Development Management Policies).
- 6. To provide adequate visibility from and of emerging vehicles, in accordance with Policy DM2 of the Mid Devon Local Plan Part 3 (Development Management Policies).

7. To safeguard the residential amenity of neighbouring residents in accordance with policy DM2 of the Mid Devon Local Plan part 3 (Development Management Policies).

One further letter of objection has been received (and circulated to members with its associated map), summaries as follows:

- -This proposed development would effectively result in strip development into a quiet rural and upper- valley part of the Blackdown Hills AONB contrary to COR1
- -It appears that the evidence-base of the landscape character assessment has not yet fully been taken into account: particularly the importance of separate ancient farmsteads and ancient field patterns and associated boundary banks. The area covered by this planning application is completely within Landscape Character Type 3A Upper farmed and wooded valley slopes of the Mid Devon Landscape Character Assessment, 2012. This is relevant evidence base and includes guidance relevant to this landscape character type, including mention of the need to conserve rural and tranquil character, orchards, separate farmsteads, ancient field patterns, hedge banks, etc.
- -there is absolutely no existing or old gateway into the plot from the road. Any new access and its visibility splays would thus really change the lane's character contrary to COR2
- The site is shown as an old orchard enclosure on the Hemyock Tithe map and was formerly, one of the enclosures of and is closely adjacent to Deepsellick Farmstead. Such field enclosures in the Blackdown Hills are regarded as ancient
- the development does not meet any of the criteria for considering development beyond settlement boundaries in Policy COR18 - Countryside, which indicates that it should be strictly controlled to enhance the character, appearance and biodiversity of the countryside.
- (d) No 4 on the Plans List (18/00657/FULL- Retention of change of use of an existing agricultural building to office with parking Bradford Farm, Uplowman).

The Area Team Leader outlined the contents of the report highlighting by way of presentation the proposal seeking permission for the retention of change of use of an existing agricultural building to office with parking, she outlined the site location, the original dwelling and outbuilding, the access to the office area and the parking. The meeting viewed the block plan for the proposal which also identified the planting in place and the proposed additional planting, the existing ground and first floor plan, the section plans of the courtyard, the elevations and photographs from various aspects of the site.

Consideration was given to:

- The additional planting proposed
- The access to the site along the narrow lane adjacent to Bradford Barn

- Whether the business could be located somewhere else
- Whether the office space would be tied to the dwelling
- Whether the employment hours could be controlled
- The views of the objector with regard to the retrospective application, the impact of the proposal on his property, the proposed screening, whether the application was sustainable and a request for a site visit.
- The views of the applicant (read by the Group Manager for Legal Services)
 with regard to misleading allegations by the neighbour and that he would
 welcome random visits by officers, additional planting that had taken place
 recently to try to mitigate the concerns of the neighbour and the fact that he
 would welcome a site visit.
- The views of the Ward Members with regard to the parking on the site, the
 other unplanned issues on the site, the adverse impact on the occupants of
 the neighbouring property, whether office space in Tiverton could be
 considered, the inadequate planting, possible parking elsewhere on site,
 whether office hours could be enforced and the need for a site visit.

RESOLVED that the application be deferred to allow for a site visit by the Planning Working Group to take place to consider:

- The relationship between the neighbouring property and the proposed office space
- The impact of the development on the neighbouring property
- The number of traffic movements to be made by staff
- The suitability of the proposed surface of the car parking area and the impact of this on the neighbouring property
- The visibility splay
- The quality of design of the proposal
- Whether the scale and impact of the proposal was acceptable in the location
- The suitability of the car parking area for the number of vehicles proposed.

(Proposed by Cllr D J Knowles and seconded by Cllr Mrs H Bainbridge)

Notes:

- Cllr R L Stanley made a declaration in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as he had all received correspondence regarding this application;
- ii) Cllrs D J Knowles and R F Radford declared personal interests as the objector was known to them;
- iii) Mr Blackmore (objector) spoke;
- iv) The Group Manager for Legal Services read a written representation from the applicant;
- v) Cllr C R Slade and D J Knowles spoke as Ward Members;
- vi) The Chairman read a written statement by Cllr N V Davey (Ward Member);
- vii) The following late information was reported:

Officer note - In respect of the relationship between the application site and the neighbouring property, Members may wish to consider if they want to defer for a meeting of the Planning Working Group to see it for themselves.

Additional condition:

8. Within 3 months of the date of this permission, details of the proposed foul drainage arrangements for the office accommodation shall be submitted to and approved in writing by the Local Plan Authority. Foul drainage shall be installed in accordance with the approved details within 3 months of the approval of its details and thereafter so retained.

Reason –To ensure that appropriate drainage arrangements are put in place to serve the development and the safeguard the water environment.

4th September 2018

One additional letter of objection received from XL Planning on behalf of the objector Mr M Blackmore of Bradford Barn with the objections summarised as follows:

- Local Plan Policy DM20 states that proposals will only be acceptable if "There would not be an unacceptable adverse impact to the character and appearance of the countryside; and there are insufficient suitable sites or premises in the immediate area to meet the needs of the proposal."
- There is no formal business plan with the application which sets out why
 the applicant feels this site is necessary for their business, without this
 information it is difficult to make a proper assessment as to the need for
 the business to be located in this prominent rural setting.
- Evidence suggests that the applicant recently owned an office within Tiverton where their business used to operate from.
 There is no detailed justification as to why the business could not operate from one of the many offices available on Tiverton's retails parks or Town Centre.
- The application says that at least 15 staff are expected to be employed. This will generate a minimum of 30 additional vehicle movements to the location. This is considered to be excessive number of vehicle movements for such a rural location and will impact on the neighbouring property greatly, as the proposed track and car parking area is immediately adjacent to their property.
- No formal justification has been given as to why the existing courtyard area cannot be utilised for parking provision, rather than the new location. Using the courtyard location would significantly reduce the impact on Mr and Mrs Blackmores property.
- The application does not cover any external lighting that may take place in the car parking area or other areas which may affect the neighbour.

Lighting in a rural area will have a detrimental effect on the amenity if not controlled.

- The works that have taken place have already had a very detrimental effect on the character of this very beautiful rural barn, the use of inappropriate materials both on the building and the landscaping have changed the setting to a more utilitarian form, not in keeping with the rural setting.
- This application is very poor in terms of its level of information and feel that the application has not sufficiently demonstrated why no other sites within the area are unable to meet the applicant's needs, that the level of harm as a result of the unauthorised works to the rural area is excessive and that the proposed development is entirely inappropriate in this location contrary to Policy DM20.

5th September 2018

Additional condition

Prior to the first occupation of the office accommodation, details of any external lighting within the application site shall be submitted to and agreed in writing by the Local Planning Authority. Any external lighting installed shall be in accordance with the agreed details.

Reason

In the interests of preserving the character and visual amenity of the rural area in accordance with policy DM2 Local Plan Part 3 (Development Management Policies);

- (viii) Cllrs F W Letch and Mrs C A Collis left the meeting following discussion on this item.
- (e) No 5 on the Plans List (18/00745/FULL- Erection of dwelling following demolition of existing shed land and buildings at NGR 295495 115092 (adjacent to Lurley Cottage, Lurley).

The Area Team Leader outlined the contents of the report highlighting by way of presentation the site location plan, the extent of the application site, site levels, the proposed floor plan and a roof plan, proposed elevations and photographs from various aspects of the site.

Consideration was given to:

- The views of the agent with regard to the applicants need for a larger property and that they would like to stay in the village, there was only a church and a village hall in the vicinity but it would be in the heart of the community.
- The views of the local Ward Member with regard to the lack of harm the development would cause.
- The removal of an unsightly shed and the redevelopment of the site
- The need to sustain the community.

RESOLVED that Members were minded to approve the application and therefore wished that the application be deferred to allow for the wildlife report to be produced and for a wider report to be submitted containing possible conditions, the consideration of replacement parking and a contribution towards the provision or improvement of public open space in the locality.

(Proposed by Cllr R L Stanley and seconded by Cllr R F Radford)

Notes:

- i) Mrs H Bainbridge, , Mrs F J Colthorpe, Mrs G Doe, , P J Heal, D J Knowles, R F Radford, J D Squire and R L Stanley made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had all received correspondence regarding this application;
- ii) Mr Free (Agent) spoke;
- iii) Cllr R J Dolley spoke as Ward Member.

51 MAJOR APPLICATIONS WITH NO DECISION (3-00-45)

The Committee had before it, and **NOTED**, a list * of major applications with no decision.

It was **AGREED** that:

Application 18/01249/MOUT be brought before the Committee for determination (and that a site visit take place) if minded to approve.

Note: *List previously circulated; copy attached to the Minutes.

52 **APPEAL DECISIONS (3-02-13)**

The Committee had before it and **NOTED** a list of appeal decisions * providing information on the outcome of recent planning appeals.

Note: *List previously circulated; copy attached to signed Minutes.

(The meeting ended at 5.25 pm)

CHAIRMAN



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **PLANNING COMMITTEE** held on 19 September 2018 at 2.15 pm

Present

Councillors Mrs F J Colthorpe (Chairman)

Mrs H Bainbridge, Mrs G Doe, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squire, R L Stanley and

R Evans

Apologies

Councillor(s) Mrs C Collis

Also Present

Councillor(s) Mrs J B Binks

Present

Officers: David Green (Group Manager for

Development), Simon Trafford (Area Team Leader), Philip Langdon (Solicitor) and Sally

Gabriel (Member Services Manager)

Also Present: Ian Sorenson (Devon County Council, Highways Authority)

53 APOLOGIES AND SUBSTITUTE MEMBERS

Apologies were received from Cllr Mrs C A Collis who was substituted by Cllr R B Evans.

54 PUBLIC QUESTION TIME (00-02-41)

All public questions referred to Application 17/00348/MOUT – Creedy Bridge, Crediton

Mr Grigg asked: Is the committee aware that the club's currently cramped and outdated site, built over 50 years ago to house just three teams, is jeopardising our future - we are currently struggling to accommodate over 500 members and 16 teams and have problems arranging training and fixtures - but that if the Creedy Bridge application is granted we will be able to provide up-to-date facilities such as a new clubhouse with a greater number of changing rooms and more pitches and we can solve current parking problems?

Mr Newstead asked: Is the committee aware of the valuable work the club does with our growing youth membership – we have nearly 300 junior playing members in 11 junior teams, including three girls' team, and that if the Creedy Bridge application is granted we will be able to offer more rugby to more people – in particular younger people- in the wider community if we can provide better facilities?

Mrs Keogh stated that I am the clerk to the Upton Hellions Parish Meeting we as a group prepared some individual more specific questions. If the Committee has conducted a site visit you will be aware of the condition of the lanes surrounding the site to the south and west. These lanes allow access to the west side of Crediton including QE School and will be used rather than going all the way round via Exhibition Corner and up through the High Street. Stonewall Lane is already used as a well used short through route east/west of the town avoiding the High Street. Are you satisfied that the single track roads with few passing places will be safe for the joint use of even more two way motor traffic, cyclists and pedestrians?

Mr Kuzara - resident of Upton Hellions asked is it realistic to expect that the residents of the proposed development would use their cars as their first option to travel for any reason when the essential requirements of health and education provision, public transport and retail facility options are 2km away and nearly all the rugby members and visitors also drive to and from the new club?

Mr Casey, resident of Upton Hellions asked is the Committee aware that 93 individuals have been motivated to write letters of objection to this plan and that all the local Councils are affected by the plan? Sandford, Upton Hellions and Crediton all object strenuously?

lan Cole, resident of Upton Hellions stated that my question is essentially if any of the properties should today get planning permission if they should be sold to councils outside of Devon would the sales be used against the social housing allocation hopefully meant for people in Devon?

Liz Toms, resident of Sandford stated that it's one of the objectives of new developments that there be sustainable employment alongside these developments. I'd like to ask what plans there are for employment opportunities that go alongside this development?

Patricia Walker, resident of Upton Hellions stated that the validity of the applicants travel plan rests on the assumption that the residents will walk or cycle into Crediton to minimise vehicle movements and impact on air quality and traffic congestion. Has the Committee considered that most journeys will be to transport children or to carry luggage or shopping and it isn't realistic to expect people to leave their cars at home?

The Chairman indicated that the questions would be answered during the debate on the application.

55 **DECLARATION OF INTERESTS UNDER THE CODE OF CONDUCT (00-11-20)**

Members were reminded of the need to declare any interests when appropriate.

56 MINUTES OF THE PREVIOUS MEETING (00-11-28)

The minutes of the meeting held on 5 September were approved as a correct record and signed by the Chairman.

57 CHAIRMAN'S ANNOUNCEMENTS (00-12-21)

The Chairman informed the meeting that the next ordinary meeting of the Committee would take place on 3rd October, however tomorrow was the opening day of the Local Plan Examination into J27 and associated housing, the inspector would be Mr Paul Griffiths and the examination would take place at the Tiverton Hotel at 10.00am.

58 THE PLANS LIST (00-13-46)

The Committee considered the application within the plans list*.

Note: *List previous circulated, copy attached to minutes.

a) No 1 on the Plans List (Application 17/00348/MOUT - Residential development of up to 257 dwellings and up to 5 Gypsy and Traveller pitches; 8.6 hectares of land made available to facilitate the relocation of Crediton Rugby Club; up to 1.1 hectares of land safeguarded for the delivery of a primary school; access arrangements from A3072 (Exhibition Way); pedestrian and cycle access on to Pounds Hill/Stonewall Cross junction, Old Tiverton Road and Pedlerspool Lane; landscaping and area of public open space; and other associated infrastructure and engineering operations at Land at NGR 284185 101165 (Creedy Bridge), Crediton, Devon).

The Area Team Leader outlined the contents of the report highlighting by way of presentation the proposed area for development, the site location plan, the proposed land uses and the means of access. He identified the areas for housing, the school site, the gypsy and traveller site, the green infrastructure and the access and movement plan which identified the proposed means of access to and from the site, vehicular and indicative locations of internal routes and principle pedestrian connections. Plans were also shown of the proposed offsite highway works at Pound Hill and Jockey Hill to assist safe pedestrian movements to and from the site. The transport strategy plan was produced with an additional plan highlighting the Red Hill Cross site which had received planning permission (now extant) and the closest residential properties. The presentation also included the density plan, an indicative masterplan for the site and a plan which identified the accessibility of the site to the town of Crediton. He explained the allocation within the adopted Local Plan and the emerging Local Plan; the footprint had not changed however there were changes to the proposed land use. He further explained the proposed Section 106 agreement and the allocation of affordable housing and provided photographs from various aspects of the site.

Providing answers to questions posed in public question time, the officer stated that with regard to the safe use of the lane network, it would be advised that the A3072 would be the preferred route for use, funding had been secured for sustainable travel. With regard to the transport issues raised, he felt that he had covered the issues within his presentation, with regard to the affordable housing and it being sold off to other local authorities in the country, the affordable housing allocation within Mid Devon was dealt with via Devon Home Choice. With regard to sustainable employment, the allocation within the emerging Local Plan did not include an employment site, previously featured in the adopted Local Plan, however there were employment sites within Crediton and he was in receipt of an application for new industrial units in the town.

With regard to transport movement, Mr Sorenson (Devon County Council Highways Authority) stated that a number of passing places would be introduced on Stonewall Lane and that there would be safe vehicle access via a roundabout on the A3072 via Exhibition Road, he explained the proposed routes outlined in the transport assessment which included movements to and from the school and pedestrian access along the narrow lane. Future development in Crediton would lend itself to greater strategic networks. The officer stated that further footway improvements were being looked into and the development proposals that had lapsed would give further footways onto Old Tiverton Road. The development of the site would move the rugby club and training ground; those sites may come forward which could bring forward further traffic improvements.

The meeting then considered Members questions with regard to:

- Education funding, specifically early years funding
- The number of dwellings proposed for Crediton
- The affordable housing allocation and how that would be cascaded
- Open space on the site, specifically play areas and how they would be managed and maintained
- The Wildlife Trust representation and how issues raised would be mitigated
- How much weight should be given to the emerging Local Plan, the lack of a 5 year land supply and the planning balance
- Sustainable transport issues
- The viability of the proposal and the number of affordable homes
- The number of traffic movements around the site

Consideration was then given to:

- The views of the objectors with regard to the visual impact of the development on the village of Shobrooke, whether the site was sustainable, the impact on the local lanes and flooding issues
- The views of the agent with regard to the benefits of the development for the town and local area, the financial package, the lack of a 5 year land supply and the fact that the development would aid the issue, the density of the site which would be considered at the reserved matters stage and that the developers were willing to talk to Sandford Parish with regard to any particular projects they would like to discuss.
- The views of Sandford Parish Council with regard to Government policy for house building and the impact of this on the small town. The historic parkland which surrounded the site and the lack of broadband in the area.
- The views of Upton Hellions Parish Meeting with regard to the impact of the development on the rural landscape, the number of dwellings within the proposal were more than identified in the emerging Local Plan and the destruction of the Creedy Valley.
- The views of the Ward Member with regard to the history of the site, the lack of a green buffer, the sensitive heritage site and the area of flood plain, the inadequacy of the highway proposals, the site would fund improvements for Crediton, but what of Sandford? Issues with regard to the gypsy and traveller provision, the affordable housing, whether the bus services would

be improved, whether the density on the site was acceptable and the S106 agreement.

Discussion then took place regarding:

- The site visit that had taken place which had proved to be very useful to Members
- The retention of the trees in Pedlerspool Lane, any visual impact that the development would cause and the connectivity of the site to the town
- The education proposal within the S106 agreement, whether the schools in the town were over prescribed, the town of Crediton would not receive any Council Tax income as that would go to the parish of Sandford and the impact of the proposal on local doctors surgeries
- The housing need, the phasing of the affordable housing and the need to use the Devon Home Choice cascade system
- The valued english landscape with regard to Creedy and Shobrooke Parks
- The allocation within the adopted and emerging Local Plans and whether the site was sustainable
- The fact that the land was allocated for development and that it met with planning policy
- The density on the site

It was therefore:

RESOLVED that planning permission be granted subject the prior signing of a S106 agreement to secure:

- 1. The safeguarding of a 1.1ha site for a Primary School, and agreement for the land to be transferred to Devon County Council prior to the commencement of any development.
- 2. The setting out of a 0.3ha site for provision of up to 5 pitches for the Gypsy and Traveller Community, and the following provisions regards delivery and operation:
- i. A scheme for the detailed setting out of the 5 gypsy and traveller pitches to be submitted and approved by the occupation of 110th dwelling (i.e. 43% completion); and
- ii. Gypsy and traveller pitches to be laid out by 193rd occupation (i.e. 75% completion).
- 3. 56 units of affordable housing. The precise tenure and mix of unit sizes to be specified as follows: 40% Discounted housing and 60% Affordable Housing for rent, and with a property size requirement as follows: 1 bed 10%, 2 Bed 50%, 3 Bed 35% & 4 Bed 5%.
- A phasing plan to manage the delivery of the affordable housing units.
- Cascade arrangements as set out in the Devon Home Choice policy framework
- 4. The safeguarding of 8.6ha of land for the relocation of the Crediton Rugby Club, and agreement for the land to be transferred to Rugby Club prior to the

commencement of any development, or another date to be confirmed by the Rugby Club.

- 5. The setting up of a management company for the long-term management and maintenance of all communal areas including any parking courts, landscape, public open space and children's play areas.
- Sustainable Travel Measures (to include a public transport contribution, a contribution to undertake improvements to existing PROW network and the provision of travel plan vouchers for future occupiers of the 257 houses) - £955,900. 00. To be phased over three tranches - First tranche payable upon occupation of the first dwelling and subsequent payments made 12 months and 24 months thereafter.
- 7. Primary Education £13,652 per pupil (63 pupil spaces required) to be phased over three tranches - First tranche payable upon occupation of the first dwelling and subsequent payments made 12 months and 24 months thereafter.
- 8. Early Years Education £250 per dwelling to be phased over three tranches -First tranche payable upon occupation of the first dwelling and subsequent payments made 12 months and 24 months thereafter.
- Primary Special Needs £141 per dwelling to be phased over three tranches -First tranche payable upon occupation of the first dwelling and subsequent payments made 12 months and 24 months thereafter.
- 10. Healthcare provision £363 per dwelling to be phased over three tranches First tranche payable upon occupation of the first dwelling and subsequent payments made 12 months and 24 months thereafter.
- 11. Off-site highway works as follows:
 - Access arrangements from A3072 (Exhibition Way);
 - Pedestrian and cycle access on to the Pounds Hill / Stonewall Cross Junction, Old Tiverton Road and Pedlarspool Lane; and provision of passing places along Stonewall Lane.

With conditions as recommended by the Head of Planning, Economy and Regeneration.

(Proposed by Cllr Mrs H Bainbridge and seconded by Cllr R B Evans)

Notes:

- i) Cllrs Mrs H Bainbridge, Mrs F J Colthorpe, Mrs G Doe, R B Evans, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squire and R L Stanley made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had received correspondence with regard to the application;
- (ii) Cllr F W Letch declared a personal interest as the objectors were known to him;

- (iii) Cllr P J Heal declared a personal interest as the applicant was known to him and that his grandson used the local rugby club;
- (iv) Cllr J D Squire declared a personal interest as the applicants were known to him
- (v) Jane Terry (Agent) spoke;
- (vi) Mrs Keogh spoke on behalf of the Objectors;
- (vii) Cllr Georgina Ford spoke on behalf of Sandford Parish Council;
- (viii) Cllr Lindsey Kuzara spoke of behalf of Upton Hellions Parish Meeting;
- (ix) Cllr Mrs J B Binks spoke as Ward Member;
- (x) The Chairman read a statement on behalf of Cllr Mrs M E Squires (Ward Member);
- (xi) Cllrs F W Letch, B A Moore, J D Squire and R L Stanley requested that their vote against the decision be recorded;
- (xii) The following late information was provided: 19th September 2018 –

Page 25: Section regards Applicants Supporting Information.

Since the committee report was issued the applicant has submitted a technical note regards any Buried Assets underground at the application site confirming that further evaluation across the site has been undertaken (in addition the ground and radar survey information) since the application was submitted.

The further investigative work that has been undertaken confirms that the presence does not affect any on-site works, whilst off-site works will require a diversion.

Officer Comment: The presence of services does not impact on determination of the planning application and does not affect the officer recommendation as set out in the Report.

(The meeting ended at 5.00 pm)

CHAIRMAN



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **PLANNING COMMITTEE** held on 3 October 2018 at 2.15 pm

Present

Councillors Mrs F J Colthorpe (Chairman)

Mrs G Doe, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squire, R L Stanley, Mrs C P Daw and

R Evans

Apologies

Councillor(s) Mrs H Bainbridge and Mrs C Collis

Also Present

Councillor(s) D R Coren, R J Dolley and C R Slade

Present

Officers: Kathryn Tebbey (Group Manager for Legal

Services and Monitoring Officer), Simon Trafford (Area Team Leader), Alison Fish (Area Team Leader), Adrian Devereaux (Principal Planning Officer), Ian Sorenson (Devon County Council, Highway Authority) and Sally Gabriel (Member Services

Manager)

59 APOLOGIES AND SUBSTITUTE MEMBERS

Apologies were received from Cllr Mrs H Bainbridge to be substituted by Cllr R B Evans and Cllr Mrs C A Collis to be substituted by Cllr Mrs C P Daw.

60 PUBLIC QUESTION TIME (00-02-31)

Mr Blackmore speaking in relation to item 2 on the Plans List, Bradford Farm, Uplowman, Tiverton, asked whether the Council was confident that the conditions put forward as part of the officers recommendation will be properly enforced if they are breached? If the 'hours of work' condition is breached on a Bank Holiday, how long will it take for the enforcement section to investigate? Conditions 4,5,6,7 and 8 all need to be monitored closely. With regard to condition 8 does that mean they can use whatever foul drainage system they want for 6 months before they have put in a proper system? Seems to be a daft condition as it is a retrospective application, shouldn't the details and its installation be required immediately?

Cllr Warren (Willand Parish Council) referring to Item 10 and 11 (Meadow Park/Lane, Willand) on the agenda stated: In paragraph 1.1 of the officer report members are reminded that it is the comments of the inspectors which are relevant and not the fact that they dismissed the appeals. With that in mind are the comments in paragraph

2.2 really addressing the members concern as to 'The size and scale of the proposal and the impact on the character of the village.'?

There are more issues than those addressed by the officer. 125 houses is more than the 42 planned for over the period of the plan and please remember the 35 affordable which are being built now and were not to be in the emerging plan. It is not just about the look but cumulative impact on facilities and infrastructure which will not be improved. Are officers attempting to 'water down' reasons given by members in an attempt to make it less likely to be able to defend an appeal? If officers keep recommending approval of these major and other developments in villages contrary to the Local Plan Review is it not calling into question considerable areas of the plan housing provision before it has even been fully examined?

Why have officers not recommended citing the fact that approval of this application would be in breach of policies COR 17 and COR 18? Even taking into account the lack of 5 year land supply issue and the limited weight that can be given to them they still have some relevance and have been considered as relevant by two inspectors in recent appeals in the village.

For the 259 dwellings application the Inspector makes reference to one or both of these policies in paragraphs 10, 12, 13 and 51. He considered them to be relevant and the proposal was in conflict with the policy. Why have officers left out reference to conflict with COR 12 when the inspector clearly identified the earlier proposal as being in conflict with it?

In his response to the Esso site application the inspector refers to either/or policies COR 17 and COR 18 in paragraphs 16 and 17 and identifies conflict. Are members really convinced that the suggested one reason for refusal in paragraph 3.1 of the report is detailed and robust enough to withstand any future appeal?

Cllr Grantham (Willand Parish Council) referring to Item 10 and 11 (Meadow Park/Lane, Willand) on the agenda stated:

On page 90 under recommendations subject to S106 obligations items g) and h) contributions are to be made to aid two parish supported projects. Quote 'the monies are to be paid to MDDC prior to commencement of the development.' Being mindful that these payments are seen by officers as 'tilting the balance' to allow the permission for 125 houses – three times those planned for under the emerging plan and in addition to 35 affordable houses being built not in the emerging plan, can we please have a clear definition of the words 'prior to commencement of the development'. Is it when permission is received for outline; reserved matters approval; the day before work is started on the site OR some other explanation? How long will it take for the Parish Council to obtain the money from MDDC? The projects are in the planning stage now so money in two or more years time will not be of great help and costs will have risen.

Is it appropriate that since the original planning committee findings on 5 September the applicant has approached Willand Primary School and DCC Education to send correspondence to the committee? Is it also appropriate for the applicant to ask for the wording of the entrance application to be amended at this critical stage of the decision making process? In relation to the school is it of concern to find that these monies are needed to cover failings of DCC Education for a number of years to

properly fund facilities at the school to cater for the increase in numbers? The Parish strongly support the school to have the extra facilities but it must be questioned if this is the appropriate way for it to be done when the extra housing proposed outside of the plan will put an unproportionate strain on other services and facilities within the village? Should not the cumulative impact on all services and facilities be considered equally?

Mr Marrow referring to Item 10 and 11 (Meadow Park/Lane, Willand) on the agenda stated: The report officers have set out information and argument under the headings of Financial and Legal Implications and Risk Assessment. In recent local appeals there has been no appointment of planning consultants or legal representation so why should this be different? Why is not the risk of a judicial review raised if committee should approve the application which is so clearly in conflict with current and emerging policies? Have they not again, as with the earlier 'Esso Garage' application, put the Council at risk of an appeal for non-determination – a point raised by the applicant although not pursued at this time?

Mr Dyer referring to Item 1 on the Plans List (Crediton Garden Centre) asked please can the planning officer inform us why garden centres are not considered as retail operations under Mid Devon planning policies? It is clear we hope to everyone what is proposed is a major retail shopping destination so surely it should be treated as retail? If it was treated as retail it would clearly be refused on the grounds of disproportionate scale and being in open countryside.

Mrs Tucker referring again to Item 1 on the Plans List asked - please can the planning officer advise why planning permission on part of the land has been refused 6 times before (plus twice on appeal) due to being in open countryside? Why is this now not a material consideration?

Secondly, the planning officer's report stated that the 2003 permission is sufficient to develop the site further. However this new proposal has 13 times more buildings than in the 2003 application. Why is it now deemed acceptable for such a large shop to be developed in open countryside? Thirdly, the 2003 permission restricted any A1 general retail use on the site due to it being in the open countryside. Why now is the applicant permitted to sell A1 general goods in 85% of the store?

Mr Wood again referring to Item. 1 on the Plans List asked please can the planning officer comment on why the application is not being refused on the basis of inappropriate scale, whether it is classified as retail or not?

Total buildings in the application are nearly 3 times larger than the existing structures. These additions are therefore massively disproportionate, well over and above the size of the original, and the application accordingly should be refused.

Mr Bond again referring to Item 1 on the Plans List asked can the planning officer please comment on why the impact on Crediton town centre has been vastly underestimated? In reality, the impact on the Crediton town shops due to this development would be massive and devastating. The pet shop, angling shop, my shop, the butchers, card shops, and the flower shop in the town centre would be hugely affected. Many shops could close. Why are you not concerned about the vitality of the town centre which would be destroyed. The 500m2 restriction in the officer's report will not be enough to protect the town shops. Homeleigh could sell whatever they want in the remaining 85% of the store. We believe that the application

should be refused and if this is not possible then much stronger restrictions need to be put in place.

Ms Holloway asked would the planning officer please comment on why the impact of the massive cafe on the local economy has been hugely underestimated? The size of the cafe is enormous, this size could seat up to 500 people at a time. A cafe of this size is bound to have a major negative impact on all the cafes and pubs in Crediton town centre and the surrounding areas and will lead to up to 50 job losses from catering alone, based on our survey of local businesses.

Ms Hutchings asked can the planning officer please comment on why the proposed new entrance has not been judged as a major safety concern? It is on a 60 mph A road with a blind brow and only 5 seconds to stop before the new entrance. It takes cars at least 6 seconds to stop at 60mph.

Highways response was that an independent safety inspector has deemed this access safe. However, with large lorries turning right into the path of the oncoming 60 mph traffic, common sense would tell us that this is an accident waiting to happen?

Mr Schofield asked can the planning officer comment on why the applicant is relying on a previous small planning permission to now justify such a massive expansion? The 2003 permission was not lawfully commenced in time, except for some work at the entrance and erecting polytunnels. The small proposed shop and small tea room were never built, so the permissions for shops and cafe effectively lapsed. The 2003 application was supported at the time as a small scale rural regeneration. However, the now proposed cafe is 14 times larger than the never built 2003 cafe, and the shop is 13 times larger the never built 2003 shop. Surely this should be recognised as not simply an expansion of an existing operation, but a massive redevelopment and it should be refused.

Mr Tucker on behalf of Mr Peacock asked can the planning officer please answer why a 10 year retail impact assessment was not carried out as it should have been by law. This appears to have been avoided on a technicality. The sales area is claimed to be only increasing in size by a tiny 315m2 which anyone on the site visit would see is ludicrous. The whole of the site is claimed as having been designated for retail sales in the 2003 planning permission. However over half of the site on the 2003 plan was actually designated and fenced off for growing or keeping stock only and was never used for retail sales.

Now the increase in covered retail space is enormous - this store would be 1½ times bigger than Tesco, and 5 times bigger than the new very large Mole Avon store in Crediton. Surely a full 10 year retail impact assessment should really have been carried out? As this was not done due to a technicality a false conclusion was reached that there would only be 1% effect on town centre turnover. We believe this is a gross under estimate and that it in reality it would be 20%. Therefore the application should be refused to protect the town centre.

Mr Tucker asked can the planning officer please comment on why the sequential test in the application did not assess that the land adjoining Tesco, which has much better road links and is still under developed, was not considered as an alternative and better option for such a large scale garden centre. We believe that this should have been done as part of the process.

Ms Green asked can the planning officer please comment on how the conclusion could be reached that there will be an inperceptible impact on existing highway users? Such a massive centre will be a 25 fold increase in traffic based on its turnover forecasts. Parking spaces grow from 20 to 241. There will be similar major traffic congestion already seen at large regional garden centres such as Whitehall near Bath and Otter Nurseries. it is clear that the conclusion from Highways is fundamentally flawed. How will this massive increase in congestion, especially at peak times at Christmas and in Spring be dealt with.

Could the planning officer please answer why a full landscape assessment was not carried out? The landscape assessment was very superficial, resulting in a false conclusion that there would be little landscape impact. In reality the scale of the buildings are just so huge, 3 times more than currently.

Such a massive development would clearly have a big impact on landscape, even if the building would be set down by levelling the site. These large buildings would still be very prominent and visible from a long distance away. Accordingly the application should be refused.

Mr Counter asked can the planning officer please comment on how the increase in air pollution caused by a massive increase in HGV vehicles, coaches and cars going through Crediton town centre, in what has been an air quality control zone, will be mitigated in future? Could the planning officer please answer why a full public consultation was not carried out? Residents were not aware of a public meeting, as it was only announced on the applicant's facebook page at 2 hours notice. Many residents have mentioned this in their objection letters. Surely the correct procedure for public consultation has not been followed, and the application is invalid?

The Chairman indicated that the questions would be considered during the debate on the applications.

61 DECLARATION OF INTERESTS UNDER THE CODE OF CONDUCT (00-25-08)

Members were reminded of the need to declare any interests when appropriate.

62 MINUTES OF THE PREVIOUS MEETING (00-25-25)

The minutes of the special meeting held on 19 September 2018 were approved as a correct record and signed by the Chairman.

63 CHAIRMAN'S ANNOUNCEMENTS (00-26-21)

The Chairman introduced and welcomed Gregg Venn and Alex Marsh, the new Conservation Officers to the meeting.

64 **DEFERRALS FROM THE PLANS LIST (00-27-12)**

There were no deferrals from the Plans List.

65 **THE PLANS LIST (00-27-00)**

The Committee considered the applications in the plans list *.

Note: *List previously circulated; copy attached to the signed Minutes.

(a) Applications dealt with without debate.

In accordance with its agreed procedure the Committee identified those applications contained in the Plans List which could be dealt with without debate.

RESOLVED that the following application be determined or otherwise dealt with in accordance with the various recommendations contained in the list namely:

(i) No 4 on the Plans List (18/01205/FULL – Erection of a livestock building, Middle Weeke Farm, Morchard Bishop) be approved subject to conditions as recommended by the Head of Planning, Economy and Regeneration.

(Proposed by the Chairman)

(b) No 1 on the Plans List (17/02061/MFUL – Remodelling and modernisation of existing garden centre following demolition of existing structures, to include erection of retails areas, café and warehouse, formation of new vehicular access, provision of parking areas and landscaping – Crediton Garden Centre, Barnstaple Cross, Crediton).

The Area Team Leader outlined the contents of the report identifying by way of presentation the location of the site and an aerial photograph which outlined the existing footprint at the present time. He explained that conditions 13, 14 and 15 outlined in the report would maintain control of the floor use specified for retail activity and would stop the restaurant acting independently from the Garden Centre which was of concern to many of the objectors to the application. He provided a footprint of the site as proposed which highlighted the different areas contained within the application, part of the scope of the site would contain some of the highway improvements and a plan identifying the main access point and landscaping proposals. Existing and proposed photo montages were outlined as was a site plan setting out the parking area for the staff, the new building, new access and a new car park along with the proposed landscaping and footway connection. The block plan highlighted the solar panels on the roof, and the area to be demolished. Members viewed plans for the ground floor, the proposed elevations, the site sections and the highway proposals which included the scope of the alterations and the inclusion of an additional feeder lane to the site, the location of the bus stop and photographs from various aspects of the site.

The officer answered questions posed in public question time:

- Why the garden centre was not treated as a retail development; the description was not proposed as retail and conditions would prevent retail development and that this would be enforceable.
- Why were officers recommending approval for the planning application which
 was 13 times the size of the existing buildings on site; the plans show that the
 development was larger but not significantly so. The Local Planning Authority
 would have had a retail impact assessment but the conditions limited the
 amount of areas to be used for retail.
- With regard to the scale and massing of the proposal, the plans available identified the area to be developed.

- Concerns with regard to 85% of the floor space could be used for A1 retail;
 Condition 15 limited the area for retail to 500 sq. metres
- The impact of the proposal on the local economy and that 45 jobs would be lost; the application constrained the café and floorspace for retail and the application had suggested that the garden centre would be a visitor destination that would attract people to visit the garden centre and the town of Crediton.
- With regard to the highway issues, Mr Sorenson would address those however the highway improvements had been highlighted within the officers presentation.
- The proposal was extensively more than allowed in 2003 and should be refused; the height, scale and massing of the proposal could be a reason for refusal.
- Why had the 10 year retail assessment not be carried out, as the application
 was not a proposal for retail development and conditions would limit the retail
 ability, this was not required.
- A sequential test not being carried out; as above
- Why not use other land, the applicant did not own the other land.
- Issues with regard to congestion and impact on the highway; a highway improvement scheme had been submitted and the scope of those improvements had been explained,
- Why a full public consultation had not taken place, the objector had referred to the pre-application consultations that did take place. The Local Planning Authority had consulted as part of the planning application process.

Mr Sorenson (Devon County Council Highway Authority Representative) then addressed the meeting stating that the safety audit had been happy with the visibility splays, there would be additional road markings, the footpath would improve the visibility from Barnstaple Cross to Crediton and an offsite footway and crossing place would be in place. The uplift in traffic proposed by the application would generate the provision of a right turn lane which would deal with the additional traffic and this was thought to be adequate for the size of the development.

The meeting then considered Members questions with regard to:

- The speed of traffic using the A377
- Whether plants would be grown on site
- Whether the proposal was 100% retail, particularly as none of the plants would be grown on site.
- The opening hours of the proposed garden centre
- The traffic speed limitations around Bernaville Garden Centre
- Whether the development was environmentally sound with regard to the amount of glass and lighting proposed.

Consideration was given to:

- The views of the objector who highlighted the scale and massing of the proposal, the vast retail store in the countryside, the impact of the proposal on local businesses and the loss of jobs in the area.
- The views of the agent with regard to the consultation that had taken place, the highway improvements proposed, the proposal would be built on a

- brownfield site, the design of the proposed garden centre and the fact that it was lower than the existing building
- The views of the Ward Members with regard to the bold and interesting proposal, the support of the local Parish Council and the Town Council, the facility would bring visitors to the area. The Homeleigh Centre in Launceston had revitalised the town, there would be little impact on the businesses in the town and the proposed highway improvements.

Discussion then took place regarding:

- Whether the proposal was an intrusion into the countryside
- The impact of the proposal on the highway network
- Whether garden centres should just sell plants
- Concerns regarding the amount of retail area proposed and whether a business case had been completed
- Whether the proposed conditions 13, 14 and 15 would give the control required

It was therefore:

RESOLVED that Members were minded to refuse the application and therefore wished to defer the application for consideration of an implications report to consider the following issues:

- Whether the application proposal would result in harm to the vitality and viability of the Crediton Town Centre and surrounding villages which would be contrary to policy DM17 and DM19.
- Whether given the size, scale and massing of the proposed buildings and the scope of hardscape introduced to accommodate the car parking requirements the application scheme would be detrimental to the visual amenities and overall character of this site in the open countryside which would be contrary to DM2, DM19 and DM20.

In addition concern was expressed about the level of lighting that would be required and how this would affect the overall character of the site especially given it is in open countryside.

 Whether given the amount of car parking proposed and the increase in number of vehicular trips on the highway network travelling to and from the application site as it proposed to be remodelled, the application scheme is considered to be an unsustainable form of development which would be contrary to DM2, DM6, DM19 and DM20.

In addition the overall sustainability credentials were challenged.

(Proposed by Cllr F W Letch and seconded by Cllr B A Moore)

Notes:

i) Cllrs: Mrs F J Colthorpe, Mrs G Doe, R B Evans, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squires and R L Stanley made declarations in accordance with the Protocol of Good Practice for Councillors

- dealing in Planning Matters as they had all received correspondence regarding this application;
- ii) Cllrs P J Heal, D J Knowles and D R Coren made additional declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had had face to face contact with objectors and/or the applicants;
- iii) Cllr F W Letch declared a personal interest as he knew some of the objectors;
- iv) Cllr Mrs G Doe declared a personal interest as she had spoken to the objectors, one of which was a close friend;
- v) Cllr J D Squire declared a personal interest as some of the objectors were known to him;
- vi) Mr Tucker spoken in objection to the application;
- vii) Mr Kemp (Agent) spoke;
- viii) Cllr s D R Coren and P J Heal spoke as Ward Members;
- ix) A proposal to support the application was not supported;
- x) The following late information was reported: On page 31 proposed change condition 3 as follows;
 - 3. All the existing trees and boundary treatments which are proposed to be retained and all new planting, seeding, turfing and/or earth re-profiling as set out on the soft landscape plan as shown on drawing 211 hereby approved shall be carried out within 9 months of the substantial completion of the development, and any trees or plants which, within a period of five years from the completion of the development die, are removed or become seriously damaged or diseased, shall be replaced in the next planting season with others of similar size and species. Once provided, the landscaping scheme shall be so retained.
- (c) No 2 on the Plans List (18/00657/FULL Retention of change of use of an existing agricultural building to office with parking Bradford Farm, Uplowman).

The Principal Planning Officer outlined the contents of the report, highlighting the information within the update sheet which outlined the nature of the business to be undertaken in the offices, the response of the objector's agent, the amendment to Condition 6 with regard to the boundary fence treatment and the proposed additional condition with regard to the surface of the car parking area.

He provided the following answer to the question posed in public question time: with regard to the timing for the creation of a foul drainage system, if Members felt it necessary the condition could be amended to state prior to occupation of the accommodation, with regard to the enforcement of conditions, the officer felt that the

conditions could be enforced and if a breach of planning control was reported then this would be attended to within 24 hours.

He then provided a presentation which outlined the site location plan, the block plan which considered the parking area and proposed landscaping and the amended/additional conditions as explained in the update sheet. Plans for the office space for up to 15 people, the first floor areas, section plans, proposed elevations and photographs from various aspects of the site

Consideration was given to:

- The views of the objector with regard to the current enforcement issues being dealt with, the business was proposed outside the settlement limit, there were other available sites for office space, the visual impact of proposal including the car parking area on his property
- The views of the agent with regard to the creation of useful office space, this was an internet based business which would not handle any stock, it was hoped that the business would grow but staff would be limited to a maximum of 15, he understood the issues with regard to the surface of the car park and was happy with the compromise suggested by officers. The application was a conversion of existing buildings, the current scheme was supported by the Highway Authority and complied with the Core Strategy and the NPPF.
- The views of the Ward Members with regard to the inadequate standard of the work that had taken place, there was adequate parking within the courtyard which would have less impact on the neighbouring property, the resurfacing condition was welcome, however there were still issues with the visibility splay. Whether the office space could be tied to the dwelling and whether the car park would be light and if so the impact of this on the neighbouring property. The ongoing enforcement issues on the site, whether there was a need for office accommodation in the rural area, the general impact of the proposal on the neighbouring property.
- Whether the courtyard could be used for staff car parking
- Policies DM11 and DM20
- The sustainability of the site
- The need to talk to the applicant before suggested changes were made to the application
- Whether the setting was inappropriate

RESOLVED that Members were minded to refuse the application and therefore wished to defer the application for consideration of an implications report to consider the following issues:

- Whether the proposal had an unacceptable impact on the neighbouring property (especially the car parking area) and therefore did not comply with policies DM11 and DM20
- The intensification of the use of the premises
- Whether this was an inappropriate location for the proposal
- Was there more appropriate facilities nearby
- The impact of the development on the amenity of the neighbouring property especially with regard to lighting issues

(Proposed by Cllr R L Stanley and seconded by Cllr R F Radford)

Notes:

- i) Cllr D J Knowles declared a personal interest as the objector and his family were known to him:
- ii) Cllr R F Radford declared a personal interest as the objector was known to him;
- iii) Mr Blakemore spoke in objection to the application;
- iv) Mr Burton (Agent) spoke;
- v) Clirs D J Knowles and C R Slade spoke as Ward Member;
- vi) The Chairman read a statement from Cllr N V Davey (Ward Member)
- vii) The following late information was reported:

One email received from the applicant's agent providing further information in terms of the nature of the business use for the office space which is summarised as follows:

- The nature of business to be undertaken in these offices will be desk work based i.e. administration and consultancy via the internet
- This is the nature of the applicants businesses
- This falls within the B1 use classification that is included within the proposed condition 3 for the application.
- In respect to no formal justification of the office accommodation within this location other than within Tiverton, Members are referred to the Officer Report where it states:

"The applicant's agent has commented that they have investigated the available office space and no suitable spaces were found within the local area. A search carried out by officers identifies the nearest office accommodation to let being located within the settlement limits of Tiverton and therefore not considered to be within the immediate area to the application site."

 Therefore they feel that the businesses location is not unjustified and complies with Policy DM20.

In response to this additional information one email has been received from the Planning Consultant (XL Planning Ltd) acting on behalf of the objector with the comments summarised as follows:

- The policy justification provided of the location is minimal at best
- In terms of the criteria for Local Plan Policy DM20, Tiverton Town centre is less than 2 miles from the application site and Tivertons

- settlement limit is now only less than one mile away which is considered to be within the immediate area
- It can be demonstrated that there are sufficient employment locations within Tiverton which would suit this new enterprise, including Lower Moor Way (two offices available), Howden industrial estate, and the Town centre itself.
- Notwithstanding the availability of existing premises in nearest settlement, the location is considered inappropriate for this size and type of development.
- The rural setting of this beautiful set of historic barns has been significantly eroded by the works that have taken place, including the unauthorised works which still have not been regularised by way of any planning application to date.
- Development which harms the visual environment or has an adverse impact on the character is contrary to policy.
- It is contended that the development proposed will clearly impact upon the barns themselves and their associated heritage values, both physically and visually and the changes to the setting and the erosion of integrity of the buildings is unacceptable.
- The further domestication of the barns will erode their integrity and authenticity and will be irreversible.
- The proposal to convert these buildings to offices is not considered to be in line with Local Plan Policy DM20.

3rd October 2018 Amendment to condition 6:

Notwithstanding the details as submitted and within one month of the date of this planning permission, revised details for a boundary treatment to include a fence in addition to the beech hedgerow as indicated on drawing number 18-2263-002B shall be submitted to and approved in writing by the Local Planning Authority. The details will include a plan indicating the height, positions, design, materials and type of boundary treatment to be erected on the site and a timescale for its implementation. The hedgerow approved shall be implemented within the first planning season following occupation of the office accommodation hereby approved and retained thereafter. Any trees or plants forming part of the proposed hedgerow which, within a period of five years from the completion of the development die, are removed or become seriously damaged or diseased, shall be replaced in the next planting season with others of similar size and species.

Reason:

To safeguard the amenity levels enjoyed by the occupiers of the neighbouring dwelling in accordance with policy DM2 of the Mid Devon Local Plan Part 3 (Development Management Policies).

Additional condition:

Notwithstanding the details as submitted, the surface of the car parking area and access to serve the office accommodation shall be finished in a bound material such as tarmac or concrete with final details to be submitted to and approved in writing by

the Local Planning Authority and implemented prior to first occupation of the office accommodation hereby approved.

Reason:

To safeguard the amenity of nearby residential properties in accordance with policy DM2 of the Local Plan Part 3: (Development Management Policies).

(d) No 3 on the Plans List (18/00662/MFUL – Erection of an industrial building (B1/B2/B8 use) an provision of additional parking – Hartnoll Business Centre, Hartnoll Farm, Tiverton).

The Area Team Leader outlined the contents of the report by way of presentation highlighting the site location plan and the established bund, the scope of the car parking area and the proposal for the additional 59 spaces, the access from the main road through the site and the vehicle loop proposed, the proposed site plan, ground floor plan, proposed elevations and the existing and proposed landscaping plans along with photographs from various aspects of the site. He informed the meeting of the negotiations that had taken place between the applicant and the case officer.

Consideration was given to the history of the site and the location of the bund which had formed part of previous applications; the now established landscaping on the site, the decrease in parking spaces from the original proposal and the impact of the proposal on the village of Halberton with regard to an increase in traffic.

RESOLVED that planning permission be granted subject to conditions as recommended by the Head of Planning Economy and Regeneration.

(Proposed by the Chairman)

Notes:

- Cllrs D J Knowles and R F Radford declared personal interests as the applicant was known to them;
- ii) Cllr R F Radford spoke as Ward Member.
- (e) No 5 on the Plans List (18/00745/FULL Erection of a dwelling following demolition of existing shed land and buildings at NGR 295495 115092 (Adjacent to Lurley Cottage) Lurley.).

At Planning Committee on the 5th September 2018 it was resolved that Members were minded to approve the application and therefore wished that the application be deferred to allow for the wildlife report to be produced and for a wider report to be submitted containing possible conditions, the consideration of replacement parking and a contribution towards the provision or improvement of public open space in the locality.

The Principal Planning Officer outlined the contents of the report which included conditions if Members were minded to approve the application. He informed the meeting s that the applicant had paid the financial contribution towards the provision of public open space and that the habitats survey had been received which had

found no indication of any protected species on the site. He presented plans identifying the location of the site, floor and roof plans and photographs from various aspects of the site.

Consideration was given to whether the proposal would improve the visual amenity of the site.

RESOLVED that planning permission be granted for the following reason: the Local Planning Authority recognise that the application site is the open countryside and is not an allocated site for new residential development and therefore there is no specific development plan policy support for the application scheme which is for the creation of a new dwelling on this site. However taking into account the provisions of paragraph 11 of the National Planning Policy Framework, the benefits of provision of a single dwelling that respects the existing development pattern of Lurley and has no unacceptable impact on highway safety or the amenity of neighbouring residents with improvements to the visual amenities of the site and area in general through the removal of the existing shed, are considered to outweigh the harm caused by new residential development in a countryside location that is considered to be unsustainable in planning policy terms.

Subject to conditions as recommended by the Head of Planning, Economy and Regeneration with the removal of Condition 7 and an additional condition which stated that "The development shall be completed in accordance with the biodiversity mitigation set out with the ecological assessment completed by encompass ecology Itd and received 24th September 2018".

Reason for condition:

In the interests of preserving biodiversity in accordance with policy DM2 Local Plan Part 3 (Development Management Policies) and in accordance with the Wildlife and Countryside Act (1981) (as amended); the Countryside and Rights of Way Act, 2000; the Natural Environment and Rural Communities Act (NERC, 2006); and by the Conservation of Habitats and Species Regulations (2017).

(Proposed by Cllr R L Stanley and seconded by Cllr P J Heal)

Notes:

- i) Cllrs: Mrs F J Colthorpe, Mrs G Doe, R B Evans, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squires and R L Stanley made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had all received correspondence regarding this application;
- ii) Cllr R J Dolley spoke as Ward Member;
- iii) The following late information was provided:
 - A habitats survey has been received. The habitats survey concludes that there is no evidence of bats using the buildings on site. There are two bird boxes on the southern elevation of the building, one of which seemed to have been in use during the 2018 season. Overall, the results of the survey found no indications of any protected species presence on site, apart from the previous of one of the bird boxes. There are no

ecological constraints to consider within the current application or the construction process. The report suggests the provision of new bird box provision on site, within the garden area as a biodiversity benefit.

Proposed additional condition:

The development shall be completed in accordance with the biodiversity mitigation set out with the ecological assessment completed by encompass ecology ltd and received 24th September 2018.

Reason:

In the interests of preserving biodiversity in accordance with policy DM2 Local Plan Part 3 (Development Management Policies) and in accordance with the Wildlife and Countryside Act (1981) (as amended); the Countryside and Rights of Way Act, 2000; the Natural Environment and Rural Communities Act (NERC, 2006); and by the Conservation of Habitats and Species Regulations (2017).

- A financial contribution of £1442 toward the offsite provision of public open space and play areas has been received in accordance with policy AL/IN/3 Allocations and Infrastructure Development Plan Document and the Supplemental Planning Document 'Funding public open spaces and play areas through development'.
- A plan has been submitted indicating the provision of two parking spaces for the proposed dwelling (which are adjacent to the dwelling). A scaled plan indicating the provision of two parking spaces for use by the occupants of the existing dwelling is still required.

3rd October 2018

Additional information and plans have been received that demonstrate that the occupiers of the existing property 2 Higher Lurley Cottages are able to park vehicles on the adopted highway to the west of 1 Higher Lurley Cottages. The area of adopted highway to the west of 1 Higher Lurley Cottages does not have any restrictions upon it, although any user of the area must not cause obstruction to the highway. This is understood to be the location which cars associated with 2 Higher Lurley Cottage use to park and will be able to park after construction of the proposed dwelling.

Proposed condition no.7 would therefore no longer be required as a plan demonstrating the provision of parking for 2 Higher Lurley Cottages is not needed.

66 MAJOR APPLICATIONS WITH NO DECISION (3-35-55)

The Committee had before it, and **NOTED**, a list * of major applications with no decision.

Note: *List previously circulated; copy attached to the Minutes.

67 **APPEAL DECISIONS (3-37-31)**

The Committee had before it and **NOTED** a list of appeal decisions * providing information on the outcome of recent planning appeals.

Note: *List previously circulated; copy attached to signed Minutes.

68 APPLICATION 18/00175/MOUT - OUTLINE FOR THE ERECTION OF UP TO 125 DWELLINGS WITH PUBLIC OPEN SPACE AND ASSOCIATED INFRASTRUCTURE - LAND AT NGR 303288 110467, ADJ MEADOW PARK, WILLAND (3-39-00)

The Committee had before it an * implications report of the Head of Planning, Economy and Regeneration regarding the above application; Members at the meeting on 5 September 2018, were minded to refuse planning permission, but a final decision was deferred pending consideration of an implications report.

The Area Team Leader outlined the contents of the report highlighting the proposed reasons for refusal identified at the previous meeting. The meeting viewed a presentation which highlighted the proposed site for 125 dwellings outside the settlement limit of Willand, an aerial view which identified the affordable housing being built on Silver Street and the site by the Esso garage which had recently been to appeal. She presented an indicative concept plan for the proposal of 125 dwellings and showed photographs from various aspects of the site.

In respect of the questions posed in public question time, she provided the following responses:

Cllr Warren asked:

- 1) Whether para 2.2 was really addressing all the issues. He advised that size and scale of the proposal and the impact on the character of the village should include consideration of the cumulative impact on facilities and infrastructure. He was concerned that officers were attempting to 'water down' the reasons given by members to make it less likely to defend an appeal and wondered whether one reason for refusal was robust enough. Officers would comment that: we are here to provide professional advice to members for them to consider in the decision making process. It would be remiss of officers if we didn't give professional advice on the likely success or otherwise at appeal nor remind members of the need to ensure that reasons for refusal are well-reasoned and robust to prevent cost being awarded at appeal. The cumulative impact on services and facilities are not dismissed but considered later in the report. Members have the ability to add further reasons for refusal if necessary but these should focus on the main issues rather than be a raft of reasons which would not stand up at appeal. More reasons for refusal does not make a scheme more likely to be dismissed at appeal but it can lead to an increased likelihood of costs being awarded against the council for unreasonable behaviour.
- 2) Why officers are not using policies COR17 and 18 as reasons for refusal. Officers would comment that: Page 93 of the report (starting with the third para up from the bottom) sets this out clearly and states that the proposal for the 259 dwellings WAS in conflict with COR17 and COR18 but in the para

immediately below, it also states that as these are policies which were contributing to the lack of a 5 year housing land supply, the Inspector afforded them LIMITED weight. In the appeal for the 30 dwellings on the garage site, the Inspector refers to the conflict with policies COR17 and COR18 but in applying the tilted balance, he states that he will treat the most important policies accordingly and refers to them being out of date in the light of the councils housing supply. Therefore officers do not consider that sufficient weight can be attached to policies COR17 and 18 and would advise members against referring to these in any reason for refusal.

3) Why officers left out reference to the proposal being contrary to policy COR12. Officers would comment that: COR12 is a policy relating to the distribution of housing and given that the authority cannot demonstrate a 5 yhls, it must carry limited weight. However, it does set out the Councils strategy for promoting the vitality of the main urban areas and therefore accords generally with the NPPF which seeks to promote sustainable development. Therefore if members feel that COR12 should be included in the reason for refusal set out at para 3.0 of the report, then officers consider they may do so without prejudicing the authorities case at appeal

Cllr Grantham asked:

- 1) For a clear definition of 'prior to commencement' as there are projects in the planning stage now so money in 2 or 3 years time may not be of help.

 Officers would comment that: 'prior to commencement' can mean anytime until the moment the first trench is dug in the ground. Bearing in mind that this is an outline application, which if approved would still need to be subject to a reserved matters application which needs to be submitted within 3 years of the outline permission and then developers have 2 years to commence work after the RM has been granted, it may be some years before the developer is required to pay the s106 contributions. However, members must be mindful of the fact that s106 obligations are there to mitigate the impacts of a development and therefore it is not in fact until residents start to occupy the dwellings that the impact of the development on services and facilities will be felt, and mitigation required. The applicants have however agreed to some wording in the s106 that if the WHCC project does not go ahead, the contribution can be used for an alternative community project.
- 2) If it's appropriate for the applicant to approach DCC and the school and ask them to send correspondence to the committee. Officers would advise that there is nothing which prevents them from doing so and the correspondence received has been posted on the public access system
- 3) If it's appropriate for the developer to ask for the description of the access proposal to be changed at this stage
 Officers would advise that: this was to ensure that the development proposal was clear and unambiguous, having listened to the concerns that committee expressed at the meeting on 5th Sept. The description has been amended and the ward members and parish council were advised of the change
- 4) If its right that the monies for the school come from this development due to failings of DCC over a number of years Officers would advise that: DCC were clear to advise that they can only seek contributions from developers where the development would lead to a school being oversubscribed. They have advised that this is not the case with Willand

Primary School. The s106 obligation to fund the project for a new school studio arose from discussions with the ward members and parish council where it was felt this was a priority for the village. It will be for members to decide today whether the development with those s106 obligations is acceptable

Mr Marrow asked:

- In recent appeals there has been no appointment of planning consultants and why should this case be any different Officers would advise that: a decision on whether it is necessary to appoint consultants is taken on a case by case basis. The application for 259 dwellings was the result of a delegated refusal so officers and the highway
 - consultants is taken on a case by case basis. The application for 259 dwellings was the result of a delegated refusal so officers and the highway authority defended the appeal. The appeal for the 30 dwellings at the garage site was a written reps appeal where the appointed members contributed towards the written statement with officer assistance. Whether consultants are appointed to assist with an appeal would depend on issues such as the appeal method (public inquiry, hearing or written reps) and the technical nature or otherwise of the reasons for refusal. It is therefore correct that members are made aware of the financial and legal implications of the decision they take
- 2) Why is the risk of judicial review not raised Officers would advise that: any decision the council make may be subject to judicial review and therefore it is not necessary to make specific reference that that in the written reports
- 3) Have officers put the council at risk of a non-determination appeal Officers would advise that: any application is at risk of non-determination appeal where it remains undetermined at the statutory date but where negotiations are ongoing, extensions of time can be agreed. The applicant has not indicated that they would wish to pursue this at this time wishing instead for members to have the ability to consider the implications report in full at committee today.

Consideration was given to:

- How much weight could be given to the emerging Local Plan
- The details of the S106 agreement
- The implications of the applicant appealing any decision of refusal

It was therefore

RESOLVED that planning permission be refused on the following grounds

The development is for the erection of 125 dwellings outside the settlement limit boundaries of Willand and represents a large-scale residential proposal on a site for which there is no development of this scale planned for within either adopted or emerging policy. The Local Planning Authority consider that the proposed unplanned development would be out of scale with the size of and facilities available in the settlement of Willand to the detriment of its long-term sustainability and social cohesion of the local community. When tested against Paragraph 11 of the National Planning Policy Framework the Local Planning Authority consider that the adverse impacts of the proposed development would significantly and demonstrably outweigh the benefits when assessed against the policies of the Framework as a whole as well as being contrary to Policy COR1, COR9 and COR 12 of the Mid Devon Core

Strategy (Local Plan Part 1) and Policy DM1 of the Mid Devon Local Plan Part 3 (Development Management Policies).

(Proposed by Cllr R L Stanley and seconded by Cllr Mrs J Doe)

Notes:

- i) Cllrs: Mrs F J Colthorpe, Mrs G Doe, R B Evans, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squires and R L Stanley made declarations in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had all received correspondence regarding this application;
- ii) Cllrs Mrs J Doe and R B Evans made further declaration in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had had contact with the applicants and objectors as Ward Members;
- iii) Cllrs Mrs G Doe, R F Radford and R L Stanley to be available should the applicant appeal the decision.
- iv) The following late information was reported:

25.09.2018

Members are advised that a further letter has been received since the publication of the original agenda report from the Head teacher at Willand School as follows:

'Further to the planning application 18/00175/MOUT, I am writing to confirm the position of Willand School with regard to the proposed financial contribution from this development towards the provision of additional space at the school.

Willand School has a net capacity of 420 places but there are accommodation deficiencies in some areas, notably with the lack of studio space. The additional studio proposal will support the delivery of the wider curriculum and limit problems of disturbance to neighbouring rooms in the current school. Although primarily to be used for curriculum music teaching to class-size groups, other design features will ensure its versatility for a variety of additional activities, including overspill dining space for the hall, a dance/drama space and small group interventions to support children who need targeted teaching.

The proposed studio project secured planning permission in April 2017 and we are ready to go out to tender when funding permits. However there are no funding sources identified for delivery of this project at this time'

2/10/2018

EMAIL FROM AGENT AS FOLLOWS:

Thank you for your email yesterday in respect of the speaking arrangements for the Planning Committee tomorrow; we note that we will still not be able to speak in respect of the main (Outline) application, but it would be possible to speak to the Access (Full) application (which would be considered second out of these two items). I suspect that we will leave this as things will be covered in your report (including update report) and presentation, but could we maybe reserve the ability to say anything and we will confirm to the committee clerk at the meeting tomorrow?

Also whilst writing and having again reviewed the 'Implications Report' (for the Outline application), it is noted that the trigger points for S106 Obligations, which we had suggested in advance of the last meeting, are now included in the Heads of Terms that are at the front of the report. As we specifically noted when submitting our suggestions in advance of the last meeting (my email of 28th August 2018, attached for ease), these were a starting point for discussion/agreement with the LPA. Although it seems that Officers are content with these suggestions, there has not been any specific discussion or refinement of these triggers with us to date. Furthermore, it was apparent from the last meeting that the Parish Council and Local Members had not been able to consider these in advance of the committee meeting, and it is a high priority to them that the appropriate early triggers are agreed. As such, I would just like to confirm that the applicant would be open to discuss and vary these specific details should any alternative arrangement/priority for the triggers be considered necessary/desirable.

iv) *Report previously circulated, copy attached to minutes.

69 APPLICATION 18/00177/FULL - CREATION OF NEW ACCESS FOR RESIDENTIAL DEVELOPMENT - LAND AT NGR 303174 110748, MEADOW LANE, WILLAND (4-07-59)

The Committee had before it a * report of the Head of Planning, Economy and Regeneration regarding the above application; at the Planning Committee meeting on 5th September, Members advised that they were minded to refuse the associated application 18/00175/MOUT and invited a further report to set out the implications of the determining this application for the access in light of a possible refusal on the application for 125 dwellings.

The Area Team Leader outlined the contents of the report stating that since the previous meeting the description of the application had been amended by the applicant and was now just the "Creation of new access for residential development". She provided plans which identified the location of the new access.

Consideration was given to: the views of the Parish Council with regard to the access identified in the emerging Local Plan for access for 42 dwellings.

RESOLVED that planning permission be granted subject to conditions and informative notes as recommended by the Head of Planning, Economy and Regeneration

(Proposed by Cllr R L Stanley and seconded by Cllr P J Heal)

Notes:

i) Cllrs: Mrs F J Colthorpe, Mrs G Doe, R B Evans, P J Heal, D J Knowles, F W Letch, B A Moore, R F Radford, J D Squires and R L Stanley made declarations

in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had all received correspondence regarding this application;

- ii) Cllrs Mrs J Doe and R B Evans made further declaration in accordance with the Protocol of Good Practice for Councillors dealing in Planning Matters as they had had contact with the applicants and objectors as Ward Members;
- iii) The following late information was reported: Members are advised that the applicants have formally requested that the description of their application is amended to 'Creation of new access for residential development'. Members are advised that this has been done in the interests of making the application proposals clearer. It does not materially affect the development proposals as the plans/drawings/specification remain unchanged. This in no way prevents members from issuing a refusal, if having read the implications reports and considered everything raised at committee, they feel it is appropriate to do so.
- iv) *Report previously circulated, copy attached to minutes.

(The meeting ended at 6.40 pm)

CHAIRMAN



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **LICENSING COMMITTEE** held on 9 October 2018 at 11.00 am

Present Councillors

Mrs E M Andrews, K Busch, A Bush, R J Chesterton, Mrs F J Colthorpe, D R Coren, Mrs G Doe, S G Flaws,

Mrs E J Slade and L D Taylor

Apologies

Councillor(s) T G Hughes and D J Knowles

Also Present

Councillor(s) C J Eginton and P J Heal

Also Present

Officer(s): Kathryn Tebbey (Group Manager for Legal Services and

Monitoring Officer), Jeremy Pritchard (Lead Officer Commercial Team), Thomas Keating (Lead Licensing Officer) and Carole Oliphant (Member Services Officer)

1 ELECTION OF CHAIRMAN (CHAIRMAN OF THE COUNCIL, CLLR P J HEAL, IN THE CHAIR) (00.00.06)

RESOLVED that Cllr D Coren be elected Chairman of the Licensing Committee for the municipal year 2018/19.

(Proposed by Cllr G Doe and seconded by Cllr K Busch)

Cllr D Coren then took the Chair.

2 **ELECTION OF VICE CHAIRMAN (00.01.39)**

RESOLVED that Cllr G Doe be elected Vice -Chairman of the Licensing Committee for the municipal year 2018/19.

(Proposed by Cllr D Coren and seconded by Cllr K Busch)

3 APOLOGIES AND SUBSTITUTE MEMBERS (00.03.07)

Apologies received from Cllr T G Hughes and Cllr D J Knowles

4 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00.04.11)

No declarations were made.

5 PUBLIC QUESTION TIME (00.04.20)

There were no members of the public present

6 **MINUTES (00.05.59)**

The minutes of the previous meeting were approved as a true record and signed by the Chairman

7 FOURTH REVIEW OF THE GAMBLING ACT 2005 STATEMENT OF PRINCIPLES (00.07.07)

The Committee had before it and **NOTED** a *report from the Lead Licensing Officer advising how the authority would carry out its duties under the Gambling Act 2005 Statement of Principles.

He explained that the statement had to be reviewed every three years and that this would be its fourth review. The Statement of Principles was a statutory requirement of the local licensing authority.

He further explained the main amendments to the policy which were:

- Links to up to date information included within the policy
- Local risk assessment requirements

The Lead Licensing Officer detailed the responses received as part of the consultation on the policy.

There was a general discussion about problem gambling and how the authority dealt with this. The Lead Licensing Officer explained that the local requirement for risk assessments should help deal with this, for example, line of sight to gambling machines to monitor exactly who was using them.

It was **RECOMMENDED** to Council that the Statement of Principles is adopted as the new policy with the policy coming into effect from 31st January 2019.

(Proposed by Cllr E J Slade and seconded by Cllr R J Chesterton)

Note: *Report previously circulated and attached to the minutes

8 FOURTH REVIEW OF THE LICENSING POLICY UNDER THE LICENSING ACT 2003 (00.24.42)

The Committee had before it and **NOTED** a *report from the Lead Licensing Officer advising how the authority would carry out its duties under the Licensing Act 2003.

He explained that the policy had to be reviewed every five years and that this was its fourth review. He explained that the following were now included within the policy:

- Hearing procedure document
- Pool of conditions
- Code of good practice

In response to questions the Lead Licensing Officer explained that license holders were not responsible for the conduct of patrons once they had left the premises.

It was **RECOMMENDED** to Council that the revised Licensing Policy is adopted with the policy coming into effect from 7th January 2019

(Proposed by Cllr R J Chesterton and seconded by Cllr F J Colthorpe)

Note: *Report previously circulated and attached to the minutes

(The meeting ended at 11.41 am)

CHAIRMAN



LICENSING COMMITTEE - 9 OCTOBER 2018

FOURTH REVIEW OF THE GAMBLING ACT 2005 STATEMENT OF PRINCIPLES

Cabinet Member(s): Colin Slade

Responsible Officer: Simon Newcombe, Group Manager for Public Health and

Regulatory Services

REASON FOR REPORT:

Mid Devon District Council is required to set out and formally adopt a Statement of Principles advising how it will carry out its duties under the Gambling Act 2005. That statement has to be reviewed every three years and this is its fourth review.

RECOMMENDATIONS:

It is recommended that the Statement of Principles (attached as Annex 5) is adopted as the new policy and the Licensing Committee is asked to make this recommendation to Full Council on 24 October 2018. It will have effect from 31 January 2019.

Relationship to Corporate Plan: This proposal links directly to the licensing function with the aim of ensuring the safety and wellbeing of our community.

Financial Implications: None that are not contained within existing resources.

Legal Implications: The Council is required to adopt a Statement of Principles.

Risk Assessment: If the Statement of Principles is not properly adopted it could be subject to legal challenge.

Equality Impact Assessment: No equality issues identified for this report.

Consultation carried out with: S.349 of the Gambling Act 2005 requires that the licensing authority consult the Chief Officer of Police; one or more persons who appear to the authority to represent the interests of persons carrying on gambling businesses in the authority's area; and one or more persons who appear to the authority to represent the interests of persons who are likely to be affected by the exercise of the authority's functions under the Act.

1.0 INTRODUCTION

- 1.1 The Gambling Act 2005 ("the Act") came into force on 1 September 2007 and consolidated regulation of casinos, bingo, gaming machines, lotteries, betting and remote gambling in one Act.
- 1.2 The Act also created a new unified industry regulator, the Gambling Commission, which has responsibility for advising both central and local government on issues relating to gambling.
- 1.3 Mid Devon District Council has responsibilities under the Act to issue premises licences, permits and notices in respect of premises where it is proposed that gambling take place. The Council is also responsible for the registration of Small Society Lotteries.
- 1.4 The Act was based on three key principles, which are set out in section 1 of the Act:
 - Gambling should not be a source of crime or disorder, associated with crime or disorder or be used to support crime;
 - Gambling should be conducted in a fair and open way;
 - Children and other vulnerable people should be protected from being harmed or exploited by gambling.
- 1.5 Section 349 of the Act requires all licensing authorities to prepare and publish a Statement of Principles that they intend to apply in exercising their functions under the Act. The Statement of Principles will last a maximum of three years.
- 1.6 The current Statement of Principles for Mid Devon District Council was formally adopted on 4 December 2015 and came into force on 31 January 2016. It is therefore due to be reviewed.

2.0 REVISED STATEMENT OF PRINCIPLES

- 2.1 The Act requires that the Statement of Principles be reviewed on a three yearly basis. The proposed Statement of Principles that was consulted on is attached as Annex 1.
- 2.2 As with previous versions, the new Statement of Principles has been written in pursuant to the provisions of the Gambling Act and also takes account of the Guidance issued under Section 25 of the Act by the Gambling Commission. This guidance provides a clear steer on what Statements of Principles should look to cover.
- 2.3 The Devon Licensing Officer Group also met to consider the amendments / additions that may be required to the Statement of Principles.

Amendments to the Statement of Principles

2.4 The suggested amendments are made for three main reasons; in response to legislative changes; to clarify issues; and minor structural changes to aid the flow of the document. A general overview of the main changes is given below. Amendments considered minor are not listed.

<u>Summary of machine provisions, categories and entitlements (previously Appendix B, C and D)</u>

2.5 The previous tables have been removed as Appendices and replaced with links to where this information is available online via the Gambling Commission website. This ensures the information provided is up to date.

Information regarding inspections and Local Area Risk Assessments

2.6 A note was included to say that during inspections, officers may check that the Local Risk Assessment completed for the premises is available and up to date. Additionally, later in the Policy it states that a copy of it should be kept on the premises and that the document itself should be reviewed on an annual basis.

Significant changes to premises

2.7 The use of privacy screens has been included as an example of a potential significant change.

Access between premises

2.8 Additional information has been included on this and the requirement for there to be no direct access between certain premises.

Children and other vulnerable people to be protected from harm

2.9 The policy now requires gambling premises to have in place policies and measures to ensure children and vulnerable people are protected from harm or being exploited by gambling. It states that harm is not limited to gambling activities, and can also include wider safeguarding issues, like sexual exploitation.

3.0 CONSULTATION

- 3.1 S.349 of the Act requires that licensing authorities consult with:
 - The chief officer of police
 - Representatives of gambling businesses
 - Representatives of people who, in the opinion of the authority, are likely to be affected by the exercise of the function.

- 3.2 The consultation took place between 11 June 2018 and 10 August 2018.
- 3.3 The draft policy was published on the Council's website and specific letters / emails were sent to:
 - Association of British Bookmakers
 - British Amusement and Catering Trade Association
 - British Beer and Pub Association
 - Citizens' Advice Bureau
 - Community Safety Partnership
 - Churches Housing Action Team
 - Devon & Cornwall Constabulary
 - Devon County Council Local Safeguarding Children's Board
 - Devon County Council Social Services / Education Department
 - Devon and Somerset Fire and Rescue Service
 - Environmental Health (MDDC)
 - Certain existing licence holders / representatives
 - Federation for Small Business (Mid Devon)
 - Gamblers Anonymous
 - Gambling Commission
 - GamCare (a body that helps people with gambling problems)
 - Mencap
 - NSPCC
 - Planning (MDDC)
 - Primary Care Trust
 - Town and Parish Councils
- 3.4 Three responses were received and these were from HM Revenue and Customs (to update address details), Gosschalks Solicitors on behalf of the Association of British Bookmakers (ABB) and GamCare. The responses from ABB and Gamcare are attached as Annexes 2 and 3 respectively. The response from Gamcare is not specific to our proposed policy, but rather a response to all licensing authorities listing a range of issues and factors that may be considered.
- 3.5 Specific comments from the responses received and recommended amendments to the Statement of Principles based on them are attached as Annex 4. Only one comment from the Gamcare response is included within this Annex, and this is the one that has led to a slight amendment to the proposed policy.
- 3.6 Additionally, Annex 4 contains some suggested amendments that are considered to be relatively minor points. They are intended to clarify matters and provide a bit more information where possible.
- 3.7 An updated Statement of Principles reflecting the proposed amendments outlined in Annex 4 is attached as Annex 5. This is the final proposed Statement of Principles for adoption.

4.0 RECOMMENDATION

4.1 It is recommended that the Statement of Principles (attached as Annex 5) is adopted as our new policy and the Licensing Committee is asked to make this recommendation to Full Council on 24 October 2018. It will have effect from 31 January 2019.

5.0 TIMESCALE

5.1 The Council, as the licensing authority for the gambling function, is required to publish the adopted Statement of Principles no later than four weeks before the day on which it comes into effect. The policy will take effect on 31 January 2019 and a draft copy of the notice for publication is attached as Annex 6. It will be published on the Council's website, on the notice board of Phoenix House and also in the public libraries of Cullompton and Crediton. It is proposed that it will be published in December, thus fulfilling our statutory requirements.

ANNEXES TO REPORT

ANNEX 1: Draft Statement of Principles (consultation version)

ANNEX 2: Response from Gosschalks Solicitors on behalf of the Association of

British Bookmakers (ABB)

ANNEX 3: Response from GamCare

ANNEX 4: Table of responses, comments and recommendations
ANNEX 5: Updated Statement of Principles (proposed for adoption)

ANNEX 6: Draft copy of the notice of publication

Contact for any more information	Mr Tom Keating (01884) 244618
	Mr Jeremy Pritchard
Background Papers	Gambling Commission Guidance to Licensing Authorities / Previous Statement of Principles
File Reference	Licensing/Gambling Act 2018
Circulation of the Report	Licensing Committee





Licensing Authority

Mid Devon District Council

Phoenix House, Phoenix Lane Tiverton,

Devon, EX16 6PP

Gambling Act 2005

Statement of Principles

31st January 20<u>19</u>16 to 30th January 20<u>22</u>19

(Adopted by Full Council on 4-November 2015 TBC)

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STATEMENT OF PRINCIPLES

Text in the shaded boxes within this Statement of Principles is advisory only intended to give assistance to applicants, interested persons and responsible authorities.

Part A

1 The Licensing Objectives

- 1.1 The Licensing Authority has a duty under the Gambling Act 2005 to carry out its licensing functions in a manner which is consistent with three licensing objectives. The relevant licensing objectives are:
 - preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
 - ensuring that gambling is conducted in a fair and open way, and
 - protecting children and other vulnerable persons from being harmed or exploited by gambling
- 1.2 It should be noted that this policy statement will not override the right of any person to make an application, make representations about an application, or apply for a review of a licence, as each will be considered on its own merits and according to the statutory requirements of the Act.
- 1.3 It should also be noted that considerations such as moral or ethical objections to gambling are not valid reasons to reject applications for premises licences. An authority's decision cannot be based on dislike of gambling, or a general- notion- that it is undesirable to allow gambling premises in an area –(with–the exception of the casino resolution powers).

Applicants are also advised to note Part B of this Statement of Principles:

Premises Licences – General Principles

2 Introduction

- 2.1 This Statement of Licensing Principles is written pursuant to the provisions of the Gambling Act 2005 and the Guidance issued under s.25 of the Act by the Gambling Commission.
- 2.2 All references to the Guidance refer to the Gambling Commission's Guidance for Local Authorities.
- 2.3 The Statement takes effect on 31 January 20162019.

3 The Geographical Area



- 3.1 Mid Devon is one of the larger local authorities in England with a rural area of 352 square miles but a fairly sparse population of 78,600,79,200. The district boasts a high quality natural environment, bordering Dartmoor and Exmoor National Parks and the Blackdown Hills Area of Outstanding Natural Beauty. consisting of 34,754 households. There are three main towns in the district, Tiverton being by far the largest with a population of approximately 22,177.000 and the other two, Cullompton and Crediton both have populations of approximately 9,245,000 and 8,000,7,872 respectively. The rest of the population is spread throughout the district in villages and hamlets stretching from Dartmoor to Exmoor to the Blackdown Hills.
- 3.2 Mid Devon is the licensing authority for a range of gambling activities in conjunction with the Gambling Commission. To give an indication of the numbers involved, please see the table below. This data was true as of July May 20185 and experience has shown that the numbers stay fairly constant:

Type of licence / Permit / Authorisation	Number in District
Betting Shop	5
Adult Gaming Centre	3
Family Entertainment Gaming Machine Permit	3
Club Gaming Permit	2
Club Machine Permit - 10	9
Alcohol licensed premises - Gaming Machine Permit –	73 83
Notification	
Alcohol licensed premises - Gaming Machine - 4	3

Permit	
Small Society Lottery	113 93

4 Consultation

- 4.1 Licensing authorities are required by the Gambling Act to publish a statement of the principles which they propose to apply when exercising their functions. This statement must be published at least every three years. The statement must also be reviewed from "time to time" and any amended parts reconsulted upon. The statement must then be republished.
- 4.2 The Gambling Act requires that the following parties are be consulted by Licensing Authorities:
 - The Chief Officer of Police;
 - Persons who appear to the authority to represent the interests of persons carrying on gambling businesses in the authority's area;
 - Persons who appear to the authority to represent the interests of persons who are likely to be affected by the exercise of the authority's functions under the Gambling Act.
- 4.3 <u>In adopting this policy, the Licensing Authority have consulted with the following parties: Listof persons this authority consulted:</u>
 - All Responsible Authorities under the Gambling Act
 - Citizen's Advice Bureau
 - Community Safety Partnership
 - Churches Housing Action Team
 - Devon and Cornwall Constabulary
 - Devon County Council Social Services/Education Department
 - Devon Fire and Rescue Service
 - Environmental Health
 - Public Health, Mid Devon District Council
 - Existing licence-holders (or representatives)
 - Federation for Small Business Mid Devon
 - Planning
 - Gamblers Anonymous
 - Gambling Commission
 - Gamcare
 - Mencap
 - NSPCC
 - Primary Care Trust
 - Residents / Businesses of Mid Devon through the Council website
 - Town & Parish Councils within Mid Devon
- 4.4 Proper weight has been given to the views of all those who have been consulted prior to the date of implementation of the Statement of Principles.

Our consultation took place between $\frac{\text{TBC}}{20 \text{ July } 2015} - 13 \frac{\text{September } 2015}{\text{September } 2015}$ and we followed Cabinet office guidance on public consultations, which is available at:

- 4.5 The Statement of Principles was approved at a meeting of the Full Council on 4 November 2015TBC and was published on our website on 1 December 2015TBC. Copies were placed in the public libraries of the area as well as being available for viewing at Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton, Devon EX16 6PP.
- 4.6 Should you have any comments regarding this Statement of Licensing Principles please write to the above address or email <u>licensing@middevon.gov.uk</u>.

5 Declaration

5.1 In producing the final statement this licensing authority declares that it has had regard to the licensing objectives of the Gambling Act, the guidance to licensing authorities issued by the Gambling Commission, and any responses from those consulted on the statement.

6 The Overriding Principle

- In exercising its functions under the Act, this licensing authority will aim to permit the use of premises for gambling in so far as it thinks it is:
 - in accordance with the Gambling Act and associated legislation;
 - in accordance with any relevant Code Of Practice under section 24;
 - having regard to thein accordance with any relevant guidance issued by the Gambling Commission-under section 25;
 - as is to be reasonably consistent with the licensing objectives
 - and having regard to in accordance with this Statement of Principles under section 349.
- 6.2 In deciding whether or not to grant a licence, this authority does not have regard to the expected demand for the facilities that are the subject of the application.
- 6.3 The overriding principle does not, however, apply if this Authority resolves not to issue casino premises licences.
- 6.4 Each case will be decided on its individual merits.

7 Responsible Authorities

- 7.1 Responsible authorities are those public bodies, as specified by the Gambling Act, which must be notified of applications for premises licence. Such bodies are entitled to make representations to the licensing authority in relation to the applications.

 The Responsible Authorities are detailed in Appendix A.
- 7.2 The licensing authority is required by regulations to state the principles it will apply in exercising its powers under Section 157(h) of the Act to designate, in writing, a body

which is competent to advise the authority about the protection of children from harm. The principles are:

- the need for the body to be responsible for an area covering the whole of the licensing authority's area; and
- the need for the body to be answerable to democratically elected persons, rather than any particular vested interest group.
- 7.3 In accordance with the suggestion in the Gambling Commission's Guidance for local authorities, this authority designates the <u>Local-Devon</u> Safeguarding Children Board for this purpose.
- 7.4 Under the Gambling Act a "child" is an individual who is less than 16 years old and a "young person" is not a child but is less than 18 years old.

8 Interested Parties

- 8.1 Interested parties can make representations about licence applications, or apply for a review of an existing licence. These parties are defined in the Gambling Act as follows: "For the purposes of this Part a person is an interested party in relation to an application for or in respect of a premises licence if, in the opinion of the licensing authority which issues the licence or to which the applications is made, the person
 - a) lives sufficiently close to the premises to be likely to be affected by the authorised activities,
 - b) has business interests that might be affected by the authorised activities, or
 - c) represents persons who satisfy paragraph (a) or (b)"
- 8.2 The licensing authority is required by regulations to state the principles it will apply in exercising its powers under the Gambling Act to determine whether a person is an interested party. The principles are set out below.
- 8.3 Each case will be decided upon its <u>own</u> merits. This authority will not apply a rigid rule to its decision-making. The factors that this licensing authority may take into account when determining what 'sufficiently close to the premises' means (in each case) might include:
 - The size of the premises
 - The nature of the premises
 - The distance of the premises from the location of the person making the representation
 - The potential impact of the premises (number of customers, routes likely to be taken by those visiting the establishment)
 - The circumstances of the complainant. This is not the personal characteristics of the complainant, but the interests of the complainant which may be relevant to the distance from the premises.
- In determining whether a person with business interests might be affected by the premises, the factors likely to be relevant include:
 - The size of the premises

- The 'catchment' area of the premises (that is, how far people travel to visit the premises)
- Whether the person making the representation has business interests in that catchment area that might be affected.
- 8.5 Interested parties can be persons who are democratically elected such as county, parish and town councillors and MPs. No specific evidence of being asked to represent an interested person will be required as long as the councillor / MP represents the ward likely to be affected. Parish and town councils may also be interested parties. Other than these however, this authority will generally require written evidence that a person/body (ege.g. an advocate / relative) 'represents' someone who either lives sufficiently close to the premises likely to be to be likely to be affected by the authorised activities and/or has business interests that might be affected by the authorised activities. A letter from one of these persons, requesting the representation is sufficient.

If individuals wish to approach councillors to ask them to represent their views then care should be taken that the councillors are not part of the Licensing Committee dealing with the licence application. If there are any doubts then please contact the Licensing Team, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton, Devon EX16 6PP or telephone 01884 255255 or email licensing@middevon.gov.uk

9 Exchange of Information

Licensing authorities are required to include in their Statement the principles to be applied by the authority in exercising the functions under sections 29 and 30 of the Act with respect to the exchange of information between it and the Gambling Commission, and the functions under section 350 of the Act with the respect to the exchange of information between it and the other persons listed in Schedule 6 to the Act.

- 9.1 The principle that this Licensing Authority applies is that it will act in accordance with the provisions of the Gambling Act in its exchange of information and comply with the which includes the provision that the Data Protection Act 1998 will not be contravened. This licensing authority will also have regard to any Guidance issued by the Gambling Commission to licensing authorities on this matter, as well as any relevant regulations issued by the Secretary of State under the powers provided in the Gambling Act.
- 9.2 Should any protocols be established as regards information exchange with other bodies then they will be made available.

10 Enforcement

Licensing authorities are required by regulation under the Gambling Act 2005 to state the principles to be applied by the authority in exercising the functions under Part 15 of the Act with respect to the inspection of premises; and the powers under section 346 of the Act to institute criminal proceedings in respect of the offences specified.

- 10.1 The main enforcement and compliance role for this licensing authority in terms of the Act will be to ensure compliance with licences and permits issued and any conditions attached to them, including compliance with relevant codes of practice, dealing with temporary permissions and registration of small society lotteries.
- 10.2 The licensing authority will act in accordance with the following principles for regulators:
 - Proportionate: regulators should only intervene when necessary: and remedies should be appropriate to the risk posed, and costs identified and minimised;
 - Accountable: regulators must be able to justify decisions, and be subject to public scrutiny;
 - Consistent: rules and standards must be joined up and implemented fairly;
 - Transparent: regulators should be open, and keep regulations simple and user friendly; and
 - Targeted: regulation should be focused on the problem, and minimise side effects.
- 10.3 In line with the Gambling Commission's Guidance for licensing authorities this licensing authority will endeavor to avoid duplication with other regulatory regimes so far as possible.
- 10.4 This licensing authority will also adopt and implement a risk-based inspection programme based on:
 - The licensing objectives and intelligence / complaints received
 - Relevant codes of practice
 - Guidance issued by the Gambling Commission
 - The principles set out in this statement of licensing policy
- 10.5 During inspections this authority may cover:
 - details of training policies and training undertaken by staff
 - Details of Local Risk Assessments and ensuring the document is available to view and up to date
 - records of refusals to serve / admit on age grounds (subject to the terms of any primary authority agreements)
 - records of any relevant incidents in or outside the premises, ege.g. anti-social behaviour
 - approach to managing self-exclusion and numbers of people currently self-excluded
 - involvement / impact of any work in local schemes or partnership working with other local businesses
 - reviewing paperwork relating to the purchase of machines from licensed manufacturers
 - interviews with staff members
 - confirming that appropriate signage is in place.

This list is not exhaustive but provides the common factors covered in a standard inspection.

The main enforcement and compliance role for this licensing authority in terms of the Gambling Act 2005 is to ensure compliance with the premises licences and other permissions, which it authorises. This can include undertaking enforcement action. The Gambling Commission is the enforcement body for the operating and personal licences. It is also worth noting that concerns about manufacture, supply or repair of gaming machines are not dealt with by the licensing authority but should be notified to the Gambling Commission.

This licensing authority also keeps itself informed of developments <u>as-with</u> regards <u>to</u> the work of the Better Regulation Executive in its consideration of the regulatory functions of local authorities.

Bearing in mind the principle of transparency, t_This licensing authority's enforcement policy is available to view here - https://www.middevon.gov.uk/residents/public-health/public-health-enforcement-policy/. / compliance protocols / written agreements will be available upon request to the licensing team at Mid Devon District Coupsil Our risk methodology will also be available upon request.

11 Licensing Authority functions

- 11.1 Licensing Authorities are required under the Gambling Act to:
 - Be responsible for the licensing of premises where gambling activities are to take place by issuing **Premises Licences**
 - Issue Provisional Statements
 - Regulate members' clubs and miners' welfare institutes who wish to undertake certain gaming activities by issuing Club Gaming Permits and/or Club Machine Permits
 - Issue Club Machine Permits to Commercial Clubs
 - Grant permits for the use of certain lower stake gaming machines at unlicensed Family Entertainment Centres
 - Receive notifications from alcohol licensed premises (under the Licensing Act 2003) for the use
 of two or fewer gaming machines
 - Issue **Licensed Premises Gaming Machine Permits** for premises licensed to sell/supply alcohol for consumption on the licensed premises, (under the Licensing Act 2003), where there are more than two machines
 - Register Small Society Lotteries below prescribed thresholds
 - Issue Prize Gaming Permits
 - Receive and **Eendorse Temporary Use Notices**
 - Receive Occasional Use Notices
 - Provide information to the Gambling Commission regarding details of licences issued (see section above on 'information exchange')
 - Maintain registers of the permits and licences that are issued under these functions

It should be noted that licensing authorities are not involved in licensing remote gambling as this is regulated by the Gambling Commission. Remote gambling is defined by the Act as gambling in which persons participate by the use of remote communication including: the internet, telephone, television and radio.

12 The Licensing Process

- 12.1 A Licensing Committee, a Sub-Committee, or the Licensing Officer acting under delegated authority may carry out the powers of the authority under the Gambling Act.
- Many of the licensing procedures are largely administrative in nature. In the interests of efficiency, non-contentious procedures are carried out by licensing officers.

12.2

- 12.3 The Licensing Authority ensures that all Licensing Officers and Members of the Licensing Committee have received adequate training for their role under the Gambling Act.
- 12.4 Where admissible and relevant representations are received in relation to an application for a premises licence, or in relation to the review of a premises licence, a Sub-Committee is delegated to hear the matter.
- Applicants for premises licences are required to copy their applications in full to the responsible authorities <u>under the Gambling Act</u> (as listed in see Appendix A).

13 Fees

13.1 This Council will aim to ensure that the income it receives in fees matches the costs of providing the service to which fees relate. The Council sets its own fees within a framework set by central government.

14 Administration, Exercise and Delegation

14.1 <u>The following table shows the Recommended</u> delegation of functions permitted under the Gambling Act. A tick indicates the lowest level to which decisions can be delegated.

Matter to be dealt with	<u>Full Council</u>	Sub-committee of licensing committee	<u>Officers</u>
Three year licensing Statement of Principles	<u> </u>		
Policy not to permit casinos	<u>✓</u>		
Fee setting (when appropriate)		<u>~</u>	
Application for premises licences		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a variation to a licence		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a transfer of a licence		Where representations have been received from the Commission	Where no representations received from the Commission
Application for a provisional statement		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Review of a premises licence		<u> </u>	
Application for club gaming/ club machine permits		Where objections have been made (and not withdrawn)	Where no objections made/objections have been withdrawn
Cancellation of club gaming/ club machine permits		<u>✓</u>	
Applications for other permits			<u> </u>
Cancellation of licensed premises gaming machine permits			✓
Consideration of temporary use notice			✓
Decision to give a counter notice to a temporary use notice		<u> </u>	

15 Local Risk Assessments

- 15.1 The Gambling Commissions Licence Conditions and Codes of Practice <u>will-have</u> required operators <u>with premises licences</u> to consider local risks <u>with effect from the since</u> 6 April 2016.
- The Gambling Commission's Social Responsibility Code will-requires licensees to assess the local risks to the licensing objectives posed by the provision of gambling facilities at each of their premises, and have policies, procedures and control measures to mitigate those risks. In undertaking their risk assessments, licensees should take into account any relevant matters identified in this policy statement.
- 15.3 Licensees will be required to undertake and submit a local risk assessment when applying for a new premises licence. The risk assessment <u>should be reviewed on an annual basis to ensure it is up to date and must also</u> be reviewed (and if necessary updated):
 - When applying for a variation of a premises licence.
 - To take account of significant changes in local circumstances, including those identified in this policy.
 - When there are significant changes at a licensee's premises that may affect the level of risk or the mitigation of those risks.

Significant Changes in Local Circumstances

- 15.4 The following sets out some examples of what the Licensing Authority consider being significant changes in local circumstances:
 - The local area is identified as a crime hotspot by the Police and/or Licensing Authority
 - Any vulnerable group is identified by the Licensing Authority or venues relating to those vulnerable group are opened in proximity to gambling premises (e.g. additional homeless hostels or gambling or mental health care/support facilities are opened in the local area)
 - Educational facilities increase in the local area. This may occur as a result of the construction of a new school/college or where a significant change is made to an existing establishment
 - The local area is identified by the Licensing Authority as an area of heightened risk within its Statement of Licensing Principles
- 15.5 The above list is not exhaustive and other significant changes may occur that are considered relevant. The Licensing Authority will provide information to gambling operators when it feels a significant change has occurred in the local area. The licensing authority will set out what the change is and may provide information on any specific concerns it may have that should be considered by operators. However, operators must also consider what is happening in their local areas and it is their responsibility to identify significant changes which may require a review and possible amendment to their risk assessment.

Significant Changes to the Premises

- 15.6 The following list is not exhaustive but sets out some examples of what the Licensing Authority considers to be significant changes to the premises (some of which may also require a variation of the existing premises licence):
 - Any building work or premises alteration where gambling facilities are relocated within the premises (including the use of privacy screens)
 - The premises licence is transferred to a new operator who has different policies and procedures to the previous licence holder
 - Any change to the operator's internal policies which as a result requires
 additional or changes to existing control measures; and/or staff <u>retraining will-require retraining on those policy changes</u>
 - The entrance or entrances of the premises are changed
 - New gambling facilities are made available on the premises which were not provided previously, for example, Self Service Betting Terminals, bet in play or different category of gaming machines are provided
- 15.7 Theis new-Social Responsibility Code provision is supplemented by an Ordinary Code that will requires licensees to share their risk assessments with the Licensing Authority when applying for a premises licence or applying for a variation to existing licensed premises or otherwise on request of the Council.
- 15.8 Whilst there are no plans to request that licensed premises share their risk assessments on a periodic basis, where concerns do exist, perhaps prompted by new or existing risks, the Licensing Authority is likely to request that a licensee share a copy of its risk assessment. The risk assessment, which should be kept on the premises to which it relates, will set out the measures the licensee has put in place to address specific concerns, thereby potentially reducing the occasions on which a premises review and the imposition of licence conditions is required.
- 15.9 When comprising their risk assessments operators should consider:
 - The risks posed to the licensing objectives by the provision of gambling facilities at each of their premises in the local authority area
 - Reference to any specific local risks
 - How the operator proposes to mitigate these risks
 - How the operator will monitor specific risks
- 15.10 Although not forming an exhaustive list, the following factors are ones which operators may wish to consider when comprising and reviewing their risk assessments:
 - The geographical location of the premises and socio-economic makeup of the area
 - The type and usage of the premises

- The layout and size of the premises, e.g. access and egress, position of counters and gaming machines, lines of sight between counters and entrance points and machines, the physical structure of the premises, presence of any visual obstacles and the appropriate level of supervision at different times of the day/ year
- Specific types of gambling premises in the local area and their density. Whether there is any facility for sharing information between premises for example, in preventing anti-social behavior?
- The opening hours of the premises and the possible interaction of the gambling premises with any surrounding night time economy
- Client demographics, the presence of children and vulnerable adults
- Staff numbers, training and supervision
- Staff roles and their engagement with other activities
- Issues of lone working and staff working with closely with children
- How the presentation and marketing of any gambling products does not appeal to children and is clear to anyone wishing to participate in gambling
- 15.11 Operators will also wish to consider the potential risk of under-age gambling and the increased risk of problem gambling in certain groups, and therefore it is suggested that operators consider:
 - Self-exclusion data the number of self-exclusions and underage attempts to gamble.
 - The proximity of the premises to any school, centre, or establishment for the education, training or care of young and/or vulnerable persons
 - The proximity of the premises to leisure centres used for sporting and similar activities by young and/or vulnerable persons
 - The proximity to the premises to any youth club or similar establishment
 - The proximity of the premises to any community, ecclesiastical, welfare, health or similar establishment used specifically, or to a large extent, by young and/or vulnerable persons
 - The proximity of any other area or location where young and/or vulnerable persons could congregate
 - The proximity of any hostels or support services for vulnerable people, such as those
 with addiction issues or who are homeless, given the greater <u>potential</u> risk of
 problems among these groups.
- 15.12 In order to assist those completing risk assessments this authority has produced a template which is available on the Mid Devon District Council website. It should be noted that this is for guidance only and may be updated from time to time as a result of feedback and experience.

16 Local Area Profile

16.1 There is no mandatory requirement to undertake a local area profile and this authority has decided not to do so at the time of producing this policy statement. This decision will be reviewed should it be felt by the authority that potential or actual risks merit its production.

Part B - Premises Licences: Consideration of Applications

17 General Principles

- 17.1 Premises Licences are subject to the requirements set-out in the Gambling Act and regulations, as well as specific mandatory and default conditions, which are detailed in regulations issued by the Secretary of State. Licensing authorities are able to exclude default conditions and also attach others, where it is believed to be appropriate.
- 17.2 This licensing authority is aware that in making decisions about premises licences it should aim to permit the use of premises for gambling in so far as it thinks it:
 - in accordance with any relevant code of practice issued by the Gambling Commission
 - in accordance with any relevant guidance issued by the Gambling Commission
 - · reasonably consistent with the licensing objectives and
 - in accordance with the authority's Statement of Licensing Principles.
- 17.3 It is appreciated that, in line with the Gambling Commission's Guidance for licensing authorities, "moral objections to gambling are not a valid reason to reject applications for premises licences" (except as regards any 'no casino resolution' see section on Casinos below) and also that unmet demand is not a criterion for a licensing authority.
- 17.4 In determining applications the licensing authority has a duty to take into consideration all relevant matters and not to take into consideration any irrelevant matters, in effect those not related to gambling and the licensing objectives. One example of an irrelevant matter would be the likelihood of the applicant obtaining planning permission or building regulations approval for their proposal.

Definition of premises

- 17.5 Definition of "premises" In the Act, "premises" is defined as including "any place".

 Section 152, therefore, prevents more than one premises licence applying to any place, but a single building could be subject to more than one premises licence, provided they are for different parts of the building and the different parts of the building can be reasonably regarded as being different premises. This approach has been taken to allow large, multiple unit premises such as a pleasure park, pier, track or shopping mall to obtain discrete premises licences, where appropriate safeguards are in place. This licensing authority, will, however, pay particular attention if there are issues about sub-divisions of a single building or plot and should ensure that mandatory conditions relating to access between premises are observed.
- The Gambling Commission states in its Guidance to Licensing Authorities that "In most cases the expectation is that a single building/plot will be the subject of an application for a licence, for example, 32 High Street. But, that does not mean 32 High Street cannot be the subject of separate premises licences for the basement and ground floor, if they are configured acceptably. Whether different parts of a building can properly be regarded as being separate premises will depend on the circumstances. The location of the premises will clearly be an important consideration and the suitability of the division is likely to be a matter for discussion between the operator and the licensing officer. However, the Commission does not consider that areas of a building that are artificially or

temporarily separated, for example, by ropes or moveable partitions, can properly be regarded as different premises".

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- 17.7 This licensing authority takes particular note of the Gambling Commission's Guidance for licensing authorities which states that Authorities should take particular care in considering applications for multiple licences for a building and those relating to a discrete part of a building used for other (non-gambling) purposes. In particular they should be aware of the following:
 - The third licensing objective seeks to protect children from being harmed by gambling. In practice that means not only preventing them from taking part in gambling, but also preventing them from being in close proximity to gambling. Therefore premises should be configured so that children are not invited to participate in, have accidental access to represent they are prohibited from participating.
 - Entrances to and exits from parts of a building covered by one or more premises licences should be separate and identifiable so that the separation of different premises is not compromised and people do not "drift" into a gambling area. In this context it should normally be possible to access the premises without going through another licensed premises or premises with a permit
 - Customers should be able to participate in the activity named on the premises licence
- 17.8 The Guidance also gives a list of factors which the licensing authority should be aware of, which may include:
 - Do the premises have a separate registration for business rates?
 - Is the premises' neighbouring premises owned by the same person or someone else?
 - Can each of the premises be accessed from the street or a public passageway?
 - Can the premises only be accessed from any other gambling premises?

This authority will consider these and other relevant factors in making its decision, depending on all the circumstances of the case.

This Licensing Authority accepts that there must be no direct access between an adult gaming centre and any other premises licensed under the Act or premises with an FEC, club gaming, club machine or licensed premises gaming permit. There is no definition of 'direct access' in the Act or regulations. However it could be said that there should be an area separating the premises concerned (for example, a street or café), which the public go to for the purposes other than gambling, for there to be shown to be no direct access. This must be made clear on the relevant plan. The Gambling Commission's relevant access provisions for each premises type are reproduced below:

Casinos

- The principal access entrance to the premises must be from a street
- No entrance to a casino must be from premises that are used wholly or mainly by children and/or young persons

No customer must be able to enter a casino directly from any other premises which holds a gambling premises licence

Adult Gaming Centre

 No customer must be able to access the premises directly from any other licensed gambling premises

Betting Shops

- Access must be from a street or from another premises with a betting premises licence
- No direct access from a betting shop to another premises used for the retail sale of merchandise or services. In effect there cannot be an entrance to a betting shop from a shop of any kind and you could not have a betting shop at the back of a café – the whole area would have to be licensed.

Tracks

- No customer should be able to access the premises directly from:
 - a casino
 - an adult gaming centre

Bingo Premises

- No customer must be able to access the premises directly from:
 - a casino
 - an adult gaming centre
 - a betting premises, other than a track

Family Entertainment Centre

- No customer must be able to access the premises directly from:
 - a casino
 - an adult gaming centre
 - a betting premises, other than a track

Premises "ready for gambling"

- 17.10 The Guidance states that a licence to use premises for gambling should only be issued in relation to premises that the licensing authority can be satisfied are going to be ready to be used for gambling in the reasonably near future, consistent with the scale of building or alterations required before the premises are brought into use.
- 17.11 If the construction of a premises is not yet complete, or if they need alteration, or if the applicant does not yet have a right to occupy them, then an application for a provisional statement should be made instead.
- 17.12 In deciding whether a premises licence can be granted where there are outstanding construction or alteration works at a premises, this authority will determine applications on their merits, applying a two stage consideration process:-

- First, whether the premises ought to be permitted to be used for gambling
- Second, whether appropriate conditions can be put in place to cater for the situation that the premises are not yet in the state in which they ought to be before gambling takes place.
- <u>17.13</u> Applicants should note that this authority is entitled to decide that it is appropriate to grant a licence subject to conditions, but it is not obliged to grant such a licence.

Location

This licensing authority is aware that demand issues cannot be considered with regard to the location of premises but that considerations in terms of the licensing objectives are relevant to its decision making. In line with the Gambling Commission's Guidance to licensing authorities, this authority will pay particular attention to the protection of children and vulnerable persons from being harmed or exploited by gambling, as well as issues of crime and disorder. Should any specific policy be decided upon with regards to areas where gambling premises may present a greater risk, this statement will be updated. It should be noted that any such policy does not preclude any application being made and each application will be decided on its own merits with the applicant having to show how they have taken into account and aim to overcome any concerns.

Duplication with other regulatory regimes

- 17.1417.15 This licensing authority seeks to avoid any duplication with other statutory / regulatory systems where possible, including planning. This authority will not consider whether a licence application is likely to be awarded planning permission or building regulations approval, in its consideration of it. It will listen to, and consider carefully, any concerns about conditions, which are not able to be met by licensees due to planning restrictions, should such a situation arise.
- <u>17.15</u> When dealing with a premises licence application for finished buildings, this authority will not take into account whether those buildings have to comply with the necessary planning or buildings consents. Fire or health and safety risks will not be taken into account, as these matters are dealt with under relevant planning control, buildings and other regulations and must not form part of the consideration for the premises licence.

Licensing objectives

- 17.1617.17 In carrying out its licensing functions the Authority will promote the licensing objectives which are:
 - preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
 - ensuring that gambling is conducted in a fair and open way, and
 - protecting children and other vulnerable persons from being harmed or exploited by gambling

Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime

17.18 This licensing authority is aware that the Gambling Commission takes a leading role in preventing gambling from being a source of crime. The Gambling Commission's Guidance does however envisage that licensing authorities should pay attention to the proposed location of gambling premises in terms of this licensing objective. Thus, where an area has known high levels of organised crime this authority will consider carefully whether gambling premises are suitable to be located there and whether conditions may be suitable such as the provision of door supervisors. This licensing authority is aware of the distinction between disorder and nuisance.

17.1717.19

Disorder is intended to mean <u>an</u> activity that is more serious and disruptive than mere nuisance. Factors this authority will consider in determining whether a disturbance was serious enough to constitute disorder will include whether police assistance was required and how threatening the behaviour was to those who could see or hear it.

Ensuring that gambling is conducted in a fair and open way

This licensing authority has noted that the Gambling Commission states that it generally does not expect licensing authorities to be concerned with ensuring that gambling is conducted in a fair and open way as this will addressed via operating and personal licences. There is, however, more of a role regarding tracks which is explained in more detail in the tracks section—see page 24.

Protecting children and other vulnerable persons from being harmed or exploited by gambling

- This licensing authority has noted the Gambling Commission's Guidance to licensing authorities states that this objective means preventing children from taking part in gambling (as well as restriction of advertising so that gambling products are not aimed at or are, particularly attractive to children). This licensing authority will therefore consider, as suggested in the Gambling Commission's Guidance, whether specific measures are required at particular premises, with regard to this licensing objective. Appropriate measures may include supervision of entrances / machines, segregation of areas etc.
- <u>17.2017.22</u> This licensing authority is also aware of the Codes of Practice, which the –Gambling Commission issues <u>as regards with regards to</u>- this licensing objective, in relation to specific premises.
- <u>As With regards to the term "vulnerable persons"</u> it is noted that the Gambling Commission does not seek to offer a definition but states that "it will for regulatory purposes assume that this group includes people who gamble more than they want to; people who gambling beyond their means; and people who may not be able to make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs." This licensing authority will consider the licensing objective on a case-by- case basis.
- 17.24 Additionally, this Licensing Authority expects operators of gambling premises to have in place policies and measures to ensure children and other vulnerable people are protected from being harmed or exploited by gambling. Harm in this context is not limited to harm from gambling but includes wider child protection considerations, including the risk of child sexual exploitation.

- 17.25 The efficiency of such policies and procedures will be considered on their merits; however, they may include appropriate measures/training for staff with regards to suspected truanting school children on the premises, measures/training covering how staff would deal with unsupervised young children being on the premises, or children causing perceived problems.
- 17.26 This Authority will pay particular attention to measures proposed by operators to protect children from harm in Adult Gaming Centres and Family Entertainment Centres. Additional information and examples of appropriate measures to consider for some specific types of premises are provided throughout this policy in each of the relevant sections.

Licensing Conditions - Mandatory

- 4.1-17.27 Mandatory conditions may be attached to a premises licence by the Secretary of State under Section 167 of the Act. They can be attached generally to all Premises Licences, or may be attached to all Premises Licences of a particular type of Premises Licences under certain specified circumstances.
- 4.217.28 Once Mandatory conditions are attached they can only be removed by further Secretary of State regulations. The Authority has no discretion to decide not to include them, or modify them.

Licensing Conditions - Default

The Secretary of State considers the use of default conditions are most appropriate where a general industry or sector wide approach is desirable in order to assist national consistency, but where licensing authorities ought to be able to respond to local circumstances by altering those conditions if necessary.

17.21

- 17.2217.30 Section 169 of the Act gives licensing authorities the ability to exclude from a Premises Licence any default conditions that have been imposed under section 168. However, as default conditions are considered to be the industry norm, and while licensing authorities are free to limit or remove them where appropriate, this Authority will only extend them with reference to the Commission Codes of Practice and Guidance, the Licensing Objectives and this Policy Statement.
- 4.317.31 Any conditions attached to licences will be proportionate and will be:
 - relevant to the need to make the proposed building suitable as a gambling facility
 - directly related to the premises and the type of licence applied for;
 - fairly and reasonably related to the scale and type of premises: and
 - reasonable in all other respects.
- 1.417.32 Decisions upon individual conditions will be made on a case by case basis, although there will be a number of measures this licensing authority will consider utilising should there be a perceived need, such as the use of supervisors, and appropriate signage for adult only areas etc. There are specific comments made in this regard under some of the licence types below. This licensing authority will also expect the licence applicant to offer his/her own suggestions as to the way in which the licensing objectives can be met effectively.

- 4.517.33 This licensing authority will also consider specific measures, which may be required for buildings, which are subject to multiple premises licences. Such measures may include the supervision of entrances; segregation of gambling from non-gambling areas frequented by children; and the supervision of gaming machines in non-adult gambling specific premises in order to pursue the licensing objectives. These matters are in accordance with the Gambling Commission's Guidance.
- 1.617.34 This authority will also ensure that where category C or above machines are on offer in premises to which children are admitted:
 - all such machines are located in an area of the premises which is separated from the remainder of the premises by a physical barrier which is effective to prevent access other than through a designated entrance;
 - only adults are admitted to the area where these machines are located;
 - access to the area where the machines are located is supervised;
 - the area where these machines are located is arranged so that it can be observed by the staff or the licence holder; and
 - at the entrance to and inside any such areas there are prominently displayed notices indicating that access to the area is prohibited to persons under 18.

These -considerations -will- apply to premises including buildings where multiple premises licences are applicable.

- 4.717.35 This licensing authority is aware that tracks may be subject to more than one premises licence, provided each licence relates to a specified area of the track. As per the Gambling Commission's Guidance, this licensing authority will consider the impact upon the third licensing objective and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.
- <u>17.36</u> It is noted that there are conditions, which the licensing authority cannot attach to premises licences, which are:
 - any condition on the premises licence which makes it impossible to comply with an operating licence condition;
 - conditions relating to gaming machine categories, numbers, or method of operation;
 - conditions which provide that membership of a club or body be required (the Gambling Act specifically removes the membership requirement for casino and bingo clubs) and this provision prevents it being reinstated; and
 - conditions in relation to stakes, fees, winning or prizes.

Door Supervisors

- 4.817.37 The Gambling Commission advises in its Guidance to Licensing Authorities that if a licensing authority is concerned that a premises may attract disorder or be subject to attempts ofat unauthorised access (for example by children and young persons) then it may require that the entrances to the premises are controlled by a door supervisor, and is entitled to impose a premises licencecondition to this effect.
- 4.917.38 Where it is decided that supervision of entrances/machines is appropriate for

particular cases, a consideration of whether these need to be SIA licensed or not will be necessary. It will not be automatically assumed that they need to be licensed, as the statutory requirements for different types of premises vary. (as per the Guidance, Part 33).

1.1017.39 Licence holders will be expected to make information publicly available about organisations that can provide advice and support, both in relation to gambling itself and to debt ege.g. Gamcare, Gamblers Anonymous, Gordon House Association, National Debtline, local Citizen's Advice Bureaux and independent advice agencies.

218 Adult Gaming Centres

This licensing authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling. and will expect the applicant to satisfy the authority that there will be sufficient measures, for example, to ensure that under 18 year olds do not have access to the premises. This licensing authority will expect applicants to offer their own measures to meet the licensing objectives, however appropriate measures / licence conditions may cover issues such as:

2.1

- Proof of age schemes
- CCTV
- Supervision of entrances / machine areas
- Physical separation of areas
- Provision of information leaflets/helpline numbers for organisations such as Gamcare
- Self-exclusion schemes
- Specific opening hours

This list is not mandatory, nor exhaustive and is merely indicative of examples measures.

1819 (Licensed) Family Entertainment Centres

- 2.219.1 This licensing authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the authority, for example, that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machine areas.
- 2.319.2 This licensing authority will expect applicants to offer their own measures may consider measures to meet the licensing objectives; however appropriate measures / licence conditions may cover issues such as:
 - CCTV
 - Location of entry
 - Measures / training for staff on how to deal with suspected truant school children on the premises
 - Notices / signage
 - Physical separation of areas
 - Proof of age schemes
 - Provision of information leaflets / helpline numbers for organisations such as Gamcare.

- Self-exclusion schemes
- Specific opening hours
- Supervision of entrances / machine areas

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

Applicants of permits for Adult or Family Entertainment Centres (licensed or unlicensed) (formerly known as 'Amusement Arcades') are advised to speak to the Planning Department of this Council before making a formal application to the Licensing Service.

320 Casinos – Local Policy

3.120.1 This licensing authority has not passed a 'no casino' resolution under Section 166 of the Gambling Act 2005, but is aware that it has the power to do so. Should this licensing authority decide in the future to pass such a resolution, it will update this policy statement with details of that resolution. Any such decision will be made by the Full Council.

421 Bingo premises

- This licensing authority notes that the Gambling Commission's Guidance states that it should take steps to satisfy itself that bingo can be played in any bingo premises for which they issue a premises licence. This will be a relevant consideration where the operator of an existing bingo premises applies to vary their licence to exclude an area of the existing premises from its ambit and then applies for a new premises licence, or multiple licences, for that or those excluded areas.
- This authority also notes the Gambling Commission's Guidance that in the unusual circumstances that an existing bingo premises covered by one premises licence applies to vary the licence and acquire additional bingo premises licences (so that the area that was subject of a single licence will become divided between a number of separate licensed premises) it is not permissible for all of the gaming machines to which each of the licences brings an entitlement to be grouped together within one of the licensed premises.
- 4.121.3 Children and young people are allowed into bingo premises, however they are not permitted to participate in the bingo and if category B or C machines are made available for use these must be separated from areas where children and young people are allowed.

522 Betting premises

5.122.1 **Gaming machines** - The holder of a betting Premises Licence may make available for use up to four gaming machines of category B, C or D.

Betting machines – When considering whether to impose a condition to restrict the number of betting machines in particular premises, the Licensing Authority, in line with Gambling Commission Guidance, will take into account the size of the premises, the number of

counter positions available for person-to-person transactions, and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable people.

5.222.2 The licensing authority recognises that the design and layout of betting premises (or any other premises including tracks) will vary so will have particular regard to the siting of age restricted gaming machines within each individual premises to ensure, so far as is reasonably practicable, that staff properly monitor the use of these machines by children and young persons. This licensing authority reserves the right to request that gaming machines are repositioned where circumstances demonstrate that it is appropriate to do so.

5.322.3 Factors to be taken into consideration will include the following:

- CCTV
- Relocation of the machines
- Door buzzers
- Remote cut-off switches
- Training provision
- Any other factor considered relevant

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

623 Tracks

- Section 353 of the Gambling Act defines a track as a horse racecourse, greyhound track or other premises on any part of which a race or other sporting event takes place or is intended to take place.
- This licensing authority is aware that tracks may be subject to one or more than one premises licence, provided each licence relates to a specified area of the track. As per the Gambling Commission's Guidance, this licensing authority will especially consider the impact upon the third licensing objective (iei.e. the protection of children and vulnerable persons from being harmed or exploited by gambling) and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.
- 6.123.3 This authority will therefore expect the premises licence applicant to demonstrate suitable measures to ensure that children do not have access to adult only gaming facilities. It is noted that children and young persons will be permitted to enter track areas where facilities for betting are provided on days when dog-racing and/or horse racing takes place, but that they are still prevented from entering areas where gaming machines (other than category D machines) are provided.

6.223.4 This licensing authority may consider measures to meet the licensing objectives such as:

- CCTV
- Location of entry
- Notices / signage
- Physical separation of areas
- Proof of age schemes

- Provision of information leaflets / helpline numbers for organisations such as Gamcare
- Self-exclusion schemes
- Specific opening hours
- Supervision of entrances / machine areas

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

Gaming Machines

- 6.323.5 Where the applicant holds a pool betting operating licence and is going to use the entitlement to four gaming machines, machines (other than category D machines) should be located in areas from which children are excluded.
- 6.423.6 Applicants are advised to consult the Gambling Commission Guidance on where gaming machines may be located on tracks and any special considerations that should apply in relation, for example, to supervision of the machines and preventing children from playing them. This licensing authority will also, in line with the Gambling Commission Guidance, consider the location of gaming machines at tracks.

Applications and Plans

- 6.523.7 The Gambling Act (s51) requires applicants to submit plans of the premises with their application, in order to ensure that the licensing authority has the necessary information to make an informed judgement about whether the premises are fit for gambling. The plan will also be used for the licensing authority to plan future premises inspection activity.
- Plans for tracks do not need to be in a particular scale, but should be drawn to scale and should be sufficiently detailed to include the information required by regulations.
- This authority appreciates that it is sometimes difficult to define the precise location of betting areas on tracks. The precise location of where betting facilities are provided is not required to be shown on track plans, both by virtue of the fact that betting is permitted anywhere on the premises and because of the difficulties associated with pinpointing exact locations for some types of track. Applicants should provide sufficient information that this authority can satisfy itself that the plan indicates the main areas where betting might take place.

724 Travelling Fairs

- 7.124.1 This licensing authority is responsible for deciding whether, where category D machines and / or equal chance prize gaming without a permit is to be made available for use at travelling fairs, the statutory requirement that the facilities for gambling amount to no more than an ancillary amusement at the fair is met. Where category D machines and / or equal chance prize gaming without a permit is to be made available, this Licensing Authority will be responsible for deciding whether the gambling forms ancillary amusement.
- 7.224.2 The licensing authority will also consider whether the applicant falls within the statutory definition of a travelling fair.

7.324.3 It is noted that the 27-day statutory maximum for the land being used as a fair, is on a calendar year basis, and that it applies to the piece of land on which the fairs are held, regardless of whether it is the same or different travelling fairs occupying the land. This licensing authority will work with its neighbouring authorities to ensure that land which crosses our boundaries is monitored so that the statutory limits are not exceeded.

825 Provisional Statements

- 8.125.1 Developers may wish to apply to this authority for provisional statements before entering into a contract to buy or lease property or land to judge whether a development is worth taking forward in light of the need to obtain a premises licence. There is no need for the applicant to hold an operating licence in order to apply for a provisional statement.
- 8.225.2 S204 of the Gambling Act provides for a person to make an application to the licensing authority for a provisional statement in respect of premises that he or she:
 - expects to be constructed;
 - expects to be altered; or
 - expects to acquire a right to occupy.
- 8.325.3 The process for considering an application for a provisional statement is the same as that for a premises licence application. The applicant is obliged to give notice of the application in the same way as applying for a premises licence. Responsible authorities and interested parties may make representations and there are rights of appeal.
- In contrast to the premises licence application, the applicant does not have to hold or have applied for an operating licence from the Gambling Commission (except in the case of a track) and they do not have to have a right to occupy the premises in respect of which their provisional application is made.
- The holder of a provisional statement may then apply for a premises licence once the premises are constructed, altered or acquired. The licensing authority will be constrained in the matters it can consider when determining the premises licence application, and in terms of representations about premises licence applications that follow the grant of a provisional statement, no further representations from relevant authorities or interested parties can be taken into account unless:
 - they concern matters which could not have been addressed at the provisional statement stage, or
 - they reflect a change in the applicant's circumstances.
- 8.425.6 In addition, the authority may refuse the premises licence (or grant it on terms different to those attached to the provisional statement) only by reference to matters:
 - which could not have been raised by objectors at the provisional statement stage;
 - which in the authority's opinion reflect a change in the operator's circumstances; or
 - where the premises has not been constructed in accordance with the plan submitted with the application. This must be a substantial change to the plan and this licensing authority notes that it can discuss any concerns it has with the applicant before making a decision.

926 Reviews

- 9.126.1 Requests for a review of a premises licence can be made by interested parties or responsible authorities, however, it is for this licensing authority to decide whether the review is to be carried-out. This will be on the basis of whether the request for the review is relevant to the matters listed below:
 - in accordance with any relevant code of practice issued by the Gambling Commission;
 - in accordance with any relevant guidance issued by the Gambling Commission;
 - reasonably consistent with the licensing objectives; and
 - in accordance with the authority's Statement of Principles.
- 9.226.2 The request for the review will also be subject to the consideration by the authority as to whether the request is frivolous, vexatious, or whether it will certainly not cause this authority to wish to alter/revoke/suspend the licence, or whether it is substantially the same as previous representations or requests for review.
- 9.326.3 The licensing authority can also initiate a review of a particular premises licence, or a particular class of premises licence on the basis of any reason which it thinks is appropriate.
- 9.426.4 Once a valid application for a review has been received by the licensing authority, representations can be made by responsible authorities and interested parties during a 28 day period. This period begins 7 days after the application was received by the licensing authority, who will publish notice of the application within 7 days of receipt.
- The licensing authority must carry out the review as soon as possible after the 28 day period for making representations has passed.
- 18.826.6 The purpose of the review will be to determine whether the licensing authority should take any action in relation to the licence. If action is justified, the options open to the licensing authority are:-
 - (a) add, remove or amend a licence condition imposed by the licensing authority;
 - (b) exclude a default condition imposed by the Secretary of State (e.g. opening hours) or remove or amend such an exclusion;
 - (c) suspend the premises licence for a period not exceeding three months; and
 - (d) revoke the premises licence.
- 9.526.7 In determining what action, if any, should be taken following a review, the licensing authority must have regard to the principles set out in section 153 of the Act, as well as any relevant representations.
- 9.626.8 In particular, the licensing authority may also initiate a review of a premises licence on the grounds that a premises licence holder has not provided facilities for gambling at the premises. This is to prevent people from applying for licences in a speculative manner without intending to use them.
- 9.726.9 Once the review has been completed, the licensing authority must, as soon as possible, notify its decision to:
 - the licence holder

- the applicant for review (if any)
- the <u>Gambling</u> Commission
- any person who made representations
- the chief officer of police or chief constable; and
- Her Majesty's Commissioners for Revenue and Customs



Part C - Permits / Temporary & Occasional Use Notice

1027 Unlicensed Family Entertainment Centre Gaming Machine Permits

- 40.127.1 Where a premises does not hold a Premises Licence but wishes to provide category D gaming machines, it may apply to the licensing authority for this permit. It should be noted that the applicant must show that the premises will be wholly or mainly used for making gaming machines available for use (Section 238). The permit cannot therefore be granted for an entire shopping centre or bowling alley, for example.
- The premises are 'unlicensed' in that they do not require a premises licence but do require a permit. It should not be confused with a 'licensed family entertainment centre' which does require a premises licence because it contains both category C and D gaming machines.
- The Gambling Act states that a licensing authority may prepare a statement of principles that they propose to consider in determining the suitability of an applicant for a permit and in preparing this statement, and/or considering applications, it may not (but may) have regard to the licensing objectives and shall have regard to any relevant guidance issued by the Gambling Commission—under—section—25. The Gambling Commission's Guidance to licensing authorities also states: "A licensing authority may include a statement of principles that it proposesed to apply when exercising its functions in considering applications for permits.... licensing authorities will want to give weight to matters relating to child protection issues."
- 10.427.4 Guidance also states: "An application for a permit may be granted only if the licensing authority is satisfied that the premises will be used as an unlicensed FEC, and if the chief officer of police has been consulted on the application. Licensing authorities might wish to consider asking applicants to demonstrate:
 - a full understanding of the maximum stakes and prizes of the gambling that is permissible in unlicensed FECs;
 - that the applicant has no relevant convictions (those that are set out in Schedule 7 of the Act; and
 - that staff are trained to have a full understanding of the maximum stakes and prizes.
- 10.527.5 It should be noted that a licensing authority cannot attach conditions to this type of permit.

Statement of Principles

- 2727.6. This licensing authority has adopted a Statement of Principles in accordance with Paragraph 7 of Schedule 10 of the Act and they are for the purposes of clarifying the measures that the council will expect applicants to demonstrate when applying for a permit for an unlicensed family entertainment centre. This will allow the council to better determine the suitability of the applicant and the premises for a permit.
- 27.7 The principles that this authority intends to adopt will require the applicant to show there are policies and procedures in place to protect children from harm and protect vulnerable persons.

Child Protection Issues

- 27.8 Harm in this context is not limited to harm from gambling but includes wider child protection considerations. The council will assess these policies and procedures on their merits, and they should (depending on the particular permit being applied for) include appropriate measures / training for staff relating to the following:
 - maintain contact details for any local schools and <u>/</u>or the education authority so that any truant children can be reported
 - employ policies to address the problems associated with truant children who may attempt to gain access to the premises and gamble when they should be at school
 - employ policies to address any problems that may arise during seasonal periods where children may frequent the premises in greater numbers, such as half terms and summer holidays
 - maintain information at the premises of the term times of any local schools in the vicinity of the premises and also consider policies to ensure sufficient staffing levels during these times
 - display posters displaying the 'Child Line' (or equivalent) phone number in discreet locations on the premises e.g. toilets
 - maintain an incident register of any problems that arise on the premises related to children such as children gambling excessively, truant children, children being unruly or young unaccompanied children entering the premises. (The register should be used to detect any trends which require attention by the management of the premises.)
 - ensure all young children are accompanied by a responsible adult-
 - Maintain policies to deal with any young children who enter the premises unaccompanied
 - The provision of satisfactory basic disclosure checks (criminal records checks) for all staff who will be working closely with children.

NB: Any supporting evidence of the above measures e.g. training manuals or other similar documents/written statements should be attached to the application.

Protection of Vulnerable Persons Issues

- 27.9 The council will expect the applicant to show that there are policies and procedures in place to protect vulnerable persons. Applicants should refer to the section in the council's 'Statement of Licensing Policy under the Gambling Act' to familiarise themselves with who the council considers vulnerable. The council will assess these policies and procedures on their merits, however, they may (depending on the particular permit being applied for) include appropriate measures / training for staff relating to the following:
 - display Gamcare helpline stickers on all gaming machines
 - display Gamcare posters in prominent locations on the premises
 - training for staff members which focuses on building an employee's ability to maintain a sense of awareness of how much (e.g. how long) customers are gambling, as part of measures to detect persons who may be vulnerable
 - consider appropriate positioning of ATM and change machines (including the display of Gamcare stickers on any such machines.)

NB: Any supporting evidence of the above measures e.g. training manuals or other similar documents/written statements should be attached to the application.

Other miscellaneous issues

- 27.10 The applicant should also be mindful of the following possible control measures (depending on the particular permit being applied for) to minimise crime and disorder and the possibility of public nuisance:
 - maintain an effective CCTV system to monitor the interior and exterior of the premises
 - keep the exterior of the premises clean and tidy
 - ensure that external lighting is suitably positioned and operated so as not to cause nuisance to neighbouring or adjoining premises
 - consider the design and layout of the outside of the premises to deter the congregation of children and youths.

NB: Any supporting evidence of the above measures e.g. training manuals or other similar documents/written statements should be attached to the application.

Supporting documents

- 27.11 The licensing authority will require the following supporting documents to be served with all uFEC gaming machine permit applications:
 - proof of age (a certified copy or sight of an original birth certificate, a photo style driving licence, or passport all applicants for these permits must be aged 18 or over)
 - proof that the applicant has the right to occupy the premises. Acceptable evidence would be a copy of any lease, a copy of the property's deeds or a similar document
 - the result of a criminal records basic disclosure [criminal conviction certificate] (the disclosure must have been issued within the previous month). This will be used to check that the applicant has no relevant convictions (those that are set out in Schedule 7 of the Act.) Basic Disclosures can be obtained from Disclosure Scotland. For further details call their helpline number 0870 609 6006, or visit the website http://www.disclosurescotland.co.uk/ the Disclosure and Barring Service. For further details visit the website https://www.gov.uk/government/publications/basic-checks.
 - In the case of applications for an uFEC gaming machine permit evidence that the machines to be provided are or were supplied by a legitimate gambling machine supplier or manufacturer who holds a valid gaming machine technical operating licence issued by the Gambling Commission
 - A plan of the premises for which the permit is sought showing the following items:
 - a) the boundary of the building with any external or internal walls, entrances and exits to the building and any internal doorways
 - b) where any category D gaming machines are positioned and the particular type of machines to be provided (e.g. slot machines, penny-falls, cranes)
 - c) the positioning and types of any other amusement machines on the premises
 - d) the location of any fixed or semi-fixed counters, booths or offices on the premises whereby staff monitor the customer floor area
 - e) the location of any ATM/cash machines or change machines
 - the location of any fixed or temporary structures such as columns or pillars
 - g) the location and height of any stages in the premises; any steps, stairs, elevators, balconies or lifts in the premises
 - h) the location of any public toilets in the building

Unless otherwise agreed with the council, the plan should be drawn to a standard scale with a key showing the items mentioned above. The standard scale is 1:100.

- 27.12 Within this process the council will aim to grant the permit where the applicant is able to demonstrate that:
 - they are a fit and proper person to hold the permit
 - they have considered and are proposing suitable measures to promote <u>the licensing</u> objectives, and
 - the licensing objectives, and
 - they have a legal right to occupy the premises to which the permit is sought.
- <u>27.13</u> The measures suggested in this document should be read as guidance only and the council will be happy for applicants to suggest measures above and beyond those listed in the document and or to substitute measures as appropriate, based on the individual merits of the case.
- 27.1327.14 A guidance document in respect of the expectations of the licensing authority in respect of compliance inspections for these permits is available at: TBC.

28 (Alcohol) Licensed premises gaming machine permits

Automatic Entitlement to Two Machines

- There is provision in the Gambling Act 2005 for premises licensed to sell alcohol for consumption on the premises, to automatically have 2 gaming machines, of categories C and/or D. The premises merely need to notify the licensing authority.
- 28.128.2 The holder of a permit must comply with any Code of Practice issued by the Gambling Commission about the location and operation of the machine. A copy of the relevant Code can be found here: http://www.gamblingcommission.gov.uk/pdf/code-of-practice-for-gaming-machines-in-clubs-and-premises-with-an-alcohol-licence.pdf.
- The licensing authority can remove the automatic authorisation in respect of any particular premises if:
 - provision of the machines is not reasonably consistent with the pursuit of the licensing objectives;
 - gaming has taken place on the premises that breaches a condition of section 282 of the Gambling Act (i.e. that written notice has been provided to the licensing authority, that a fee has been provided and that any relevant code of practice issued by the Gambling Commission about the location and operation of the machine has been complied with)
 - the premises are mainly used for gaming; or
 - an offence under the Gambling Act has been committed on the premises

Permit for Three or More Machines

28.328.4 If a premises wishes to have more than 2 machines, then it needs to apply for a permit and the licensing authority must consider that application based upon the licensing objectives, any guidance issued by the Gambling Commission issued under Section 25 of the Gambling Act, and "other such matters as the Authority think relevant."

- This licensing authority considers that "such matters" will be decided on a case by case basis but generally there will be regard to the need to protect children and vulnerable persons from harm or being exploited by gambling. and will expect t he applicant will be expected to demonstrate that satisfy the authority that there will be sufficient measures in place to ensure that under 18 year olds do not have access to the adult only gaming machines.
- Measures which will satisfy the authority that there will be no access may include the adult machines being in sighte of the bar, or in the sight of staff that who will monitor that the machines to ensure they are not being used by those under 18. Notices and signage may also be helpful. As With regards to the protection of vulnerable persons, applicants may wish to consider the provision of information leaflets / helpline numbers for organisations such as Gamcare.
- 28.628.7 It should be noted that the licensing authority could decide to grant the application with a smaller number of machines and/or a different category of machines than that applied for. Conditions (other than these) cannot be attached.
 - 28.7 It should also be noted that the holder of a permit must comply with any Code of Practice issued by the Gambling Commission about the location and operation of the machine http://www.gamblingcommission.gov.uk/pdf/code of practice for gaming machines-in-clubs-and-premises-with-an-alcohol-licence.pdf

Applicants should be aware that only those premises which have a 'bar' (servery) at which alcohol is sold for consumption on the premises will be eligible for a machine in the bar area of the premises. This means that premises such as restaurants or even hairdressers which do not have a bar for serving drinks or can only sell alcoholic drinks as an ancillary to food (the old Part IV restaurant licences under the former Licensing Act 1964) will fall outside the scope of this section of the Gambling Act. to which this section (s.279 – 284) of the Gambling Act applies.

29 Prize Gaming Permits

- 29.1 The Gambling Act states that a licensing authority may "prepare a statement of principles that they propose to apply in exercising their functions under this Schedule" which "may, in particular, specify matters that the licensing authority proposes to consider in determining the suitability of the applicant for a permit".
- 29.2 This licensing authority has prepared a statement of principles that they will expect the applicant to set out the types of gaming that he or she is intending to offer and that the applicant should be able to demonstrate:
 - that they understand the limits to stakes and prizes that are set out in Regulations;
 - that the gaming offered is within the law; and
 - clear policies that outline steps to be taken to protect children from harm.
- 29.3 In making its decision on an application for this permit this-the-licensing authority does not need to (but may) have regard to the licensing objectives but must have regard to any Gambling Commission guidance.
- 29.4 It should be noted that there are conditions in the Gambling Act with which the permit holder must comply, but the licensing authority cannot attach conditions.

The conditions in the Act are:

- the limits on participation fees, as set out in regulations, must be complied with;
- all chances to participate in the gaming must be allocated on the premises on which the gaming is taking place and on one day; the game must be played and completed on the day the chances are allocated; and the result of the game must be made public in the premises on the day that it is played;
- the prize for which the game is played must not exceed the amount set out in regulations (if a money prize), or the prescribed value (if non-monetary prize); and
- participation in the gaming must not entitle the player to take part in any other gambling.

30 Club Gaming and Club Machines Permits

- 30.1 Members Clubs (but not Commercial Clubs) may apply for a Club Gaming Permit or a Club Gaming Machine permit. The Club Gaming Permit will enable the premises to provide no more than 3 gaming machines from categories B3A, B4, C or D (but only one B3A machine can be sited as part of this entitlement), equal chance gaming and games of chance as prescribeds in regulations. A Club Gaming Machine permit will enable the premises to provide no more than 3 gaming machines from categories B3A, B4, C and D.
- 30.2 The Act states that members clubs must have at least 25 members and be established and conducted "wholly or mainly" for purposes other than gaming, unless the gaming is restricted to that of a prescribed kind (currently bridge and whist). A members' club must be permanent in nature, not established to make commercial profit, and controlled by its members equally. Examples include working men's clubs, branches of Royal British Legion and clubs with political affiliations."
- 30.3 The <u>Gambling</u> Commission Guidance also notes "licensing authorities may only refuse an application on the grounds that:
 - the applicant does not fulfil the requirements for a members' or commercial
 __club or miners' welfare institute and therefore is not entitled to receive the
 __type of permit for which it has applied;
 - (b) the applicant's premises are used wholly or mainly by children and/or ___young persons;
 - (c) an offence under the Act or a breach of a permit has been committed by the applicant while providing gaming facilities;
 - (d) a permit held by the applicant has been cancelled in the previous ten years; or
 - (e) an objection has been lodged by the Gambling Commission or the police."
- 30.4 In determining whether a club is a genuine members' club, the licensing authority may take account a number of matters, including the following:
 - Is the primary purpose of the club's activities something other than the provision of gaming to its members? This is an indicator that it's a genuine members' club.
 - Are the profits retained in the club for the benefit of the members? This is the key difference between a members' club and a commercial club.
 - Are there 25 or more members? This is the amount of members a club has to have to qualify.
 - Are there genuine domestic addresses on the register of members? Are domestic addresses listed for every member? Are members local to the club? These are all

- indicators that the member lists are bona fide and are made up of genuine members.
- Do members participate in the activities of the club via the internet? It is less likely to be a genuine members' club if this is the case.
- Do guest arrangements link a member to every guest? Is there evidence of a signing-in register for guests? Guests must be genuine guests of members and not members of the general public.
- Is the 48 hour rule between applying for membership and participating in any gaming properly applied? This is an indication that the club has a proper membership scheme.
- Are there annual accounts for more than one year? This would indicate that the club is permanent in nature, rather than temporary.
- How is the club advertised and listed in directories, including on the internet? If the club is categorised under 'gaming' or 'poker', it is less likely to be genuine members'
- What information is provided on the club's website? This can be a useful source of information about the club.
- Are children permitted into the club? Appropriate access to the premises by children may indicate that it is less likely that the club is primarily for gambling activities.
- Does the club have a constitution and can it provide evidence that the constitution was approved by the members of the club? This provides further evidence that it is a properly constituted members' club.
- Is there a list of committee members and evidence of their election by the members of the club? Can the club provide minutes of committee and other meetings? These are further evidence that the club is a properly constituted members' club.
- 30.5 There is also a 'fast-track' procedure available under the Act for premises, which hold a Club Premises Certificate under the Licensing Act 2003—(Schedule 12 paragraph 10). As tThe Gambling Commission's Guidance to licensing authorities states: "Under the fast-track procedure there is no opportunity for objections to be made by the Commission or the police, and the ground upon which an authority can refuse a permit are reduced,". The grounds on which an application may be refused are: and "The grounds on which an application under the process may be refused are:
 - (a) that the club is established primarily for gaming, other than gaming __prescribed under schedule 12;
 - that in addition to the prescribed gaming, the applicant provides facilities for __other gaming; or
 - (c) that a club gaming permit or club machine permit issued to the applicant in the last ten years has been cancelled."
- 30.6 There are statutory conditions on club gaming permits that no child uses a category B or C machine on the premises and that the holder complies with any relevant provision of a code of practice about the location and operation of gaming machines. A copy of the relevant Code can be found here: http://www.gamblingcommission.gov.uk/pdf/code-of-practice-for-gaming-machines-in-clubs-and-premises-with-an-alcohol-licence.pdf.

31 Temporary Use Notices

31.1 Temporary use notices allow the use of premises for gambling where there is no

premises licence but where a gambling operator wishes to use the premises temporarily for providing facilities for gambling. Premises that might be suitable for a temporary use notice, according to the Gambling Commission, would include hotels, conference centres and sporting venues.

- 31.2 The licensing authority can only grant a temporary use notice to a person or company holding a relevant operating licence, i.e. a non-remote casino operating licence.
- 31.231.3 The Secretary of State has the power to determine what form of gambling can be authorised by temporary use notices, and at the time of writing this Statement the relevant regulations (SI no 3157: The Gambling Act (Temporary Use Notices) Regulations 2007) state that temporary use notices can only be used to permit the provision of facilities or equal chance gaming, where the gaming is intended to produce a single winner, which in practice means poker tournaments.
- There are a number of statutory limits as regards temporary use notices. The meaning of "premises" in Part 8 of the Act is discussed in Part 7 of the Gambling Commission Guidance to Local Authorities. As with "premises", the definition of "a set of premises" will be a question of fact in the particular circumstances of each notice that is given. In the Act "premises" is defined as including "any place".
- In considering whether a place falls within the definition of "a set of premises", the licensing authority needs to look at, amongst other things, the ownership/occupation and control of the premises.
- 31.531.6 The same set of premises may not be the subject of a Temporary Use Notice for more than 21 days in any 12 month period, but may be the subject of several Notices provided that the total does not exceed 21 days.

32 Occasional Use Notices

- 32.1 Occasional use notices enable betting on a track for up to eight days a year without a premises licence.
- 32.2 The licensing authority has very little discretion as regards with these notices aside from ensuring that the statutory limit of 8 days in a calendar year is not exceeded. This licensing authority will consider the definition of a 'track' and whether the applicant is permitted to serve the notice.

33 Small Society Lotteries

- 33.1 These are lotteries operated by non-commercial societies, as defined in Section 19 of the Act, which states that a society is non-commercial if it is established and conducted:
 - for charitable purposes, as defined in s.2 of the Charities Act 2006
 - for the purpose of enabling participation in, or of supporting, sport, athletics or a or a cultural activity
 - for any other non-commercial purpose other than that of private gain
- 33.2 The promoting society of a small society lottery must, throughout the period during which

the lottery is promoted, be registered with a licensing authority. The licensing authority with which a small society lottery is required to register must be in the area where their principal office is located. If the Authority believes that a society's principal office is situated in another area, it will inform the society and the other relevant authority as soon as possible.

- 33.3 The Gambling Act requires that a minimum proportion of the money raised by the lottery is channelled to the goals of the society that promoted the lottery. If a small society lottery does not comply with the following limits it will be in breach of the Act's provisions, and consequently be liable to prosecution:
 - at least 20% of the lottery proceeds must be applied to the purposes of the society
 - no single prize may be worth more than £25,000
 - rollovers between lotteries are only permitted where every lottery affected is
 also a small society lottery promoted by the same society, and the maximum
 single prize is £25,000
 - every ticket in the lottery must cost the same and the society must take
 payment for the ticket fee before entry into the draw is allowed
- A small society lottery must send financial returns to the licensing authority with- which it is registered, following each lottery held. This information allows the licensing authority to assess whether financial limits are being adhered to and to ensure that any money raised is applied for the proper purpose.
- 33.5 The following information must be submitted as part of the return:
 - the arrangements for the lottery specifically the date on which tickets were
 available for sale or supply, the dates of any draw and the value of prizes,
 including any donated prizes and any rollover
 - the total proceeds of the lottery
 - the amounts deducted by the promoters of the lottery in providing prizes, including prizes in accordance with any rollovers
 - the amounts deducted by the promoters of the lottery in respect of costs incurred in organising the lottery
 - the amount applied to the purpose for which the promoting society is
 conducted (this must be at least 20% of the proceeds)
 - whether any expenses incurred in connection with the lottery were not paid
 _____for by deduction from the proceeds, and, if so, the amount of expenses and
 _____the sources from which they were paid.
- 33.6 The Act also requires that returns must:
 - be sent to the licensing authority no later than three months after the date of
 the lottery draw, or in the case of 'instant lotteries' (scratch cards) within three
 months of the last date on which tickets were on sale
 - be signed (electronic signatures are acceptable if the return is sent
 electronically) by two members of the society, who must be aged eighteen or
 older, are appointed for the purpose in writing by the society or, if it has one,

its governing body, and be accompanied by a copy of their letter or letters of appointment.



Appendix A - Responsible Authorities Contacts

1) The Licensing Authority Mid-

Mid Devon District Council Phoenix

Phoenix House
Phoenix Lane

Tiverton Tel: 018884 255 255

EX16 6PP E-mail: <u>licensing@middevon.gov.uk</u>

2) The Gambling Commission

Gambling-Commission Victoria Square House

Victoria Square

Birmingham Tel: 0121 233 1058

B2 4BP Email: info@gamblingcommission.gov.uk

3) Her Majesty's Revenue and Customs

HM Revenue and Customs National Registration Unit Portcullis House

21 India Street

GLASGOW Tel: 0141 555 3633

G2 4PZ Email: nrubetting&gaming@hmrc.gsi.gov.uk

4) Child Protection

<u>Local Safeguarding Children's The</u>
<u>Children's Safeguarding Board Social</u>
<u>Services Directorate Parkers Barn.</u>

Parkers Way

Follaton House, Plymouth Road

Totnes

Devon Tel: 01392 386067601

TQ9 5RSUF Email: cpchecks@devon.gov.uk

5) Devon & Cornwall Constabulary

Licensing Department (East)
Devon & Cornwall Police HQ
Middlemoor
EXETER EX2
7HQ

Non-urgent calls: 01392 452225

Fax: 01392 452447

Email: <u>licensingeast@devonandcornwall.pnn.police.uk</u>

6) Devon and Somerset Fire & Rescue Service

Central Command (East) Middlemoor Fire Station Sidmouth Road EXETER EX2 7AP

Tel: 01392 872200 Fax: 01392 266839

http://dsfire.gov.uk/index.cfm?siteCategoryld=1

7) Environmental Health Department

Mid Devon District Council Phoenix House Phoenix Lane Tiverton EX16 6PP

Tel: 01884 255 255

E-mail: ehadmin@middevon.gov.uk

8) Planning & Building Control

Mid Devon District Council Phoenix House Phoenix Lane Tiverton EX16 6PP

Tel: 01884 255255

 $Email\ for\ Planning: \underline{devcon@middevon.gov.uk}$

Email for Building Control: bcont@middevon.gov.uk

Appendix B: Summary of machine provisions by premises

		F:			ine catego	ry	
Premises type	Α	B1	B2	B3	B4	C	D
Large casino (machine/table ratio of 5-1 up to maximum)		Maximum of 150 machines Any combination of machines in categories B to D (except B3A machines), within the total limit of 150 (subject to machine/table ratio)					
Small casino (machine/table ratio of 2-1 up to maximum)		Maximum of 80 machines Any combination of machines in categories B to D (except B3A machines), within the total limit of 80 (subject to machine/table ratio)					
Pre-2005 Act casino (no machine/table ratio)		Maximum of 20 machines categories B to D (except B3A machines), or any number of C or D machines instead					
Betting premises and tracks occupied by pool betting		Maximum of 4 machines categories B2 to D (except B3A machines)					
Bingo premises 1				of the to of g machin are ava use pre catego	um of 20% utal number paming nes which ailable for on the mises ries B3 or B4	No	o limit on category C or D machines
Adult gaming centre2			Maximum of 20% of the total number of gaming machines which are available for use on the premises categories B3 or B4			o limit on category C or D machines	
Licensed family entertainment centre 3					<u> </u>		o limit on category C or D machines
Family entertainment centre (with permit)3							No limit on category D machines
Clubs or miners' welfare institute (with permits)4					Maximum of 3 machines in categories B3A or B4 to D		
Qualifying alcohol- licensed premises					1 or 2 machines of category C or D automatic upon notification		
Qualifying alcohol- licensed premises (with licensed premises gaming machine permit)					Number of category C-D machines as specified on permit		
Travelling fair							No limit on category D machines

- 1) Bingo premises licence are entitled to make available for use a number of category B gaming machines not exceeding 20% of the total number of gaming machines on the premises. Where a premises licence was granted before 13 July 2011, they are entitled to make available eight category B gaming machines, or 20% of the total number of gaming machines, whichever is the greater. Category B machines at bingo premises are restricted to sub-category B3 and B4 machines, but not B3A machines.
- 2) Adult gaming centres are entitled to make available for use a number of category B gaming machines not exceeding 20% of the total number of gaming machines which are available for use on the premises and any number of category C or D machines. Where a premises-licence was granted before 13 July 2011, they are entitled to make available four category B gaming machines, or 20% of the total number of gaming machines, whichever is the greater. Category B machines at adult gaming centres are restricted to sub-category B3 and B4 machines, but not B3A machines.
- 3) Only premises that are wholly or mainly used for making gaming machines available mayhold an unlicensed FEC gaming machine permit or an FEC premises licence. Category Cmachines may only be sited within licensed FEC's and where an FEC permit is in force. They must be in a separate area to ensure the segregation and supervision of machines that may only be played by adults, there is no power for the licensing authority to set a limit on the number of machines under the FEC permit.
- 4) Members' clubs and miners' welfare institutes with a club gaming permit or with a club machine permit, are entitled to site a total of three machines in categories B3A to D but only one B3A machine can be sited as part of this entitlement.
- 5) Commercial clubs with club machine or gaming permits are entitled to a total of three-machines in categories B4 to D.

Appendix C: Summary of gaming machine categories and entitlements

Category of machine	Maximum stake (from Jan 2014)		
Α	Unlimited – No category A gaming machines are currently permitted		
B1	£5	£10,000*	
B2	£100	£500	
ВЗА	£2	£500	
В3	£2	£500	
B4	£2	£400	
С	£1	£100	
D – non-money prize	30p	£8	
D – non-money prize (crane grab machines only)	£1	£50	
D – money prize	10p	£5	
D – combined money and non-money prize	10p	£8 (of which no more than £5 may be a money prize)	
D – combined money and non-money prize (coin pusher or penny falls machines only)	20p	£20 (of which no more than £10 may be a money prize)	

^{*} With option of max £20,000 linked progressive jackpot on premises basis only

licensed premises

	Members' club or MW institute with club gaming permit	Clubs established to provide facilities for gaming of a prescribed kind (currently bridge or whist clubs)	Members' club or commercial club with club machine permit	Members' club, commercial club or MW institute without a club gaming permit or club machine permit	Pubs and other alcohol- licensed premises
Equal chance gaming	Yes	Bridge and/or Whist only	Yes	Yes	Yes
Limits on stakes	No limit	No limit	Poker £1000 / week £250 / day £10 /person per game Other gaming No limit	Poker £1000 / week £250 / day £10 / person per game Other gaming No limit	Poker £100 / premises per day Other gaming £5 / person per game Cribbage & dominoes No limit
Limits on prizes	No limit	No limit	Poker £250 / game Other gaming No limit	Poker £250 / game Other gaming No limit	Poker £100 / game Other gaming No limit
Max particip. fees – per person per day	Bridge/whist* £20 Other gaming £3	£18 (without club gaming permit) £20 (with club gaming permit)	Bridge/whist* £18 Other gaming £3 (for a commercial club) £1 (members' club)	Bridge/whist* £18 Other gaming £1	None permitted
Bankers /unequal chance gaming	Pontoon Chemin de fer	None permitted	None permitted	None permitted	None permitted
Limits on bingo **	Maximum of £2,000 / week in stakes or prizes.	No bingo permitted	Maximum of £2,000 / week in stakes or prizes.	Maximum of £2,000 / week in stakes or prizes.	Maximum of £2,000 / week in stakes or prizes.

^{*} On a day when no other facilities for gaming are provided
** If more than the maximum, then an operating licence will be required.

<u>Appendix B: Additional links for machine provisions, machine categories</u> and gaming entitlements

Summary of machine provisions by premises:

http://www.gamblingcommission.gov.uk/for-licensing-authorities/GLA/Appendix-A-Summary-of-machine-provisions-by-premises.aspx

Summary of gaming machine categories and entitlements

http://www.gamblingcommission.gov.uk/for-licensing-authorities/GLA/Appendix-B-Summary-of-gaming-machine-categories-and-entitlements.aspx

Summary of gaming entitlements for clubs and alcohol-licensed premises

http://www.gamblingcommission.gov.uk/for-licensing-authorities/GLA/Appendix-C-Summary-of-gaming-entitlements-for-clubs-and-alcohol-licensed-premises.aspx





BY E-MAIL ONLY
LICENSING DEPARTMENT
MID DEVON DISTRICT COUNCIL

Please ask for: Richard Taylor
Direct Tel: 01482 590216

Email: rjt@gosschalks.co.uk
Our ref: RJT / AW / 097505.00005

#GS2046900

Your ref:

Date: 5 July 2018

Dear Sir/Madam,

Re: Gambling Act 2005 Policy Statement Consultation

We act for the Association of British Bookmakers (ABB) and have received instructions to respond on behalf of our client to the current consultation on the Council's review of its gambling policy statement.

The Association of British Bookmakers (ABB) represents over 80% of the high street betting market. Its members include large national operators such as William Hill, Ladbrokes Coral and Paddy Power, as well as almost 100 smaller independent bookmakers.

Please see below for the ABB's response to the Council's current consultation on the draft gambling policy statement.

This response starts by setting out the ABB's approach in areas relevant to the local authority's regulation of betting shop premises, and its commitment to working with local authorities in partnership. The response finishes by highlighting matters within the policy statement which the ABB feels may need to be addressed.

Betting shops have been part of the British high street for over 50 years and ensuring a dialogue with the communities they serve is vital.

The ABB recognises the importance of the gambling policy statement in focusing on the local environment and welcomes the informed approach this will enable operators to take for example, with regard, to the new requirements for local area risk assessments and ensuring the right structures are in place in shops that are appropriate for that area.

Whilst it is important that the gambling policy statement fully reflects the local area, the ABB is also keen to ensure that the statutory requirements placed on operators and local authorities under the Gambling Act 2005 remain clear; this includes mandatory conditions (for instance, relating to Think 21 policies) and the aim to permit structure. Any duplication or obscuring of these



within new processes would be detrimental to the gambling licensing regime. The ABB also believes it is important that the key protections already offered for communities, and clear process (including putting the public on notice) for objections to premises licence applications, continue to be recognised under the new regime.

Any consideration of gambling licensing at the local level should also be considered within the wider context.

- the overall number of betting shops is in decline. The latest Gambling Commission industry statistics show that numbers as of March 2017 were 8,788 - a decline of 349 since March 2014, when there were 9,137 recorded.
- planning law changes introduced in April 2015 have increased the ability of licensing authorities to review applications for new premises, as all new betting shops must now apply for planning permission.
- successive prevalence surveys and health surveys tells us that problem gambling rates in the UK are stable (0.6%) and possibly falling.

Working in partnership with local authorities

The ABB is fully committed to ensuring constructive working relationships exist between betting operators and licensing authorities, and that where problems may arise that they can be dealt with in partnership. The exchange of clear information between councils and betting operators is a key part of this and the opportunity to respond to this consultation is welcomed.

LGA – ABB Betting Partnership Framework

In January 2015 the ABB signed a partnership agreement with the Local Government Association (LGA), developed over a period of months by a specially formed Betting Commission consisting of councillors and betting shop firms, which established a framework designed to encourage more joint working between councils and the industry.

Launching the document Cllr Tony Page, LGA Licensing spokesman, said it demonstrated the "desire on both sides to increase joint-working in order to try and use existing powers to tackle local concerns, whatever they might be."

The framework builds on earlier examples of joint working between councils and the industry, for example the Medway Responsible Gambling Partnership which was launched by Medway Council and the ABB in December 2014. The first of its kind in Britain, the voluntary agreement led the way in trialing multi-operator self-exclusion. Lessons learned from this trial paved the way for the national multi-operator self-exclusion scheme now in place across the country. By phoning a free phone number (0800 294 2060) a customer who is concerned they are developing a problem with their gambling can exclude themselves from betting shops close to where they live, work and



A list of partners is available for inspection at the above address

socialise. The ABB is working with local authorities to help raise awareness of the scheme, which is widely promoted within betting shops.

The national scheme was first trialed in Glasgow in partnership with Glasgow City Council. Cllr Paul Rooney, Glasgow's City Treasurer and Chairman of a cross-party Sounding Board on gambling, described the project as "breaking new ground in terms of the industry sharing information, both between operators and, crucially, with their regulator."

Primary Authority Partnerships in place between the ABB and local authorities

All major operators, and the ABB on behalf of independent members, have also established Primary Authority Partnerships with local authorities. These partnerships help provide a consistent approach to regulation by local authorities, within the areas covered by the partnership; such as age-verification or health and safety. We believe this level of consistency is beneficial both for local authorities and for operators.

For instance, Primary Authority Partnerships between Milton Keynes Council and Reading Council and their respective partners, Ladbrokes and Paddy Power, led to the first Primary Authority inspection plans for gambling coming into effect in January 2015. By creating largely uniform plans, and requiring enforcing officers to inform the relevant Primary Authority before conducting a proactive test-purchase, and provide feedback afterwards, the plans have been able to bring consistency to proactive test-purchasing whilst allowing the Primary Authorities to help the businesses prevent underage gambling on their premises.

Local area risk assessments

Since April 2016, under new Gambling Commission LCCP provisions, operators have been required to complete local area risk assessments identifying any risks posed to the licensing objectives and how these would be mitigated. Licensees must take into account relevant matters identified in the licensing authority's statement of licensing policy, and any local area profile, in their risk assessment. These must be reviewed where there are significant local changes or changes to the premises, or when applying for a variation to or for a new premises licence.

The ABB fully supports the implementation of risk assessments which will take into account risks presented in the local area, such as exposure to vulnerable groups and crime. The new requirements build on measures the industry has already introduced through the ABB Responsible Gambling Code to better identify problem gamblers and to encourage all customers to gamble responsibly.

This includes training for shop staff on how to intervene and direct problem gamblers to support services, as well as new rules on advertising including banning gaming machine advertising in shop windows, and the introduction of Player Awareness Systems which use technology to track account



based gaming machine customers' player history data to allow earlier intervention with any customers whose data displays known 'markers of harm'.

Best practice

The ABB is committed to working pro-actively with local authorities to help drive the development of best practice with regard to local area risk assessments, both through responses to consultations such as this and directly with local authorities. Both the ABB and its members are open and willing to engage with any local authority with questions or concerns relating to the risk assessment process, and would encourage them to make contact.

Westminster Council is one local authority which entered into early dialogue with the industry, leading to the development of and consultation on draft guidance on the risk assessment process, which the ABB and our members contributed to. Most recently one operator, Coral, has been working closely with the Council ahead of it issuing its final version of the guidance, which we welcome.

The final guidance includes a recommended template for the local area risk assessment which we would point to as a good example of what should be expected to be covered in an operator's risk assessment. It is not feasible for national operators to submit bespoke risk assessments to each of the c.350 local authorities they each deal with, and all operators have been working to ensure that their templates can meet the requirements set out by all individual local authorities.

The ABB would be concerned should any local authority seek to prescribe the form of an operator's risk assessment. This would not be in line with better regulation principles. Operators must remain free to shape their risk assessment in whichever way best meets their operational processes.

The ABB has also shared recommendations of best practice with its smaller independent members, who although they deal with fewer different local authorities, have less resource to devote to developing their approach to the new assessments. In this way we hope to encourage a consistent application of the new rules by operators which will benefit both them and local authorities.

Concerns around increases in the regulatory burden on operators

The ABB is concerned to ensure that any changes in the licensing regime at a local level are implemented in a proportionate manner. This would include if any local authority were to set out overly onerous requirements on operators to review their local risk assessments with unnecessary frequency, as this could be damaging. As set out in the LCCP a review should only be required in response to significant local or premises change. In the ABB's view this should be where evidence can be provided to demonstrate that the change could impact the premises' ability to operate consistently with the three licensing objectives.



Any increase in the regulatory burden would severely impact ABB members at a time when overall shop numbers are in decline, and operators are continuing to absorb the impacts of significant recent regulatory change. This includes the increase to 25% of Machine Games Duty, limits to staking over £50 on gaming machines, and planning use class changes which require all new betting shops in England to apply for planning permission.

Employing additional licence conditions

It should continue to be the case that additional conditions are only imposed in exceptional circumstances where there are clear reasons for doing so. There are already mandatory and default conditions attached to any premises licence which will ensure operation that is consistent with the licensing objectives. In the vast majority of cases, these will not need to be supplemented by additional conditions.

The LCCP require that premises operate an age verification policy. The industry operates a policy called "Think 21". This policy is successful in preventing under-age gambling. Independent test purchasing carried out by operators and the ABB, and submitted to the Gambling Commission, shows that ID challenge rates are consistently around 85%. The ABB has seen statements of principles requiring the operation of Challenge 25. Unless there is clear evidence of a need to deviate from the industry standard then conditions requiring an alternative age verification policy should not be imposed.

The ABB is concerned that the imposition of additional licensing conditions could become commonplace if there are no clear requirements in the revised licensing policy statement as to the need for evidence. If additional licence conditions are more commonly applied this would increase variation across licensing authorities and create uncertainty amongst operators as to licensing requirements, over complicating the licensing process both for operators and local authorities

Other concerns

Where a local area profile is produced by the licensing authority, this be made clearly available within the body of the licensing policy statement, where it will be easily accessible by the operator and also available for consultation whenever the policy statement is reviewed.

Considerations specific to the Draft Statement of Principles 31st January, 2019 to 30th January, 2022

On behalf of the ABB, we welcome the early acknowledgement of "the overriding principle" contained within Paragraph 6 to Part A and overall, we welcome the light touch approach to this draft Statement of Principles. There are, however, a number of paragraphs where we submit that amendments should be considered. Those paragraphs are below:-



Paragraph 15.10

This paragraph contains a list of bullet points detailing factors that operators may wish to consider when compiling local area risk assessments. The first bullet point refers to the "socio economic make up of the area". This bullet point should be removed. The purpose of the local area risk assessment is to assess local risks to the licensing objectives and to ensure that operators have policies, procedures and control measures to mitigate those risks.

The relative affluence of an area can have no bearing on whether or not an application or the operation of an existing premise is reasonably consistent with the licensing objectives unless the licensing authority has pre-determined that persons in a particular socio economic group or of a particular income level are automatically vulnerable or more likely to commit crime as a result of gambling. We are certain that this pre-determination will not have taken place and accordingly the reference to the "socio economic make up of the area" should be removed.

Paragraph 17.17

This paragraph refers to the licensing authority promoting the licensing objectives.

The licensing authority is required to promote the licensing objectives when dealing with applications under Licensing Act 2003, it is required to "have regard" to the licensing objectives under Gambling Act 2005. Accordingly the reference to "promote" should be amended.

Paragraph 17.27 to 17.36 – Licensing conditions

These paragraphs properly explain the existence of the mandatory and default conditions. This section, however, would be assisted if a clear statement was made that the mandatory and default conditions are usually sufficient to ensure operation that is reasonably consistent with the licensing objectives. The draft Statement of Principles would also be assisted if it was to be made clear that additional conditions will only be imposed where there is clear evidence in the circumstances of a particular case of a need to supplement those mandatory and default conditions.

In addition, the evidential basis for the imposition of conditions should be made clear and references to conditions being opposed simply where it is felt it to be "appropriate" (Paragraph 17.1) and where there is a "perceived need" (Paragraph 17.32) should be amended accordingly.

Conclusion

The ABB and its members are committed to working closely with both the Gambling Commission and local authorities to continually drive up standards in regulatory compliance in support of the three licensing objectives: to keep crime out of gambling, ensure that gambling is conducted in a fair and open way, and to protect the vulnerable.

Indeed, as set out, the ABB and its members already do this successfully in partnership with local authorities now. This includes through the ABB Responsible Gambling Code, which is mandatory



for all members, and the Safe Bet Alliance (SBA), which sets voluntary standards across the industry to make shops safer for customers and staff.

We would encourage local authorities to engage with us as we continue to develop both these codes of practice, which are in direct support of the licensing objectives, as well as our processes around local area risk assessments.

Yours faithfully,	
The Selectivespowers for displayed. The Selecting has been record variously or delated builty that the life point in the center file artificiation.	
GOSSCHALKS	



From: Catherine Sweet
To: Licensing
Cc: Thomas Keating

Subject: RE: Gambling Act Consultation: 11 June 2018 - 10 August 2018

Date: 11 June 2018 10:54:56

Attachments: image005.png

image006.png

GamCare Local Authorities Brochure 2018 (web).pdf

GamCare Training Brochure 2017.pdf

Hello,

Thank you for your email, we appreciate your interest in our work.

While we do not have the resources available to allow us to personally respond to each Local Authority which contacts us regarding their refreshed Statement of Principles, we have compiled a list of the issues or factors which we think it would be helpful to consider below, more information is available via the <u>Gambling Commission</u>.

The function of the Statement is to reflect locally specific gambling concerns and to reflect the Council's wider strategic objectives. The active use of the Statement is one means by which you can make clear your expectations of gambling operators who have premises in your area. This allows operators to respond to locally specific requirements and adjust their own policies and procedures as required.

- A helpful first step is to develop a risk map of your local area so that you are aware of both
 potential and actual risks around gambling venues. A useful explanation of area-based riskmapping has been developed with Westminster and Manchester City Councils, which gives
 some guidance on those who may be most vulnerable or at-risk of gambling-related harm. For
 more information please see https://www.geofutures.com/research-2/gambling-related-harm-how-local-space-shapes-our-understanding-of-risk/
- Consider that proposals for new gambling premises which are near hostels or other accommodation or centres catering for vulnerable people, including those with learning difficulties, and those with gambling / alcohol / drug abuse problems, as likely to adversely affect the licensing objectives set out by the Gambling Commission. This is also relevant regarding the proximity to schools, colleges and universities.
- A detailed local risk assessment at each gambling venue pertinent to the environment immediately surrounding the premises as well as the wider local area is a good way to gauge whether the operator and staff teams are fully aware of the challenges present in the local area and can help reassure the Local Licensing Authority that appropriate mitigations are in place.
- Does the operator have a specific training programme for staff to ensure that they are able to identify children and other vulnerable people, and take appropriate action to ensure they are not able to access the premises or are supported appropriately?
- Does the operator ensure that there is an adequate number of staff and managers are on the premises at key points throughout the day? This may be particularly relevant for premises situated nearby schools / colleges / universities, and/or pubs, bars and clubs.
- Consider whether the layout, lighting and fitting out of the premises have been designed so as not to attract children and other vulnerable persons who might be harmed or exploited by gambling.
- Consider whether any promotional material associated with the premises could encourage the use of the premises by children or young people if they are not legally allowed to do so.

We would suggest that the Local Licensing Authority primarily consider applications from <u>GamCare Certified operators</u>. GamCare Certification is a voluntary process comprising an independent audit assessment of an operator's player protection measures and social responsibility standards, policy and practice. Standards are measured in accordance with the GamCare Player Protection Code of Practice. If you would like more information on how our audit can support Local Licensing Authorities, please contact mike.kenward@gamcare.org.uk

For more information on GamCare training and other services available to local authorities, as well as recommended training for gambling operators, please see the attached brochures.

If there is anything else we can assist with please do let us know.

Kind regards, Catherine

Catherine Sweet

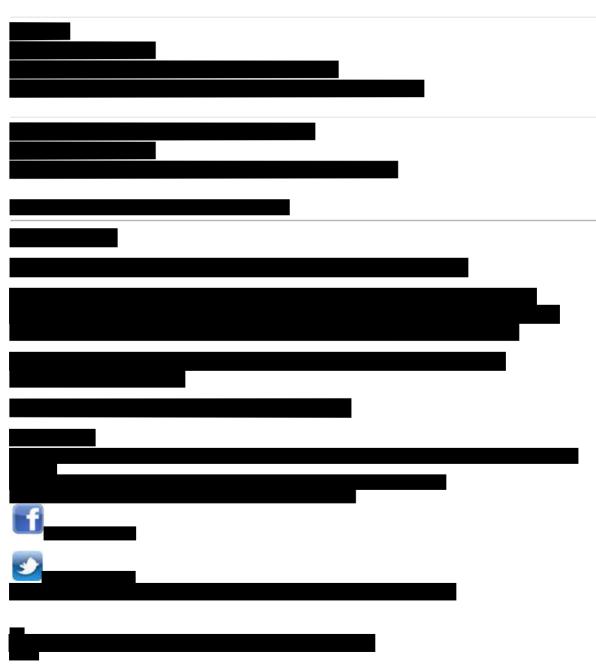
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Specific sections of responses received to draft Statement of Principles under the Gambling Act 2005

NOTE: Complete copies of responses are attached as Annexes to the report.

Part of Statement	Consultee	Comments	Relevant Points / Recommendations
Page 191	Association of British Bookmakers (via Gosschalks)	'This paragraph contains a list of bullet points detailing factors that operators may wish to consider when compiling local area risk assessments. The first bullet point refers to the "socio economic make up of the area". This bullet point should be removed. The purpose of the local area risk assessment is to assess local risks to the licensing objectives and to ensure that operators have policies, procedures and control measures to mitigate those risks. The relative affluence of an area can have no bearing on whether or not an application or the operation of an existing premise is reasonably consistent with the licensing objectives unless the licensing authority has pre-determined that persons in a particular socio economic group or of a particular income level are automatically vulnerable or more likely to commit crime as a result of gambling. We are certain that this pre-determination will not have taken place and accordingly the reference to the "socio economic makeup of the area" should be removed'.	Although Mid Devon District Council has not produced its own specific set of data, this does not mean the authority cannot make an informed judgement based on relevant data that has been gathered elsewhere. Such data cannot be ignored and it is therefore right to be pointed out as a consideration for operators and licence holders. One such data source is 'Geofutures' (https://www.geofutures.com/research/gambling/. The Gambling & Place Research Hub looks at the relationship between gambling behavior, location and communities. Documents can be seen in full via the above link but one summary point from the 'Exploring area-based vulnerability to gambling-related harm' (2015) document states that: There is good evidence to support youth, those with substance abuse/misuse/excessive alcohol consumption, poorer mental health, those living in deprived areas, from certain ethnic groups, those with low IQs, those with certain personality traits and those who are unemployed as being potentially more

	vulnerable to harm' '(p86).
	The consultation response specifically references the 'relative affluence' of an area but affluence is not the only consideration of socio-economic issues and the range of factors that can influence health within this context. It is suggested that the policy should be updated and clarified to include reference to 'deprivation'. The reasoning for this specific update is highlighted by Geofutures:
Page 192	In policy terms, it is recognised that deprivation is multifaceted and is not just about poverty and income. In England, deprivation is measured using the Index of Multiple Deprivation (IMD). The Department of Communities and Local Government is clear, this is a measure of deprivation not affluence (DCLG, 2011). In policy terms deprivation means: "a broad range of issues and refers to unmet needs caused by a lack of resources of all kinds, not just financial" (DCLG, 2011). In analysis, the most commonly used tool is IMD. This brings together several different domains of deprivation: income; employment; health; disability; education, skills and training; barriers to housing and services; living environment and crime (2015). The relevant bullet point within the Statement of principles would therefore read as follows: The geographical location of the premises, its levels of deprivation and the socio-economic makeup of the area.

			Those wanting further information on the Index of
			Multiple Deprivation should visit this page:
			https://www.gov.uk/government/statistics/english-
			indices-of-deprivation-2015. It should be noted that
			information about Mid Devon can be found within the
			supporting documents on this site.
Paragraph 17.7	General update	It is considered useful to include some examples of how separation can be achieved.	A bullet point has been added to state:
			Adequate separation may be obtained by means of
			screening, walls, clear signage etc. but each case will
			be judged on its own merits.
Paragraph 17.17 Page	Association of British Bookmakers (via Gosschalks)	'The licensing authority is required to promote the licensing objectives when dealing with applications under Licensing Act 2003, it is required to "have regard" to the licensing objectives under Gambling Act 2005. Accordingly the reference to "promote" should be amended.	Update the policy as suggested.
193		amended.	
Paragraph 17.27 to 17.36	Association of British Bookmakers (via Gosschalks)	These paragraphs properly explain the existence of the mandatory and default conditions. This section, however, would be assisted if a clear statement was	It is proposed to add an additional paragraph which states:
		made that the mandatory and default conditions are usually sufficient to ensure operation that is reasonably consistent with the licensing objectives.	It is unlikely that the council will need to apply individual conditions imposing a more restricted regime in relation to matters that have already been dealt with via mandatory or default conditions. However, where there
		The draft Statement of Principles would also be	are regulatory concerns of an exceptional nature the
		assisted if it was to be made clear that additional	Council may do so.
		conditions will only be imposed where there is clear	
		evidence in the circumstances of a particular case of a	Additionally, it is proposed to amend the existing

		need to supplement those mandatory and default conditions. In addition, the evidential basis for the imposition of conditions should be made clear and references to conditions being opposed simply where it is felt it to be "appropriate" (Paragraph 17.1) and where there is a "perceived need" (Paragraph 17.32) should be amended accordingly.	paragraph relating to conditions to include the following statement: Any conditions attached to licences will only be applied where there is evidence of a risk to the licensing objectives. No further amendments are proposed.
Paragraph 17.35	General update	Not all kinds of premises are covered by the requirements listed	It is proposed to add a clarifying note to say that the considerations listed will apply to 'specific relevant premises'.
29 Pagragraph 18.1 Pagragraph 19.2.	Gamcare	Does the operator ensure that there is an adequate number of staff and managers are on premises at key points throughout the day? This may be particularly relevant for premises situated nearby schools / colleges / universities, and / or pubs, bars and clubs'.	It is proposed to add the following bullet point as an additional consideration: Additional staffing during busier periods / times
Paragraph 19.2 information box (moved to Paragraph 17.15)	General update	Requirements for planning were split between two separate paragraphs so it would make sense to combine this information.	Proposed to add a note about applicants contacting Planning to 17.15. This keeps the general planning comments together.
Paragraph 21.1	General update	It was not clear that the consideration applied to new premises also.	Proposed to add a note to clarify that the ability to play bingo is a consideration for new premises too.

Paragraph 22.1	General update	'Person to person' is no longer the normal term used.	Replace the phrase 'person to person' with 'over the counter'.	
Paragraph 22.1 and 22.2	General update	These paragraphs mention that staff should 'monitor' the use of machines by children or vulnerable people. This implies monitoring the use is OK without any required action (i.e. to prevent).	Add a note to say that staff will also 'prevent' the use of machines by children, young persons or vulnerable people.	
Paragraph 27.1	General update	This introductory paragraph would benefit from highlighting that additional information is available later in the policy on the documents that are required to support an application.	Proposed to add a note to say that Paragraph 27.11 contains additional information on the documents required. This ensures people reading this part of the policy are aware of the additional information that follows.	
Paragraph 30.4 വ വ ന	General update	The 48 hour membership rule does not apply to commercial clubs.	Proposed to add a note to say that the 48 hour rule does not apply to commercial clubs.	
Caragraph 32.1	General update	There was not a great deal of information on Occasional Use Notices.	Added a link for additional information on Occasional Use Notices.	
Appendix A	HM Revenue and Customs	Update HMRC address and contact telephone number.	Amend Appendix A as suggested with new address and contact details.	

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Licensing Authority

Mid Devon District Council

Phoenix House, Phoenix Lane Tiverton,

Devon, EX16 6PP

Gambling Act 2005

Statement of Principles

31st January 20<u>19</u>16 to 30th January 20<u>22</u>19

(Adopted by Full Council on 4-November 2015 TBC)

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STATEMENT OF PRINCIPLES

Text in the shaded boxes within this Statement of Principles is advisory only intended to give assistance to applicants, interested persons and responsible authorities.

Part A

1 The Licensing Objectives

- 1.1 The Licensing Authority has a duty under the Gambling Act 2005 to carry out its licensing functions in a manner which is consistent with three licensing objectives. The relevant licensing objectives are:
 - preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
 - ensuring that gambling is conducted in a fair and open way, and
 - protecting children and other vulnerable persons from being harmed or exploited by gambling
- 1.2 It should be noted that this policy statement will not override the right of any person to make an application, make representations about an application, or apply for a review of a licence, as each will be considered on its own merits and according to the statutory requirements of the Act.
- 1.3 It should also be noted that considerations such as moral or ethical objections to gambling are not valid reasons to reject applications for premises licences. An authority's decision cannot be based on dislike of gambling, or a general- notion- that it is undesirable to allow gambling premises in an area –(with–the exception of the casino resolution powers).

Applicants are also advised to note Part B of this Statement of Principles:

Premises Licences – General Principles

2 Introduction

- 2.1 This Statement of Licensing Principles is written pursuant to the provisions of the Gambling Act 2005 and the Guidance issued under s.25 of the Act by the Gambling Commission.
- 2.2 All references to the Guidance refer to the Gambling Commission's Guidance for Local Authorities.
- 2.3 The Statement takes effect on 31 January 20162019.

3 The Geographical Area



- 3.1 Mid Devon is one of the larger local authorities in England with a rural area of 352 square miles but a fairly sparse population of 78,60079,200. The district boasts a high quality natural environment, bordering Dartmoor and Exmoor National Parks and the Blackdown Hills Area of Outstanding Natural Beauty.consisting of 34,754 households. There are three main towns in the district, Tiverton being by far the largest with a population of approximately 22,177.000 and the other two, Cullompton and Crediton both have populations of approximately 9,245000 and 8,0007,872 respectively. The rest of the population is spread throughout the district in villages and hamlets stretching from Dartmoor to Exmoor to the Blackdown Hills.
- 3.2 Mid Devon is the licensing authority for a range of gambling activities in conjunction with the Gambling Commission. To give an indication of the numbers involved, please see the table below. This data was true as of July May 20185 and experience has shown that the numbers stay fairly constant:

Type of licence / Permit / Authorisation	Number in District
Betting Shop	5
Adult Gaming Centre	3
Family Entertainment Gaming Machine Permit	3
Club Gaming Permit	2
Club Machine Permit - 10	9
Alcohol licensed premises - Gaming Machine Permit –	73 <u>83</u>
Notification	
Alcohol licensed premises - Gaming Machine - 4	3

Permit	
Small Society Lottery	113 93

4 Consultation

- 4.1 Licensing authorities are required by the Gambling Act to publish a statement of the principles which they propose to apply when exercising their functions. This statement must be published at least every three years. The statement must also be reviewed from "time to time" and any amended parts reconsulted upon. The statement must then be republished.
- 4.2 The Gambling Act requires that the following parties are be consulted by Licensing Authorities:
 - The Chief Officer of Police;
 - Persons who appear to the authority to represent the interests of persons carrying on gambling businesses in the authority's area;
 - Persons who appear to the authority to represent the interests of persons who are likely to be affected by the exercise of the authority's functions under the Gambling Act.
- 4.3 <u>In adopting this policy, the Licensing Authority have consulted with the following parties: List of persons this authority consulted:</u>
 - All Responsible Authorities under the Gambling Act
 - Citizen's Advice Bureau
 - Community Safety Partnership
 - Churches Housing Action Team
 - Devon and Cornwall Constabulary
 - Devon County Council Social Services/Education Department
 - Devon Fire and Rescue Service
 - Environmental Health
 - Public Health, Mid Devon District Council
 - Existing licence-holders (or representatives)
 - Federation for Small Business Mid Devon
 - Planning
 - Gamblers Anonymous
 - Gambling Commission
 - Gamcare
 - Mencap
 - NSPCC
 - Primary Care Trust
 - Residents / Businesses of Mid Devon through the Council website
 - Town & Parish Councils within Mid Devon
- 4.4 Proper weight has been given to the views of all those who have been consulted prior to the date of implementation of the Statement of Principles.

Our consultation took place between $\frac{\text{TBC}}{20 \text{ July } 2015} - 13 \frac{\text{September } 2015}{\text{September } 2015}$ and we followed Cabinet office guidance on public consultations, which is available at:

- 4.5 The Statement of Principles was approved at a meeting of the Full Council on 4 November 2015TBC and was published on our website on 1 December 2015TBC. Copies were placed in the public libraries of the area as well as being available for viewing at Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton, Devon EX16 6PP.
- 4.6 Should you have any comments regarding this Statement of Licensing Principles please write to the above address or email <u>licensing@middevon.gov.uk</u>.

5 Declaration

5.1 In producing the final statement this licensing authority declares that it has had regard to the licensing objectives of the Gambling Act, the guidance to licensing authorities issued by the Gambling Commission, and any responses from those consulted on the statement.

6 The Overriding Principle

- In exercising its functions under the Act, this licensing authority will aim to permit the use of premises for gambling in so far as it thinks it is:
 - in accordance with the Gambling Act and associated legislation;
 - in accordance with any relevant Code Of Practice under section 24;
 - having regard to thein accordance with any relevant guidance issued by the Gambling Commission under section 25;
 - as is to be reasonably consistent with the licensing objectives
 - and having regard to in accordance with this Statement of Principles under section 349.
- 6.2 In deciding whether or not to grant a licence, this authority does not have regard to the expected demand for the facilities that are the subject of the application.
- 6.3 The overriding principle does not, however, apply if this Authority resolves not to issue casino premises licences.
- 6.4 Each case will be decided on its individual merits.

7 Responsible Authorities

- 7.1 Responsible authorities are those public bodies, as specified by the Gambling Act, which must be notified of applications for premises licence. Such bodies are entitled to make representations to the licensing authority in relation to the applications.

 The Responsible Authorities are detailed in Appendix A.
- 7.2 The licensing authority is required by regulations to state the principles it will apply in exercising its powers under Section 157(h) of the Act to designate, in writing, a body

which is competent to advise the authority about the protection of children from harm. The principles are:

- the need for the body to be responsible for an area covering the whole of the licensing authority's area; and
- the need for the body to be answerable to democratically elected persons, rather than any particular vested interest group.
- 7.3 In accordance with the suggestion in the Gambling Commission's Guidance for local authorities, this authority designates the <u>Local-Devon</u> Safeguarding Children Board for this purpose.
- 7.4 Under the Gambling Act a "child" is an individual who is less than 16 years old and a "young person" is not a child but is less than 18 years old.

8 Interested Parties

- 8.1 Interested parties can make representations about licence applications, or apply for a review of an existing licence. These parties are defined in the Gambling Act as follows: "For the purposes of this Part a person is an interested party in relation to an application for or in respect of a premises licence if, in the opinion of the licensing authority which issues the licence or to which the applications is made, the person
 - a) lives sufficiently close to the premises to be likely to be affected by the authorised activities,
 - b) has business interests that might be affected by the authorised activities, or
 - c) represents persons who satisfy paragraph (a) or (b)"
- 8.2 The licensing authority is required by regulations to state the principles it will apply in exercising its powers under the Gambling Act to determine whether a person is an interested party. The principles are set out below.
- 8.3 Each case will be decided upon its <u>own</u> merits. This authority will not apply a rigid rule to its decision-making. The factors that this licensing authority may take into account when determining what 'sufficiently close to the premises' means (in each case) might include:
 - The size of the premises
 - The nature of the premises
 - The distance of the premises from the location of the person making the representation
 - The potential impact of the premises (number of customers, routes likely to be taken by those visiting the establishment)
 - The circumstances of the complainant. This is not the personal characteristics of the complainant, but the interests of the complainant which may be relevant to the distance from the premises.
- In determining whether a person with business interests might be affected by the premises, the factors likely to be relevant include:
 - The size of the premises

- The 'catchment' area of the premises (that is, how far people travel to visit the premises)
- Whether the person making the representation has business interests in that catchment area that might be affected.
- 8.5 Interested parties can be persons who are democratically elected such as county, parish and town councillors and MPs. No specific evidence of being asked to represent an interested person will be required as long as the councillor / MP represents the ward likely to be affected. Parish and town councils may also be interested parties. Other than these however, this authority will generally require written evidence that a person/body (ege.g. an advocate / relative) 'represents' someone who either lives sufficiently close to the premises likely to be to be likely to be affected by the authorised activities and/or has business interests that might be affected by the authorised activities. A letter from one of these persons, requesting the representation is sufficient.

If individuals wish to approach councillors to ask them to represent their views then care should be taken that the councillors are not part of the Licensing Committee dealing with the licence application. If there are any doubts then please contact the Licensing Team, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton, Devon EX16 6PP or telephone 01884 255255 or email licensing@middevon.gov.uk

9 Exchange of Information

Licensing authorities are required to include in their Statement the principles to be applied by the authority in exercising the functions under sections 29 and 30 of the Act with respect to the exchange of information between it and the Gambling Commission, and the functions under section 350 of the Act with the respect to the exchange of information between it and the other persons listed in Schedule 6 to the Act.

- 9.1 The principle that this Licensing Authority applies is that it will act in accordance with the provisions of the Gambling Act in its exchange of information and comply with the which includes the provision that the Data Protection Act 1998 will not be contravened. This licensing authority will also have regard to any Guidance issued by the Gambling Commission to licensing authorities on this matter, as well as any relevant regulations issued by the Secretary of State under the powers provided in the Gambling Act.
- 9.2 Should any protocols be established as regards information exchange with other bodies then they will be made available.

10 Enforcement

Licensing authorities are required by regulation under the Gambling Act 2005 to state the principles to be applied by the authority in exercising the functions under Part 15 of the Act with respect to the inspection of premises; and the powers under section 346 of the Act to institute criminal proceedings in respect of the offences specified.

- 10.1 The main enforcement and compliance role for this licensing authority in terms of the Act will be to ensure compliance with licences and permits issued and any conditions attached to them, including compliance with relevant codes of practice, dealing with temporary permissions and registration of small society lotteries.
- 10.2 The licensing authority will act in accordance with the following principles for regulators:
 - Proportionate: regulators should only intervene when necessary: and remedies should be appropriate to the risk posed, and costs identified and minimised;
 - Accountable: regulators must be able to justify decisions, and be subject to public scrutiny;
 - Consistent: rules and standards must be joined up and implemented fairly;
 - Transparent: regulators should be open, and keep regulations simple and user friendly; and
 - Targeted: regulation should be focused on the problem, and minimise side effects.
- 10.3 In line with the Gambling Commission's Guidance for licensing authorities this licensing authority will endeavor to avoid duplication with other regulatory regimes so far as possible.
- 10.4 This licensing authority will also adopt and implement a risk-based inspection programme based on:
 - The licensing objectives and intelligence / complaints received
 - Relevant codes of practice
 - Guidance issued by the Gambling Commission
 - The principles set out in this statement of licensing policy
- 10.5 During inspections this authority may cover:
 - details of training policies and training undertaken by staff
 - Details of Local Risk Assessments and ensuring the document is available to view and up to date
 - records of refusals to serve / admit on age grounds (subject to the terms of any primary authority agreements)
 - records of any relevant incidents in or outside the premises, ege.g. anti-social behaviour
 - approach to managing self-exclusion and numbers of people currently self-excluded
 - involvement / impact of any work in local schemes or partnership working with other local businesses
 - reviewing paperwork relating to the purchase of machines from licensed manufacturers
 - interviews with staff members
 - confirming that appropriate signage is in place.

This list is not exhaustive but provides the common factors covered in a standard inspection.

The main enforcement and compliance role for this licensing authority in terms of the Gambling Act 2005 is to ensure compliance with the premises licences and other permissions, which it authorises. This can include undertaking enforcement action. The Gambling Commission is the enforcement body for the operating and personal licences. It is also worth noting that concerns about manufacture, supply or repair of gaming machines are not dealt with by the licensing authority but should be notified to the Gambling Commission.

This licensing authority also keeps itself informed of developments <u>as with</u> regards <u>to</u> the work of the Better Regulation Executive in its consideration of the regulatory functions of local authorities.

Bearing in mind the principle of transparency, t_This licensing authority's enforcement policy is available to view here - https://www.middevon.gov.uk/residents/public-health/public-health-enforcement-policy/. / compliance protocols / written agreements will be available upon request to the licensing team at Mid Devon District Coupsil Our right methodology will also be available upon request.

11 Licensing Authority functions

- 11.1 Licensing Authorities are required under the Gambling Act to:
 - Be responsible for the licensing of premises where gambling activities are to take place by issuing Premises Licences
 - Issue Provisional Statements
 - Regulate members' clubs and miners' welfare institutes who wish to undertake certain gaming activities by issuing Club Gaming Permits and/or Club Machine Permits
 - Issue Club Machine Permits to Commercial Clubs
 - Grant permits for the use of certain lower stake gaming machines at unlicensed Family Entertainment Centres
 - Receive notifications from alcohol licensed premises (under the Licensing Act 2003) for the use
 of two or fewer gaming machines
 - Issue **Licensed Premises Gaming Machine Permits** for premises licensed to sell/supply alcohol for consumption on the licensed premises, (under the Licensing Act 2003), where there are more than two machines
 - Register Small Society Lotteries below prescribed thresholds
 - Issue Prize Gaming Permits
 - Receive and **Ee**ndorse **Temporary Use Notices**
 - Receive Occasional Use Notices
 - Provide information to the Gambling Commission regarding details of licences issued (see section above on 'information exchange')
 - Maintain registers of the permits and licences that are issued under these functions

It should be noted that licensing authorities are not involved in licensing remote gambling as this is regulated by the Gambling Commission. Remote gambling is defined by the Act as gambling in which persons participate by the use of remote communication including: the internet, telephone, television and radio.

12 The Licensing Process

- 12.1 A Licensing Committee, a Sub-Committee, or the Licensing Officer acting under delegated authority may carry out the powers of the authority under the Gambling Act.
- Many of the licensing procedures are largely administrative in nature. In the interests of efficiency, non-contentious procedures are carried out by licensing officers.

12.2

- 12.3 The Licensing Authority ensures that all Licensing Officers and Members of the Licensing Committee have received adequate training for their role under the Gambling Act.
- 12.4 Where admissible and relevant representations are received in relation to an application for a premises licence, or in relation to the review of a premises licence, a Sub-Committee is delegated to hear the matter.
- 12.5 Applicants for premises licences are required to copy their applications in full to the responsible authorities <u>under the Gambling Act</u> (as listed in see Appendix A).

13 Fees

13.1 This Council will aim to ensure that the income it receives in fees matches the costs of providing the service to which fees relate. The Council sets its own fees within a framework set by central government.

14 Administration, Exercise and Delegation

14.1 <u>The following table shows the Recommended</u> delegation of functions permitted under the Gambling Act. A tick indicates the lowest level to which decisions can be delegated.

Matter to be dealt with	<u>Full Council</u>	Sub-committee of licensing committee	<u>Officers</u>
Three year licensing Statement of Principles	<u> </u>		
Policy not to permit casinos	<u>✓</u>		
<u>Fee setting</u> (when appropriate)		<u> </u>	
Application for premises licences		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a variation to a licence		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a transfer of a licence		Where representations have been received from the Commission	Where no representations received from the Commission
Application for a provisional statement		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Review of a premises licence		<u> </u>	
Application for club gaming/ club machine permits		Where objections have been made (and not withdrawn)	Where no objections made/objections have been withdrawn
Cancellation of club gaming/ club machine permits		<u>✓</u>	
Applications for other permits			<u> </u>
Cancellation of licensed premises gaming machine permits			✓
Consideration of temporary use notice			<u> </u>
Decision to give a counter notice to a temporary use notice		<u>✓</u>	

15 Local Risk Assessments

- 15.1 The Gambling Commissions Licence Conditions and Codes of Practice <u>will-have</u> required operators <u>with premises licences</u> to consider local risks <u>with effect from the since</u> 6 April 2016.
- 15.2 The Gambling Commission's Social Responsibility Code will-requires licensees to assess the local risks to the licensing objectives posed by the provision of gambling facilities at each of their premises, and have policies, procedures and control measures to mitigate those risks. In undertaking their risk assessments, licensees should take into account any relevant matters identified in this policy statement.
- 15.3 Licensees will be required to undertake and submit a local risk assessment when applying for a new premises licence. The risk assessment <u>should be reviewed on an annual basis to ensure it is up to date and must also</u> be reviewed (and if necessary updated):
 - When applying for a variation of a premises licence.
 - To take account of significant changes in local circumstances, including those identified in this policy.
 - When there are significant changes at a licensee's premises that may affect the level of risk or the mitigation of those risks.

Significant Changes in Local Circumstances

- 15.4 The following sets out some examples of what the Licensing Authority consider being significant changes in local circumstances:
 - The local area is identified as a crime hotspot by the Police and/or Licensing Authority
 - Any vulnerable group is identified by the Licensing Authority or venues relating to those vulnerable group are opened in proximity to gambling premises (e.g. additional homeless hostels or gambling or mental health care/support facilities are opened in the local area)
 - Educational facilities increase in the local area. This may occur as a result of the construction of a new school/college or where a significant change is made to an existing establishment
 - The local area is identified by the Licensing Authority as an area of heightened risk within its Statement of Licensing Principles
- 15.5 The above list is not exhaustive and other significant changes may occur that are considered relevant. The Licensing Authority will provide information to gambling operators when it feels a significant change has occurred in the local area. The licensing authority will set out what the change is and may provide information on any specific concerns it may have that should be considered by operators. However, operators must also consider what is happening in their local areas and it is their responsibility to identify significant changes which may require a review and possible amendment to their risk assessment.

Significant Changes to the Premises

- 15.6 The following list is not exhaustive but sets out some examples of what the Licensing Authority considers to be significant changes to the premises (some of which may also require a variation of the existing premises licence):
 - Any building work or premises alteration where gambling facilities are relocated within the premises (including the use of privacy screens)
 - The premises licence is transferred to a new operator who has different policies and procedures to the previous licence holder
 - Any change to the operator's internal policies which as a result requires
 additional or changes to existing control measures; and/or staff <u>retraining will-require retraining on those policy changes</u>
 - The entrance or entrances of the premises are changed
 - New gambling facilities are made available on the premises which were not provided previously, for example, Self Service Betting Terminals, bet in play or different category of gaming machines are provided
- Theis new-Social Responsibility Code provision is supplemented by an Ordinary Code that will requires licensees to share their risk assessments with the Licensing Authority when applying for a premises licence or applying for a variation to existing licensed premises or otherwise on request of the Council.
- 15.8 Whilst there are no plans to request that licensed premises share their risk assessments on a periodic basis, where concerns do exist, perhaps prompted by new or existing risks, the Licensing Authority is likely to request that a licensee share a copy of its risk assessment. The risk assessment, which should be kept on the premises to which it relates, will set out the measures the licensee has put in place to address specific concerns, thereby potentially reducing the occasions on which a premises review and the imposition of licence conditions is required.
- 15.9 When comprising their risk assessments operators should consider:
 - The risks posed to the licensing objectives by the provision of gambling facilities at each of their premises in the local authority area
 - Reference to any specific local risks
 - How the operator proposes to mitigate these risks
 - How the operator will monitor specific risks
- 15.10 Although not forming an exhaustive list, the following factors are ones which operators may wish to consider when comprising and reviewing their risk assessments:
 - The geographical location of the premises, its levels of deprivation and the socioeconomic makeup of the area

- The type and usage of the premises
- The layout and size of the premises, e.g. access and egress, position of counters and gaming machines, lines of sight between counters and entrance points and machines, the physical structure of the premises, presence of any visual obstacles and the appropriate level of supervision at different times of the day/ year
- Specific types of gambling premises in the local area and their density. Whether there is any facility for sharing information between premises for example, in preventing anti-social behavior?
- The opening hours of the premises and the possible interaction of the gambling premises with any surrounding night time economy
- Client demographics, the presence of children and vulnerable adults
- Staff numbers, training and supervision
- Staff roles and their engagement with other activities
- Issues of lone working and staff working with closely with children
- How the presentation and marketing of any gambling products does not appeal to children and is clear to anyone wishing to participate in gambling
- 15.11 Operators will also wish to consider the potential risk of under-age gambling and the increased risk of problem gambling in certain groups, and therefore it is suggested that operators consider:
 - Self-exclusion data the number of self-exclusions and underage attempts to gamble.
 - The proximity of the premises to any school, centre, or establishment for the education, training or care of young and/or vulnerable persons
 - The proximity of the premises to leisure centres used for sporting and similar activities by young and/or vulnerable persons
 - The proximity to the premises to any youth club or similar establishment
 - The proximity of the premises to any community, ecclesiastical, welfare, health or similar establishment used specifically, or to a large extent, by young and/or vulnerable persons
 - The proximity of any other area or location where young and/or vulnerable persons could congregate
 - The proximity of any hostels or support services for vulnerable people, such as those
 with addiction issues or who are homeless, given the greater <u>potential</u> risk of
 problems among these groups.
- 15.12 In order to assist those completing risk assessments this authority has produced a template which is available on the Mid Devon District Council website. It should be noted that this is for guidance only and may be updated from time to time as a result of feedback and experience.

16 Local Area Profile

16.1 There is no mandatory requirement to undertake a local area profile and this authority has decided not to do so at the time of producing this policy statement. This decision will be reviewed should it be felt by the authority that potential or actual risks merit its production.

Part B - Premises Licences: Consideration of Applications

17 General Principles

- 17.1 Premises Licences are subject to the requirements set-out in the Gambling Act and regulations, as well as specific mandatory and default conditions, which are detailed in regulations issued by the Secretary of State. Licensing authorities are able to exclude default conditions and also attach others, where it is believed to be appropriate.
- 17.2 This licensing authority is aware that in making decisions about premises licences it should aim to permit the use of premises for gambling in so far as it thinks it:
 - in accordance with any relevant code of practice issued by the Gambling Commission
 - in accordance with any relevant guidance issued by the Gambling Commission
 - reasonably consistent with the licensing objectives and
 - in accordance with the authority's Statement of Licensing Principles.
- 17.3 It is appreciated that, in line with the Gambling Commission's Guidance for licensing authorities, "moral objections to gambling are not a valid reason to reject applications for premises licences" (except as regards any 'no casino resolution' see section on Casinos below) and also that unmet demand is not a criterion for a licensing authority.
- 17.4 In determining applications the licensing authority has a duty to take into consideration all relevant matters and not to take into consideration any irrelevant matters, in effect those not related to gambling and the licensing objectives. One example of an irrelevant matter would be the likelihood of the applicant obtaining planning permission or building regulations approval for their proposal.

Definition of premises

- 17.5 Definition of "premises" In the Act, "premises" is defined as including "any place".

 Section 152, therefore, prevents more than one premises licence applying to any place, but a single building could be subject to more than one premises licence, provided they are for different parts of the building and the different parts of the building can be reasonably regarded as being different premises. This approach has been taken to allow large, multiple unit premises such as a pleasure park, pier, track or shopping mall to obtain discrete premises licences, where appropriate safeguards are in place. This licensing authority, will, however, pay particular attention if there are issues about sub-divisions of a single building or plot and should ensure that mandatory conditions relating to access between premises are observed.
- The Gambling Commission states in its Guidance to Licensing Authorities that "In most cases the expectation is that a single building/plot will be the subject of an application for a licence, for example, 32 High Street. But, that does not mean 32 High Street cannot be the subject of separate premises licences for the basement and ground floor, if they are configured acceptably. Whether different parts of a building can properly be regarded as being separate premises will depend on the circumstances. The location of the premises will clearly be an important consideration and the suitability of the division is likely to be a matter for discussion between the operator and the licensing officer. However, the Commission does not consider that areas of a building that are artificially or

temporarily separated, for example, by ropes or moveable partitions, can properly be regarded as different premises".

176

- 17.7 This licensing authority takes particular note of the Gambling Commission's Guidance for licensing authorities which states that Authorities should take particular care in considering applications for multiple licences for a building and those relating to a discrete part of a building used for other (non-gambling) purposes. In particular they should be aware of the following:
 - The third licensing objective seeks to protect children from being harmed by gambling. In practice that means not only preventing them from taking part in gambling, but also preventing them from being in close proximity to gambling. Therefore premises should be configured so that children are not invited to participate in, have accidental access to represent they are prohibited from participating.
 - Entrances to and exits from parts of a building covered by one or more premises licences should be separate and identifiable so that the separation of different premises is not compromised and people do not "drift" into a gambling area. In this context it should normally be possible to access the premises without going through another licensed premises or premises with a permit
 - Adequate separation may be obtained by means of screening, walls, clear signage etc. but each case will be judged on its own merits.
 - Customers should be able to participate in the activity named on the premises licence
- 17.8 The Guidance also gives a list of factors which the licensing authority should be aware of, which may include:
 - Do the premises have a separate registration for business rates?
 - Is the premises' neighbouring premises owned by the same person or someone else?
 - Can each of the premises be accessed from the street or a public passageway?
 - Can the premises only be accessed from any other gambling premises?

This authority will consider these and other relevant factors in making its decision, depending on all the circumstances of the case.

This Licensing Authority accepts that there must be no direct access between an adult gaming centre and any other premises licensed under the Act or premises with an FEC, club gaming, club machine or licensed premises gaming permit. There is no definition of 'direct access' in the Act or regulations. However it could be said that there should be an area separating the premises concerned (for example, a street or café), which the public go to for the purposes other than gambling, for there to be shown to be no direct access. This must be made clear on the relevant plan. The Gambling Commission's relevant access provisions for each premises type are reproduced below:

Casinos

- The principal access entrance to the premises must be from a street
- No entrance to a casino must be from premises that are used wholly or mainly by children and/or young persons
- No customer must be able to enter a casino directly from any other premises which holds a gambling premises licence

Adult Gaming Centre

 No customer must be able to access the premises directly from any other licensed gambling premises

Betting Shops

- Access must be from a street or from another premises with a betting premises licence
- No direct access from a betting shop to another premises used for the retail sale of merchandise or services. In effect there cannot be an entrance to a betting shop from a shop of any kind and you could not have a betting shop at the back of a café – the whole area would have to be licensed.

Tracks

- No customer should be able to access the premises directly from:
 - a casino
 - an adult gaming centre

Bingo Premises

- No customer must be able to access the premises directly from:
 - a casino
 - an adult gaming centre
 - a betting premises, other than a track

Family Entertainment Centre

- No customer must be able to access the premises directly from:
 - a casino
 - an adult gaming centre
 - a betting premises, other than a track

Premises "ready for gambling"

- 17.10 The Guidance states that a licence to use premises for gambling should only be issued in relation to premises that the licensing authority can be satisfied are going to be ready to be used for gambling in the reasonably near future, consistent with the scale of building or alterations required before the premises are brought into use.
- 17.11 If the construction of a premises is not yet complete, or if they need alteration, or if the applicant does not yet have a right to occupy them, then an application for a provisional statement should be made instead.
- 17.12 In deciding whether a premises licence can be granted where there are outstanding

construction or alteration works at a premises, this authority will determine applications on their merits, applying a two stage consideration process:-

- First, whether the premises ought to be permitted to be used for gambling
- Second, whether appropriate conditions can be put in place to cater for the situation that the premises are not yet in the state in which they ought to be before gambling takes place.
- <u>17.13</u> Applicants should note that this authority is entitled to decide that it is appropriate to grant a licence subject to conditions, but it is not obliged to grant such a licence.

Location

This licensing authority is aware that demand issues cannot be considered with regard to the location of premises but that considerations in terms of the licensing objectives are relevant to its decision making. In line with the Gambling Commission's Guidance to licensing authorities, this authority will pay particular attention to the protection of children and vulnerable persons from being harmed or exploited by gambling, as well as issues of crime and disorder. Should any specific policy be decided upon with regards to areas where gambling premises may present a greater risk, this statement will be updated. It should be noted that any such policy does not preclude any application being made and each application will be decided on its own merits with the applicant having to show how they have taken into account and aim to overcome any concerns.

Duplication with other regulatory regimes

- 17.1417.15 This licensing authority seeks to avoid any duplication with other statutory / regulatory systems where possible, including planning. This authority will not consider whether a licence application is likely to be awarded planning permission or building regulations approval, in its consideration of it. It will listen to, and consider carefully, any concerns about conditions, which are not able to be met by licensees due to planning restrictions, should such a situation arise. All applicants are advised however, to speak to the Planning Department of this Council before making a formal application to the Licensing Service.
- <u>17.15</u> When dealing with a premises licence application for finished buildings, this authority will not take into account whether those buildings have to comply with the necessary planning or buildings consents. Fire or health and safety risks will not be taken into account, as these matters are dealt with under relevant planning control, buildings and other regulations and must not form part of the consideration for the premises licence.

Licensing objectives

- 17.1617.17 In carrying out its licensing functions the Authority will promote have regard to the licensing objectives which are:
 - preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime

- ensuring that gambling is conducted in a fair and open way, and
- protecting children and other vulnerable persons from being harmed or exploited by gambling

Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime

This licensing authority is aware that the Gambling Commission takes a leading role in preventing gambling from being a source of crime. The Gambling Commission's Guidance does however envisage that licensing authorities should pay attention to the proposed location of gambling premises in _terms of this licensing objective. Thus, where an area has known high levels of organised crime this authority will consider carefully whether gambling premises are suitable to be located there and whether conditions may be suitable such as the provision of door supervisors. This licensing authority is aware of the distinction between disorder and nuisance.

17.1717.19

Disorder is intended to mean <u>an</u> activity that is more serious and disruptive than mere nuisance. Factors this authority will consider in determining whether a disturbance was serious enough to constitute disorder will include whether police assistance was required and how threatening the behaviour was to those who could see or hear it.

Ensuring that gambling is conducted in a fair and open way

This licensing authority has noted that the Gambling Commission states that it generally does not expect licensing authorities to be concerned with ensuring that gambling is conducted in a fair and open way as this will addressed via operating and personal licences. There is, however, more of a role regarding tracks which is explained in more detail in the tracks section—see page 24.

Protecting children and other vulnerable persons from being harmed or exploited by gambling

- This licensing authority has noted the Gambling Commission's Guidance to licensing authorities states that this objective means preventing children from taking part in gambling (as well as restriction of advertising so that gambling products are not aimed at or are, particularly attractive to children). This licensing authority will therefore consider, as suggested in the Gambling Commission's Guidance, whether specific measures are required at particular premises, with regard to this licensing objective. Appropriate measures may include supervision of entrances / machines, segregation of areas etc.
- <u>17.2017.22</u> This licensing authority is also aware of the Codes of Practice, which the –Gambling Commission issues <u>as regards with regards to</u>- this licensing objective, in relation to specific premises.
- As <u>With</u> regards to the term "vulnerable persons" it is noted that the Gambling Commission does not seek to offer a definition but states that "it will for regulatory purposes assume that this group includes people who gamble more than they want to; people who gambling beyond their means; and people who may not be able to make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs." This licensing authority will consider the licensing objective on a case-by- case basis.

- 17.24 Additionally, this Licensing Authority expects operators of gambling premises to have in place policies and measures to ensure children and other vulnerable people are protected from being harmed or exploited by gambling. Harm in this context is not limited to harm from gambling but includes wider child protection considerations, including the risk of child sexual exploitation.
- 17.25 The efficiency of such policies and procedures will be considered on their merits; however, they may include appropriate measures/training for staff with regards to suspected truanting school children on the premises, measures/training covering how staff would deal with unsupervised young children being on the premises, or children causing perceived problems.
- 17.26 This Authority will pay particular attention to measures proposed by operators to protect children from harm in Adult Gaming Centres and Family Entertainment Centres. Additional information and examples of appropriate measures to consider for some specific types of premises are provided throughout this policy in each of the relevant sections.

Licensing Conditions - Mandatory

- 1.11.27 Mandatory conditions may be attached to a premises licence by the Secretary of State under Section 167 of the Act. They can be attached generally to all Premises Licences, or may be attached to all Premises Licences of a particular type of Premises Licences under certain specified circumstances.
- 4.217.28 Once Mandatory conditions are attached they can only be removed by further Secretary of State regulations. The Authority has no discretion to decide not to include them, or modify them.

Licensing Conditions - Default

The Secretary of State considers the use of default conditions are most appropriate where a general industry or sector wide approach is desirable in order to assist national consistency, but where licensing authorities ought to be able to respond to local circumstances by altering those conditions if necessary.

17.21

- Section 169 of the Act gives licensing authorities the ability to exclude from a Premises Licence any default conditions that have been imposed under section 168. However, as default conditions are considered to be the industry norm, and while licensing authorities are free to limit or remove them where appropriate, this Authority will only extend them with reference to the Commission Codes of Practice and Guidance, the Licensing Objectives and this Policy Statement.
- 17.2217.31 It is unlikely that the council will need to apply individual conditions imposing a more restricted regime in relation to matters that have already been dealt with via mandatory or default conditions. However, where there are regulatory concerns of an exceptional nature the Council may do so.
- 4.317.32 Any conditions attached to licences will only be applied where there is evidence of a risk to the licensing objectives. They will be proportionate and will be:
 - relevant to the need to make the proposed building suitable as a gambling facility

- directly related to the premises and the type of licence applied for;
- fairly and reasonably related to the scale and type of premises: and
- reasonable in all other respects.
- 1.417.33 Decisions upon individual conditions will be made on a case by case basis, although there will be a number of measures this licensing authority will consider utilising should there be a perceived need, such as the use of supervisors, and appropriate signage for adult only areas etc. There are specific comments made in this regard under some of the licence types below. This licensing authority will also expect the licence applicant to offer his/her own suggestions as to the way in which the licensing objectives can be met effectively.
- 4.517.34 This licensing authority will also consider specific measures, which may be required for buildings, which are subject to multiple premises licences. Such measures may include the supervision of entrances; segregation of gambling from non-gambling areas frequented by children; and the supervision of gaming machines in non-adult gambling specific premises in order to pursue the licensing objectives. These matters are in accordance with the Gambling Commission's Guidance.
- 1.617.35 This authority will also ensure that where category C or above machines are on offer in premises to which children are admitted:
 - all such machines are located in an area of the premises which is separated from the remainder of the premises by a physical barrier which is effective to prevent access other than through a designated entrance;
 - only adults are admitted to the area where these machines are located;
 - access to the area where the machines are located is supervised;
 - the area where these machines are located is arranged so that it can be observed by the staff or the licence holder; and
 - at the entrance to and inside any such areas there are prominently displayed notices indicating that access to the area is prohibited to persons under 18.

These –considerations –will– apply to <u>the specific relevant</u> premises, including buildings where multiple premises licences are applicable.

- 4.717.36 This licensing authority is aware that tracks may be subject to more than one premises licence, provided each licence relates to a specified area of the track. As per the Gambling Commission's Guidance, this licensing authority will consider the impact upon the third licensing objective and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.
- <u>17.37</u> It is noted that there are conditions, which the licensing authority cannot attach to premises licences, which are:
 - any condition on the premises licence which makes it impossible to comply with an operating licence condition;
 - conditions relating to gaming machine categories, numbers, or method of operation;
 - conditions which provide that membership of a club or body be required (the Gambling Act specifically removes the membership requirement for casino and bingo clubs) and this provision prevents it being reinstated; and

conditions in relation to stakes, fees, winning or prizes.

Door Supervisors

- 1.817.38 The Gambling Commission advises in its Guidance to Licensing Authorities that if a licensing authority is concerned that a premises may attract disorder or be subject to attempts ofat unauthorised access (for example by children and young persons) then it may require that the entrances to the premises are controlled by a door supervisor, and is entitled to impose a premises licencecondition to this effect.
- 4.917.39 Where it is decided that supervision of entrances/machines is appropriate for particular cases, a consideration of whether these need to be SIA licensed or not will be necessary. It will not be automatically assumed that they need to be licensed, as the statutory requirements for different types of premises vary. (as per the Guidance, Part 33).
- 4.1017.40 Licence holders will be expected to make information publicly available about organisations that can provide advice and support, both in relation to gambling itself and to debt ege.g. Gamcare, Gamblers Anonymous, Gordon House Association, National Debtline, local Citizen's Advice Bureaux and independent advice agencies.

218 Adult Gaming Centres

This licensing authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling. and will expect the applicant to satisfy the authority that there will be sufficient measures, for example, to ensure that under 18 year olds do not have access to the premises. This licensing authority will expect applicants to offer their own measures to meet the licensing objectives, however appropriate measures / licence conditions may cover issues such as:

2.1

- Proof of age schemes
- CCTV
- Supervision of entrances / machine areas
- Physical separation of areas
- Provision of information leaflets/helpline numbers for organisations such as Gamcare
- Self-exclusion schemes
- Specific opening hours
- Additional staffing during busier periods / times

This list is not mandatory, nor exhaustive and is merely indicative of examples measures.

1819 (Licensed) Family Entertainment Centres

- 2.219.1 This licensing authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the authority, for example, that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machine areas.
- 2.319.2 This licensing authority will expect applicants to offer their own measures may consider measures to meet the licensing objectives; however

appropriate measures / licence conditions may cover issues such as:

- CCTV
- Location of entry
- Measures / training for staff on how to deal with suspected truant school children on the premises
- Notices / signage
- Physical separation of areas
- Proof of age schemes
- Provision of information leaflets / helpline numbers for organisations such as Gamcare.
- Self-exclusion schemes
- Specific opening hours
- Supervision of entrances / machine areas
- Additional staffing during busier periods / times

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

320 Casinos – Local Policy

3.120.1 This licensing authority has not passed a 'no casino' resolution under Section 166 of the Gambling Act 2005, but is aware that it has the power to do so. Should this licensing authority decide in the future to pass such a resolution, it will update this policy statement with details of that resolution. Any such decision will be made by the Full Council.

421 Bingo premises

- This licensing authority notes that the Gambling Commission's Guidance states that it should take steps to satisfy itself that bingo can be played in any bingo premises for which they issue a premises licence. This will be a relevant consideration for new premises and where the operator of an existing bingo premises applies to vary their licence to exclude an area of the existing premises from its ambit and then applies for a new premises licence, or multiple licences, for that or those excluded areas.
- This authority also notes the Gambling Commission's Guidance that in the unusual circumstances that an existing bingo premises covered by one premises licence applies to vary the licence and acquire additional bingo premises licences (so that the area that was subject of a single licence will become divided between a number of separate licensed premises) it is not permissible for all of the gaming machines to which each of the licences brings an entitlement to be grouped together within one of the licensed premises.
- 4.121.3 Children and young people are allowed into bingo premises, however they are not permitted to participate in the bingo and if category B or C machines are made available for use these must be separated from areas where children and young people are allowed.

522 Betting premises

5.122.1 **Gaming machines** - The holder of a betting Premises Licence may make available for use up to four gaming machines of category B, C or D.

Betting machines – When considering whether to impose a condition to restrict the number of betting machines in particular premises, the Licensing Authority, in line with Gambling Commission Guidance, will take into account the size of the premises, the number of counter positions available for person to person over the counter transactions, and the ability of staff to monitor and prevent the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable people.

5.22.2 The licensing authority recognises that the design and layout of betting premises (or any other premises including tracks) will vary so will have particular regard to the siting of age restricted gaming machines within each individual premises to ensure, so far as is reasonably practicable, that staff properly monitor and prevent the use of these machines by children and young persons. This licensing authority reserves the right to request that gaming machines are repositioned where circumstances demonstrate that it is appropriate to do so.

5.322.3 Factors to be taken into consideration will include the following:

- CCTV
- Relocation of the machines
- Door buzzers
- Remote cut-off switches
- Training provision
- Any other factor considered relevant

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

623 Tracks

- Section 353 of the Gambling Act defines a track as a horse racecourse, greyhound track or other premises on any part of which a race or other sporting event takes place or is intended to take place.
- This licensing authority is aware that tracks may be subject to one or more than one premises licence, provided each licence relates to a specified area of the track. As per the Gambling Commission's Guidance, this licensing authority will especially consider the impact upon the third licensing objective (iei.e. the protection of children and vulnerable persons from being harmed or exploited by gambling) and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.
- 6.123.3 This authority will therefore expect the premises licence applicant to demonstrate suitable measures to ensure that children do not have access to adult only gaming facilities. It is noted that children and young persons will be permitted to enter track areas where facilities for betting are provided on days when dog-racing and/or horse racing takes place, but that they are still prevented from entering areas where gaming machines (other than category D machines) are provided.
- 6.223.4 This licensing authority may consider measures to meet the licensing objectives such as:

- CCTV
- Location of entry
- Notices / signage
- Physical separation of areas
- Proof of age schemes
- Provision of information leaflets / helpline numbers for organisations such as Gamcare
- Self-exclusion schemes
- Specific opening hours
- Supervision of entrances / machine areas

This list is not mandatory, nor exhaustive, and is merely indicative of example measures.

Gaming Machines

- 6.323.5 Where the applicant holds a pool betting operating licence and is going to use the entitlement to four gaming machines, machines (other than category D machines) should be located in areas from which children are excluded.
- 6.423.6 Applicants are advised to consult the Gambling Commission Guidance on where gaming machines may be located on tracks and any special considerations that should apply in relation, for example, to supervision of the machines and preventing children from playing them. This licensing authority will also, in line with the Gambling Commission Guidance, consider the location of gaming machines at tracks.

Applications and Plans

- 6.523.7 The Gambling Act (s51) requires applicants to submit plans of the premises with their application, in order to ensure that the licensing authority has the necessary information to make an informed judgement about whether the premises are fit for gambling. The plan will also be used for the licensing authority to plan future premises inspection activity.
- Plans for tracks do not need to be in a particular scale, but should be drawn to scale and should be sufficiently detailed to include the information required by regulations.
- This authority appreciates that it is sometimes difficult to define the precise location of betting areas on tracks. The precise location of where betting facilities are provided is not required to be shown on track plans, both by virtue of the fact that betting is permitted anywhere on the premises and because of the difficulties associated with pinpointing exact locations for some types of track. Applicants should provide sufficient information that this authority can satisfy itself that the plan indicates the main areas where betting might take place.

724 Travelling Fairs

7.124.1 This licensing authority is responsible for deciding whether, where category D machines and / or equal chance prize gaming without a permit is to be made available for use at travelling fairs, the statutory requirement that the facilities for gambling amount to nomore than an ancillary amusement at the fair is met. Where category D machines and / or equal chance prize gaming without a permit is to be made available, this Licensing

Authority will be responsible for deciding whether the gambling forms ancillary amusement.

- 7.224.2 The licensing authority will also consider whether the applicant falls within the statutory definition of a travelling fair.
- 7.324.3 It is noted that the 27-day statutory maximum for the land being used as a fair, is on a calendar year basis, and that it applies to the piece of land on which the fairs are held, regardless of whether it is the same or different travelling fairs occupying the land. This licensing authority will work with its neighbouring authorities to ensure that land which crosses our boundaries is monitored so that the statutory limits are not exceeded.

825 Provisional Statements

- 8.125.1 Developers may wish to apply to this authority for provisional statements before entering into a contract to buy or lease property or land to judge whether a development is worth taking forward in light of the need to obtain a premises licence. There is no need for the applicant to hold an operating licence in order to apply for a provisional statement.
- 8.225.2 S204 of the Gambling Act provides for a person to make an application to the licensing authority for a provisional statement in respect of premises that he or she:
 - expects to be constructed;
 - expects to be altered; or
 - expects to acquire a right to occupy.
- 8.325.3 The process for considering an application for a provisional statement is the same as that for a premises licence application. The applicant is obliged to give notice of the application in the same way as applying for a premises licence. Responsible authorities and interested parties may make representations and there are rights of appeal.
- In contrast to the premises licence application, the applicant does not have to hold or have applied for an operating licence from the Gambling Commission (except in the case of a track) and they do not have to have a right to occupy the premises in respect of which their provisional application is made.
- The holder of a provisional statement may then apply for a premises licence once the premises are constructed, altered or acquired. The licensing authority will be constrained in the matters it can consider when determining the premises licence application, and in terms of representations about premises licence applications that follow the grant of a provisional statement, no further representations from relevant authorities or interested parties can be taken into account unless:
 - they concern matters which could not have been addressed at the provisional statement stage, or
 - they reflect a change in the applicant's circumstances.
- **8.4**25.6 In addition, the authority may refuse the premises licence (or grant it on terms different to those attached to the provisional statement) only by reference to matters:
 - which could not have been raised by objectors at the provisional statement stage;

- which in the authority's opinion reflect a change in the operator's circumstances; or
- where the premises has not been constructed in accordance with the plan submitted with the application. This must be a substantial change to the plan and this licensing authority notes that it can discuss any concerns it has with the applicant before making a decision.

926 Reviews

- 9.126.1 Requests for a review of a premises licence can be made by interested parties or responsible authorities, however, it is for this licensing authority to decide whether the review is to be carried-out. This will be on the basis of whether the request for the review is relevant to the matters listed below:
 - in accordance with any relevant code of practice issued by the Gambling Commission;
 - in accordance with any relevant guidance issued by the Gambling Commission;
 - reasonably consistent with the licensing objectives; and
 - in accordance with the authority's Statement of Principles.
- 9.226.2 The request for the review will also be subject to the consideration by the authority as to whether the request is frivolous, vexatious, or whether it will certainly not cause this authority to wish to alter/revoke/suspend the licence, or whether it is substantially the same as previous representations or requests for review.
- 9.326.3 The licensing authority can also initiate a review of a particular premises licence, or a particular class of premises licence on the basis of any reason which it thinks is appropriate.
- 9.426.4 Once a valid application for a review has been received by the licensing authority, representations can be made by responsible authorities and interested parties during a 28 day period. This period begins 7 days after the application was received by the licensing authority, who will publish notice of the application within 7 days of receipt.
- The licensing authority must carry out the review as soon as possible after the 28 day period for making representations has passed.
- The purpose of the review will be to determine whether the licensing authority should take any action in relation to the licence. If action is justified, the options open to the licensing authority are:-
 - (a) add, remove or amend a licence condition imposed by the licensing authority;
 - (b) exclude a default condition imposed by the Secretary of State (e.g. opening hours) or remove or amend such an exclusion;
 - (c) suspend the premises licence for a period not exceeding three months; and
 - (d) revoke the premises licence.
- 9.526.7 In determining what action, if any, should be taken following a review, the licensing authority must have regard to the principles set out in section 153 of the Act, as well as any relevant representations.
- 9.626.8 In particular, the licensing authority may also initiate a review of a premises licence on the grounds that a premises licence holder has not provided facilities for gambling at the premises. This is to prevent people from applying for licences in a speculative manner

without intending to use them.

9.726.9 Once the review has been completed, the licensing authority must, as soon as possible, notify its decision to:

- the licence holder
- the applicant for review (if any)
- the **Gambling** Commission
- any person who made representations
- the chief officer of police or chief constable; and
- Her Majesty's Commissioners for Revenue and Customs



Part C - Permits / Temporary & Occasional Use Notice

1027 Unlicensed Family Entertainment Centre Gaming Machine Permits

- documents required for these permits (i.e. plans) is provided in paragraph 27.11 below.
- The premises are 'unlicensed' in that they do not require a premises licence but do require a permit. It should not be confused with a 'licensed family entertainment centre' which does require a premises licence because it contains both category C and D gaming machines.
- The Gambling Act states that a licensing authority may prepare a statement of principles that they propose to consider in determining the suitability of an applicant for a permit and in preparing this statement, and/or considering applications, it may not (but may) have regard to the licensing objectives and shall have regard to any relevant guidance issued by the Gambling Commission—under—section—25. The Gambling Commission's Guidance to licensing authorities also states: "A licensing authority may include a statement of principles that it proposesed to apply when exercising its functions in considering applications for permits.... licensing authorities will want to give weight to matters relating to child protection issues."
- 40.427.4 Guidance also states: "An application for a permit may be granted only if the licensing authority is satisfied that the premises will be used as an unlicensed FEC, and if the chief officer of police has been consulted on the application. Licensing authorities might wish to consider asking applicants to demonstrate:
 - a full understanding of the maximum stakes and prizes of the gambling that is permissible in unlicensed FECs;
 - that the applicant has no relevant convictions (those that are set out in Schedule 7 of the Act; and
 - that staff are trained to have a full understanding of the maximum stakes and prizes.
- 10.527.5 It should be noted that a licensing authority cannot attach conditions to this type of permit.

Statement of Principles

- 2727.6. This licensing authority has adopted a Statement of Principles in accordance with Paragraph 7 of Schedule 10 of the Act and they are for the purposes of clarifying the measures that the council will expect applicants to demonstrate when applying for a permit for an unlicensed family entertainment centre. This will allow the council to better determine the suitability of the applicant and the premises for a permit.
- 27.7 The principles that this authority intends to adopt will require the applicant to show there are policies and procedures in place to protect children from harm and protect vulnerable persons.

Child Protection Issues

- 27.8 Harm in this context is not limited to harm from gambling but includes wider child protection considerations. The council will assess these policies and procedures on their merits, and they should (depending on the particular permit being applied for) include appropriate measures / training for staff relating to the following:
 - maintain contact details for any local schools and <u>/</u>or the education authority so that any truant children can be reported
 - employ policies to address the problems associated with truant children who may attempt to gain access to the premises and gamble when they should be at school
 - employ policies to address any problems that may arise during seasonal periods where children may frequent the premises in greater numbers, such as half terms and summer holidays
 - maintain information at the premises of the term times of any local schools in the vicinity of the premises and also consider policies to ensure sufficient staffing levels during these times
 - display posters displaying the 'Child Line' (or equivalent) phone number in discreet locations on the premises e.g. toilets
 - maintain an incident register of any problems that arise on the premises related to children such as children gambling excessively, truant children, children being unruly or young unaccompanied children entering the premises. (The register should be used to detect any trends which require attention by the management of the premises.)
 - ensure all young children are accompanied by a responsible adult-
 - Maintain policies to deal with any young children who enter the premises unaccompanied
 - The provision of satisfactory basic disclosure checks (criminal records checks) for all staff who will be working closely with children.

NB: Any supporting evidence of the above measures e.g. training manuals or other similar documents/written statements should be attached to the application.

Protection of Vulnerable Persons Issues

- 27.9 The council will expect the applicant to show that there are policies and procedures in place to protect vulnerable persons. Applicants should refer to the section in the council's 'Statement of Licensing Policy under the Gambling Act' to familiarise themselves with who the council considers vulnerable. The council will assess these policies and procedures on their merits, however, they may (depending on the particular permit being applied for) include appropriate measures / training for staff relating to the following:
 - display Gamcare helpline stickers on all gaming machines
 - display Gamcare posters in prominent locations on the premises
 - training for staff members which focuses on building an employee's ability to maintain a sense of awareness of how much (e.g. how long) customers are gambling, as part of measures to detect persons who may be vulnerable
 - consider appropriate positioning of ATM and change machines (including the display of Gamcare stickers on any such machines.)

NB: Any supporting evidence of the above measures e.g. training manuals or other similar documents/written statements should be attached to the application.

Other miscellaneous issues

- 27.10 The applicant should also be mindful of the following possible control measures (depending on the particular permit being applied for) to minimise crime and disorder and the possibility of public nuisance:
 - maintain an effective CCTV system to monitor the interior and exterior of the premises
 - keep the exterior of the premises clean and tidy
 - ensure that external lighting is suitably positioned and operated so as not to cause nuisance to neighbouring or adjoining premises
 - consider the design and layout of the outside of the premises to deter the congregation of children and youths.

NB: Any supporting evidence of the above measures e.g. training manuals or other similar documents/written statements should be attached to the application.

Supporting documents

- 27.11 The licensing authority will require the following supporting documents to be served with all uFEC gaming machine permit applications:
 - proof of age (a certified copy or sight of an original birth certificate, a photo style driving licence, or passport all applicants for these permits must be aged 18 or over)
 - proof that the applicant has the right to occupy the premises. Acceptable evidence would be a copy of any lease, a copy of the property's deeds or a similar document
 - the result of a criminal records basic disclosure [criminal conviction certificate] (the disclosure must have been issued within the previous month). This will be used to check that the applicant has no relevant convictions (those that are set out in Schedule 7 of the Act.) Basic Disclosures can be obtained from Disclosure Scotland. For further details call their helpline number 0870 609 6006, or visit the website http://www.disclosurescotland.co.uk/ the Disclosure and Barring Service. For further details visit the website https://www.gov.uk/government/publications/basic-checks.
 - In the case of applications for an uFEC gaming machine permit evidence that the machines to be provided are or were supplied by a legitimate gambling machine supplier or manufacturer who holds a valid gaming machine technical operating licence issued by the Gambling Commission
 - A plan of the premises for which the permit is sought showing the following items:
 - a) the boundary of the building with any external or internal walls, entrances and exits to the building and any internal doorways
 - b) where any category D gaming machines are positioned and the particular type of machines to be provided (e.g. slot machines, penny-falls, cranes)
 - c) the positioning and types of any other amusement machines on the premises
 - d) the location of any fixed or semi-fixed counters, booths or offices on the premises whereby staff monitor the customer floor area
 - e) the location of any ATM/cash machines or change machines
 - the location of any fixed or temporary structures such as columns or pillars
 - g) the location and height of any stages in the premises; any steps, stairs, elevators, balconies or lifts in the premises
 - h) the location of any public toilets in the building

Unless otherwise agreed with the council, the plan should be drawn to a standard scale with a key showing the items mentioned above. The standard scale is 1:100.

- 27.12 Within this process the council will aim to grant the permit where the applicant is able to demonstrate that:
 - they are a fit and proper person to hold the permit
 - they have considered and are proposing suitable measures to promote <u>the licensing</u> objectives, and
 - the licensing objectives, and
 - they have a legal right to occupy the premises to which the permit is sought.
- <u>27.13</u> The measures suggested in this document should be read as guidance only and the council will be happy for applicants to suggest measures above and beyond those listed in the document and or to substitute measures as appropriate, based on the individual merits of the case.
- 27.1327.14 A guidance document in respect of the expectations of the licensing authority in respect of compliance inspections for these permits is available at: TBC.

28 (Alcohol) Licensed premises gaming machine permits

Automatic Entitlement to Two Machines

- There is provision in the Gambling Act 2005 for premises licensed to sell alcohol for consumption on the premises, to automatically have 2 gaming machines, of categories C and/or D. The premises merely need to notify the licensing authority.
- 28.128.2 The holder of a permit must comply with any Code of Practice issued by the Gambling Commission about the location and operation of the machine. A copy of the relevant Code can be found here: http://www.gamblingcommission.gov.uk/pdf/code-of-practice-for-gaming-machines-in-clubs-and-premises-with-an-alcohol-licence.pdf.
- The licensing authority can remove the automatic authorisation in respect of any particular premises if:
 - provision of the machines is not reasonably consistent with the pursuit of the licensing objectives;
 - gaming has taken place on the premises that breaches a condition of section 282 of the Gambling Act (i.e. that written notice has been provided to the licensing authority, that a fee has been provided and that any relevant code of practice issued by the Gambling Commission about the location and operation of the machine has been complied with)
 - the premises are mainly used for gaming; or
 - an offence under the Gambling Act has been committed on the premises

Permit for Three or More Machines

28.328.4 If a premises wishes to have more than 2 machines, then it needs to apply for a permit and the licensing authority must consider that application based upon the licensing objectives, any guidance issued by the Gambling Commission issued under Section 25 of the Gambling Act, and "other such matters as the Authority think relevant."

- This licensing authority considers that "such matters" will be decided on a case by case basis but generally there will be regard to the need to protect children and vulnerable persons from harm or being exploited by gambling. and will expect t he applicant will be expected to demonstrate that satisfy the authority that there will be sufficient measures in place to ensure that under 18 year olds do not have access to the adult only gaming machines.
- Measures which will satisfy the authority that there will be no access may include the adult machines being in sighte of the bar, or in the sight of staff that who will monitor that the machines to ensure they are not being used by those under 18. Notices and signage may also be helpful. As With regards to the protection of vulnerable persons, applicants may wish to consider the provision of information leaflets / helpline numbers for organisations such as Gamcare.
- 28.628.7 It should be noted that the licensing authority could decide to grant the application with a smaller number of machines and/or a different category of machines than that applied for. Conditions (other than these) cannot be attached.
 - 28.7 It should also be noted that the holder of a permit must comply with any Code of Practice issued by the Gambling Commission about the location and operation of the machine http://www.gamblingcommission.gov.uk/pdf/code of practice for gaming machines-in-clubs-and-premises-with-an-alcohol-licence.pdf

Applicants should be aware that only those premises which have a 'bar' (servery) at which alcohol is sold for consumption on the premises will be eligible for a machine in the bar area of the premises. This means that premises such as restaurants or even hairdressers which do not have a bar for serving drinks or can only sell alcoholic drinks as an ancillary to food (the old Part IV restaurant licences under the former Licensing Act 1964) will fall outside the scope of this section of the Gambling Act. to which this section (s.279 – 284) of the Gambling Act applies.

29 Prize Gaming Permits

- 29.1 The Gambling Act states that a licensing authority may "prepare a statement of principles that they propose to apply in exercising their functions under this Schedule" which "may, in particular, specify matters that the licensing authority proposes to consider in determining the suitability of the applicant for a permit".
- 29.2 This licensing authority has prepared a statement of principles that they will expect the applicant to set out the types of gaming that he or she is intending to offer and that the applicant should be able to demonstrate:
 - that they understand the limits to stakes and prizes that are set out in Regulations;
 - that the gaming offered is within the law; and
 - clear policies that outline steps to be taken to protect children from harm.
- 29.3 In making its decision on an application for this permit this-the-licensing authority does not need to (but may) have regard to the licensing objectives but must have regard to any Gambling Commission guidance.
- 29.4 It should be noted that there are conditions in the Gambling Act with which the permit holder must comply, but the licensing authority cannot attach conditions.

The conditions in the Act are:

- the limits on participation fees, as set out in regulations, must be complied with;
- all chances to participate in the gaming must be allocated on the premises on which the gaming is taking place and on one day; the game must be played and completed on the day the chances are allocated; and the result of the game must be made public in the premises on the day that it is played;
- the prize for which the game is played must not exceed the amount set out in regulations (if a money prize), or the prescribed value (if non-monetary prize); and
- participation in the gaming must not entitle the player to take part in any other gambling.

30 Club Gaming and Club Machines Permits

- 30.1 Members Clubs (but not Commercial Clubs) may apply for a Club Gaming Permit or a Club Gaming Machine permit. The Club Gaming Permit will enable the premises to provide no more than 3 gaming machines from categories B3A, B4, C or D (but only one B3A machine can be sited as part of this entitlement), equal chance gaming and games of chance as prescribeds in regulations. A Club Gaming Machine permit will enable the premises to provide no more than 3 gaming machines from categories B3A, B4, C and D.
- 30.2 The Act states that members clubs must have at least 25 members and be established and conducted "wholly or mainly" for purposes other than gaming, unless the gaming is restricted to that of a prescribed kind (currently bridge and whist). A members' club must be permanent in nature, not established to make commercial profit, and controlled by its members equally. Examples include working men's clubs, branches of Royal British Legion and clubs with political affiliations."
- 30.3 The <u>Gambling</u> Commission Guidance also notes "licensing authorities may only refuse an application on the grounds that:
 - the applicant does not fulfil the requirements for a members' or commercial
 __club or miners' welfare institute and therefore is not entitled to receive the
 __type of permit for which it has applied;
 - (b) the applicant's premises are used wholly or mainly by children and/or __young persons;
 - (c) an offence under the Act or a breach of a permit has been committed by the applicant while providing gaming facilities;
 - (d) a permit held by the applicant has been cancelled in the previous ten years; or
 - (e) an objection has been lodged by the Gambling Commission or the police."
- 30.4 In determining whether a club is a genuine members' club, the licensing authority may take account a number of matters, including the following:
 - Is the primary purpose of the club's activities something other than the provision of gaming to its members? This is an indicator that it's a genuine members' club.
 - Are the profits retained in the club for the benefit of the members? This is the key difference between a members' club and a commercial club.
 - Are there 25 or more members? This is the amount of members a club has to have to qualify.
 - Are there genuine domestic addresses on the register of members? Are domestic addresses listed for every member? Are members local to the club? These are all

- indicators that the member lists are bona fide and are made up of genuine members.
- Do members participate in the activities of the club via the internet? It is less likely to be a genuine members' club if this is the case.
- Do guest arrangements link a member to every guest? Is there evidence of a signing-in register for guests? Guests must be genuine guests of members and not members of the general public.
- Is the 48 hour rule between applying for membership and participating in any gaming properly applied? This is an indication that the club has a proper membership scheme. This requirement does not apply to commercial clubs.
- Are there annual accounts for more than one year? This would indicate that the club is permanent in nature, rather than temporary.
- How is the club advertised and listed in directories, including on the internet? If the club is categorised under 'gaming' or 'poker', it is less likely to be genuine members'
- What information is provided on the club's website? This can be a useful source of information about the club.
- Are children permitted into the club? Appropriate access to the premises by children may indicate that it is less likely that the club is primarily for gambling activities.
- Does the club have a constitution and can it provide evidence that the constitution was approved by the members of the club? This provides further evidence that it is a properly constituted members' club.
- Is there a list of committee members and evidence of their election by the members of the club? Can the club provide minutes of committee and other meetings? These are further evidence that the club is a properly constituted members' club.
- 30.5 There is also a 'fast-track' procedure available under the Act for premises, which hold a Club Premises Certificate under the Licensing Act 2003—(Schedule 12 paragraph 10). As tThe Gambling Commission's Guidance to licensing authorities states: "Under the fast-track procedure there is no opportunity for objections to be made by the Commission or the police, and the ground upon which an authority can refuse a permit are reduced,". The grounds on which an application may be refused are: and "The grounds on which an application under the process may be refused are:
 - (a) that the club is established primarily for gaming, other than gaming __prescribed under schedule 12;
 - that in addition to the prescribed gaming, the applicant provides facilities for __other gaming; or
 - (c) that a club gaming permit or club machine permit issued to the applicant in the last ten years has been cancelled."
- 30.6 There are statutory conditions on club gaming permits that no child uses a category B or C machine on the premises and that the holder complies with any relevant provision of a code of practice about the location and operation of gaming machines. A copy of the relevant Code can be found here: http://www.gamblingcommission.gov.uk/pdf/code-of-practice-for-gaming-machines-in-clubs-and-premises-with-an-alcohol-licence.pdf.

31 Temporary Use Notices

31.1 Temporary use notices allow the use of premises for gambling where there is no

premises licence but where a gambling operator wishes to use the premises temporarily for providing facilities for gambling. Premises that might be suitable for a temporary use notice, according to the Gambling Commission, would include hotels, conference centres and sporting venues.

- 31.2 The licensing authority can only grant a temporary use notice to a person or company holding a relevant operating licence, i.e. a non-remote casino operating licence.
- 31.231.3 The Secretary of State has the power to determine what form of gambling can be authorised by temporary use notices, and at the time of writing this Statement the relevant regulations (SI no 3157: The Gambling Act (Temporary Use Notices) Regulations 2007) state that temporary use notices can only be used to permit the provision of facilities or equal chance gaming, where the gaming is intended to produce a single winner, which in practice means poker tournaments.
- There are a number of statutory limits as regards temporary use notices. The meaning of "premises" in Part 8 of the Act is discussed in Part 7 of the Gambling Commission Guidance to Local Authorities. As with "premises", the definition of "a set of premises" will be a question of fact in the particular circumstances of each notice that is given. In the Act "premises" is defined as including "any place".
- In considering whether a place falls within the definition of "a set of premises", the licensing authority needs to look at, amongst other things, the ownership/occupation and control of the premises.
- 31.531.6The same set of premises may not be the subject of a Temporary Use Notice for more than 21 days in any 12 month period, but may be the subject of several Notices provided that the total does not exceed 21 days.

32 Occasional Use Notices

- 32.1 Occasional use notices enable betting on a track for up to eight days a year without a premises licence. Additional information on them can be found here: http://www.gamblingcommission.gov.uk/for-gambling-businesses/Compliance/Sector-specific-compliance/Betting/Occasional-Use-Notices-OUNs.aspx.
- 32.2 The licensing authority has very little discretion as regards with these notices aside from ensuring that the statutory limit of 8 days in a calendar year is not exceeded. This licensing authority will consider the definition of a 'track' and whether the applicant is permitted to serve the notice.

33 Small Society Lotteries

- These are lotteries operated by non-commercial societies, as defined in Section 19 of the Act, which states that a society is non-commercial if it is established and conducted:
 - for charitable purposes, as defined in s.2 of the Charities Act 2006
 - for the purpose of enabling participation in, or of supporting, sport, athletics or a or a cultural activity
 - for any other non-commercial purpose other than that of private gain

- The promoting society of a small society lottery must, throughout the period during which the lottery is promoted, be registered with a licensing authority. The licensing authority with which a small society lottery is required to register must be in the area where their principal office is located. If the Authority believes that a society's principal office is situated in another area, it will inform the society and the other relevant authority as soon as possible.
- 33.3 The Gambling Act requires that a minimum proportion of the money raised by the lottery is channelled to the goals of the society that promoted the lottery. If a small society lottery does not comply with the following limits it will be in breach of the Act's provisions, and consequently be liable to prosecution:
 - at least 20% of the lottery proceeds must be applied to the purposes of the ____society
 - no single prize may be worth more than £25,000
 - rollovers between lotteries are only permitted where every lottery affected is ____also a small society lottery promoted by the same society, and the maximum single prize is £25,000
 - every ticket in the lottery must cost the same and the society must take payment for the ticket fee before entry into the draw is allowed
- A small society lottery must send financial returns to the licensing authority with- which it is registered, following each lottery held. This information allows the licensing authority to assess whether financial limits are being adhered to and to ensure that any money raised is applied for the proper purpose.
- 33.5 The following information must be submitted as part of the return:
 - the arrangements for the lottery specifically the date on which tickets were
 available for sale or supply, the dates of any draw and the value of prizes,
 including any donated prizes and any rollover
 - the total proceeds of the lottery
 - the amounts deducted by the promoters of the lottery in providing prizes, including prizes in accordance with any rollovers
 - the amounts deducted by the promoters of the lottery in respect of costs incurred in organising the lottery
 - the amount applied to the purpose for which the promoting society is
 ____conducted (this must be at least 20% of the proceeds)
 - whether any expenses incurred in connection with the lottery were not paid
 for by deduction from the proceeds, and, if so, the amount of expenses and
 the sources from which they were paid.
- 33.6 The Act also requires that returns must:
 - be sent to the licensing authority no later than three months after the date of the lottery draw, or in the case of 'instant lotteries' (scratch cards) within three months of the last date on which tickets were on sale
 - be signed (electronic signatures are acceptable if the return is sent

____electronically) by two members of the society, who must be aged eighteen or older, are appointed for the purpose in writing by the society or, if it has one, its governing body, and be accompanied by a copy of their letter or letters of appointment.



Appendix A - Responsible Authorities Contacts

1) The Licensing Authority Mid-

Mid Devon District Council Phoenix

Phoenix House
Phoenix Lane

Tiverton Tel: 018884 255 255

EX16 6PP E-mail: <u>licensing@middevon.gov.uk</u>

2) The Gambling Commission

Gambling-Commission Victoria Square House

Victoria Square

Birmingham Tel: 0121 233 1058

B2 4BP Email: info@gamblingcommission.gov.uk

3) Her Majesty's Revenue and Customs

HM Revenue and Customs National Registration Unit Portcullis House Excise Processing Teams, BX9 1Gl

21 India Street

GLASGOW Tel: 0141 555 3633

G2 4PZ Email: <u>nrubetting&gaming@hmrc.gsi.gov.uk</u>

4) Child Protection

Local Safeguarding Children's The Children's Safeguarding Board Social Services Directorate Parkers Barn,

Parkers Way

Follaton House, Plymouth Road

Totnes

Devon Tel: 01392 386<u>067601</u>

TQ9 5RSUF Email: cpchecks@devon.gov.uk

5) Devon & Cornwall Constabulary

Licensing Department (East)
Devon & Cornwall Police HQ
Middlemoor
EXETER EX2
7HQ

Non-urgent calls: 01392 452225

Fax: 01392 452447

Email: licensingeast@devonandcornwall.pnn.police.uk

6) Devon and Somerset Fire & Rescue Service

Central Command (East) Middlemoor Fire Station Sidmouth Road EXETER EX2 7AP

Tel: 01392 872200 Fax: 01392 266839

http://dsfire.gov.uk/index.cfm?siteCategoryld=1

7) Environmental Health Department

Mid Devon District Council Phoenix House Phoenix Lane Tiverton EX16 6PP

Tel: 01884 255 255

E-mail: ehadmin@middevon.gov.uk

8) Planning & Building Control

Mid Devon District Council Phoenix House Phoenix Lane Tiverton EX16 6PP

Tel: 01884 255255

Email for Planning: devcon@middevon.gov.uk

Email for Building Control: bcont@middevon.gov.uk

Appendix B: Summary of machine provisions by premises

D ' '		D4	D0		ine catego	ry		
Premises type	Α	B1	B2	B3	B4	C	D	
Large casino		Maximum of 150 machines						
(machine/table ratio of		Any combination of machines in categories B to D (except B3A						
5-1 up to maximum)		machines), within the total limit of 150 (subject to machine/table						
		ratio)						
Small casino		Maximum of 80 machines						
(machine/table ratio of		Any combination of machines in categories B to D (except B3A						
2-1 up to maximum)		machines), within the total limit of 80 (subject to machine/table ratio)						
Pre-2005 Act casino	1							
(no machine/table		Maximum of 20 machines categories B to D (except B3A						
ratio)		machines), or any number of C or D machines instead						
Betting premises	l							
and tracks occupied			Max	imum of 4	machines	catego	ries B2 to D (except	
					B3A m	achines	s)	
by pool betting	ł			Manian		т —	•	
Bingo premises 1				Maximum of 20%				
				1	tal number			
					aming			
					nes which	N	o limit on category	
				are available for use on the			C or D machines	
						1	o or o madrinido	
					mises			
				catego	ries B3 or			
					B4			
Adult gaming				Maxi	aximum of			
centre2				20% o	f the total			
				number	of gaming			
				machir	nes which	N	- E	
				are ava	ailable for	IN	o limit on category C or D machines	
				use	on the	'	C or D machines	
				pre	mises			
					ries B3 or			
				_	B4			
Licensed family	1					<u> </u>	r s s	
entertainment							o limit on category	
centre 3						'	C or D machines	
Family entertainment	ł						No limit on	
centre (with permit)3							category D	
centre (with pennit)5							machines	
Clubs or miners'	ł						machines	
welfare					Man		f 2 mashinas in	
					Maximum of 3 machines in			
institute (with					categories B3A or B4 to D			
permits)4	1				ı	-	2 1: (
Qualifying alcohol-					1 or 2 machines of			
licensed						category C or D		
premises						automatic upon		
	1						notification	
Qualifying alcohol-								
licensed						Number of category C-D		
premises (with						machines as specified		
licensed premises								
gaming machine							on permit	
permit)	L							
•	_		1				AL P. S	
Travelling fair							No limit on	
							category D	
		ı	I	1	ı I		machines	

- 1) Bingo premises licence are entitled to make available for use a number of category B gaming machines not exceeding 20% of the total number of gaming machines on the premises.

 Where a premises licence was granted before 13 July 2011, they are entitled to make available eight eight category B gaming machines, or 20% of the total number of gaming machines, whichever is the greater. Category B machines at bingo premises are restricted to sub-category B3 and B4 machines, but not B3A machines.
- 2) Adult gaming centres are entitled to make available for use a number of category B gaming machines not exceeding 20% of the total number of gaming machines which are available for use on the premises and any number of category C or D machines. Where a premises licence was granted before 13 July 2011, they are entitled to make available four category B-gaming machines, or 20% of the total number of gaming machines, whichever is the greater. Category B machines at adult gaming centres are restricted to sub-category B3 and B4 machines, but not B3A machines.
- 3) Only premises that are wholly or mainly used for making gaming machines available may hold an unlicensed FEC gaming machine permit or an FEC premises licence. Category C-machines may only be sited within licensed FEC's and where an FEC permit is in force. They must be in a separate area to ensure the segregation and supervision of machines that may only be played by adults, there is no power for the licensing authority to set a limit on the number of machines under the FEC permit.
- 4) Members' clubs and miners' welfare institutes with a club gaming permit or with a club machine permit, are entitled to site a total of three machines in categories B3A to D but only one B3A machine can be sited as part of this entitlement.
- 5) Commercial clubs with club machine or gaming permits are entitled to a total of three machines in categories B4 to D.

Appendix C: Summary of gaming machine categories and entitlements

Category of machine	Maximum stake (from Jan 2014)		
Α	Unlimited – No category A gaming machines are currently permitted		
B1	£5	£10,000*	
B2	£100	£500	
ВЗА	£2	£500	
В3	£2	£500	
B4	£2	£400	
С	£1	£100	
D – non-money prize	30p	£8	
D – non-money prize (crane grab machines only)	£1	£50	
D – money prize	10p	£5	
D – combined money and non-money prize	10p	£8 (of which no more than £5 may be a money prize)	
D – combined money and non-money prize (coin pusher or penny falls machines only)	20p	£20 (of which no more than £10 may be a money prize)	

^{*} With option of max £20,000 linked progressive jackpot on premises basis only

Appendix D: Summary of gaming entitlements for clubs and alcohol-

	Members' club or MW institute with club gaming permit	Clubs established to provide facilities for gaming of a prescribed kind (currently bridge or whist clubs)	Members' club or commercial club with club machine permit	Members' club, commercial club or MW institute without a club gaming permit or club machine permit	Pubs and other alcohol- licensed premises
Equal chance gaming	Yes	Bridge and/or Whist only	Yes	Yes	Yes
Limits on stakes	No limit	No limit	Poker £1000 / week £250 / day £10 /person per game Other gaming No limit	Poker £1000 / week £250 / day £10 / person per game Other gaming No limit	Poker £100 / premises per day Other gaming £5 / person per game Cribbage & dominoes No limit
Limits on prizes	No limit	No limit	Poker £250 / game Other gaming No limit	Poker £250 / game Other gaming No limit	Poker £100 / game Other gaming No limit
Max particip. fees – per person per day	Bridge/whist* £20 Other gaming £3	£18 (without club gaming permit) £20 (with club gaming permit)	Bridge/whist* £18 Other gaming £3 (for a commercial club) £1 (members' club)	Bridge/whist* £18 Other gaming £1	None permitted
Bankers /unequal chance gaming	Pontoon Chemin de fer	None permitted	None permitted	None permitted	None permitted
Limits on bingo **	Maximum of £2,000 / week in stakes or prizes.	No bingo permitted	Maximum of £2,000 / week in stakes or prizes.	Maximum of £2,000 / week in stakes or prizes.	Maximum of £2,000 / week in stakes or prizes.

^{*} On a day when no other facilities for gaming are provided
** If more than the maximum, then an operating licence will be required.

Appendix B: Additional links for machine provisions, machine categories and gaming entitlements

Summary of machine provisions by premises:

http://www.gamblingcommission.gov.uk/for-licensing-authorities/GLA/Appendix-A-Summary-of-machine-provisions-by-premises.aspx

Summary of gaming machine categories and entitlements

http://www.gamblingcommission.gov.uk/for-licensing-authorities/GLA/Appendix-B-Summary-of-gaming-machine-categories-and-entitlements.aspx

Summary of gaming entitlements for clubs and alcohol-licensed premises

http://www.gamblingcommission.gov.uk/for-licensing-authorities/GLA/Appendix-C-Summary-of-gaming-entitlements-for-clubs-and-alcohol-licensed-premises.aspx





GAMBLING ACT 2005

NOTICE OF PUBLICATION - STATEMENT OF PRINCIPLES

Notice is hereby given that in pursuance of Section 349 of the Gambling Act 2005 and in accordance with The Gambling Act 2005 (Licensing Authority Policy Statement) (England and Wales) Regulations 2006, Mid Devon District Council (the Council) will publish on 1 December 2018 a revised Statement of Principles to be applied by the Council in the exercise of its licensing functions under the Gambling Act 2005.

The revised Statement of Principles, which will come into effect on 31 January 2019 and last until 30 January 2022, was approved by the Council on TBC.

The Statement of Principles can be viewed on the Council's website here:

LINK TO BE CREATED AND ADDED

And at the following Public Libraries:

- The Hayridge, Devon Centre, Exeter Hill, Cullompton, Devon, EX15 1DJ
- Belle Parade, Crediton, Devon, EX17 2AA

A hard copy will also be available for inspection during working hours Monday to Friday at the Council Offices: Mid Devon district Council, Phoenix House, Phoenix Lane, Tiverton, Devon, EX16 6PP.



LICENSING COMMITTEE: 9 OCTOBER 2018

FOURTH REVIEW OF THE LICENSING POLICY UNDER THE LICENSING ACT 2003

Cabinet Member(s): Colin Slade

Responsible Officer: Simon Newcombe, Group Manager for Public Health and

Regulatory Services

REASON FOR REPORT:

The Council, as the licensing authority, must adopt a licensing policy that sets out how it carries out its duties under the Licensing Act 2003. That policy must be reviewed every five years. This report brings forward the fourth review of that document.

RECOMMENDATION:

It is recommended that the revised Policy (attached as Annex 2) is adopted and the Licensing Committee is asked to make this recommendation to Full Council on 24 October 2018. It is proposed that the policy will have effect from 7 January 2019.

Relationship to Corporate Plan: This proposal links directly to the licensing function with the aim of ensuring the safety and wellbeing of our community.

Financial Implications: None that are not contained within existing resources.

Legal Implications: The Council is required to adopt a licensing policy.

Risk Assessment: If the licensing policy is not properly adopted it could be subject to legal challenge.

Equality Impact Assessment: No equality issues identified for this report.

Consultation carried out with:

The statutory consultees who are: the chief officer of police; the fire authority; public health body; persons / bodies representative of local premises licence-holders; persons / bodies representative of businesses and residents in the area (as part of this we also consulted local town and parish councils).

The consultation was also published on the Councils website and sent to responsible authorities not on the statutory consultation list.

1.0 Introduction

- 1.1 The Licensing Act 2003 requires this Council, as the licensing authority, to produce a statement of licensing principles (or licensing 'policy') that sets out how it will carry out its duties under the Act.
- 1.2 Mid Devon District Council's first policy was adopted by full Council on 13 December 2004 and came into effect on 7 January 2005. At that time, licensing policies had to be reviewed every 3 years but the Government have since changed this requirement to every 5 years.
- 1.3 The existing policy was adopted by the Council on 18 December 2013 and had effect from 7 January 2014. Accordingly, the Licensing Team have carried out a consultation on a new proposed fourth licensing policy, which, if adopted, will have effect from 7 January 2019.

2.0 Proposed Policy

- 2.1 The existing policy has been significantly updated both in content and appearance. As a result of the extent of the changes, the daft policy was not completed in a 'tracked changes' format and it is hoped that the new layout is easier to reference and also update in the future.
- 2.2 The proposed policy has to comply with S182 guidance, which sets out some specific matters to be considered and discussed. The proposed policy is in line with these requirements and in general terms, covers the following:
 - Scheme of delegation
 - The licensing process, including information on what is licensable, the types of licences required and the process of applying (or submitting notices)
 - The licensing objectives
 - The licensing authorities approach to regulation and decision making
 - Examples of best practice and a pool of conditions
- 2.3 The proposed policy includes the following three appendices:
 - Hearing procedures (Appendix B)
 - Pool of conditions (Appendix C)
 - Code of good practice (Appendix D)

These are considered important inclusions and will be discussed briefly below.

Hearing procedures (Appendix B)

- 2.4 Members will be familiar with the hearing procedures as they have previously been adopted by the committee. It is considered important to include them as an Appendix of the policy to ensure they are publically available and that all relevant information is kept in one place, insofar as is possible.
- 2.5 If representations are received against an application the Licensing Team will try to discuss issues with all relevant parties to see if an agreed position can be reached, potentially removing the requirement for a hearing. However, on some occasions, an agreement is not possible and the matter must go to a hearing. In such circumstances, it is important to ensure that all parties know what to expect and have the ability to present their case.
- 2.6 The hearing procedure allows for questions to be asked and for open discussion, in a constructive and organised manner. This includes discussion about conditions, which is really important because it may help to prevent the imposition of unenforceable (and challengeable) conditions.

Pool of conditions (Appendix C)

- 2.7 One of the most common problems with applications is the suggestion or imposition of conditions that are worded in such a way as to be unenforceable. The pool of conditions has therefore been created to assist with this.
- 2.8 The pool of conditions has had input from the Devon Licensing Officer Group and it should be noted that it is a 'live' document. Conditions are often matters for discussion and the Council must be aware that the enforceability of a condition may be affected by legal precedence. For this reason, this document may be updated from time to time without reference to the Licensing Committee.
- 2.9 All premises have mandatory conditions which are prescribed by regulation; however, other conditions must be tailored to specific premises and determined on a case by case basis. The pool of conditions should never be interpreted or applied in a blanket fashion and to do so would be illegal.

Code of good practice (Appendix D)

2.10 Similarly to the pool of conditions, the code of good practice document must not be considered as standard requirements for all premises and the actions suggested are not worded to be conditions placed on licences. It is designed as a user friendly guide, explaining the steps and measures applicants and licence holders can put in place to help ensure that they are operating in a way that promotes the licensing objectives.

- 2.11 It is hoped that its use will help to minimise or even prevent issues that occur at licensed premises that may undermine the licensing objectives. In addition to this, it provides a framework in which to try and work with premises where it is felt that the licensing objectives are being undermined. We will encourage its use not just by those we licence but also bodies like responsible authorities.
- 2.12 Additionally, the actions suggested could help businesses to ensure they are running premises in accordance with their licence, the licensing objectives and also provide them with the basis of a due diligence defence, should it be required.

3.0 Consultation

- 3.1 The following parties were consulted:
 - The Chief Officer of Police
 - Devon and Somerset Fire and Rescue Service
 - Director of Public Health (Devon DAAT)
 - Devon County Council Local Safeguarding Children's Board
 - Weights and Measures (Trading Standards)
 - Public Health (Mid Devon)
 - Community Safety Partnership (Mid Devon)
 - Town and Parish Councils within Mid Devon
 - Health and Safety Executive
 - Mid Devon District Council Environmental Health Services
 - Mid Devon District Council Planning Services
 - Home Office
 - Persons / bodies representative of local premises licence holders
 - Persons / bodies representative of local club premises certificate holders
 - Persons / bodies representative of local personal licence holders
 - Persons / bodies representative of local businesses and residents in the area
- 3.2 The consultation was also published on the Councils website.
- 3.3 The consultation started on 15 June 2018 and ended on 31 August 2018.
- 3.4 Four responses were received and the relevant points from these can be seen within the table of responses, attached to this report as Annex 1. This Annex also contains an officer recommendation as to whether the Policy should be updated in light of the comment(s) received.

4.0 RECOMMENDATION

4.1 NOTE: The only suggested amendments to the original policy consulted on are updates to the CCTV conditions and the contact details for the HSE. For clarity, the policy has been updated to reflect these amendments in a tracked changes format and the final proposed policy is attached as Annex 2.

4.2 It is recommended that the updated policy (attached as Annex 2) is adopted as our new policy and the Licensing Committee is asked to make this recommendation to Full Council on 24 October 2018.

ANNEXES TO REPORT

ANNEX 1: Table of responses

ANNEX 2: Proposed final policy

Contact for any more information	Mr Tom Keating (01884) 244618		
	Mr Jeremy Pritchard		
Background Papers	Licensing Act 2003 / S182 Guidance / MDD		
	Licensing Policy		
File Reference	Licensing / Licensing Policy Review 2018		
Circulation of the Report	Licensing Committee		
-	-		



Paragraph R	Received From	Comment Made	Response to Comment	Recommendation
Appendix C – Pool of conditions CCTV condition (D45) Page 251	Police	 Suggested that the CCTV condition reflect the following: The licensee shall install and operate a CCTV system that meets the following requirements:- 1) All public areas of the licensed premises including entry and exit points will be covered including any outside areas under the control of the premises licence holder. 2) The system must record clear images permitting the identification of individuals, and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition. 3) The CCTV system will continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises. 4) All equipment must have a constant and accurate time and date generation. 5) All recordings will be stored for a minimum 	Any clarification on conditions is to be welcomed and this specific CCTV condition needs to be considered with 2 things in mind. Firstly, a number of premises have a condition which states words to the effect of: CCTV will be installed, maintained and operated to the satisfaction of the Chief Officer of Police and Local Authority. It is important to ensure that there is no uncertainty within this and setting out the specifics of what either the Police or Local Authority would be satisfied with is considered necessary. Secondly, it must be remembered that these conditions can (and must) be tailored for each individual premises. As a result, conditions will differ between premises but the general wording at least provides a framework for consideration. A combination of the initial condition (D45) and the Police response is therefore suggested. This would read as follows: The premises shall install, operate and maintain a digital colour CCTV system to the satisfaction of the Police and Local Authority. As a minimum, the system	Update the relevant parts of the Policy to reflect the CCTV conditions suggested in the 'response to comment' column.

- period of 14 days with date and time stamping. (Offers on applications in excess of 14 days are acceptable)
- 6) Viewable copies of recordings will be provided on request to the police and local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 1998 (or any replacement legislation) **OR** a staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide an authorised officer of a responsible authority copies of recent CCTV images or data with the absolute minimum of delay when requested in accordance with the Data Protection Act 1998 (or any replacement legislation).
- 7) The CCTV system will be capable of downloading images to a recognisable viewable format.
- 8) There will be security measures in pace to ensure the integrity of the system to prevent the tampering with and deletion of images.
- 9) The CCTV system will be fully compliant with the guidance contained in the Information Commissioner's Office (ICO) guidance document www.informationcommissioner.gov.uk) (or

must: (delete / amend as appropriate):

- 1. Cover all public areas of the licensed premises, including entry and exit points. This also includes any outside areas under the control of the premises licence holder. (The location of cameras can also be specified on the plan attached to the premises licence).
- Record clear images permitting the identification of individuals and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition.
- 3. Continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.
- 4. Have a constant and accurate time and date generation.
- 5. Store recordings for a minimum period of 14 days with date and time stamping.
- 6. Viewable copies of recordings will be provided on request to the police and local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 1998 (or any replacement legislation)
- 7. The CCTV system will be capable of downloading images to a recognisable viewable format.

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- any renewed equivalent guidance which is subsequently issued) regarding installation of CCTV is provided at the premises.
- 10) If the CCTV equipment (including any mobile units in use at the premises) breaks down the Licensing Authority and the Police must be informed as soon as is reasonably practicable. This information shall be contemporaneously recorded in an incident report register and shall include the time, date and means this was done and to whom the information was reported. Immediate steps must be taken to put the equipment back into action. The Licensing Authority and the Police shall be informed when faults are rectified.
- 8. The CCTV system will capture a minimum of 4 frames per second.
- 9. The CCTV system will be fitted with security functions to ensure the integrity of the system and to prevent the tampering with and deletion of images (i.e. password protection).

Conditions 9 and 10 from the Police are already listed as conditions D46 and D47 of the Pool of Conditions. Additionally, condition D48 is in condition 6 on the police list so there is no need to repeat it again within condition D45.

Importantly, it must be remembered that conditions must be tailored for each individual premises and if CCTV is considered appropriate and necessary, the suggested CCTV conditions can be mixed and matched, updated or reworded, as required.

The above changes also affect the guidance given regarding CCTV in Appendix D – Code of Good Practice (Page 8). It is important to note that this document and its suggestions are not intended to be worded like conditions however; it is recommended that this be updated to ensure the guidance is consistent with CCTV requirements in other parts of the policy. The following wording is now suggested:

CCTV should be installed on the premises. The cameras should cover all public areas of the licensed premises, including entry and exit points. Additionally:

a) The system should record the correct date and time

Page 254			 of images b) Images should be in real time and stored on hard drive with the ability to copy disks for other agencies, such as the police (in accordance with the Data Protection Act 1998 or any replacement legislation) c) Images should be stored and accessible for a minimum period of 14 days d) Relevant staff should be trained in the maintenance and operation of such systems with a record of kept of the date and name of the person trained. Records should be made available for inspection by the police or licensing authority e) A trained member of staff should be on duty to operate the system whenever the premises are open 	
Appendix C – Pool of conditions CCTV conditions (D45)	The Crediton Inn, Mill Street, Crediton	Makes no allowance for number of cameras impact on storage. E.g. 1 camera for 31 days as opposed to 20 cameras for 31 days.	If CCTV is considered appropriate and necessary then the additional storage requirements would need to be addressed by the licence holder. It should be noted however that the Police have responded that a minimum storage period of 14 days would be acceptable and it is proposed to amend the CCTV condition accordingly.	As above, suggested to amend the CCTV condition to require retention of images for a minimum of 14 days.

General comment regarding annual fees Page 255	Sandford Parish Hall, Sandford	Some years ago when the Business RVs were increased our annual licence rose from £70 to £180 because our RV was just in band 2. The RVs have been increased again since then and I expect other Halls now fall into Band 2. At the time I suggested that the scale ought to be amended for the various Bands. I even wrote to our MP and he took it up with the Home Office. I did get a reply but no one seem to want to take any action It seems to me that the scale of band 2 must take in some very large establishments and I think it WRONG to class community halls with these large commercial organisations. May I respectfully suggest that some action is taken to remedy this situation.	The following response was sent: You are right in that Mid Devon District Council have no power to set premises licence fees. The fees under the Licensing Act are set by Government so I would once again recommend that you contact your MP. The fees have not changed since 2005 and from the Councils perspective; the fees are now unlikely to recover the costs of the licensing regime. This is different to other areas of licensing where fees are set locally, on a cost recovery basis. For your information, the Police Reform and Social Responsibility Act (2011) introduced a power for the Home Secretary to introduce regulations allowing local licensing authorities to set fees themselves but this has not been enacted. More information about this can be found here: https://www.gov.uk/government/consultations/locally-set-licensing-fees .	No change to Policy as the Council is unable to set fees under the Licensing Act themselves.
Appendix A - Responsible Authority contact list	HSE	Please amend to brand new address: Health & Safety Executive, Ist Floor Cobourg House, 32 Mayflower Street, Plymouth. PL1 1QX Formsadmin.Plymouth@hse.gov.uk Tel 0203 028 4950	No comments	Update the policy as suggested.

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Statement of Licensing Policy Licensing Act 2003

Date of implementation: TBC

Mid Devon District Council
Phoenix House, Phoenix Lane
Tiverton, Devon, EX16 6PP
Tel: 01884 255255

https://new.middevon.gov.uk/

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Appendices

Appendix A	Responsible Authority contact List
Appendix B	Hearing procedures
Appendix C	Pool of conditions
Appendix D	Code of good practice for licensed premises

1. Introduction

- 1.1 Mid Devon District Council has a duty to administer and enforce the Licensing Act 2003 (the "Act") which gives local authorities responsibility for licensing the sale and supply of alcohol, regulated entertainment and the provision of late night refreshment.
- 1.2 The Act requires that Licensing Authorities publish a Statement of Licensing Policy for their area to guide them when considering licence applications and controlling licensed premises. This Statement of Licensing Policy is produced in response to this requirement and applies to all applications, notices, representations and requests we receive under the Act. The Policy also aims to provide guidance to applicants, objectors and interested residents, businesses and the wider community about the approach we will take as the Licensing Authority. It has been the subject of consultation with local bodies, organisations and residents. A list of consultees is provided within the policy itself.
- 1.3 Mid Devon District Council's original policy was published in 2005 and was subsequently reviewed every 3 years, as required by the legislation at that time. Since then changes to the Act mean that licensing authorities are now required to review their statements of Licensing Policy every 5 years. This is the fourth review of this Policy by Mid Devon District Council.
- 1.4 This Policy Statement will come into force on (TBC).
- 1.5 This Statement of Licensing Policy has been prepared in accordance with the provisions of the Act and the latest version of Home Office Guidance issued under section 182 of the Act.

2. Background

Purpose and Scope of the Licensing Policy

- 2.1 This Statement of Licensing Policy is produced in response to the requirements of Section 5 of the Act. It aims to ensure a consistent approach to licensing within Mid Devon. The policy will assist officers and members in reaching a decision on a particular application or licence, setting out those matters that will normally be taken into account. In addition, the Policy seeks to provide clarity for applicants, licence holders, residents, and businesses to enable them to understand the objectives being promoted and the matters that will be considered when determining licences.
- 2.2 In carrying out its licensing function the Licensing Authority must promote the following four licensing objectives:
 - The prevention of crime and disorder
 - Public Safety
 - The prevention of public nuisance
 - The protection of children from harm
- 2.3 For the purposes of this Policy, Mid Devon District Council is the Licensing Authority and is referred to as the "Licensing Authority", unless otherwise stated.
- 2.4 This Policy covers a wide range of licensable activities under the Act and these are as follows:
 - Retail sale of alcohol
 - Supply of alcohol to club members
 - Provision of entertainment to the public or club members or with a view to making profit, including raising money for charity, where the entertainment involves:
 - A theatrical performance
 - Film exhibition

- Indoor sporting event
- Boxing or Wrestling
- o Live music
- Recorded music
- A performance of dance
- Supply of hot food or drink from premises between 23:00 and 05:00 (the provision of late night refreshment)
- 2.5 The scope of the policy includes new applications, variations (including transfers and changes of designated premises supervisors), notices and existing licences. Nothing in this policy will prevent a person from making an application under the Act and each application will be determined on its own individual merits.
- 2.6 This Policy sets out the vision for the regulation of licensed premises throughout Mid Devon and outlines the standards expected to ensure the promotion of the four licensing objectives.
- 2.7 The Licensing Authority may depart from the Policy if it considers that doing so would benefit the promotion of the Licensing Objectives. Reasons will be given for any such departure from the general policy. However, it is expected that any such departure would be likely only in exceptional circumstances.

Profile of Mid Devon

- 2.8 Mid Devon District Council is a rural council, lying inland within Devon. The Council covers an area of 352 square miles (913 square kilometres). The district boasts a high quality natural environment, bordering Dartmoor and Exmoor National Parks and the Blackdown Hills Area of Outstanding Natural Beauty.
- 2.9 With an approximate population of 79,200, the district is one of the most sparsely populated local authorities within England and Wales, comprising approximately 32,750 households.
- 2.10 There are three main market towns in the district. Tiverton is the largest of these with a population of approximately 22,177 and Cullompton and Crediton are the other two, having populations of approximately 9,245 and 7,872 respectively.

- 2.11 At the time of writing this policy, the Licensing Authority has responsibility for regulating:
 - 1,175 Personal Licences
 - 286 Premises Licence (with alcohol)
 - 63 Premises Licences (without alcohol)
 - 39 Club Premises Certificates (with alcohol)
 - 373 temporary event notices (average annual figure over 3 years)



Consultation and Policy Timeline

- 2.12 In preparing this Policy the Licensing Authority has consulted the following:
 - The Chief Officer of Police
 - Devon and Somerset Fire and Rescue Service
 - Director of Public Health (Devon DAAT)

- Devon County Council Local Safeguarding Children's Board
- Weights and Measures (Trading Standards)
- Public Health (Mid Devon)
- Community Safety Partnership (Mid Devon)
- Town and Parish Councils within Mid Devon
- Health and Safety Executive
- Mid Devon District Council Environmental Health Services
- Mid Devon District Council Planning Services
- Home Office
- Persons / bodies representative of local premises licence holders
- Persons / bodies representative of local club premises certificate holders
- Persons / bodies representative of local personal licence holders
- Persons / bodies representative of local businesses and residents in the area
- 2.13 This consultation was carried out between XXXX and XXXX.
- 2.14 Proper weight has been given to the views of organisations and individuals consulted prior to implementing this Policy.
- 2.15 This Policy was formally adopted by the Council on XXXX and will remain in force for a maximum period of five years. It will then be subject to review and further consultation. The Authority may revise the Policy at any time during the five year period if it considers it appropriate to do so and will consult on any substantial revisions to the Policy.

3. The licensing function

Purpose

- 3.1 The purpose of the licensing function is to promote the licensing objectives through the effective regulation of licensed premises, qualifying clubs and temporary events. The authority is keen to foster a safe and vibrant leisure economy and will work with applicants and licence holders to encourage and sustain well managed premises which make a positive contribution to the community.
- 3.2 It is recognised that the licensing function is only one means of securing the delivery of the above objectives and should not therefore be seen as a "cure all" for solving all problems within the community. The Licensing Act is part of a wider Government strategy to tackle crime, disorder and anti-social behaviour and reduce alcohol harm. The Licensing Authority will therefore continue to work in partnership with its neighbouring authorities, the police, the fire authority, the Council's Environmental Health Department, the Community Safety Partnership, local businesses and local people towards the promotion of the objectives as outlined.

Delegation of Functions

- 3.3 The powers of the Licensing Authority under the Act may be carried out by the authority's Licensing Committee, by a Sub-Committee or by one or more officers acting under delegated authority. The Licensing Committee will consist of between 10 and 15 elected members of the Council and will establish sub committees consisting of 3 members of the committee. The Council's delegation of functions follow the Home Office Guidance issued under Section 182 of the Licensing Act.
- 3.4 Many of the licensing procedures will be largely administrative and un-contentious. In the interests of efficiency and effectiveness officers will generally carry these out.
- 3.5 In situations where representations have been made and an agreement has been reached between all relevant parties to amend the application (i.e. to add conditions) the Licensing Authority reserves the right to not hold a hearing and issue the licence as per the agreement (in such situations the application will be considered 'uncontested'). This will only be done when the proposed amendments promote the licensing objectives and consideration will be given to the potential for any party to be disadvantaged.
- 3.6 A list of delegations is available below:

Matter to be dealt with	Full	Sub-Committee	Officers
	Committee		
Application for personal licence		If a police objection made	If no police objection made
Application for personal licence with unspent convictions		All cases	
Application for premises licence/club		If a relevant	If no relevant
premises certificate		representation made	representation made
Application for provisional statement		If a relevant	If no relevant
		representation made	representation made
Application to vary premises licence/club		If a relevant	If no relevant
premises certificate		representation made	representation made
Application for minor variation of premises licence/club premises certificate			All cases
Application to vary designated premises		If a police objection	All other cases
supervisor		made	
Request to be removed as designated premises supervisor			All cases
Application for transfer of premises licence		If a police objection made	All other cases
Applications for interim authorities		If a police objection made	All other cases
Application to review premises		All cases	
licence/club premises certificate			
Decision on whether a complaint is			All cases
irrelevant frivolous vexatious etc.			
Decision to object when local authority is a			All cases
consultee and not the relevant authority			
considering the application			
Determination of an objection to a		All cases (except	Addition of
temporary event notice		addition of	conditions consistent
		conditions)	with existing Licence
Determination of application to vary		If a police objection	All other cases
premises licence for community premises to include alternative licence condition		made	
Decision whether to consult other			All cases
responsible authorities on minor variation			All cases
application			
Suspension of premises licence/club			All cases
premises certificate for non-payment of			
annual fee			
Review of Statement of Licensing Policy	All cases (Full Council)		
Implementation of a Late Night Levy	All cases (Full		
, , , , , , , , , , , , , , , , , , ,	Council)		
Creation of an Early Morning Restriction	All cases (Full		
Order	Council)		

Related Legislation, Policies and Guidance

3.7 When making licensing decisions, the licensing authority will comply with all relevant legislation and have regard to a number of strategies, policies and guidance documents. This includes:

Legislation

- Section 17 Crime and Disorder Act 1998
- The European Convention on Human Rights, which is applied by the Human Rights Act 1998
- The Race Relations Act 1976, as amended by the Race Relations (Amendment) Act 2000
- Equality Act 2010
- Crime and Disorder Act 1998
- Health and Safety at Work etc. Act 1974
- Environmental Protection Act 1990
- Anti-Social Behaviour, Crime and Policing Act 2014
- Building Regulations
- Regulatory Reform (Fire Safety) Order 2005
- Town and Country Planning Act 1990
- Private Security Industry Act 2001
- Violent Crime Reduction Act 2006
- Police Reform and Social Responsibility Act 2011

<u>Strategies</u>

- Current East and Mid Devon Community Safety Strategy
- Current Government alcohol strategy
- Current Mid Devon Corporate Plan

Policies / Codes of Practice

- Regulators' Compliance Code (BIS)
- Mid Devon District Council's Enforcement Policy
- Local Transport Plan

Guidance

- Guidance issued under s.182 of the Licensing Act 2003 (Home Office)
- Guidance to Health and Safety at Outdoor Events (Purple Book)

- Licensed Property: Noise Control (British Beer and Pub Association)
- Guidance on running events safely (HSE website)
- Managing work-related violence in licensed and retail premises (HSE)
- Code of Practice on Environmental Noise Control at Concerts (Noise Council)
- Home Office Guide to Safer Clubbing
- Any guidance / policy produced by the Council in relation to noise nuisance
- The Portman Group Code of Practice on the Naming, Packaging and Promotion of Alcoholic Drinks
- 3.8 There are some other notable pieces of legislation and these are as follows:

Gambling Act 2005

- 3.9 The provision of gaming machines and certain forms of low-stakes gambling (i.e. poker and bingo) are permitted in alcohol-licensed premises and qualifying clubs under the Gambling Act 2005. The type of gambling allowed, stakes and prizes are specified in regulations and are set at levels which are designed to keep this form of gaming a low-risk, sociable activity. Generally, such gaming should be ancillary to the primary use of the premises. The Authority may take action against a premise where it believes that gaming is becoming the dominant activity or is having a detrimental effect on the licensing objectives.
- 3.10 The Council has adopted a Gambling Act Policy which stands separate from this Licensing Policy. The Policy may be viewed on the licensing webpages of Mid Devon District Council.

Health Act 2006

3.11 The introduction of the Health Act 2006 which prohibited smoking in enclosed or substantially enclosed spaces in England has had a significant impact on alcohol-licensed premises and qualifying clubs. In many premises, customers wishing to smoke must do so in beer gardens, outdoor patio areas or in the street. This can result in noise, nuisance and anti-social behaviour for nearby residents, businesses and passers-by, especially late at night when background noise levels are low. The Authority will expect applicants and licence holders to have particular regard to the management of customers in the immediate vicinity of their premises to ensure that their behaviour does not cause offence or undermine the licensing objectives.

Sexual Entertainment Venues

- 3.12 Performances of dance which are "relevant entertainment" within the meaning of the Local Government (Miscellaneous Provisions) Act 1982 ("the 1982 Act") are not affected by the Licensing Act 2003 (Descriptions of Entertainment) (Amendment) Order 2013, regardless of the size of the audience or the time of day. "Relevant entertainment" is defined in the 1982 Act as a live performance or live display of nudity that, ignoring financial gain, can be assumed to be provided solely or principally for the purpose of sexually stimulating any member of the audience.
- 3.13 In almost all cases where a performance of dance is potentially licensable as both the provision of *relevant* entertainment (under the 1982 Act) and *regulated* entertainment (under the 2003 Act), the 1982 Act disapplies the entertainment licensing regime in the 2003 Act in favour of its stricter regime for the control of sex establishments.
- 3.14 However, the Licensing Act 2003 will permit the holder of a premises licence to carry out relevant entertainment where the premises are not licensed as a sex entertainment venue under the 1982 Act if:
 - The relevant entertainment has only been provided at those premises on no more than 11 occasions in any 12 month period, with none of those occasions lasting longer than 24 hours or taking place within a month of any other such occasion.
- 3.15 The Council has an adopted Sex Establishment Policy which stands separate from this Licensing Policy.

Promotion of Equality

3.16 This policy recognises that the Equality Act 2010 places a legal obligation on public authorities to have due regard to the need to eliminate unlawful discrimination, harassment and victimisation; to advance equality of opportunity; and to foster good relations, between persons with different protected characteristics. The protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, and sexual orientation. Actions of the Licensing Authority will be undertaken with due regard to equality obligations and where necessary, information will be published at least annually by the Council.

Integrating Strategies and Avoiding Duplication

3.17 This Policy supports the following elements of the Council's Corporate Plan:

Economy

- Business development and growth
- Improving and regenerating our town centres
- Growing the tourism sector

Community

- Working with local communities to encourage them to support themselves
- Working with town and parish councils
- Increasing activity and promoting health and wellbeing

Environment

- Protecting the natural environment
- 3.18 The Authority recognises that unnecessary and over-burdensome regulation can prevent businesses from thriving and growing. The Authority will therefore endeavour to regulate licensed premises in a proportionate manner in accordance with the Regulators' Compliance Code. Premises will be assessed on the basis of risk to the promotion of the licensing objectives and inspections will only be carried out when and if they are judged to be necessary.
- 3.19 The Authority will endeavour to ensure that this Statement of Licensing Policy is aligned with and supports local crime prevention, planning, transport, tourism and cultural strategies. To this end, the Authority will work closely with other agencies and will contribute, where appropriate, to the development of policies and initiatives to tackle alcohol-related crime and disorder.

Planning

- 3.20 The Licensing Authority recognises that licensing applications should not be seen as a re-run of the planning application process and that there should be a clear separation of the planning and licensing regimes to avoid duplication and inefficiency.
- 3.21 The Licensing Authority recognises that it is legally permissible for applications for licences to be made before any relevant planning permission has been sought or

granted by the planning authority. However the grant of a licence under the Act does not remove the need for applicants to obtain all the necessary planning consents. It should also be noted that grant of a licence in no way means that any planning application would also be granted and vice versa.

- 3.22 It is strongly recommended that prospective applicants contact the Local Planning Authority in advance of making a licence application in order to check, or seek advice on, any planning consents or any conditions relevant to the use of the premises. It makes operational sense to ensure that planning and licensing are compatible.
- 3.23 Where, as a condition of planning permission, a terminal hour has been set for the use of the premises for commercial purposes that is different to the licensing hours, the licensee must observe the earlier closing time in order to avoid any breach of planning permission (and vice versa where the licensing hours finish earlier than the planning permission).



4. The licensing process

General

- 4.1 Application forms may be downloaded from the Authority's licensing webpages.

 Applicants are strongly recommended to discuss their application with a member of the Licensing Team prior to formal submission. The Authority may reject applications which have not been completed correctly or contain insufficient information.
- 4.2 Applications, notices or relevant representations shall be treated as having been "given" to the Authority in accordance with the principles of "deemed service" as set out in the Civil Procedure Rules.
- 4.3 The Act requires that applications for premises licences / club premises certificates are advertised in accordance with regulations. The Authority will need to be satisfied that the applicant has complied fully with these regulations and may request copies of notices and advertisements to verify that the application has been properly made. If an application has not been correctly advertised, the Authority may reject the application. Further guidance on advertising applications is available on the Licensing Act 2003 pages available on the Authority's website.
- 4.4 When determining applications the Licensing Authority will have regard to this policy, the Act and Section 182 Guidance. Each application will be considered on its own individual merits.
- 4.5 Applicants should make themselves aware of the relevant sections of this policy, in particular the issues that will need to be addressed in formulating the operating schedule and offering appropriate conditions. In order to assist with this, the Licensing Authority has created two documents of note, a 'Pool of conditions' (Appendix C) and a 'Code of Practice for Licensed Premises' (Appendix D).
- 4.6 The Licensing Authority will expect individual applicants to address the licensing objectives in their operating schedule having regard to the location and type of premises, the licensable activities to be provided, and the operational procedures.
- 4.7 Applicants should consider the benefits of exceeding their statutory consultation requirements by proactively seeking the views of parties on the application and proposed licensable activities. This includes proactively liaising with local residents, local ward Councillors, businesses and responsible authorities.

Regulated entertainment exemptions and de-regulations

4.8 Since the introduction of the Act, the Government has de-regulated various types of regulated entertainment. Applicants are advised to consult the government's website for further information:

https://www.gov.uk/guidance/entertainment-licensing-changes-under-the-live-music-act

4.9 When considering whether an activity constitutes 'the provision of regulated entertainment' each case will be treated on its own merits. There will inevitably be a degree of judgement as to whether a performance constitutes regulated entertainment or not. If in doubt, organisers of events should check with the Licensing Authority.

New and full variation process

- 4.10 The procedure for making a new application and changes to an existing Premises Licences or Club Premise Certificates are very similar. Both involve the same advertising procedure, a 28 day consultation period and the application is determined by the Licensing Sub-Committee if relevant representations are received. If no relevant representations are received then the application is automatically granted at the end of the consultation period.
- 4.11 In brief, applicants must:
 - Submit a completed application on the prescribed application form to Mid Devon
 District Council with the required fee and a plan of the premises of 1:100 scale
 (unless agreed otherwise). The application form must include an Operating
 Schedule.
 - Submit an entire copy of the application to all responsible authorities at the same time as the application is submitted to the Licensing Authority. NB. *If applicants chose to submit the application electronically they are not required to submit copies to the responsible authorities.*
 - Advertise the application in a prominent position at or on the premises on a pale blue coloured notice of at least A4 size with a minimum font size of 16, for not less than 28 consecutive days starting on the day following the day on which the application was submitted to the Licensing Authority.

- Advertise the application within 10 working days (starting on the day following the day on which the application was submitted to the Licensing Authority) in a local newspaper circulating in the Mid Devon area.
- If the application includes the retail or supply of alcohol, the consent of the individual Personal Licence holder who wishes to be the Designated Premises Supervisor (DPS) is required with the application.
- 4.12 The application will be advertised on Mid Devon District Council's website.
- 4.13 All applicants for the grant or variation of a Premises Licence or Club Premises Certificate are expected to demonstrate within their Operating Schedules how they intend to promote each of the four licensing objectives. The proposals included in the Operating Schedule will form the main body of conditions to be applied to the licence or certificate (if granted).

Beer gardens or other outdoor spaces

- 4.14 Applicants should consider whether they might want to use a garden or other outdoor space as a location from which alcohol will be consumed. The sale of alcohol is treated as taking place where the alcohol is appropriated to the contract. This means that where drink orders are taken by a member of staff in the garden or outdoor space and the member of staff then collects the drinks from the licensed premises and returns to deliver them to the customer, this would be treated as an off-sale and any conditions that relate to off-sales would apply.
- 4.15 In such cases it will not be necessary to include the garden or other outdoor space on the plan as part of the area covered by the premises licence, assuming the licence authorises the sale of alcohol for consumption off the premises. However, it will be necessary for the applicant to include the garden or other outdoor space on the plan as part of the area covered by the premises licence if the intention is to provide a service whereby drinks are available for sale and consumption directly from that area (i.e. the provision of on-sales). This would apply in the case of an outdoor bar or a service whereby a member of staff who is in the garden or outdoor space carries with them drinks that are available for sale (without the need for the staff member to return to the licensed premises to collect them).
- 4.16 If the beer garden or other outdoor area is to be used for the consumption of off-sales only, there is no requirement to show it on the plan of the premises, but the prescribed application form requires the applicant to provide a description of where the place is and its proximity to the premises.

Mobile, Remote, Internet and Other Delivery Sales

- 4.17 The Licensing Authority shall have due regard to sales of alcohol which are made remotely, by mobile methods, internet or by other delivery sales.
- 4.18 The expectation of the Licensing Authority is that conditions suggested by way of operating schedules for these types of activities should be extremely robust. If new applications are made or existing premises are looking to extend into this area they should seek advice from the Licensing Authority or the police as it might be appropriate for provisions in the operating schedule for age verification and restriction of delivery times and quantities.

Vessels

4.19 The Licensing Authority will give particular weight to the views of the British Waterways Board when considering applications for premises licences in respect of vessels. Where, in the opinion of the Licensing Authority, if its discretion is engaged and any of the four objectives are undermined and cannot be resolved through the imposition of conditions, the application may be refused.

Minor Variation process

- 4.20 Small changes to a Premises Licence or Club Premises Certificate that will not impact adversely on the licensing objectives can be dealt with via the 'Minor Variation' process which is a scaled down version of the full variation process detailed above, with a reduced fee.
- 4.21 We expect that the process will be used for changes such as:
 - Small changes to the structure or layout of a premises;
 - Additional authorisations required for late night refreshment or regulated entertainment (such as live music, performance of plays or film exhibitions);
 - Small changes to licensing hours (see below for changes that relate to alcohol);
 - Revisions, removals and additions of conditions (this could include the removal or amendment of out of date, irrelevant or unenforceable conditions, or the addition of volunteered conditions).

- 4.22 Minor variation applications will not apply to:
 - Substantial changes to the premises;
 - Varying the Designed Premises Supervisor;
 - Authorising the sale by retail of alcohol;
 - Authorising the supply of alcohol at any time between 23:00 and 07:00 hours;
 - Authorising an increase in the amount of time on any day during which alcohol may be sold by retail.

4.23 In brief, applicants must:

- Submit a completed application on the prescribed application form to Mid Devon District Council with the required fee. If you are applying for a variation to the layout of your premises, you must include a revised plan of the premises of 1:100 scale (unless agreed otherwise).
- Advertise the application in a prominent position at or on the premises on a
 white notice of at least A4 size with a minimum font size of 32 for the header and
 16 for the content, for not less than 10 working days starting on the day
 following the day on which the application was submitted to the Licensing
 Authority.
- 4.24 On receipt of a minor variation application, the Licensing Authority will consider the application and consult the relevant responsible authorities as it considers appropriate. In deciding on the application the Licensing Authority will consider any relevant representations received within the statutory time limit (ten working days from the day after the application was received by the Licensing Authority). The Licensing Authority will either grant the application or refuse it where it considers that the proposed application could impact adversely on any of the four licensing objectives.
- 4.25 If the Licensing Authority fails to determine the application within 15 working days, the application will be treated as being refused but the fee returned. However, in such cases the Licensing Authority and applicant may agree instead that the undetermined application should be treated as a new application and that the fee originally submitted will be treated as a fee for the new application thus avoiding the need for a new application to be submitted.

4.26 Applications that have been rejected under the minor variations process can then be the subject of a full variation application or a revised minor variation application. The refusal of a minor variation does not affect or pre-determine any subsequent variation application in respect of the same premises.

Personal Licence process

- 4.27 Any premises licensed for the sale of alcohol must specify a Designated Premises Supervisor (DPS). This person must be a Personal Licence holder. In order to obtain a Personal Licence, the applicant must:
 - Be aged 18 or over
 - Submit a completed application on the prescribed application form to Mid Devon District Council with the required fee.
 - Possess a licensing qualification accredited by the Secretary of State
 - Not have forfeited a Personal Licence within 5 years of his/her application
 - Produce a satisfactory 'Basic Disclosure' from the Disclosure and Barring Service (DBS), or the results of a subject access search of the police national computer by the National Identification Service (this check must be no more than one month old at the time of application)
 - Not have an objection notice from the Police about the grant of a Personal Licence following notification of any unspent relevant offence or foreign offence;
 OR must show that such an offence should not lead to refusal on crime prevention grounds
- 4.28 Photographs submitted with the application must be clearly endorsed on the reverse side with the person's name, date of birth and contact number in order to ensure they are correctly processed.
- 4.29 Applicants with unspent criminal convictions for relevant offences set out in the Licensing Act are strongly encouraged to first discuss their intention to apply for a Licence with the Police and Licensing Authority before making an application.
- 4.30 There is no longer a requirement to renew a Personal Licence and the Licence is portable, although changes of name and home address or updates to photos must be notified to the issuing Licensing Authority for a prescribed fee.

Temporary Event Notices (TENs)

- 4.31 The Act sets out the legal requirements relating to TENs. A TEN is a notification given by an individual to the Licensing Authority where it is proposed to use a premises for one or more licensable activities during a period not exceeding 168 hours. They can be used to authorise relatively small-scale ad hoc events held in or on any premises involving no more than 499 people at any one time.
- 4.32 A TEN is typically used to:
 - Authorise a licensable activity at a premises not currently licensed e.g. selling alcohol at a fete
 - Temporarily extend the hours for providing a licensed activity at an existing licensed premises for a specific event
 - Provide for licensable activities not authorised by the existing licence
- 4.33 The organiser must submit a TEN to the Licensing Authority and where this TEN is submitted in writing, it is the responsibility of the notice giver to ensure that a copy is sent to the Police and Environmental Health as stipulated in the Act. Where a TEN has been submitted electronically copies of it will be forwarded to the Police and Environmental Health by the Licensing Authority.
- 4.34 The TEN must normally be submitted 10 clear working days' before the proposed event. This does not include the date of submission, the date of the event, weekends or bank holidays. It is recommended that TENs are submitted to the authority at least 28 days prior to the event to allow sufficient time for the organiser to liaise with relevant council officers and responsible authorities to ensure the event takes place with minimum problems.
- 4.35 Where relevant representations are received from the Police or Environmental Health, the matter will be referred to the Licensing Sub-Committee for a decision as to whether or not the event can take place. Where representations relate purely to the addition of conditions to the TEN which are consistent with an existing Premises Licence, a statement of conditions will be issued with the TEN without the need for a Licensing Sub-Committee hearing, unless the applicant disagrees.
- 4.36 Late TENs can be given up to five working days but no earlier than nine working days before the event is scheduled and, unless given electronically to the Licensing Authority, must also be sent by the notice giver to the Police and the Council's Environmental Health Section.

4.37 It should be noted that in case of any relevant objections to a late TEN a counter notice will be served and the event cannot take place.

Large Scale Public Events

- 4.38 The Council strongly recommend that organisers of large scale public events (for example outdoor music concerts and beer festivals) consult the Safety Advisory Group (SAG) at the earliest opportunity to discuss arrangements for the licensing of those activities. This will help to ensure that they can obtain expert advice on how best to minimise the risk of injury and public nuisance.
- 4.39 The application may involve the preparation of a substantial Event Management Plan which may take some time to complete. We recommend applicants engage with the SAG process a minimum of 3 months prior to the proposed event starting date.

<u>Disapplication of Certain Mandatory Conditions for</u> Community Premises

- 4.40 An amendment to the Act allows certain community premises which have or are applying for a premises licence that authorises alcohol sales to also apply to include the 'alternative licence condition' instead of the usual mandatory conditions in sections 19(2) and 19(3) of the Act (requirement for a DPS and for alcohol sales to be made or authorised by a personal licence holder). Such an application may only be made if the licence holder is, or is to be, a committee or board of individuals with responsibility for the management of the premises.
- 4.41 Where it is not clear whether premises are community premises, the Licensing Authority will approach the matter on a case by case basis. The main consideration will be how the premises are predominantly used. If they are genuinely made available for community benefit most of the time, and accessible by a broad range of persons and sectors of the local community for purposes which include purposes beneficial to the community as a whole, the premises will be likely to meet the definition.

Licence Reviews

4.42 A Responsible Authority and any other person can, at any time following the grant of a premises licence or club premises certificate, apply to the Licensing Authority to review the licence/certificate because of concerns arising at the premises which may

- have an adverse impact on any of the licensing objectives. The Authority regards this as a valuable protection for residents and businesses.
- 4.43 Following receipt of a review application, a 28 day consultation period will begin. The application will then be determined by the Licensing Sub-Committee who will focus any remedial action directly on the concerns identified in the representations. In all cases, action will be appropriate, reasonable and proportionate to the nature of the problems giving rise to the review. Options available to the Licensing Authority include:
 - Take no further action
 - Issue a warning to the licence holder
 - Modify the conditions of the Premises Licence
 - Exclude a licensable activity from the scope of the Licence
 - Remove the Designated Premises Supervisor
 - Suspend the Licence for up to 3 months
 - Revoke the Licence
- 4.44 Any application for a review should be treated seriously. Responsible Authorities will aim to give licensees early warning of any concerns identified at a premises, and talk to the licence or certificate holder to establish whether there are any steps they may be willing to take to rectify the situation. Similarly, those seeking reviews that are not a Responsible Authority are encouraged to take initial steps such as:
 - Asking the Licensing Authority to talk to the licence holder on their behalf
 - Asking their local MP or Councillor to speak to the licence holder on their behalf
 - Talking to the relevant Responsible Authority (e.g. Environmental Health in relation to noise nuisance or the police in relation to crime and disorder) to establish whether there is other action(s) that can be taken to resolve the problem.
- 4.45 The review process is not intended as a means of challenging the grant of a licence following the failure of representations to persuade the Licensing Authority on an earlier occasion. No more than one review from a person other than a Responsible Authority will be entertained in relation to a particular premises within a period of twelve months on similar grounds, accept in compelling circumstances (e.g. where new problems have arisen) or where it arises following a closure order made under s.160 or s.161 of the Act.

- 4.46 When considering a review of a premises licence or club premises certificate, the Authority will expect the applicants for the review to provide evidence of infringements of licensing regulations, failure to comply with licence conditions and/or of failure to promote the licensing objectives.
- 4.47 In cases of serious crime and disorder at premises, the Police may apply for a summary review. On receipt of such an application, the Authority has 48 hours to determine whether any interim steps are required. Further information about this process can be seen in S182 guidance.
- 4.48 Any person aggrieved by the decision of the Authority has the right of appeal to the Magistrates' Court. An appeal must be made within 21 days of the Licensing Authority's decision.

Licensing Fees

- 4.49 Following amendments that came into force in October 2012, the Act requires a Licensing Authority to suspend a premises licence or club premises certificate if the annual fee is not paid when it is due.
- 4.50 It is the practice of this Authority to issue an invoice for annual fees approximately a month before the due date. Non-payment will then result in a suspension notice being served. Regulations state that the premises licence or club premises certificate holder will be given notice of a suspension that is at least 2 working days before the suspension is to take place.
- 4.51 No refund is payable for any withdrawn or refused application / notification. In accordance with the Act, the fee for a minor variation is refundable, but only when the application is not determined within the statutory time period.

Late Night Levy (LNL)

4.52 A Late Night Levy (LNL) is an optional power available to Local Authorities to raise a contribution towards the costs of policing the night time economy. The power was introduced through the Police Reform and Social Responsibility Act and enables the authority to charge a levy to holders of Premises Licences and Club Premises Certificates authorised to sell alcohol. A LNL must apply across the whole of the local authority area and applies to all on and off licences. Temporary Event Notices are exempt.

- 4.53 A LNL would require that a levy be paid by those persons who are authorised to sell alcohol between the periods specified in the LNL (the late night supply period) regardless of whether they are actually open during that period. This can be no earlier than 00:00 hrs and no later than 06:00 hrs and must be the same period every day. The Licensing Authority has discretion to exempt certain premises prescribed by regulations from the levy and to reduce the amount of the levy by 30% for premises which participate in business-led best practice schemes.
- 4.54 At least 70% of the Levy must be paid to the Police and Crime Commissioner. The local authority's portion can be used to tackle alcohol related crime and disorder and to support management of the night time economy in line with the reduction of crime and disorder, promotion of public safety; prevention of public nuisance and street cleansing.
- 4.55 The implementation of a LNL is subject to public consultation and, if it is to be introduced, must be adopted at a meeting of the Council.
- 4.56 At the time of preparing this Policy, this authority has taken no decision and has no plans to implement a LNL but is aware that it is a power which it may use if it considers it appropriate for the promotion of the licensing objectives.
- 4.57 The authority will, however, consider the introduction of a LNL at any time if circumstances change and evidence supports this course of action.

Early Morning Restrict Orders (EMROs)

- 4.58 Early Morning Restriction Orders (EMROs) enable a Licensing Authority to prohibit the sale of alcohol for a specified time period between 00:00 hrs and 06:00 hrs in the whole or part of its area if it is satisfied that this would be appropriate for the promotion of the licensing objectives.
- 4.59 EMROs are designed to address recurring problems such as high levels of alcohol-related crime and disorder in specific areas at specific times, serious public nuisance and other instances of alcohol-related anti-social behaviour which are not directly attributable to specific premises. Unlike the Late Night Levy there are no powers to charge a fee in connection with making an EMRO.
- 4.60 The decision to implement an EMRO must be evidence based. Evidence will be considered from partners including Responsible Authorities and the Community Safety Partnership alongside the authority's own evidence to determine whether an EMRO is appropriate for the promotion of the licensing objectives.

- 4.61 Measures that may be considered in advance of making an EMRO include:
 - introducing a Cumulative Impact Policy
 - reviewing licences of specific problem premises
 - encouraging the creation of business-led practice schemes in the area
 - other mechanisms designed for controlling cumulative impact
 - encouraging licence or certificate holders to make variations with respect of hours for licensable activities.
- 4.62 The only exemptions relating to EMROs are premises which are authorised to sell alcohol between 00:00 hrs and 06:00 hrs on New Year's Eve and the provision of alcohol to residents in premises with overnight accommodation by means of mini bars and room service.
- 4.63 At the time of preparing this Policy, this authority has taken no decision to introduce an EMRO but is aware that it is a power which it can use if it considers it appropriate for the promotion of the licensing objectives.

Cumulative Impact

- 4.64 The cumulative impact of licensed premises on the promotion of the licensing objectives is a matter which the Licensing Authority can take into account. This should not however, be equated with 'need' which relates more to the commercial demand for a particular type of premises. The issue of 'need' is a matter for planning consideration or for the market to decide and does not form part of this licensing policy statement.
- 4.65 A cumulative impact assessment (CIA) may be published by a Licensing Authority to help it to limit the number or types of licence applications granted in areas where there is evidence to show that the number or density of licensed premises in the area is having a cumulative impact and leading to problems which are undermining the licensing objectives. CIAs relate to applications for new premises licences and club premises certificates and applications to vary existing premises licences and club premises certificates in a specified area.
- 4.66 Section 5A of the 2003 Act sets out what a Licensing Authority needs to do in order to publish a CIA and review it, including the requirement to consult with the persons

listed in section 5(3) of the 2003 Act. The 2003 Act does not stipulate how the CIA should be used once published, because the requirements for determining applications for new licences or variations are the same in areas with a CIA as they are elsewhere, as set out in sections 18, 35, 72 and 85 of the Act. However, any CIA published by a Licensing Authority must be summarised in its statement of licensing policy. Under section 5(6D) a Licensing Authority must also have regard to any CIA it has published when determining or revising its statement of licensing policy.

- 4.67 The Licensing Authority will not operate a quota of any kind, which would predetermine any application, nor will it seek to impose general limitations on trading hours in particular areas. Regard will be given to the individual characteristics of the premises concerned within a given area. It is recognised that pubs, nightclubs, restaurants, hotels, theatres, and other clubs all sell alcohol, serve food and provide entertainment, but with contrasting styles and characteristics. Proper regard will be made to those differences and the impact they are likely to have on the local community. This may result in the amenity of local residents being placed under severe pressure; it will not always be possible to attribute a particular problem to customers of particular premises. This means that whilst enforcement action to ensure conditions are complied with is taken, this may not resolve all problems.
- 4.68 Local Community Safety Partnerships and responsible authorities, such as the police and environmental health, may hold relevant information which would inform licensing authorities when establishing the evidence base for publishing a CIA. Evidence of cumulative impact on the promotion of the licensing objectives needs to relate to the relevant problems identified in the specific area to be covered by the CIA. Information which licensing authorities may be able to draw on includes:
 - local crime and disorder statistics, including statistics on specific types of crime and crime hotspots
 - statistics on local anti-social behaviour offences
 - health-related statistics such as alcohol-related emergency attendances and hospital admissions
 - environmental health complaints, particularly in relation to litter and noise
 - complaints recorded by the local authority, which may include complaints raised by local residents or residents' associations
 - residents' questionnaires

- evidence from local and parish councillors
- evidence obtained through local consultation.
- 4.69 The Licensing Authority may consider this evidence, alongside its own evidence of the impact of licensable activities within its area, and consider in particular the times at which licensable activities are carried on. Information which may inform consideration of these issues includes:
 - trends in licence applications, particularly trends in applications by types of premises and terminal hours
 - changes in terminal hours of premises;
 - premises' capacities at different times of night and the expected concentrations of drinkers who will be expected to be leaving premises at different times.
- 4.70 If a CIA is published the Licensing Authority must, within three years, consider whether it remains of the opinion set out in the assessment. In order to decide whether it remains of this opinion it must again consult the persons listed in section 5(3).
- 4.71 Having published a CIA a Licensing Authority must have regard to the assessment when determining or revising its statement of licensing policy. It is therefore expected that, in respect of each relevant application in the area concerned, the Licensing Authority will be considering whether it is appropriate to make a representation to its committee as a responsible authority in its own right. The CIA does not, however, change the fundamental way that licensing decisions are made. It is therefore open to the Licensing Authority to grant an application where it considers it is appropriate and where the applicant can demonstrate in the operating schedule that they would not be adding to the cumulative impact. Applications in areas covered by a CIA should therefore give consideration to potential cumulative impact issues when setting out the steps that will be taken to promote the licensing objectives.
- 4.72 The Licensing Authority recognises that as well as the licensing function there are a number of mechanisms for addressing issues of unruly behaviour that occurs away from licensed premises. These include:
 - planning control

- positive measures to create a safe and clean town centre environment in partnership with local businesses, transport operators and other departments of the local authority, including best practise schemes such as Best Bar None, Pubwatch or Business Improvement District
- Community Protection Notices
- the provision of CCTV surveillance in town centres, taxi ranks, provision of public conveniences open late at night, street cleaning and litter patrols
- powers of local authorities to designate parts of the local authority area as places where alcohol may not be consumed publicly
- the confiscation of alcohol from adults and children in designated areas
- police enforcement of the general law concerning disorder and anti-social behaviour, including the issuing of fixed penalty notices
- prosecution for the offence of selling alcohol to a person who is drunk (or allowing such a sale)
- Raising a contribution to policing the late night economy through the Late Night Levy
- Early Morning Alcohol Restriction Orders
- 4.73 Additional information on CIA can be found in S182 guidance. This Authority has not published a CIA at the time of writing this policy.

Public Spaces Protection Order (PSPOs)

- 4.74 The Designated Public Place Order (DPPO) has been replaced by the Public Spaces Protection Order (PSPO) in the Anti-social Behaviour Crime and Policing Act 2014. PSPOs can be used to restrict the drinking of alcohol in a public space where this has or is likely to have a detrimental effect on the quality of life on those in the locality, be persistent or continuing in nature, and unreasonable. Before making a PSPO, a council must consult the local police.
- 4.75 At the time of preparing this policy, Mid Devon District Council have no PSPOs.

Licensing register

4.76 The Act requires the Licensing Authority to keep a register containing a record of each premises licence, club premises certificate and personal licence issued, along with the temporary event notices received. Our register may be accessed online at the following link:

https://www.middevon.gov.uk/business/licensing/online-licensing-register/.

4.77 Alternatively, the register may be viewed at Phoenix House, Phoenix Lane, Tiverton, Devon, EX16 6PP during normal opening hours. It is recommended that any person wishing to view the register in person should contact the Licensing Team in advance to ensure that your request can be catered for at the time of visit.



5. Responsible Authorities and Representations

Responsible Authorities

- 5.1 Responsible Authorities are public bodies that must be notified of applications under the Licensing Act 2003. All Responsible Authorities are entitled to make representations in respect of grant, variation and review applications.
- 5.2 The Responsible Authorities are as follows:
 - Licensing Authority, Mid Devon District Council
 - Environmental Health Services, Mid Devon District Council
 - Planning Services, Mid Devon District Council
 - Devon & Cornwall Constabulary
 - Devon Fire & Rescue Service
 - Local Safeguarding Children's Board, Devon County Council
 - Devon Trading Standards (Weights and Measures)
 - Health and Safety Executive
 - Director of Public Health (Devon DAAT)
 - Home Office (Alcohol Licensing Team)
- 5.3 Complete details for Responsible Authorities, including contact addresses is available in Appendix A.

Licensing Authority

- 5.4 Section 103 of the Police Reform and Social Responsibility Act 2011 amended the Act by making the Licensing Authority a 'Responsible Authority'. This enables the authority to make representations about an application for a premises licence or club premises certificate or to apply for a review of a premises licence or a club premises certificate.
- 5.5 In cases where the authority is acting in its capacity as a Responsible Authority, it has established a clear separation of responsibilities within the authority's licensing team in order to ensure procedural fairness and to avoid potential conflict of interest.
- 5.6 The Licensing Authority is unlikely to make representations on behalf of other parties such as individuals, local councillors etc., as these persons can make representations in their own right. Similarly, the Licensing Authority will expect other Responsible Authorities to make representations on issues falling within their own remit. For

example, the Licensing Authority is unlikely to make representations purely based on crime and disorder as this falls within the remit of the Police.

Other Persons

- 5.7 The Licensing Act 2003 allows any "other person" to make representations about a licensing application provided that it is relevant to one or more of the licensing objectives.
- "Other persons" means any individual, body or business affected by the operation of licensed premises regardless of their geographical location. The term also includes local councillors who can make representations in their own right or on behalf of a named "other person", such as a resident or local business if specifically requested to do so.

Making Representations

- 5.9 When an application is made for the grant or the variation of a premises licence or club premises certificate a Responsible Authority under the Act or any other person may make a representation about the application.
- 5.10 Representations must be made to the authority in writing within the 28 day consultation period. For this purpose, a representation can be made using the form available on our website or by letter or e-mail.
- 5.11 Section 18(6) of the Licensing Act 2003 defines what constitutes a 'relevant' representation. To be relevant, a representation must relate to the likely effect of the grant of a licence on the promotion of one or more of the following licensing objectives:
 - The prevention of crime and disorder
 - Public safety
 - The prevention of public nuisance
 - The protection of children from harm
- There is nothing in the Act to say that a representation must be of a negative nature. The Act specifically refers to 'representations' rather than 'objections' recognising that representations may express positive support for an application. The authority will consider both positive and negative representations provided they are relevant.

- 5.13 Where no relevant representations are received, the application will be granted on the terms applied for. Where relevant representations are received, the application will be considered by a Licensing Sub Committee at a hearing as will any application to review a licence. The authority has established its own hearing procedures as provided for by regulations made under the Act and this is included as Appendix B.
- 5.14 Any party to a hearing may expand on their representation but may not introduce new or different representations.
- 5.15 Representations which are deemed by the authority to be repetitious, frivolous or vexatious will be disregarded.
- 5.16 Where relevant representations have been made against an application the Licensing Authority will normally try to see if any mediation is possible between the applicant and any objectors. The purpose of mediation is to allow each party to express their concerns or views in an attempt to come to an agreed position. A positive mediation result saves time and money as the Licensing Authority and parties involved may not have to attend a contested hearing before a licensing subcommittee.

Anonymous Representations and petitions

- 5.17 The Licensing Authority cannot accept anonymous representations. Full details of all representations must be made available to the applicant, including names and addresses. However, in exceptional circumstances, a person wishing to make a representation may be reluctant to do so because of fears of intimidation or harassment if their personal details are disclosed.
- 5.18 Where the authority considers that the person has a genuine and well-founded fear of intimidation and may be deterred from making a representation, the authority may consider alternative approaches. For example, the authority may advise the individual to provide the relevant responsible authority with details of how they consider that the licensing objectives are being undermined so that the responsible authority can make representations, if appropriate and justified.
- 5.19 Alternatively, the authority may advise the individual to request their local councillor make a representation on their behalf. Where appropriate, the authority may decide to withhold some or all of the person's details from the applicant. The authority will only withhold such details where the circumstances justify such action.
- 5.20 Persons making representations should be aware that their personal details will normally be disclosed during the hearing process.

5.21 Any petitions received will be treated as one representation from the person sending it in, supported by the other signatories. Petitions will not be treated as individual representations from everyone who has signed them.



6. Decision Making

Determining applications

- 6.1 Where relevant representations are received about an application, a hearing will be held unless the Licensing Authority, the applicant and everyone who has made representations agree that a hearing is not necessary. Applicants and those making representations should seek in advance of any hearing to try and reach agreement or narrow the areas in dispute, particularly where both are professionally represented.
- 6.2 The authority has established its own hearing procedures as provided for by regulations made under the Act and this is included as Appendix B.
- 6.3 When determining a licence application, the overriding principle adopted by this authority will be that each application will be determined on its merits. The authority will have regard to any guidance issued by the Home Office, this Statement of Licensing Policy and any measures it deems necessary to promote the licensing objectives. The authority may depart from the guidelines in this Policy if it has justifiable and compelling reasons to do so. The authority will give reasons for any such departure from policy.
- 6.4 The authority will expect applicants to demonstrate in their applications active steps for the promotion of the licensing objectives. When determining an application, a key consideration for the authority will be the adequacy of measures proposed in the Operating Schedule to promote the licensing objectives having regard to the type of premises, the licensable activities to be provided, the nature of the location and the needs of the local community. It might be that the applicant has considered all of this and decides that no measures will be appropriate to cover the promotion of one or more of the licensing objectives but that consideration will need to be made by the applicant.
- 6.5 The authority will also have regard to wider considerations affecting the residential population, businesses and the amenity of an area. These include alcohol-related violence and disorder, antisocial behaviour, littering and noise, particularly late at night and in the early morning.
- 6.6 Since the introduction of the Act, the authority's experience is that the vast majority of complaints about licensed premises are caused by public nuisance, in particular excessive noise from live and recorded music and disturbance caused by customers congregating outside licensed premises. The authority will expect applicants to have

- particular regard to these issues and, if considered appropriate, to include in their Operating Schedules adequate and effective steps to control noise and disturbance from their premises.
- 6.7 When determining an application, the authority will consider all relevant evidence, both oral and written, provided by parties to a hearing. Evidence which is irrelevant will be disregarded. The authority encourages applicants and persons making representations to attend hearings so that they can give evidence. Where an individual fails to attend the hearing, the authority will consider their application or representation but may attach less weight to it.
- 6.8 It should be noted that, when determining an application, the authority is making a judgment about risk. A key purpose of the licensing function is not to respond to crime and disorder, nuisance or public harm once it has happened but to make an informed assessment of the risk of such things occurring if a licence is granted and to take such steps as it considers appropriate to prevent or minimise such risks.
- 6.9 Licence conditions will be tailored to the individual application and only those considered appropriate to meet the licensing objectives will be imposed. Licence conditions will not be imposed where other regulatory regimes provide sufficient protection, for example Health and safety at work, fire safety legislation etc.
- 6.10 The Licensing Authority will also take into account when making its decision that licensing law is not the primary mechanism for the general control of nuisance and anti-social behaviour, especially once individuals have left licensed premises and are therefore beyond the direct control of licensees. However, when making a decision, the authority will focus on the direct impact of the activities taking place on the licensed premises on members of the public living, working or engaged in normal activity in the area concerned.
- 6.11 The 'need' or demand for a licensed premises of any kind or the commercial damage that competition from a new licensed premises would do to other licensed premises in an area will not be matters that the authority will consider when discharging its decision making function.
- 6.12 In the majority of hearings a summary of the decision will be given verbally on the day. A full written decision notice will be provided to the applicant and anyone who has made a relevant written representation within 5 working days of the hearing; this will include details on how to appeal a decision.

- 6.13 Any party to a hearing who is dissatisfied with the authority's decision may appeal to the Magistrates' Court. An appeal must be made within 21 days of formal notification of the decision.
- 6.14 In reaching a decision on whether or not to grant a licence, the Licensing Authority, if relevant representations are made, may take account of any non-compliance with other statutory requirements brought to its attention, if these undermine the licensing objectives. This is because any non-compliance with other statutory requirements may demonstrate that the premises are unsuitable for the activities proposed, or that the management of the premises is not adequate to protect the public from harm or nuisance.

Licensing hours

- 6.15 The Licensing Authority will deal with the issue of licensing hours on the individual merits of each application. When the authority's discretion is engaged consideration will be given to the individual merits of an application but the presumption will be to grant the hours requested unless there are objections to those hours raised by Responsible Authorities or Other Persons on the basis of the licensing objectives.
- 6.16 In general, applications for licensed premises located in residential areas wishing to open beyond 23.00, and those operating a beer garden or outside area beyond 21:00, will be expected to have a higher standard of control included within their operating schedule to address any potential public nuisance issue.
- 6.17 Where representations are received, stricter conditions relating to noise control may be appropriate and necessary in sensitive locations such as residential areas.
- 6.18 Shops and public houses will generally be permitted to sell alcohol during the hours they intend to open. Entertainment providers will be encouraged to provide and promote a range of entertainment during their operating hours including live music, dancing and theatre for the wider cultural benefit of the community. It will be a matter for individual applicants to address the licensing objectives in their operational schedule within the context of the nature of the location, type of premises, entertainment to be provided, operational procedures and the needs of the local community.
- 6.19 In considering relevant representations, the Licensing Authority will consider the adequacy of measures proposed to deal with the potential for nuisance and/or public disorder having regard to all the circumstances of the case.

6.20 The Licensing Authority recognises that fixed and artificially early closing times in certain areas can lead to peaks of disorder and disturbance on the streets when large numbers of people tend to leave licensed premises at the same time. Flexible licensing hours in relation to the sale of alcohol may therefore be considered as a potential means of reducing friction at late night food outlets, taxi ranks and other 'flashpoints' in areas where there have already been incidents of disorder and disturbance.

Conditions

- 6.21 The Licensing Authority cannot impose conditions of its own volition. Conditions will only be attached in the following circumstances:
 - Mandatory conditions under the Licensing Act 2003 or introduced by regulation under the Act which will have effect in all circumstances regardless of if they appear on the Licence
 - If they are consistent with the applicant's operating schedule, or agreed/offered by the applicant during the application process
 - When considered appropriate, reasonable and proportionate after relevant representations have been received and not withdrawn
- 6.22 Conditions are crucial in setting the parameters within which premises can lawfully operate. Any contravention of a condition on a premises licence or club premises certificate is a criminal offence so it is essential that conditions are worded clearly, precisely and unambiguously. In addition, conditions must:
 - be appropriate, reasonable and proportionate
 - be enforceable
 - not duplicate other statutory requirements
 - be relevant to the particular type, location and character of the premises concerned
 - not be standardised
 - should be justifiable and capable of being met

- not replicate offences set out in the Act or in other legislation
- be written in a prescriptive format
- 6.23 The Authority encourages applicants to seek technical advice from the appropriate responsible authorities when preparing their Operating Schedules as this will enable any problems to be resolved at an early stage and will reduce the likelihood of representations.
- 6.24 Experience has shown that many of the conditions volunteered by applicants are poorly worded, unclear or ambiguous and therefore unenforceable. As an aid to applicants, this authority has compiled a Pool of Conditions and this is Appendix C.
- 6.25 The Pool of Conditions is not intended to form an exclusive or exhaustive list of conditions which should be included on a licence or certificate. Applicants should consider offering conditions that are appropriate, necessary and proportionate in the circumstances of their particular application. Moreover, the pool does not restrict any applicant, responsible authority, or other person from proposing any alternative conditions, nor does it restrict the Council's Licensing Sub-Committee from imposing any reasonable condition on a licence it considers appropriate for the promotion of the licensing objectives (after representations have been received to an application and by way of a hearing).
- 6.26 Any conditions offered in the Operating Schedule in wording that is not compliant with the principles outline above will be suitably reworded by the Licensing Authority.
- 6.27 The Authority will pay particular attention to the effect (or potential effect) of licensable activities on those living, working or otherwise engaged in the area concerned and, where relevant representations are received, may attach conditions if it considers it appropriate for the promotion of the licensing objectives.
- 6.28 Conditions attached by the Authority to Premises Licences and Club premises certificates will relate to matters falling within the control of individual licensees. It is recognised that the licensing function cannot be a mechanism for the control of disorderly behaviour by individuals once they are beyond the direct control of the licence holder. However, the Licensing Authority and Responsible Authorities may take action where it can be established that there is a clear linkage between disorderly behaviour and a specific premises.
- 6.29 The Authority will not impose inappropriate or over-burdensome conditions on licences. The Authority may, however, if its discretion is engaged, impose conditions

where existing legislation does not provide adequate controls and additional measures are considered to be appropriate for the promotion of the licensing objectives.

- 6.30 When determining the appropriate set of conditions the Licensing Authority will focus primarily on the individual style of the premises and the licensable activities proposed. Consideration should also be given to the following:
 - The size, nature and style of operation
 - Whether the premises is part of a multiple operator's chain and therefore more likely to have an operating schedule that is tried and tested
 - The cumulative effect of conditions in terms of cost and practical implementation
 - The likely cost of the condition(s) for the operator
 - Whether a simpler or better way of dealing with a perceived problem could be found
 - Whether there is an actual risk of undermining an objective, as opposed to a conceivable risk. In the latter case, there is no need for the condition
 - Whether the condition will be enforceable, if it is not specific or could be considered subjective it may not be enforceable

7. Enforcement and Code of Good Practice

- 7.1 It is the role of the Licensing Authority to protect the public from any harm that might arise from the provision of licensable activities at licensed premises. As part of this role licensing officers conduct visits to licensed premises to monitor compliance with the requirements of the premises licence and ensure the promotion of the licensing objectives.
- 7.2 Enforcement may be carried out independently by these authorised persons or in partnership with other enforcement agencies and Responsible Authorities. Where joint enforcement work is envisaged, the Licensing Authority will establish appropriate protocols, which will be reviewed at regular intervals.
- 7.3 In general, action will be taken in accordance with the Authority's Environmental Health Enforcement Policy. This document can be viewed here:
 - https://www.middevon.gov.uk/residents/public-health/public-health-enforcement-policy/
- 7.4 Each enforcement action will be considered on its own individual merits.
- 7.5 In Mid Devon we aim to visit all premises licensed under the Licensing Act 2003 in accordance with an allocated risk rating. The premises risk rating is based on factors such as the nature of the premises, the range of licensable activities authorised, the times of activities and confidence in the management of the business.
- 7.6 It is strongly recommended that those responsible for the day to day management of licensed premises carry out regular licence compliance checks themselves. To ensure compliance levels, the relevant person(s) should consider the following matters:
 - Is the listed Designated Premises Supervisor (DPS) current?
 - Has the DPS authorised staff in writing to sell alcohol on their behalf?
 - Do you have a written age verification policy?
 - Are your staff familiar with, and trained in licensing requirements?
 - Can you show records of relevant staff training?
 - Are your staff training records up to date?
 - Is your Part A licence (or certified copy) available for inspection at the premises?
 - Is your Part B (licence summary) prominently displayed at the premises?
 - Is the premises plan accurate and up to date?

If the answer to any of these questions is 'no', remedial actions need to be taken.

Code of good practice for licensed premises

- 7.7 In order to assist in the general management of licensed premises, the Licensing Authority has created a 'Code of good practice for licensed premises' which is available as Appendix D. It includes some templates of standard documents, as well as some links to useful information and resources. Completing these templates and using the resources provided will help premises to promote the licensing objectives.
- 7.8 The information in the Code of Good Practice should not be considered as standard requirements for all premises. It is very important that each premises is considered on its own individual merits and only relevant and required actions are requested and / or expected of them. Having said that, it is hoped that the document will be used by the following:

Applicants and licence holders

- 7.9 It is important to take a proactive and preventative approach to managing a licensed premises as this will ensure problems either do not occur to begin with, or if they do, are dealt with quickly.
- 7.10 Applicants should therefore read this document before submitting an application. It is considered a good starting point in assessing the potential risks of your premises. The identification of a risk will not necessarily warrant a condition on a licence. Additionally, licence holders should be familiar with this document as it will highlight any additional operational measures they may need to put in place.

The Licensing Authority and Responsible Authorities

- 7.11 This code is not a statutory document but it may be taken into consideration and used:
 - When offering advice to applicants pre-application
 - When offering advice to licence holders in general
 - As a starting point to dealing with licensed premises encountering problems, in order to promote the licensing objectives and address issues
 - When enforcement action is required as a result of continued issues with premises not promoting the licensing objectives i.e. reviewing a premises licence

Dealing with premises not promoting the four licensing objectives

- 7.12 Where problems or concerns are identified at a licensed premises this will be addressed as early as possible by the Licensing Authority. We aim to work in partnership with licence holders to address issues and we will offer guidance and advice where we can.
- 7.13 The Licensing Authority and Responsible Authorities will agree appropriate measures with licensed premises and this may include points within this code of good practice. This may be in the form of an 'action plan' and will provide a clear framework for actions to be undertaken. The ultimate aim of this code and its application is to try and avoid the need for more formal enforcement action such as a prosecution or review.



8. Promotion of the Licensing Objectives

Introduction

- 8.1 When carrying out its functions and exercising its powers under the licensing Act the Licensing Authority will aim to promote the licensing objectives at all times. In promoting these licensing objectives, the authority aims to encourage a safe, crime free environment where everyone can enjoy the full range of licensable activities offered.
- 8.2 The licensing objectives are:
 - The prevention of crime and disorder
 - Public safety
 - The prevention of public nuisance
 - The protection of children from harm
- 8.3 Each licensing objective is of equal importance and they are the only factors that can be taken into account in determining an application and any conditions attached to a licence.
- 8.4 The Authority will require applicants to take appropriate and proportionate measures to promote the licensing objectives. The Council has produced two documents to assist applicants (and existing licence holders) with this and these are the 'Pool of Conditions' (Appendix C) and a 'Code of Good Practice for licensed premises' (Appendix D). Both of these documents are split into different sections covering each of the different licensing objectives. Additional information can also be found in S182 Guidance.

<u>Prevention of Crime and Disorder</u>

8.5 The Authority will endeavour to reduce crime and disorder throughout the district in accordance with its statutory duty under s.17 of the Crime and Disorder Act 1998.

Partnership working

- 8.6 The Licensing Authority looks to the police as the main source of advice on crime and disorder, but where appropriate, we will also seek to involve the local Community Safety Partnership (CSP). It should be noted however that any responsible authority under the 2003 Act may make representations with regard to any of the licensing objectives if they have evidence to support such representations
- 8.7 In the exercise of its functions, the Licensing Authority seeks to co-operate with the Security Industry Authority ("SIA") as far as possible and will consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, appear intoxicated by drugs, drug dealers, known sex predators or people carrying firearms do not enter the premises and ensuring that the police are kept informed and / or paramedics called where there are health concerns.
- 8.8 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. The Licensing Authority will work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

Public Safety

8.9 Licence holders have a responsibility to ensure the safety of those using their premises, as a part of their duties under the 2003 Act. This concerns the safety of people using the relevant premises rather than public health which is addressed in other legislation.

Fire Safety

8.10 Fire precautions and means of escape from licensed premises are particularly important. Large numbers of people, some of whom may be under the influence of alcohol, must be safely contained, managed and, if necessary, evacuated from premises. The attachment of conditions to a premises licence or club premises certificate will not in any way relieve employers of the statutory duty to comply with the requirements of other legislation including the Health and Safety at Work etc. Act 1974, associated regulations and especially the requirements under the Management of Health and Safety at Work Regulations 1999 and the Regulatory Reform Fire Safety Order 2005 to undertake risk assessments. Employers should assess the risks, including risks from fire, and take measures necessary to avoid and control these risks.

Risk Assessments

- 8.11 When addressing public safety, an applicant or licence holder should initially identify any particular issues (having regard to their particular type of premises and/or activities), which are likely to adversely affect the promotion of the public safety objective. Such steps as are required to deal with these identified issues may be suitable to include within the applicant's Operating Schedule.
- 8.12 It is also recognised that special issues may arise in connection with outdoor and large scale events. Risk assessment must be used to assess whether any measures are necessary in the individual circumstances of any premises.

Disability

- 8.13 Consideration should be given to matters to ensure that:
 - when disabled people are present, adequate arrangements exist to enable their safe evacuation in the event of an emergency
 - disabled people on the premises are made aware of those arrangements
 - disabled people may have physical and / or mental problems which should be considered

Hypnotism

8.14 The Licensee shall not allow or permit any person to give at the premises (otherwise than as provided by Section 5 of the Hypnotism Acts 1952) any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which the susceptibility of the mind of that person to suggestion or direction is increased or is intended to be increased.

Prevention of Public nuisance

- 8.15 The Licensing Act 2003 covers a wide variety of premises, including cinemas, concert halls, theatres, nightclubs, public houses, cafes, restaurants, fast food outlets and takeaways. Each of these premises presents a mixture of risks, with many common to most premises and others unique to specific operations. It is important that premises are constructed or adapted and maintained so as to acknowledge and safeguard occupants and neighbours against these risks, as far as is practicable.
- 8.16 Public nuisance is not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include issues around nuisance, noise, disturbance, light pollution, noxious smells, vermin and pest infestations and accumulations of rubbish and litter.
- 8.17 The Licensing Authority recommends that applicants and licensees apply a higher standard of control to minimise the potential for any public nuisance that may arise from their operation of the premises where:
 - They are located in a residential or noise sensitive area
 - They have or are proposing extended open hours
- 8.18 The Licensing Authority recognises that beyond the immediate vicinity of the premises the control that a licence holder can exert over its customers diminishes and individuals who engage in ant-social behaviour are accountable in their own right. The licensing regime is not a mechanism for the general control of nuisance and anti-social behaviour by individuals once they are beyond the direct control of the licence holder.

Protection of Children from harm

- 8.19 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated directly with alcohol consumption but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment).
- 8.20 The council expects licensed businesses to work actively to prevent:
 - Child sexual exploitation
 - The sale or supply of alcohol to persons under the age of 18
 - The sale or supply of alcohol to adults seeking to purchase on behalf of persons under the age of 18
 - The sale or supply of any other age restricted products to underage persons
 - Access by children to gambling activities
 - Access by children to any entertainment of a sexual nature

Child Sexual Exploitation

- 8.21 Child sexual exploitation involves children being groomed and then sexually abused. The Council recognises that child sexual exploitation is a major child protection issue across the UK.
- 8.22 The council takes a strict "zero tolerance" approach in respect of child sexual exploitation and expects licensed businesses to do the same. Conditions may be added by way of review of a licence if there is a specific CSE issue at a premise.
- 8.23 Measures designed to prevent underage sales and other harmful activities will have the secondary effect of preventing child sexual exploitation by reducing or removing opportunities for abusers to groom children for sexual purposes.

Underage Sales and Age Verification

8.24 The council expects licenced premises to work rigorously to prevent the sale or supply of alcohol to children. The mandatory licence conditions include a condition which requires all premises which are licensed to sell or supply alcohol to adopt an age verification policy whereby those who appear to be under 18 will be asked to provide photographic ID to prove their age before selling or supplying them with alcohol.

- 8.25 The council encourages licensed businesses to go further than the requirements of the mandatory conditions and asks premises which are licensed for the sale or supply of alcohol to adopt the voluntary "challenge 25" scheme. This scheme requires members of staff who carry out sales of alcohol to request photographic ID from anyone who appears to be under the age of 25 years. This does not preclude anyone over the age of 18 from purchasing alcohol, but does provide a much clearer framework for staff members in deciding when to ask for ID.
- 8.26 Applicants for premises licences or other permissions to sell or supply alcohol are encouraged to include the challenge 25 scheme within their operating schedule and it will be included as a condition, where appropriate.
- 8.27 Holders of premises licences and other permissions to sell or supply alcohol and their designated premises supervisors must ensure that all staff employed at their premises receive regular training. Training must include child protection issues and the prevention of underage sales and proxy sales.

Children in licensed premises

- 8.28 The Licensing Authority recognises the great variety of premises for which licences may be sought. Access by children to all types of premises will not be limited unless it is considered necessary to do so in order to protect them from physical, moral or psychological harm.
- 8.29 When deciding whether or not to limit access to children the Licensing Authority will judge each application on its own individual merits. Examples which may give rise to concern in respect of children include premises:
 - where entertainment of an adult or sexual nature is provided
 - where there is a strong element of gambling taking place
 - with a known association with drug taking or dealing
 - where there have been convictions of the current management for serving alcohol to minors or with a reputation for allowing underage drinking
 - where the supply of alcohol for consumption on the premises is the exclusive or primary purpose of the services provided at the premises
- 8.30 In such circumstances as listed above the Licensing Authority would expect the applicant to suggest restrictions in relation to access for children. If such restrictions

- are not contained within the operating schedule and if relevant representations are made, the Licensing Authority will consider applying conditions deemed necessary to meet the licensing objectives.
- 8.31 Conditions may be imposed, if not covered in other legislation, on licences for premises where children will be present at places of regulated entertainment to the effect that sufficient adult staff must be present to control the access and egress of children and to ensure their safety. Where children may be present at an event as entertainers there may be a requirement for there to be a nominated adult responsible for such child performers at such performances.
- 8.32 The options available for limiting access by children would include:
 - a limit on the hours when children may be present
 - a limitation or exclusion when certain activities are taking place
 - the requirement to be accompanied by an adult
 - access may be limited to parts of the premises but not the whole
 - an age limitation (for under 18s).
- 8.33 The Licensing Authority will not impose any condition which specifically requires access for children to be provided at any premises. Where no restriction or limitation is imposed the issue of access will remain a matter for the discretion of the individual licence holder or club.

Display of Films and theatrical entertainment

- 8.34 In the case of premises giving film exhibitions, the Licensing Authority expects the holders of premises licences or other permissions to include in their operating schedules arrangements for restricting children from viewing age-restricted films classified according to the recommendations of the British Board of Film Classification or the Licensing Authority itself.
- 8.35 In relation to theatrical entertainment, it may be necessary to impose a condition to restrict the admission of children to theatres which are incorporating adult entertainment in their productions. It may also be necessary where entertainment is provided specifically for children, to consider whether a condition should be attached requiring the presence of a sufficient number of adult staff to ensure the wellbeing of children during an emergency.

Appendix A Responsible Authority Contact List

Licensing Authority

Mid Devon District Council

Licensing Section Phoenix House Phoenix Lane Tiverton

Devon EX16 6PP

Telephone: 01884 244617/8/9

Email: <u>licensing@middevon.gov.uk</u>

Devon & Cornwall Constabulary

Licensing Department Devon & Cornwall Constabulary

Launceston Police Station

Moorland Road LAUNCESTON PL15 7HY

licensing.team@devonandcornwall.pnn.police.uk

Devon Fire & Rescue Service

East Division
Agriculture House

Pynes Hill Rydon Lane Exeter

Devon EX2 5AZ

Telephone: 01392 266833 E-mail: tstreat@dsfire.gov.uk **Devon County Council - Local Safeguarding**

Children's Board Follaton House Plymouth Road

Totnes TQ9 5RS

Telephone: 01392 383000

Email: cpchecks@devon.gcsx.gov.uk

Devon Trading Standards (Weights and Measures)

Trading Standards Service

County Hall Topsham Road

Exeter Devon EX2 4QH

Tel: 01392 381381

Email: tsadvice@devon.gov.uk

Health and Safety Executive

North Quay House 1st Floor Cobourg House Sutton Harbour 32 Mayflower Street

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Appendix B Hearing Procedures

1.0 Introduction

1.1 The role of the Sub-Committee is to determine Applications / Notices in an impartial manner in accordance with the relevant provisions of the Licensing Act 2003, national guidance and the Council's Policies.

2.0 Composition of Sub-Committee

- 2.1 The Sub-Committee shall usually consist of three Councillors drawn on a "panel" basis from the membership of the Licensing Committee.
- 2.2 In forming the Membership of the Licensing Sub-Committee for a hearing, and where Councillors availability permits, Members Services shall try to ensure that:
 - There are at least two experienced Members in attendance
 - Rotation of Membership

'Experienced' is defined as having previously taken part in two separate hearings.

- 2.3 Members may sit on a Hearing which relates to their own Ward as long as there is no conflict of interest 'and any relevant declarations are made at the beginning of the meeting.
- 2.4 The Chairman for a Hearing shall be selected from the Members that form the Sub-Committee.
- 2.5 When unforeseen circumstances require, or an urgent matter has arisen, the Sub-Committee may be made up of two Councillors as opposed to three.

3.0 Hearings to be held in public

- 3.1 Licensing Hearings shall take place in public. However, the Sub-Committee may exclude the public (including a party to the hearing) from all or part of a hearing where it considers that the public interest in so doing outweighs the public interest in the hearing, or that part of the hearing, taking place in public.
- 3.2 The Sub-Committee may require any person attending the hearing who is in their opinion behaving in a disruptive manner to leave the hearing and may:
 - a) refuse to permit that person to return, or

b) permit him/her to return only on such conditions as the Sub-Committee may specify,

but such a person may, before the end of the hearing, submit to the Sub-Committee in writing any information which they would have been entitled to give orally had they not been required to leave.

4.0 Time of Hearings

4.1 Hearings of the Licensing Sub-Committee shall usually be held at the Council Offices during the day.

5.0 Notice of Hearing

- 5.1 The Licensing Authority shall give parties to the Hearing a notice stating the date, time and place where the Hearing is to be held. This is the 'Notice of Hearing' and must be given in accordance with the provisions of the regulations.
- 5.2 The Notice of Hearing shall be accompanied by information regarding the following:
 - a) the rights of a party provided for in regulations 15 and 16 of the Licensing Act 2003 (Hearings) Regulations 2005
 - b) the consequences if a party does not attend or is not represented at the Hearing
 - c) the procedure to be followed at the hearing; and
 - d) any particular points on which the Licensing Authority considers that it will want clarification from a party at the hearing.
- 5.3 Each party shall respond to the Notice of Hearing within the time prescribed by regulations which shall be stated on the Notice itself. The response must state:
 - a) whether he/she intends to attend or be represented at the hearing;
 - b) whether he/she considers a hearing to be unnecessary

6.0 Right of Attendance, Assistance and Representation

6.1 Subject to paragraphs 3.1 and 3.2, a party may attend the hearing and may be assisted or represented by any person whether or not that person is legally qualified. A party may be assisted or represented by their Ward Councillor. Any Councillor undertaking such a role would not take part in the determination of the matter before the Sub-Committee.

7.0 Hearings held on more than one day

7.1 When a hearing is to be held on more than one day, the hearing must be arranged to take place on consecutive working days.

8.0 Right to dispense with a hearing

8.1 If all parties agree that a hearing is unnecessary, then with the agreement of the Licensing Authority, the hearing may be dispensed with.

9.0 Right to postpone or adjourn a hearing

9.1 The Sub-Committee may postpone or adjourn a hearing where it considers this to be necessary for its consideration of any representations or notice made by a party.

10.0 Report

- 10.1 A report prepared by the Licensing Authority will be put before the Sub-Committee.
- 10.2 A copy of the report will be made available to all parties in advance of the hearing.

11.0 Detailed Procedural notes

- 11.1 Detailed procedural notes for the most regularly heard hearings are available and will be circulated in advance of the relevant hearing. These procedural notes cover the following applications / notices:
 - New Premises Licence / Variation of existing Premises Licence (or Club Premises Certificate)
 - Temporary Event Notices
 - Review of a Premises Licence or Club Premises Certificate

12.0 Procedure at hearing - General

- 12.1 At the beginning of the hearing, the Chairman and members of the Sub-Committee will introduce themselves, invite parties to identify / introduce themselves and then explain the procedure that the Sub-Committee intends to follow.
- 12.2 If applicable, the Sub-Committee will then consider any request made by a party for any other person to appear at the hearing. Permission shall not be unreasonably withheld.
- 12.3 Where the written evidence or information provided by the applicant or any other party has raised legal issues or submissions, the Chairman may request that any legal

- representatives present at the hearing and the legal representative of the authority address the Sub-Committee on the legal points raised.
- 12.4 The hearing shall take the form of a discussion led by the Sub-Committee on any matter that is relevant to the application, notice or review.
- 12.5 The Chairman should indicate that members of the Sub-Committee have read the circulated papers; therefore there is no need for parties to repeat points that have already been made in representations.
- 12.6 In circumstances where there are a number of parties who wish to make the same or similar representations the nomination of a single spokesperson will usually be encouraged, and would normally be expected. This does not prevent those who have made representations from speaking during the hearing.
- 12.7 Applicants and other parties will not usually be given a time limit to present their application / representations but the Sub-Committee may stop them should they begin to repeat themselves or stray from what is considered to be relevant matters.
- 12.8 In considering any representations or notice made by a party the Sub-Committee may take into account documentary or other information produced by a party either before the hearing or, with the consent of all other parties, at the hearing. A party introducing documentary evidence at a hearing should bring sufficient copies for all other parties and the Sub-Committee.
- 12.9 Members of the Sub-Committee may ask any question of any party or other person appearing at the hearing.
- 12.10 The Sub-Committee will disregard any information given by a party that is not relevant to the application, notice or representations made.
- 12.11 Parties may question any other party if permission is given by the Sub-Committee.

 Cross examination will not be allowed unless the Sub-Committee considers that it is required for it to consider the representations, application or notice as the case may require.
- 12.12 Hearsay evidence is admissible but consideration will always be given to the weight, if any, to be attached to such evidence, depending on the circumstances in which it arises.

13.0 Roles of Officers

Representative of Legal Services

13.1 The role of the representative of Legal Services will be to deal with any questions of law, matters of practice and procedure and where appropriate assist the Sub-Committee in formulating the reasons for its decision. They may ask questions of parties and witnesses in order to clarify the evidence and any issues in the case.

Representative of Member Services

13.2 The role of the representative of Member Services will be to make a record of the proceedings both by way of notes of the evidence / information given and a minute of the decision reached, inclusive of the reasons for the decision.

Licensing Officer

13.3 The role of the Licensing Officer will be to introduce the application / notice, outline the relevant facts and any issues involved through the presentation of their report.

14.0 Determination of Applications / Notices

- 14.1 Unless the matter being considered by the Sub-Committee falls within one of the categories listed in point 14.2, the Sub-Committee has five working days to make their determination beginning with the day, or the last day, on which the hearing was held.
- 14.2 In relation to the following matters, the Sub-Committee must make its decision at the conclusion of the hearing:
 - a) A counter notice following an objection to a temporary event notice
 - b) Review of a premises licence following closure order

15.0 Record of proceedings

15.1 A record of the hearing shall be made by the authority and kept for six years from date of the determination or, where an appeal is brought against the determination of the authority, the record must be kept for six years from the date of disposal of the appeal. The authority may also record the proceeding through audio tape.

16.0 Appeals

16.1 Either those who have made an application or those who have made a representation on an application may have the right to appeal the authorities decision to the Magistrates Court.

16.2 An appeal must be commenced within twenty one days beginning with the day on which the appellant was notified by the licensing authority of their decision.

17.0 Irregularities

- 17.1 Proceedings will not be rendered void only as a result of failure to comply with any provision of the Hearing Regulations.
- 17.2 Where the authority considers that any person may have been prejudiced as the result of an irregularity relating to the Hearing Regulations, it will take such steps, as it thinks fit to cure the irregularity, before reaching its determination.
- 17.3 Clerical mistakes in any document recording a determination of the authority, or errors arising in such a document as the result of an accidental slip or omission, may be corrected by the authority.

The following information and procedures are associated with this document

Legislation

- The Licensing Act 2003 (Hearings) Regulations 2005:
 - http://www.legislation.gov.uk/uksi/2005/44/pdfs/uksi 20050044 en.pdf

Hearing Procedures

- New / Variation of Premises or Club
- Temporary Event Notices
- Review

Hearing Guidance

General guidance to attendees

HEARING PROCEDURE: NEW / VARIATION OF PREMISES OR CLUB

Introduction and Preliminary remarks

- 1. The following parties will introduce themselves:
 - The Chairman of the Sub-Committee
 - Members of the Sub-Committee
 - Council Officers (legal advisor, member services officer and licensing officer)
- 2. The Chairman will ask for any declarations of interest.
- 3. The Chairman will announce if the hearing is to be held in public or private session.
- 4. The Chairman will ask those present to introduce themselves. This will be the order in which they present their case and is as follows:
 - Applicant and any person representing or assisting them
 - Responsible Authorities that have made a relevant representation
 - Other Parties who have made a relevant representation. If a spokesperson has been appointed / nominated for a group they should be identified.
- 5. The Sub-Committee will consider any requests by a party for any other person to appear at the hearing. Such permission shall not be unreasonably withheld provided proper notice has been given in response to the Notice of Hearing.
- 6. The Chairman will confirm that members of the Sub-Committee have received and read the paperwork and as such, parties will not need to repeat verbatim what they have already submitted.
- 7. The Chairman will state that time limits will not be set for speakers but if it is felt that matters are being repeated or are irrelevant, they or the legal advisor may move the discussion on.

Statement by the licensing officer

- 8. The Chairman will ask the officer to summarise the matter under consideration and present the salient points of the report.
- 9. Each other party (if permitted by, and via the Chairman) may then ask questions of the licensing officer based on what they have heard. This will be in the following order:

- Applicant
- Responsible Authorities
- Other Parties
- Sub-Committee
- 10. The licensing officer may respond to any new issues raised.

Case for the applicant

- 11. The applicant (or their representative) to present case in support of the application.
- 12. Each other party (if permitted by, and via the Chairman) may then ask questions of the applicant (or their representative) based on what they have heard. This will be in the following order:
 - Responsible Authorities
 - Other Parties
 - Sub-Committee
- 13. The applicant (or their representative) may then respond to any new issues raised

Case for responsible authorities (i.e. Police, Environmental Health)

- 14. The representative of each responsible authority will be invited in turn to present the views of their organisation.
- 15. Each other party (if permitted by, and via the Chairman) may then ask questions of the representative based on what they have heard. This will be in the following order:
 - Applicant
 - Other Parties
 - Sub-Committee
- 16. The representative may then respond to any new issues raised.

Case for the 'other parties'

- 17. Those who have made representations will be invited to present their views.
- 18. If a spokesperson has agreed to speak on behalf of several people, all of those he/she represents may add any further points after.

- 19. Each other party (if permitted by, and via the Chairman) may then ask questions of the other party based on what they have heard. This will be in the following order:
 - Applicant
 - Responsible Authorities
 - Other Parties
 - Sub-Committee
- 20. The other party may then respond to any new issues raised.

Discussion about conditions

21. If it appears to any party that one or more of the issues raised during the hearing could be dealt with by means of a condition attached to the licence, that person may put forward the suggestion(s) to the Chairman at this stage. All other parties are to be given an opportunity to comment and express a view on any proposed condition.

Summary

- 22. Any party wishing to summarise his or her views may do so, in the order in which they presented their case. This will usually be as follows:
 - Applicant
 - Responsible Authorities
 - Other Parties

The decision

- 23. The Sub-Committee will retire to reach a decision in private, accompanied by the Council's representatives from legal and member services.
- 24. Members of the Sub-Committee return. Any legal advice given in the absence of the parties will be repeated in public and all parties given an opportunity to respond before a decision is announced.
- 25. The Chairman to announce the Sub-Committee's decision if one has been made. This can include giving reasons (if finalised). If the Sub-Committee is minded to grant with the addition of conditions they may give the generals of the condition and the intention of them. Specific wording in line with the Sub-Committees direction may then be delegated to the Licensing Officer to prepare and send out in the decision notice.
- 26. The Council's legal officer will then outline the rights of appeal.

27. The decision and rights of appeal will be confirmed in writing by the licensing officer.

HEARING PROCEDURE: TEMPORARY EVENT NOTICES (TENs)

Introduction and Preliminary remarks

- 1. The following parties will introduce themselves:
 - The Chairman of the Sub-Committee
 - Members of the Sub-Committee
 - Council Officers (legal advisor, member services officer and licensing officer)
- 2. The Chairman will ask for any declarations of interest.
- 3. The Chairman will announce if the hearing is to be held in public or private session.
- 4. The Chairman will ask those present to introduce themselves. This will be the order in which they present their case and is as follows:
 - Premises User (the person who has submitted the TEN) and any person representing or assisting them
 - Responsible Authorities that have made a relevant representation
- 5. The Sub-Committee will consider any requests by a party for any other person to appear at the hearing. Such permission shall not be unreasonably withheld provided proper notice has been given in response to the Notice of Hearing.
- 6. The Chairman will confirm that members of the Sub-Committee have received and read the paperwork and as such, parties will not need to repeat verbatim what they have already submitted.
- 7. The Chairman will state that time limits will not be set for speakers but if it is felt that matters are being repeated or are irrelevant, they or the legal advisor may move the discussion on.

Statement by the licensing officer

- 8. The Chairman will ask the officer to summarise the matter under consideration and present the salient points of the report.
- 9. Each other party (if permitted by, and via the Chairman) may then ask questions of the licensing officer based on what they have heard. This will be in the following order:
 - Premises User

- Responsible Authorities
- Sub-Committee
- 10. The licensing officer may respond to any new issues raised.

Case for the premises user (the person who has submitted the TEN)

- 11. The premises user (or their representative) to present case in support of the TEN.
- 12. Each other party (if permitted by, and via the Chairman) may then ask questions of the applicant (or their representative) based on what they have heard. This will be in the following order:
 - Responsible Authorities
 - Sub-Committee
- 13. The premises user (or their representative) may then respond to any new issues raised.

<u>Case for responsible authorities (Police / Environmental Health)</u>

- 14. The representative of each responsible authority will be invited in turn to present the views of their organisation.
- 15. Each other party (if permitted by, and via the Chairman) may then ask questions of the representative based on what they have heard. This will be in the following order:
 - Premises user
 - Sub-Committee
- 16. The representative may then respond to any new issues raised.

Summary

- 17. Any party wishing to summarise his or her views may do so, in the order in which they presented their case. This will usually be as follows:
 - Premises User
 - Responsible Authorities

The decision

18. The Sub-Committee will retire to reach a decision in private, accompanied by the Council's representatives from legal and member services.

- 19. Members of the Sub-Committee return. Any legal advice given in the absence of the parties will be repeated in public and all parties given an opportunity to respond before a decision is announced.
- 20. The Chairman to announce the Sub-Committee's decision and the reason for the decision.
- 21. The Council's legal officer will then outline the rights of appeal.
- 22. The decision and rights of appeal will be confirmed in writing by the licensing officer.

HEARING PROCEDURE: REVIEW OF PREMISES

Introduction and Preliminary remarks

- 1. The following parties will introduce themselves:
 - The Chairman of the Sub-Committee
 - Members of the Sub-Committee
 - Council Officers (legal advisor, member services officer and licensing officer)
- 2. The Chairman will ask for any declarations of interest.
- 3. The Chairman will announce if the hearing is to be held in public or private session.
- 4. The Chairman will ask those present to introduce themselves. This will be the order in which they present their case and is as follows:
 - Applicant for review and any person representing or assisting them
 - The holder of the premises licence and any person representing or assisting them
 - Responsible Authorities that have made a relevant representation
 - Other Parties who have made a relevant representation. If a spokesperson has been appointed / nominated for a group they should be identified.
- 5. The Sub-Committee will consider any requests by a party for any other person to appear at the hearing. Such permission shall not be unreasonably withheld provided proper notice has been given in response to the Notice of Hearing.
- 6. The Chairman will confirm that members of the Sub-Committee have received and read the paperwork and as such, parties will not need to repeat verbatim what they have already submitted.
- 7. The Chairman will state that time limits will not be set for speakers but if it is felt that matters are being repeated or are irrelevant, they or the legal advisor may move the discussion on.

Statement by the licensing officer

8. The Chairman will ask the officer to summarise the matter under consideration and present the salient points of the report.

- 9. Each other party (if permitted by, and via the Chairman) may then ask questions of the licensing officer based on what they have heard. This will be in the following order:
 - Applicant for review
 - Holder of premises licence
 - Responsible authorities
 - Other parties
 - Sub-Committee
- 10. The licensing officer may respond to any new issues raised.

Case for the applicant of the review

- 11. The applicant (or their representative) to present case in support of the application.
- 12. Each other party (if permitted by, and via the Chairman) may then ask questions of the applicant (or their representative) based on what they have heard. This will be in the following order:
 - Holder of the premises licence
 - Responsible authorities
 - Other Parties
 - Sub-Committee
- 13. The applicant (or their representative) may then respond to any new issues raised

Case for the premises licence holder

- 14. The premises licence holder (or their representative) will be invited to present their response to the review application.
- 15. Each other party (if permitted by, and via the Chairman) may then ask questions of the premises licence holder (or their representative) based on what they have heard. This will be in the following order:
 - Applicant
 - Responsible authorities
 - Other Parties

- Sub-Committee
- 16. The premises licence holder may then respond to any new issues raised.

Case for responsible authorities (i.e. Police, Environmental Health)

- 17. The representative of each responsible authority will be invited in turn to present the views of their organisation.
- 18. Each other party (if permitted by, and via the Chairman) may then ask questions of the other party based on what they have heard. This will be in the following order:
 - Applicant
 - Premises licence holder
 - Other Parties
 - Sub-Committee
- 19. The representative may then respond to any new issues raised.

Case for the 'other parties'

- 20. Those who have made representations will be invited to present their views.
- 21. If a spokesperson has agreed to speak on behalf of several people, all of those he/she represents may add any further points after.
- 22. Each other party (if permitted by, and via the Chairman) may then ask questions of the other party based on what they have heard. This will be in the following order:
 - Applicant
 - Premises licence holder
 - Sub-Committee
- 23. The other party may then respond to any new issues raised.

Discussion about conditions

24. If it appears to any party that one or more of the issues raised during the hearing could be dealt with by means of a condition attached to the licence, that person may put forward the suggestion(s) to the Chairman at this stage. All other parties are to be given an opportunity to comment and express a view on any proposed condition.

Summary

- 25. Any party wishing to summarise his or her views may do so, in the order in which they presented their case. This will usually be as follows:
 - Applicant
 - Premises licence holder
 - Responsible Authorities
 - Other Parties

The decision

- 26. The Sub-Committee will retire to reach a decision in private, accompanied by the Council's representatives from legal and member services.
- 27. Members of the Sub-Committee return. Any legal advice given in the absence of the parties will be repeated in public and all parties given an opportunity to respond before a decision is announced.
- 28. The Chairman to announce the Sub-Committee's decision if one has been made. This can include giving reasons (if finalised). If the Sub-Committee is minded to place on the licence additional conditions they may give the generals of the condition and the intention of them. Specific wording in line with the Sub-Committees direction may then be deferred to the Licensing Officer to prepare and send out in the decision notice.
- 29. The Council's legal officer will then outline the rights of appeal.
- 30. The decision and rights of appeal will be confirmed in writing by the licensing officer.

General guidance to attendees

RIGHTS OF A PARTY

As a party to the hearing, you are entitled to:

- Attend the hearing
- Be assisted or represented at the hearing by another person, whether or not that person is legally qualified
- Give further information in support of your application or representation in circumstances where the Licensing Authority has given you notice that clarification on a point is required
- Question any other party if given permission to do so by the Licensing Authority
- Address the Licensing Authority

FAILURE TO ATTEND THE HEARING

- If you or your representative are unable to attend the hearing, the hearing may proceed in your absence (in which case the Licensing Authority will consider the application, representation or notice made by you)
- Alternatively, the Licensing Authority may, where it is in the public interest, adjourn the hearing to another date and notify all parties

HEARING PROCEDURE

• The procedure to be followed at the hearing is contained in the document 'Protocol and Procedure for Licensing Sub-Committee Hearings'.

ADDITIONAL INFORMATION

Documents

- You may produce documents or other information in support of your application, representation or notice (as applicable) either before the hearing, or with the consent of all the other parties, at the hearing
- In considering the representations or notice made by you, the Licensing Authority may take into account any documents produced in accordance with this provision.

Submissions

 You must confine your submission at the hearing to the representations you have made within the statutory prescribed period. You may not raise new representations at the hearing.

Time

- There is no set time limit for verbal submissions at the hearing. The Chairman or Councils legal advisor may move the discussion on if you begin to repeat yourself or introduce points that are not relevant.
- Where a number of parties attending a hearing wish to make the same or similar points, the Chairman may invite parties to appoint a spokesperson (if they have not done so already). You will then be entitled to add anything you consider the spokesperson has omitted.

<u>Disruptive behaviour</u>

 Any person attending the hearing who is deemed by the Licensing Authority to be behaving in a disruptive manner will be required to leave the hearing.

DETERMINATION AND NOTIFICATION OF DECISION

- The Licensing Authority will try to make its decision on the same day as the hearing whenever possible
- The Licensing Authority will notify each party in writing of its determination and the rights of appeal

ADDITIONAL INFORMATION

Should you require any further information about the hearing process please contact the Licensing Authority on 01884 255255

Appendix C Pool of Licensing Conditions Licensing Act 2003

When preparing a new or variation application for a premises licence or club premises certificate, applicants are required to describe the steps they intend to take to promote the following four licensing objectives:

- the prevention of crime and disorder
- public safety
- the prevention of public nuisance
- the protection of children from harm.

Mid Devon District Council has produced this pool of licensing conditions to assist applicants in completing this section of their application and to promote a consistent approach in the wording of conditions. It is intended to provide a broad range of conditions that should cover most eventualities, however it is recommended that those persons wishing to host large one off events e.g. festivals, refer to the Council's Safety Advisory Group website: www.middevon.gov.uk/residents/community-safety/safety-advisory-group/ for specific information.

All premises licences and club premise certificates will be subject of mandatory conditions prescribed by the Licensing Act 2003. It is suggested that applicants examine the list of these which can be found on www.middevon.gov.uk/business/licensing/.

All further conditions imposed should be tailored to the particular circumstances of individual premises and determined on a case-by-case basis. They should reflect how applicants will promote these licensing objectives having regard to the nature and type of venue, proposed licensable activities, location, operating times, anticipated clientele etc. For example, if an application relates to a restaurant, the measures or controls required will be less than a nightclub or music festival.

The measures and controls which are appropriate to promote the licensing objectives should initially emerge from an applicant's own risk assessment. If it is then considered appropriate and necessary to apply these as conditions they should be translated to form part of the operating schedule for the premises. Any conditions, controls or restrictions that are offered by applicants in their operating schedule will be added to a licence or certificate and as such will govern the way in which licensed premises are managed. In the circumstances where words or phrases used in an operating schedule

are confusing, unenforceable etc., minor amendments will be made by the Licensing Authority to ensure conditions are clear and enforceable. Furthermore, the Licensing Authority will not impose conditions which it believes are duplicated in other legislation.

This pool of conditions is not intended to form an exclusive or exhaustive list of conditions which should be included on a licence or certificate. Applicants should consider offering conditions that are appropriate, necessary and proportionate in the circumstances of their particular application. Moreover, the pool does not restrict any applicant, responsible authority, or other person from proposing any alternative conditions, nor does it restrict the Council's Licensing Sub-Committee from imposing any reasonable condition on a licence it considers appropriate for the promotion of the licensing objectives (after representations have been received to an application and by way of a hearing).

Guidance states that conditions are important in setting the parameters under which premises can lawfully operate. As such applicants should consider whether conditions can be met and be mindful as to whether what they have offered is practical, realistic and enforceable. A breach of condition constitutes an offence for which those found guilty may face an unlimited fine and/or six months imprisonment.

Before an application is submitted we recommend that applicants contact any relevant responsible authorities (see www.middevon.gov.uk/business/licensing/ for contact details) to discuss their application. They may suggest conditions that should be considered prior to submission, which may reduce the likelihood of a responsible authority or member of the public submitting a representation (objection). Responsible authorities may contact you after the submission of your application to suggest amendments to your operating schedule, particularly if you have not contacted them previously.

Additional information on conditions can be found in the Section 182 guidance to the Licensing Act 2003 (www.gov.uk/government/publications/explanatory-memorandum-revised-guidance-issued-under-s-182-of-licensing-act-2003). Comments on the content and use of this pool of conditions are welcomed. Please contact the Licensing Team on 01884 255255 or alternatively email licensing@middevon.gov.uk.

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40	Seasonal timings	20

CONDITIONS RE	LATIN	NG TO THE PREVENTION OF CRIME AND DISORDER
I.Training	DI	All staff engaged in licensable activity at the premises will receive training and information in relation to the following (select from the following): i. The Challenge 21/25* (delete as appropriate) scheme in operation at the premises, including the forms of identification that are acceptable. ii. The hours and activities permitted by the premises licence / club premises certificate* (delete as appropriate) issued under the Licensing Act 2003 and conditions attached to the licence/certificate*(delete as appropriate). iii. How to complete and maintain the refusal register in operation at the premises (in relation to the sale of alcohol). iv. Recognising the signs of drunkenness. v. The operating procedures for refusing service to any person who is drunk, under-age or appears to be under-age, or appears to be making a proxy purchase. vi. Action to be taken in the event of an emergency, including reporting an incident to the emergency services. Training shall be recorded in documentary form and shall be regularly refreshed at no greater than (insert) intervals. Training records shall be made available for inspection and copying at reasonable times upon request of an authorised officer of a responsible authority.
2.Incident log	D2	Training records will be retained for at least 12 months. An incident log shall be kept and maintained at the premises which will include a log of the following, including pertinent details (select from the following): i. Any incidents of disorder or of a violent or anti-social nature ii. All crimes reported to the venue, or by the venue to the police iii. All ejections of patrons iv. Any complaints received v. Seizures of drugs or offensive weapons vi. Any faults in the CCTV system vii. Any visits by a responsible authority (under the Licensing Act 2003) or emergency service. Records must be completed within 24 hours of any incident, and will contain the time and date, the nature of the incident, the people involved, the action taken and details of the person responsible for the management of the premises at the time of the incident. The logs shall be kept for at least 12 months following the date of entry and be made available for inspection and copying upon request of an authorised officer of a responsible
3.Alcohol	D3	authority. With the exception of residents and their bona fide guests, no alcohol shall be consumed
Consumption		more than (insert) minutes after the permitted terminal hour for the supply of alcohol.
	D4	The consumption of alcohol on the premises shall cease at (insert hour).
	D5	Open containers of alcohol shall not be removed from the premises, except for consumption in any delineated external area as shown on the plan attached to the licence.
	D6	The sale and supply of alcohol for consumption in any outdoor area of the premises/off the premises* (delete as appropriate) shall be restricted to alcohol consumed at the outside tables and chairs shown on the licence plan, shall be by waiter or waitress service, served only to a person taking a table meal there and be for consumption by such a person as ancillary to their meal.
	D7	There shall be no consumption of beverages purchased from the premises in the

		designated smoking area.
	D8	There shall be no consumption of beverages purchased from the premises outside the
		premises.
	D9	There shall be no consumption of beverages outside the premises after (insert) hours.
	DIO	After (insert) hours no drinks are to be taken to the outside area and no consumption of
		drinks will occur after (insert) hours.
	DII	Clear and legible signage must be prominently displayed in the outside area specifying
		that no drinks are to be taken into this area after (insert) hours.
	DI2	Customers will not be permitted to remove from the premises any drinks supplied by
		the premises (alcoholic or otherwise) in open containers.
4.Management	DI3	There shall be no admissions or re-admission to the premises after (insert) hours.
Controls	D13	There shall be a personal licence holder on duty on the premises at all times when the
Controls	דוט	premises are authorised to sell alcohol.
	DIS	Outside of the hours authorised for the retail sale of alcohol and whilst the premises are
	פוט	
		open to the public, all alcohol within the premises (including alcohol behind the counter)
		must be secured in a locked store room or behind locked grilles, locked screens or
	DI6	locked cabinet doors so as to prevent access to the alcohol by both customers and staff.
	סוט	All alcohol on display will be in such a position so as not to be obscured from the constant view of the cashier / staff.
	D17	
F Nieterne of	DI7	An attendant shall be on duty in the cloakroom the whole time that it is in use.
5.Nature of Alcohol Sales	DI8	No super-strength beer, lagers, ciders or spirit mixtures of 5.5% ABV (alcohol by
Alconol Sales		volume) or above shall be sold at the premises, except for premium beers and ciders
	DIA	supplied in glass bottles.
	DI9	There shall be no self-service of alcohol on the premises.
	D20	There shall be no self-service of spirits on the premises, save for spirit mixtures less than
		5.5% ABV (alcohol by volume).
	D21	No single cans or bottles of beer or cider or spirit mixtures shall be sold at the premises.
	D22	No miniature bottles of spirits of 20cl or less shall be sold from the premises.
	D23	Retail sale of alcohol shall only take place from a fixed bar, no mobile dispense sales will
	 _	take place.
6.Door	D24	The number of SIA licensed door supervisors employed shall be in accordance with the
Supervisors		following ratio: A minimum of (insert number) door supervisors will be employed for the
		first (insert number) customers and one door supervisor for every (insert number)
		thereafter.
	D25	A minimum of (insert number) SIA licensed door supervisors shall be on duty at the
		premises at all times whilst it is open for business.
	D26	A minimum of (insert number) SIA licensed door supervisors shall be positioned at the
		exit(s) from the premises at closing time.
	D27	A minimum of (insert number) SIA licensed door supervisors shall be on duty at the
		entrance of the premises at all times until the premises have closed and all customers
	D20	have left.
	D28	All SIA licensed door supervisors shall wear distinctive clothing or insignia to clearly
		identify them as door supervisors. Door supervisors on duty at the entrance(s) shall
	D20	wear 'high visibility' clothing (such as a jacket or waistcoat).
	D29	All persons entering or re-entering the premises shall be searched by a SIA licensed door
		supervisor.
	D30	SIA licensed door supervisors engaged in searching persons shall be fully trained in the
	D 3:	use of their powers to do so.
	D31	Where searches of persons are undertaken SIA licensed door supervisors of both sexes
		will be on duty.
	D32	The following details for each door supervisor will be contemporaneously entered into a
		register kept for that purpose:
		I. Full name
		II. SIA licence/badge number, and registration number of any accreditation scheme
		recognised by the Licensing Authority (including expiry date of that registration

	1	
		or accreditation)
		III. The date and time they began their duty
		IV. The date and time they completed their duty
		V. The full details of any agency through which they have been allocated to work at the premises if appropriate
		The register shall be available for inspection and copying at all reasonable times by an
		authorised officer of a responsible authority.
		The register shall be kept at the premises at all times and be so maintained as to enable an authorised officer to establish the particulars of all door supervisors engaged at the premises during the period of not less than 12 months prior to the request.
	D33	All SIA licensed door supervisors will be provided with working radios to enable them to contact each other and the duty manager at the premises at all times whilst on duty.
	D34	SIA licensed door supervisors will be responsible for ensuring the safe, quiet and orderly
		dispersal of customers from the premises and the immediate vicinity of the premises.
	D35	Any queue to enter the premises which forms outside the premises must be supervised
		by SIA licensed door supervisors so as to ensure that it is orderly, there is no associated public nuisance, or obstruction to the public highway/footpath.
7.Substance	D36	A written drugs policy shall be in place and operated at the premises. It must detail the
Misuse		actions taken to minimise the opportunity to use or supply illegal substances within the
		premises. The policy must be made available for inspection and copying upon request by
		an authorised officer of a responsible authority.
	D37	Where door supervisors are used to search patrons as a condition of entry, a written
		drugs policy formulated in consultation with the Police will be in place. The policy will
		include an agreed procedure for the handling and retention of any article seized.
	D38	A structured training programme surrounding substance misuse will be in place. Training
		will be undertaken at (regular intervals/annually/ _ monthly intervals*) (delete as appropriate)
		for all staff that deal with persons who are in the possession of/or incapacitated through
		the use of drugs or the combined effect of drugs and alcohol.
		December will be an electrical detailing the time and date of substance arising the
		Records will be maintained detailing the time and date of substance misuse training, the
		people who received the training, and the name of the person delivering the training.
		Records will be available for inspection by an authorised officer of a responsible authority
		at all reasonable times. The records will be retained for at least 12 months.
	D39	A senior member of the management team at the premises must hold a National
		Certificate of Drugs Awareness qualification, run by the British Institute of Innkeeping or
		similar accredited body.
	D40	There must be at the premises a lockable drugs safe to which no member of staff, save
		the DPS or (insert) shall have access. All controlled drugs (or items suspected to be or to
		contain controlled drugs) found at the premises must be placed in this safe as soon as
		practicable. Whenever this box is emptied, all of its contents must be given to the police
		for appropriate disposal.
	D4I	Where a drug safe is available on the premises to deposit finds there will be in place a
		clear policy for the handling and packaging of seized items.
		Note: For premises with a suitable 'Drug Safe' the items secured within that safe are not
		considered as being in their possession
	D42	A clear and legible notice must be prominently displayed at all entrances to the premises
		advising those attending, that the Police will be informed if anyone is found in possession
		of controlled substances or weapons.
	D43	Appropriate security arrangements will be in place including toilet areas and other similar
		areas being regularly checked for evidence of drugs. The date and times of all checks will
		be recorded in a register kept for that purpose and be available for inspection and
		copying on request of an authorised officer of a responsible authority.

D44 Signage must be prominently displayed in the toilet areas advising patrons that checks for evidence of drugs are conducted regularly.

8.CCTV NOTE FROM LICENSING AUTHORITY ON IMPOSITION OF CONDITIONS SURROUNDING CCTV:

When considering the use of surveillance camera systems as part of the conditions attached to a licence or certificate, applicants and responsible authorities should have particular have regard to Guiding Principle One in the Surveillance Camera Code of Practice (June 2013) issued by the Home Office which can be found at:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/204775/Surveillance_Camera_Code_of_Practice_WEB.pdf

A blanket attachment of surveillance camera conditions is likely to give rise to concerns about the proportionality of such an approach and will require an appropriately strong justification and be kept under regular review. Applications in relation to licensed premises must take into account whether a requirement to have a surveillance camera system is appropriate in the particular circumstances of the case. For example, it is unlikely that a trouble-free community pub would present a pressing need such that a surveillance camera condition would be justified.

Guiding Principle One is shown below for information:

Surveillance camera systems operating in public places must always have a clearly defined purpose or purposes in pursuit of a legitimate aim and be necessary to address a pressing need (or needs). Such a legitimate aim and pressing need might include national security, public safety, the economic well-being of the country, the prevention of disorder or crime, the protection of health or morals, or the protection of the rights and freedoms of others. That purpose (or purposes) should be capable of translation into clearly articulated objectives against which the on-going requirement for operation or use of the systems and any images or other information obtained can be assessed.

In assessing whether a system will meet its objectives, and in designing the appropriate technological solution to do so, a system operator should always consider the requirements of the end user of the images, particularly where the objective can be characterised as the prevention, detection and investigation of crime and the end user is likely to the police and the criminal justice system.

A surveillance camera system should only be used in a public place for the specific purpose or purposes it was established to address. It should not be used for other purposes that would not have justified its establishment in the first place. Any proposed extension to the purposes for which a system was established and images and information are collected should be subject to consultation before any decision is taken

- The premises shall install operate and maintain a comprehensive digital colour CCTV system to the satisfaction of the Police and Local Authority. As a minimum, the system must: (delete / amend as appropriate)
 - I. Cover all public areas of the licensed premises including entry and exit points (the location of cameras can also be specified on the plan attached to the premises licence).
 - II. Record clear images permitting the identification of individuals, and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition.
 - III. Continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.
 - IV. Have a constant and accurate time and date generation.
 - V. Store recordings for a minimum period of 31 days with date and time stamping.

- VI. Viewable copies of recordings will be provided on request to police and local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 1998 (or any replacement legislation).
- VII. The CCTV system will be capable of downloading images to a recognisable viewable format.
- VIII. The CCTV system will capture a minimum of 4 frames per second.
 - I. The CCTV system will be fitted with security functions to prevent recordings being tampered with, i.e. be password protected.

The premises shall install, operate and maintain a digital colour CCTV system to the satisfaction of the Police and Local Authority. As a minimum, the system must: (delete / amend as appropriate):

- i. Cover all public areas of the licensed premises, including entry and exit points. This also includes any outside areas under the control of the premises licence holder. (The location of cameras can also be specified on the plan attached to the premises licence).
- <u>ii.</u> Record clear images permitting the identification of individuals and in particular enable facial recognition images (a clear head and shoulder image) of every person entering and leaving in any light condition.
- iii. Continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises.
- iv. Have a constant and accurate time and date generation.
- v. Store recordings for a minimum period of 14 days with date and time stamping.
- vi. Viewable copies of recordings will be provided on request to the police and local authority officers as soon as is reasonably practicable and in accordance with the Data Protection Act 1998 (or any replacement legislation)
- vii. The CCTV system will be capable of downloading images to a recognisable viewable format.
- viii. The CCTV system will capture a minimum of 4 frames per second.
- ix. The CCTV system will be fitted with security functions to ensure the integrity of the system and to prevent the tampering with and deletion of images (i.e. password protection).
- The CCTV system will be fully compliant with the guidance contained in the Information Commissioner's Office (ICO) guidance document https://ico.org.uk/for-organisations/guide-to-data-protection/cctv/ (or any renewed equivalent guidance which is subsequently issued).
- **D47** If the CCTV equipment (including any mobile units in use at the premises) breaks down

	the Licensing Authority and the Police must be informed as soon as is reasonably practicable. This information shall be contemporaneously recorded in an incident report register and shall include the time, date and means this was done and to whom the information was reported. Immediate steps must be taken to put the equipment back into action. The Licensing Authority and the Police shall be informed when faults are rectified.
D48	A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide an authorised officer of a responsible authority copies of recent CCTV images or data with the absolute minimum of delay when requested (in accordance with the Data Protection Act 1998 or any replacement legislation).



9. Restrictions	NI	The performance of live entertainment will be limited to a maximum duration of (insert)
on Live Music		hours inclusive of any breaks.
	N2	The performance of live entertainment will be limited to (one/two) evenings per (week / month).
10. Dispersal	N3	A written dispersal policy shall be in place and implemented at the premises to move
•		customers from the premises and the immediate vicinity in such a way as to cause
		minimum disturbance or nuisance to neighbours.
	N4	Clear and legible notices shall be prominently displayed at all exits requesting patrons to
		respect the needs of local residents and businesses and to leave the vicinity as quickly and quietly as possible.
	N5	When issues are identified approaches will be made to patrons, who will be asked not to
	113	stand around talking in the street outside the premises or any car park; and asked to
		leave the vicinity as quickly and quietly as possible.
	N6	Clear and legible notices shall be prominently displayed at the entrances to the premises
	110	advising that if patrons cause any disturbance or disorder admission will be refused as a
		result.
	N7	During the final hour of trading appropriate announcements will be made or images
		projected to remind patrons of the need to leave the premises quietly without causing
		annoyance, nuisance or disturbance to local residents and to advise patrons of any taxi
		free-phone or collection arrangements available upon the premises.
II. Speakers	N8	No speakers for amplification of music shall be placed on the outside of the premises or
· · · · · · · · · · · · · · · · · · ·		on the outside of any building forming a part of the premises.
	N9	The location and orientation of loudspeakers must be as specified on the attached
		premises plan.
	NI0	Speakers will not be located in the entrance lobby or (specify another location if
		appropriate) or outside the premises.
	NII	No music or speech shall be relayed via external speakers other than for events where
		the prior approval of the Licensing Authority has been obtained.
	NI2	All internal speakers shall be attached to independent wall linings and not to the ceiling.
	NI3	All speakers shall be mounted on speaker brackets that incorporate isolating rubber
		mounts.
12. Equipment &	NI4	Pneumatic tyres (or equivalent) will be fitted to any moving work equipment to be used
Deliveries		outside (e.g. bins, trolleys, roll cages etc.).
	NI5	Any moveable furniture will be fitted with rubber (or equivalent) feet.
	NI6	Regular maintenance will be carried out on all plant and machinery to ensure that noise
		disturbance from such sources is kept to a minimum.
	NI7	Any generator will be positioned away from residential premises and in the case of a
		mobile van positioned so that the vehicle acts as a screen.
	NI8	Where plant and machinery is likely to cause a noise problem it will be positioned in such
		a way that the building structure provides as much screening as possible for nearby
		noise-sensitive properties. Alternatively, or additionally, control measures such as acoustic
		enclosures, acoustic louvers, silencers, or additional acoustic screening will be considered.
	NI9	The handling of kegs, bottles cleaning equipment, bottle disposal and similar items shall
		not take place before (insert) hours or after (insert) hours.
	N20	No deliveries (in relation to licensable activities) to the premises shall take place between
		(insert) hours and (insert) hours.
13. Noise Levels		FROM LICENSING AUTHORITY ON IMPOSITION OF CONDITIONS COUNDING NOISE CONTROLS
	"Inque	libility" conditions have been bobular in the bast but have faced sufficient criticism in the courts to
		libility" conditions have been popular in the past but have faced sufficient criticism in the courts to
		ashed as invalid for lack of precision. Noise conditions are notoriously difficult to pre-empt and
		be applied only where professional advice has been obtained from Mid Devon District Council's Health Team. Such conditions will be strictly tailored to the premises in question and the concerns
		cultural return. Notal conditions with the Station (allocation the Otemises in Allestian Analthe Concerns

	may he	appropriate follows:
	N2I	Between (specify hours/ days), the noise climate of the surrounding area must be
	1441	protected such that the A- weighted equivalent continuous noise level (LAeq) emanating
		from the application site, as measured (specified distance (usually in metres, between the
		noise source and the receiver location(s)) from any facade of any noise sensitive premises
		over any [specify no. of minutes] period with entertainment taking place, must not
		increase by more than [specify dB tolerance (e.g. +3 dB, +5 dB, etc.)] as compared to the
		same measure, from the same position, and over a comparable period, with no
		entertainment taking place; and the un-weighted (i.e. linear) equivalent noise level (LZeq)
		in the 63Hz I/I-Octave band, measured using the "fast" time constant, inside any noise
		sensitive premises, with the windows open or closed, over any (specify no. of minutes)
		period with entertainment taking place, should show no increase as compared to the
		same measure, from the same location(s), and over a comparable period, with no
		entertainment taking place.
14. Point of	N22	A telephone number shall be made available and displayed in a prominent location where
Contact		it can be conveniently read from the exterior of the premises for local residents to
		contact in the case of noise-nuisance or anti-social behaviour by persons or activities
		associated with the premises. The telephone number will be a direct number to the
		management who are in control during opening hours. A record will be kept by
		management of all calls received, including the time, date and information of the caller,
		including action taken following the call. Records will be made available for inspection and
		copying by an authorised officer of a responsible authority throughout the trading hours
		of the premises.
	N23	The Premises Licence Holder or Designated Premises Supervisor shall be available at all
	1423	times during regulated entertainment and be responsible for cooperating and liaising with
15. Noise	N24	any responsible authority.
	INZ4	A noise limiting device (the specification and design to be agreed with Mid Devon District
Limiting Devices		Council's Environmental Protection Team) shall be fitted so that all live and recorded music is
		channelled through the device(s). The maximum noise levels will be set by agreement
		with Mid Devon District Council's Public Health Team and will be reviewed from time to
	NIGE	time as appropriate.
	N25	The noise limiting device must be fully functional and in proper working order at all times
	1107	during performances of live and recorded music.
	N26	If the noise limiting device breaks Mid Devon District Council's Public Health Team will
		be informed as soon as reasonably practicable. Equipment failures shall be repaired or
		replaced as soon as is reasonably practicable and without undue delay.
	N27	No performances of live and recorded music will proceed without the noise limiting
		device in proper working order.
	N28	All amplified sound sources (including live performances) from the premises will go
		through a noise limiting device.
	N29	The Premises Licence Holder or nominated person shall control the sound levels of the
		music/entertainment.
	N30	The Premises Licence Holder or nominated person shall ensure that the noise limiting
		device is sealed after commissioning, so that sound operators cannot override the system
		during the performance of live and recorded music.
	N31	A noise limiting device shall be used in relation to all sound amplification equipment used
		in line with the following:
		I. The noise limiting device shall be kept at the settings approved by the Council
		through an authorised officer of the Mid Devon District Council's Public Health
		Team on (Date)
		II. The noise limiting device shall be properly secured so that it cannot be tampered
		with
		III. The noise limiting device shall only be reset with the authority of Mid Devon
		District Council through an authorised officer of Mid Devon District Council's
		Public Health Team.
		IV. If deemed necessary, the noise limiting device shall be reset to a level approved
	ı	γ, σ

		by the Council through an authorised officer of Mid Devon District Council's
1/ D	N.33	Public Health Team within (insert) days of notification.
16. Doors,	N32	All external doors and windows shall be kept shut at all times when the premises are
Windows, &		open/during regulated entertainment. Doors may be opened for normal entrance and
Lobbies	1122	egress of people but must be shut immediately after.
	N33	All external emergency exit doors shall be fitted with sensor alarms and visible indicators
	NI24	to alert staff when doors have been opened.
	N34	Customers shall not enter or leave the premises from/by (insert specific entrances or exits)
	NIDE	except in the event of an emergency.
	N35	An (acoustic lobby / acoustic door / acoustic curtains/ acoustic door seals / automatic door
	N12.4	closer) must be installed (specify the location / define on plan).
	N36 N37	All external doors and windows shall be maintained in good order. All external doors and windows shall be acoustically glazed or suitably insulated to
	1437	minimise noise breakout from the premises. (Details of any such works will be specified to
		Mid Devon District Council's Public Health Team.)
	N38	Staff shall check prior to the commencement of regulated entertainment, and periodically
	1430	during regulated entertainment that all external windows and doors are shut.
	N39	The entrance/exit door(s) shall be fitted with a suitably constructed lobby and doors with
	137	automatic door-closers that are maintained in good working order to minimise noise
		break out from the premises.
	N40	Staff shall check that self-closing doors are not wedged open during regulated
	1110	entertainment.
17. Noise	N4I	While live or recorded music takes place regular monitoring of noise levels at the
Monitoring		nearest noise-sensitive locations shall take place. A record shall be kept of any
		monitoring, including:
		the date, time and location of the monitoring
		the name of the person monitoring
		any action taken
		any action taken
		Records shall be kept for at least 6 months following the date of entry and be made
		available for inspection and copying upon request of an authorised officer of a responsible
		authority.
	N42	Observations in the vicinity of the properties at (insert location), on at least (insert time
		period e.g. hourly) intervals between (insert) and (insert) whilst live music, karaoke or DJ's
		playing recorded music is taking place will be undertaken to establish whether there is a
		noise breakout from the premises.
		I. If the observation reveals noise breakout at a level likely to cause disturbance to
		the occupants of properties in the vicinity then the volume of music shall be
		reduced to a level that does not cause disturbance.
		II. A record of such observations shall be kept in a log for that purpose, the log
		shall be completed immediately after the observation detailing the time, location
		and duration of the observation, the level of noise break out and any action taken
		to reduce noise breakout.
		III. Such records must be made available for inspection and copying at all times upon
		request to an authorised officer of a responsible authority.
	N43	After (insert) hours noise levels in outside areas will be monitored and controlled to
		minimise any potential impact on local residents. Customers will be advised of the need
		to respect local residents where appropriate. Any patrons continuing to cause any
10 Cmalin-	NIAA	disturbance or disorder will be asked to leave the premises.
18. Smoking	N44	A designated and de-lineated smoking area will be allocated outside the premises.
Areas	N45	Suitable receptacles will be provided for cigarette litter within the designated smoking
	NI47	The ampling area shall be required by alcohold to ansure that all disconded ampling litter is
	N46	The smoking area shall be regularly cleaned to ensure that all discarded smoking litter is
	N147	removed and properly disposed.
	N47	The designated smoking area shall be for 'smoking only' and reasonable steps will be

		taken to prevent the consumption of any drinks in this area.
	N48	Steps shall be taken ensure that any patrons drinking and/or smoking outside the
	1440	premises do so in an orderly manner and are supervised by staff so as to ensure that
		there is no public nuisance or obstruction of the public highway.
	N49	Clear and legible notices shall be prominently displayed at any area used for smoking
	144	requesting patrons to respect the needs of local residents and use the area quietly.
	N50	Customers permitted to temporarily leave and then re-enter the premises to smoke
	1430	must be restricted to a designated smoking area defined as (specify location / mark on
		plan). No more than (insert number) of customers will be permitted to remain in the
		designated smoking area at any one time.
	NIFI	
	N51	The following conditions apply to the management of smoking areas within curtilage of
		the premises (select from the following):
		The area must be adequately monitored by SIA licensed door supervisors and
		I. The area must be adequately monitored by SIA licensed door supervisors and
		CCTV to ensure that patrons do not cause a nuisance, patrons do not obstruct
		access to adjoining premises and risk of crime and disorder in this area is
		controlled.
		II. Patrons must not be allowed to take drinks into the smoking area.
		III. The area must be provided with an adequate number of suitable ashtrays/bins,
		the use of which must be monitored by door staff.
		IV. The area must be regularly swept to remove cigarette ends.
		V. Arrangements must be made to prevent overcrowding or disorder on the (insert
		location), particularly if patrons exiting towards the smoking area whilst others
		are queuing for entrance in/on the (insert location).
		VI. A safety netting, mesh or screen (of a gauge that satisfies the enclosed space
		requirements as specified within the smoking legislation), shall be fitted and
		maintained in order to prevent objects being passed from the outside into the
		smoking area.
		VII. Any bottle or bin stores located near an external smoking facility shall be
		enclosed and secured.
		VIII. There shall be no furniture in the outside areas, with the exception of the
		appropriate wall mounted receptacles for tobacco waste materials.
		IX. The smoking area shall be thoroughly cleaned, provided with adequate lighting
		and painted so as to clearly designate this area as the smoking area.
		X. Staff shall be instructed to clean the smoking area and adjacent pavements of
		smoking-related litter before and after each period of use.
	N52	The smoking area shall be permanently monitored by SIA licensed door supervisors
		during opening hours. The amount of patrons in this area will not exceed (insert
		occupancy number) persons; and shall be monitored with (insert method of monitoring
		occupancy number) from a position (insert positions from which monitoring is to take place).
19. Restrictions	N53	Any outdoor areas to (the front/rear of) the premises must not be used by customers or
on Outside		staff after (insert) hours.
Areas	N54	Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke,
		shall be limited to (insert number) persons at any one time.
	N55	The (insert name of area i.e. beer garden, upper patio, etc.) shall only be open to customers
		(insert days) from (insert commencement time) until (insert end time). Clear and legible
		notices shall be prominently displayed in appropriate locations to ensure that this
		information is brought to the attention of patrons.
	N56	All outside areas must be closed and cleared of customers by (insert) hours. Adequate
		notices shall be displayed to inform patrons of this requirement.
	N57	After (insert) hours a SIA licensed door supervisor will be permanently placed in the
		(insert) area to monitor customers and prevent noise disturbance.
	N58	After (insert) hours the capacity in the outside rear area is limited to (insert) persons.
20. Taxi	N59	Where a specific taxi operator has been nominated for customers use the company's
Provision	137	telephone number will be advertised to customers. The operator will be advised that
. 101131011		drivers should arrive and depart as quietly as possible, should not sound vehicle horns as
	1	directs should at the and depart as quietry as possible, should not sound vehicle norms as

		a signal of their arrival or leave engines idling unnecessarily.
21. Reports &	N62	A detailed scheme of sound insulation works shall be submitted to and approved in
Schemes		writing by Mid Devon District Council's Public Health Team. The approved details shall
		be implemented in full prior to the commencement of the premises licence/club premises
		certificate* (delete as appropriate).
	N63	A report shall be submitted detailing and recommending a scheme of sound insulation
		works for the separating structure between the licensed premises and the (adjacent)
		residential use (above). The report shall consider: the potential for noise breakout from
		the building and the volume and nature of the music likely to be desired by the premises.
		The report shall be approved in writing by Mid Devon District Council's Public Health
		Team. All recommended works shall be completed prior to the commencement of the
		premises licence/club premises certificate* (delete as appropriate)
	N64	A report shall be submitted detailing the potential for noise from specify: (amplified music)
		(refrigeration) (heating) (ventilation) (air conditioning plant) (other)* (delete as appropriate) at
		the premises from affecting neighbouring noise sensitive properties at (insert address). If
		the assessment indicates that noise from the premises is likely to affect neighbouring
		noise sensitive properties then the report shall include a detailed scheme of noise
		mitigation measures. The report shall be approved in writing by Mid Devon District
		Council's Public Health Team. All recommended works shall be completed prior to the
		commencement of the premises licence/club premises certificate* (delete as appropriate)
22. Litter &	N65	All the rubbish produced by the premises shall be stored securely in a designated area or
Waste		in a bin with a tight fitting and lockable lid.
	N66	No advertisements of any kind (including placard, poster, sticker, flyer, picture, letter,
		sign or other mark) that advertises or promotes the establishment, its premises, or any
		of its events, facilities, goods or services shall be inscribed or affixed upon the surface of
		the highway or street furniture, or upon any building, structure, works, tree etc. not in
		the ownership or control of the Premises Licence Holder, or be distributed to the public.
	N67	All waste shall be properly presented and placed out for collection. No waste or
		recyclable materials, including bottles, shall be moved, removed from or placed in outside
		areas between (insert) hours and (insert) hours on the following day.
	N68	During the hours of operation of the premises, sufficient measures will be taken to
		remove and prevent litter and waste arising or accumulating from customers in the area
		immediately outside the premises (from building to edge of kerb *adjust as appropriate). This
		area shall be swept and/or washed, and litter and sweepings collected and stored in
		accordance with the approved refuse storage arrangements by close of business.
	N69	No collections of waste or recycling materials (including bottles) from the premises shall
		take place between (insert) hours and (insert) hours on the following day.
	N70	Sufficient measures must be in place to remove litter or waste arising from customers
		and to prevent such litter/waste accumulating in the immediate vicinity of their premises.
		Where necessary adequate measures must be in place to provide customers with
		sufficient receptacles for the depositing of waste materials such as food wrappings, drinks
		containers, smoking related litter etc.
	N7I	
	N72	All packaging provided with takeaway food must be marked in some way as to show its
		point of origin (i.e. the premises it is brought from).
	N73	Where a mobile unit is regularly removed from site, steps must be taken to ensure that
		site is properly cleaned and that any accumulations, surface grease etc. is properly
		cleansed and removed from the site.
23. Lighting	N74	The use of lighting in (specify area) shall cease at (insert) hours except for health and
5 5		safety or security reasons.
	N75	The windows and other glazed areas shall be fitted with heavy duty curtains or similar to
		prevent light breakout from strobe or other flashing lights equipment.
		Prevent light breakout nom strope of other hashing lights equipment.

CONDITIONS RELATING TO PUBLIC SAFETY		
24. Occupancy/ Capacity Limits	SI	No licensable activities shall take at the premises until the capacity of the premises has been determined by the Premises Licence Holder and the Licensing Authority has replaced this condition on the licence with a condition detailing the capacity so determined.
	S2	The maximum number of persons (including staff and entertainers) allowed at the premises shall not exceed (number).
	S 3	The maximum number of persons (including staff and entertainers) allowed at the premises shall not exceed (number), subject to the following maximum occupancies:
		For example [First Floor] [number] persons [Ground Floor] [number] persons
	S4	[Basement] [number] persons Seating for no less than (insert number) persons shall be provided in the premises at all times the premises are in operation.
	S 5	Seating for no less than (insert) % of the maximum occupancy shall be provided in the premises at all times the premises are in operation.
	S 6	The Premises Licence Holder or nominated person shall ensure that the accommodation limit(s) specified on the licence is/are not exceeded and shall be aware of the number of the people on the premises at all reasonable times. This information shall be immediately available on the request of an authorised officer of a responsible authority.
	S7	A suitable system must be in place to accurately indicate the number of customers (including staff, entertainers etc.) on the premises at any time.
	S 8	Adequate procedures must be implemented to ensure overcrowding (such as that which may cause injury through crushing) does not occur in any part of the premises.
	S9	Manual and automatic electronic number control systems shall be installed, used and maintained at the premises at all times the premises is open to the public. The number of persons permitted in the premises at any one time (including staff) shall not exceed (X) persons.
25. Sanitary Facilities	SIO	In respect of temporary sanitary facilities the servicing of sanitary accommodation must take place on a continuous basis throughout the event to ensure the sanitary accommodation is kept in a usable condition at all times when the public require it to be available.
	SII	In respect of temporary sanitary facilities the removal of sewage must take place hygienically and appropriately at the conclusion of the event or as required.
26. Lighting	SI2	In the absence of adequate daylight, artificial lighting in any area accessible to the public shall be fully operational whilst the public are present.
27. Air Conditioning	SI3	A suitable and sufficient air circulation and management system must be installed within the premises which will be used during regulated entertainment. (The purpose of this condition is to maintain a reasonable internal air temperature so as to avoid patrons or staff opening windows and doors to ventilate the premises. Additional conditions are in place to prevent the opening of windows and doors to minimise noise breakout).
28. Queuing	SI4	Barriers / guards will be available where queues for entry can be envisaged. These must be arranged so as to control patrons, keep the pavements clear, and ensure that queues do not impact on means of escape in case of fire.
	S15	Queuing outside the premises shall be restricted to a designated area located at (specify location).
	S16	Door supervisors will be properly briefed and trained to manage queues in a safe and efficient manner.
29. Glassware & Bottles	S17 S18	All drinks shall be served in plastic/paper/toughened glass or polycarbonate containers. All drinks shall be served in plastic/paper/toughened glass or polycarbonate containers from the (specify areas).
	SI9	All drinks shall be served in plastic/paper/toughened glass or polycarbonate containers during the following events or occasions (enter specified events).
	S20	Except for the sale of a bottle of wine for consumption with a meal in the (designate area

	of the premises), no bottles containing beverages of any kind, whether open or sealed, shall be given to customers on the premises whether at the bar or by staff service away
	from the bar.
S2I	No drinking vessel, glass or bottle may be taken from the premises.
S22	No customers carrying open or sealed bottles cans or other receptacles containing alcoholic liquor shall be admitted to the premises at any time that the premises are open to the public.
S23	The collection of glasses and bottles shall be undertaken at regular intervals to ensure there is no build-up of empties in and around the premises.
S24	Bottle bins shall be provided at the exit doors and staff shall take steps to prevent bottles and glasses being taken from the premises.
S25	Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

CONDITIONS RE	LATIN	IG TO THE PROTECTION OF CHILDREN FROM HARM
30. Proof of Age Scheme	СІ	All bar staff, supervisors and managers must be trained in the legality and procedure of alcohol sales, using the SWERCOTS on-line training pack (or equivalent), prior to undertaking the sale of alcohol and then at least every (insert) months. Training shall be
		signed and documented. Training records must be kept on the premises and be made available for inspection and copying to an authorised officer of a responsible authority on request. The documentation relating to training should extend back to a period of
		three years and should specify the time, date and details of the persons both providing
	C2	the training and receiving the training. There will be in place a written age verification policy in relation to the sale or supply of
		alcohol, which will specify a <i>Challenge 21 / 25* (delete as appropriate)</i> proof of age requirement. This means that staff working at the premises must ask individuals who appear to be under (21/25)* years of age, attempting to purchase alcohol, to produce identification. The only acceptable identification documents will be:
		- A photo driving licence
		- A passport
		- An identification card carrying the PASS hologram
		Unless such identification is produced the sale of alcohol must be refused.
		This policy will include documented steps taken to prevent adults from purchasing alcohol for or on behalf of children under 18.
	C 3	The premises shall display prominent signage indicating (at any point of sale) at the
		entrance to the premises/ in all areas where alcohol is located)* (delete as appropriate) that a Challenge (21/25) scheme is in operation.
31. Refusals	C4	An alcohol sales refusal register shall be kept at the premises and be maintained to
Register		include details of all alcohol sales refused. The register will include:
		i. the date and time of refusal
		ii. the reason for refusal
		iii. details of the person refusing the sale iv. description of the customer
		v. any other relevant observations.
		The refusals register will be made available for inspection and copying on the request of an authorised officer of a responsible authority.
		an authorised officer of a responsible authority.
		All entries must be made within 24 hours of the refusal.
32.	C5	Unaccompanied children (under insert age) will not be allowed upon the premises at any
Unaccompanied Children	C6	time. Accompanied children (under <i>insert age</i>) will only be allowed to remain on the premises
		between (insert) hours and (insert) hours.
	C 7	No person under the age of (insert age) years of age is permitted to enter or remain on
33. Till Prompt	C8	the licensed premises when alcohol is being sold or supplied All tills shall automatically prompt staff to ask for age verification identification when
System		presented with an alcohol sale.
34. Films	C9	Notwithstanding the mandatory condition imposed by Section 20 of the Licensing Act
		2003 (above) the exhibition of films pursuant to this licence/certificate* (delete as
		appropriate) will be restricted to films that have been classified as Universal (U) or Parental Guidance (PG) by the designated film classification body.
35. Nudity and	CI0	(Other than in hotel bedrooms) there shall be no striptease or nudity, except when the
Sexual		premises are operating under the authority of a Sexual Entertainment Venue licence.
Entertainment	CII	No person under the age of 18 will be permitted to enter or remain on the premises when any "specified activity" is taking place. Specified activities are:
		which any specified activity is taking place, specified activities at e.

	 Any live performance; or Any live display of nudity; Which is of such a nature that, ignoring financial gain, it must reasonably be assumed to be provided solely or principally for the purpose of sexually stimulating any member of the audience (whether by verbal or other means). Display of nudity means: In the case of a women, exposure of her nipples, pubic area, genitals or anus; and In the case of a man, exposure of his pubic area, genitals or anus
CI2	When any specified activity (as defined in condition C11) is taking place, all windows and doors of the premises which would allow those outside to see inside where the activity is to take place, must be blocked out.

36. Ordering	ОІ	Alcohol can only be ordered for delivery to a residential or business address and not to a public place.
	O 2	Alcohol can only be ordered for delivery to the person placing the order.
	О3	Full address details, including postcode, must be given when placing an online order for alcohol.
	04	At the time an online order for alcohol is placed a declaration will be required from the person placing the order that the person is over 18 years of age.
	O5	Customers will be reminded that it is a criminal offence for a person under 18 to purchase or attempt to purchase alcohol and that it is also an offence to purchase alcohol on behalf of a person under 18.
	O6	All licence conditions pertaining to the online sale of alcohol must be part of the 'Terms and Conditions' which must be displayed on the website or any other promotional material and expressly brought to the attention of the buyer at the time of ordering in particular the right and obligation of the driver to refuse delivery in specified circumstances.
37. Delivery	07	Delivery times for delivery of online orders of alcohol will be restricted between the following hours (insert hours).
	O8	Drivers will not deliver alcohol to any person anywhere other than at the residential address given when the order was placed.
	09	Alcohol will only be delivered to the person who placed the order and whose name appears on the credit/debit card (if used).
	010	Alcohol delivery will be refused if the driver considers the person receiving the delivery to be under the influence of alcohol or drugs.
	011	If a delivery driver considers the recipient of alcohol to appear under 25, recognised photographic identification (refer to mandatory conditions) will be requested and must be provided evidencing the recipient to be at least 18 years of age before any alcohol is handed over.
	012	Alcohol delivery will be refused if the delivery driver believes that the alcohol was purchased on behalf of another person who is not 18 years or over.
	013	When executing a delivery of alcohol only pre-ordered alcohol may be carried by the delivery vehicle.
38. General	014	All alcohol delivery drivers will be 18 years or over.
	015	All alcohol deliveries must be recorded contemporaneously by the driver in a legible log (kept at the premises for 12 months and available for inspection and copying on request of an authorised officer of a responsible authority) to contain: i. Name and address of person placing an order for alcohol ii. Full delivery address iii. Time and date alcohol delivered iv. Signature of the person taking delivery of alcohol v. Form of proof of age (where applicable) vi. If delivery refused, basis for refusal vii. Delivery person's name and signature
	016	A refusal/incident/accident book(s) must be kept at the licensed premises and in each delivery vehicle.
	017	Training surrounding the procedures for online alcohol orders and alcohol deliveries will be undertaken.
		Training shall be recorded in documentary form and shall be regularly refreshed at no greater than (insert) intervals. Training records shall be made available for inspection and copying at reasonable times upon request of an authorised officer of a responsible authority.

		Training records will be retained for at least 12 months.
0	20	No cash sales for alcohol purchased by an online method will be made.
		OR
		i. Cash orders for alcohol ordered by an online method will be limited to a maximum of £50 per order.
		ii. Alcohol delivery drivers will make only one delivery per trip. Having made a delivery the driver will return to (insert location). This will ensure that the driver never has more than £50 cash at any time.
		iii. Cash will be put into the glove/fixed security box of the delivery vehicle which will be locked by a key.
		iv. A photo will be taken by the driver of the customer's photo ID on all cash transactions. A record of the photos will be kept on a computer database. Terms and conditions will state that a picture will be taken of the ID
		provided on cash payments only and that there will be full compliance with the Data Protection Act (or subsequent relevant legislation).

GENERAL CONDITIONS		
39. Duplicate licences	GI	No licensable activities shall take place at the premises until premises licence/club premises certificate* (delete as appropriate and insert number) has been surrendered (and is incapable of resurrection).
40. Seasonal	G2	The premises may remain open for the sale of alcohol and the provision of late night
Timings		refreshment from the terminal hour for those activities on New Year's Eve through to the commencement time for those activities on New Year's Day.
	G3	On the morning that Greenwich Mean Time changes to British Summer Time one hour will be added to the terminal hour of any activities and to the closing time for the premises where the existing terminal hour for the activities and/or closing hour for the premises ends after 01.00hrs.

Appendix D



LICENSING ACT 2003

Code of good practice for licensed premises

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1.0 Introduction

- 1.1 As the Licensing Authority, we wish to assist applicants and licence holders in operating safe and enjoyable premises. We fully appreciate the positive impact that your premises can have on residents and visitors to Mid Devon and we are committed to:
 - Providing help and advice if you need it during the application process
 - Providing help and advice once a licence has been granted
 - Providing clear feedback to premises when issues have been identified (this may be following a complaint or an inspection) which sets out actions or processes that would be beneficial
 - Taking appropriate and required action in order to promote the four licensing objectives
- 1.2 We licence a variety of premises in Mid Devon, including breweries, village halls, pubs, off-licences, restaurants, members clubs, takeaways and night-clubs. The potential risks associated with these premises are all different and it is important to remember that your business is specific to you. Because of this, not all of the suggestions and advice in this document will apply to you directly. However, by reading this document, you will have a better idea of the potential issues you need to be aware of.

2.0 The Licensing Act 2003

- 2.1 The Licensing Act 2003 requires that all premises promote the four licensing objectives and although this code of good practice is not statutory, it does include practical information on how premises can demonstrate they are promoting the four licensing objectives. The four licensing objectives are:
 - The prevention of crime and disorder
 - Public Safety
 - The prevention of public nuisance
 - The protection of children from harm

3.0 Risks identified at your licensed premises

- 3.1 This document identifies some of the potential risks that you should consider and offers suggestions of good practice methods. It is important to remember that all premises are different and we recommend that you risk assess your own premises to decide what specific measures are relevant to you.
- 3.2 Additionally, you should also consider any one off or less frequent events you may hold that require additional safeguards in place to promote the licensing objectives.

4.0 Conditions on a licence

- 4.1 Since the introduction of the Licensing Act, knowledge on conditions has developed and it may be that some existing conditions on licences are no longer considered enforceable.
 However, it is important to remember that premises must still operate in a way that promotes the four licensing objectives, regardless of whether or not specific conditions are on the licence itself.
- 4.2 Conditions on a licence must be appropriate, precise, enforceable, proportionate and clear.

 Additionally, they must be tailored to the premises and cannot duplicate other statutory requirements.
- 4.3 The information in this document is not worded in such a way as to be applied directly on to a licence as conditions. The idea of this document is to promote good practice within premises regardless of conditions applied to a licence. However, you should be aware that if any of the best practice advice in this document is reflective of actual conditions on your licence then you need to comply with them.

5.0 How this code will be used and by who?

- 5.1 The information in this code of good practice should not be considered as standard requirements for all premises. It is very important that each premises is considered on its own individual merits and only relevant and required actions are requested and / or expected of them.
- 5.2 The document is broken down in to sections that cover each of the four licensing objectives. It is hoped that this allows specific areas of interest to be identified quickly.

Within these sections areas of risk are identified within a table, next to which are measures you may wish to consider addressing or implementing. Each potential good practice measure is then numbered to enable users of the document to reference.

Applicants and licence holders

- 5.3 It is important to take a proactive and preventative approach to managing a licensed premises as this will ensure problems either do not occur to begin with, or if they do, are dealt with quickly.
- Applicants should therefore read this document before submitting an application. It is considered a good starting point in assessing the potential risks of your premises. The identification of a risk will not necessarily warrant a condition on a licence. Additionally, licence holders should be familiar with this document as it will highlight any additional operational measures they may need to put in place.

The Licensing Authority and Responsible Authorities

- 5.5 This code is not a statutory document but it may be taken into consideration and used:
 - When offering advice to applicants pre-application
 - When offering advice to licence holders in general
 - As a starting point to dealing with licensed premises encountering problems, in order to promote the licensing objectives and address issues
 - When enforcement action is required as a result of continued issues with premises not promoting the licensing objectives i.e. reviewing a premises licence

Dealing with premises not promoting the four licensing objectives

- 5.6 Where problems or concerns are identified at a licensed premises this will be addressed as early as possible by the licensing authority. We aim to work in partnership with licence holders to address issues and we will offer guidance and advice where we can.
- 5.7 The Licensing Authority and Responsible Authorities will agree appropriate measures with licensed premises and this may include points within this code of good practice. This may be in the form of an 'action plan' and will provide a clear framework for actions to be

undertaken. The ultimate aim of this code and its application is to try and avoid the need for formal enforcement action such as a prosecution or review.

6.0 Due diligence, working practices and records to keep

- 6.1 In brief, due diligence is your ability to show that all reasonable steps to avoid committing an offence were taken. If you can demonstrate the positive action you have taken preventing the offence from occurring, you can site this as a defence should you need to.
- 6.2 One way to help demonstrate this can be through keeping (and maintaining) documents and records of certain safeguards that are in place. These include (but are not limited to):
 - Designated Premises Supervisor (DPS) sale of alcohol authorisation (example attached to this document as **Annex 1**)
 - Refusal / incident book (example attached to this document as Annex 2)
 - Age verification policy (example attached to this document as **Annex 3**)
 - Training log (example attached to this document as Annex 4)

7.0 <u>General – all four licensing objectives</u>

7.1 This section provides guidance on good practice for the general promotion of all four licensing objectives. Licensees and their staff have responsibility for the effective and safe management of their premises and training is a key element of this.

Risk	Good practice measure
Lack of knowledge or understanding of the Licensing Act	Well trained staff will contribute to well-run premises and ensure a responsible approach to the sale of alcohol, provision of entertainment and late night refreshment.
2003	2. Formal qualifications for your staff, either to a Personal licence level or to another appropriate standard recognised by bodies would be preferential.3. All staff should be advised of licensing law in writing
	before they are allowed to serve alcohol.4. Training should also be provided on premises specific policies relevant to the operation of the business.
	5. Staff should be briefed on licensing conditions that are attached to the premises licence and fully understand the terms of the licence.
	6. Records should be kept documenting the above training, including the names of people undertaking it and the date. These records should be made available for inspection by the Police and Licensing Authority.
Sharing of information locally	Participation in local Pubwatch schemes enables licence holders to share best practice and information about individuals that they should consider refusing entry to.

8.0 Prevention of crime and disorder

- 8.1 This section provides guidance on good practice for the prevention of crime and disorder from licensed premises.
- 8.2 The main causes of crime and disorder in licensed premises arise from inadequate security provisions, poor design and layout, the type of event being promoted, overcrowding and customers being drunk or under the influence of drugs. This can result in theft, conflict, violence and anti-social behaviour.
- 8.3 Alcohol can be a significant contributory factor to levels of crime and disorder in an area. Good management and good practice along with adequate physical controls can make an important difference to the level of alcohol related crime at premises. Such measures should be reflected in the operating schedule.

Risk	Good practice measure
Security in and	1. Emergency exits should be alarmed when the
around the	premises are open to the public so that staff are
premises	immediately notified of unauthorised opening or
	tampering.
	2. CCTV should be installed on the premises. The
	cameras should cover all public areas of the licensed
	premises, including entry and exit points. Additionally:
	a) The system should record the correct date and
	<u>time of images</u>
	b) Images should be in real time and stored on hard
	drive with the ability to copy disks for other
	agencies, such as the police (in accordance with
	the Data Protection Act 1998 or any replacement
	<u>legislation)</u>
	c) Images should be stored and accessible for a
	minimum period of 14 days
	d) Relevant staff should be trained in the

maintenance and operation of such systems with a record of kept of the date and name of the person trained. Records should be made available for inspection by the police or licensing authority

e) A trained member of staff should be on duty to operate the system whenever the premises are open

1.

- **2. CCTV** should be installed inside and outside the premises. The cameras should cover all internal areas accessible to the public and areas immediately outside the premises. Additionally:
- a) The system should record the correct date and time of images
- b) Images should be in real time and on hard drive with the availability to copy disks for other agencies, such as the police
- Images should be stored and accessible for a minimum period of 28 days
- c) Relevant staff should be trained in the maintenance and operation of such systems with a record of kept of the date and name of the person trained. Records should be made available for inspection by the police or licensing authority
 - d) A trained member of staff should be on duty to operate the system whenever the premises are open
- **3. External lighting** provides an obvious means of crime deterrence. Care should be taken so that lighting does not impact on neighbours.
- **4. Door staff and / or stewards** should be employed at the venue to supervise admissions and customers

inside the venue. Additionally:

- **5.** Any person performing the role of door supervisor must be licensed with the Security Industry Authority (SIA) and SIA badges must be clearly displayed when they are working
- **6.** Door staff should be easily identifiable by wearing a uniform, high visibility clothes or arm bands.
- **7.** Door staff should sign in to a register detailing their full SIA licence number, their name, contact details and the time and date that their duty commenced and concluded.
- **8.** Stewards and other staff at the premises should also be easily identifiable. Stewards should not be used for supervision of the door.
- 9. Daily staff briefing and debriefing will enable licence holders to improve working practices in their premises. These briefings can be informal but any problems identified and remedial action taken should be recorded with records kept on the premises.

Crime including conflict, violence or aggression in and around the premises

- 1. Proper management of the door will depend on the size and type of venue. The number of door supervisors should be determined by a risk assessment, taking into account the size of the premises and the type of crowd that the venue is likely to attract. If door staff are required, a minimum of two should be employed.
- 2. A door admissions policy including any age restrictions and searches should be well publicised on any promotional material and at the entrance of the premises itself.
- **3. Ejecting or refusing entry to persons** from the premises if they do not meet your admissions

standards or if they are known to be violent or aggressive. In such cases, an entry should be made in the incident log book.

- **4. Policy to manage capacity** should be adopted to prevent overcrowding and patrons possibly becoming aggressive through accidental jostling.
- 5. Alternatives to glass drinking vessels should be considered to prevent glassware being used as an assault weapon. Where alternatives are not used, a robust glass collection policy should be in place. This should include regular collections by staff and the prevention of glassware being removed from the premises.
- **6. Staff training** in conflict management should be provided to give them the knowledge and confidence to deal with difficult situations. Training should also cover dealing with, logging and reporting incidents if they occur.

Records should be kept of the date and name of the person trained. Records should be made available for inspection by the police and licensing authority.

Drugs and weapons being brought into the premises

- 1. A zero tolerance policy to the use of drugs and carrying weapons in the premises should be adopted. Posters can be displayed throughout the premises to remind customers of the zero tolerance policy, especially in the toilet areas of the premises.
- **2. Effective search policies** will minimise the opportunity for drugs and weapons to be brought into licensed premises.
- **3. Calling the police** if customers are suspected of being in possession of drugs or weapons. All staff must be made aware of this requirement.

4. Supervising toilet areas can be effective in discouraging drug selling or use. This could be checks by security or staff every 30 to 60 minutes and may include swabbing of surfaces. Where checks are conducted the time, date and findings should be recorded.

Removal of flat surfaces in toilet areas can reduce the likeliness of drug misuse.

5. Drug awareness training should be provided to all staff. A record should be kept of the date and name of the person trained. Records should be made available for inspection by the police or licensing authority.

Disorder from customers queuing to enter the premises or when leaving the premises

- 1. Reduce the potential for excessive queue lines with a well-managed and efficient door policy. Long queuing times can cause people to become agitated or aggressive. If searches are required, they should be conducted as quickly and effectively as possible.
- 2. A customer dispersal policy can minimise the potential for disorder from customers leaving the premises. The policy should clearly set out measures to avoid a mass exit at the end of the evening such as a gradual change in music style and increasing lighting levels.
- **3. Sufficient numbers of staff** should be available at the end of the evening to manage a controlled shut down of the premises and maintain good order as customers leave.
- **4. Staff training** in preventing disorder should be provided to give them the knowledge and confidence to deal with difficult situations. Records should be kept of the date and name of person trained. Records

should be made available for inspection by the poli	
or licensing authority.	

Customers getting drunk and drunken customers

- 1. Drinks promotions should be socially responsible and not encourage excessive drinking. A documented policy on responsible drinks promotions should be in place at the premises and should adhere to industry codes (i.e. the British Beer and Pub Association (BBPA) and The Portman Group). This is in addition to adherence with the mandatory licensing condition regarding irresponsible promotions.
- 2. Staff training on the effects of alcohol and how to spot early signs of customers becoming drunk should be provided to give them the knowledge and confidence to deal with drunken patrons.
- **3.** Staff should be aware of their responsibilities under the Licensing Act 2003 and be able to recognise appropriate 'cut off' points for serving potentially drunken customers, so as to reduce the likelihood of fights or aggressive behaviour.
- 4. Duty of care policy regarding persons suffering adversely from the effects of drink should be in place at the premises. The policy should clearly express that every effort will be made by staff to prevent patrons from deteriorating to an uncontrolled intoxicated extent. All staff must be briefed on the policy.
- **5. Drink-aware posters** can be displayed in the premises to remind customers of the unit content in alcoholic drinks and the safe alcohol consumption limits.

9.0 Public safety

- 9.1 This section provides guidance on good practice for the promotion of public safety at licensed premises.
- 9.2 The carrying on of licensable activities, in particular the sale of alcohol and certain forms of entertainment can increase the risks to the safety of the public (including performers) attending licensed premises.

Risk	Good practice measure	
General safety of staff and customers	 A Full risk assessment taking into account public safety should be carried out at the premises to identify potential hazards posed to staff or customers and setting out precautions to manage the hazards. Templates can be found on the Health and Safety Executive website and on the Communities and Local Government website. Furthermore: a) The risk assessment should be regularly reviewed, (at least every 12 months) 	
	 b) All staff should be made aware of the risk assessment and precautionary measures to take c) A copy of the risk assessment should be kept at the premises and made available for inspection 2. Trained first aider(s) with a recognised qualification should be on duty when the premises licence is in use. 	
	 S. First aid room or quiet room should be made available to anyone requiring medical attention. J. Temperature levels and humidity in venues should be controlled for the comfort and safety of customers. An environment that is too hot or too cold can make customers irritable. In larger venues where people are dancing air condition can be used. 	

1. A policy to manage the capacity should be adopted to Overcrowding prevent overcrowding and localised overcrowding. Additionally: a) The use of electronic clocking systems, clickers, ticket sales or head counts may be appropriate b) Consideration should be given to deliberately running below capacity to afford a comfort factor to your patrons. Accumulation 1. A glass collection policy (if glass is used) should and disposal of include provisions for regular collection of glassware by staff and the prevention of glassware from being glasses / taken into external areas. Glassware should not be drinking vessels allowed to accumulate or cause obstruction. 2. Perimeter checks should be made outside the premises for any glasses or bottles. All staff must be made aware of the glass collection policy and their responsibility for the task. 3. Spillages and broken glass should be cleaned up immediately to prevent floors from becoming slippery and unsafe. **4.** The use of plastic or polycarbonate glasses may be appropriate. Drug use or 1. A zero tolerance policy to the use of drugs in the drink spiking premises should be adopted. **2. Posters** can be displayed throughout the premises to remind customers of the zero tolerance policy. **3.** A duty of care policy regarding persons suffering adversely from the effects of drugs should be in place at the premises. The policy should include drug awareness training for all staff so that they can recognise the effects of controlled drugs and provide

- medical attention where necessary. All staff must be briefed on the policy. A record should be kept of the date and name of person trained.
- **4. Prevent the possibility of drink spiking** by offering various anti drink spiking products to customers.
- 5. If a customer suspects that their drink has been spiked, you should report it to the police immediately. A process for this should be clearly set out in your duty of care policy.

Safety of customers when leaving the premises

- **1. 'Chill out' area** should be provided. This should be cooler and quieter than the rest of the venue.
- 2. First Aid Room may also be made available.
- **3.** A 'chill out' or wind down period at the end of an evening can ensure a slow dispersal from the premises allowing door staff to gain a handle on problem individuals.
- **4. Provision of food and non-alcoholic drinks** during a chill out period can be effective in allowing customers to sober up before leaving the premises.
- **5.** Increased lighting inside the premises should be considered towards the end of an evening to affect the alertness of customers before they leave the premises.
- **6. Increased external lighting** particularly in car parks under the direct control of the licence holder will provide added safety for customers as they leave the premises. Care should be taken so that lighting does not impact on neighbours.

10.0 Prevention of public nuisance

- 10.1 This section provides guidance on good practice for the prevention and management of public nuisance from licensed premises.
- 10.2 Where entertainment or other potentially noisy activity is planned, a noise assessment should be carried out. For some premises, the assessment will need to be carried out by a suitably qualified consultant.
- 10.3 Consideration should be given to the structure and layout of the premises and equipment both internally and externally, to ensure that the premises are fit for purpose. Sound attenuation measures can include wall linings, acoustic curtains and acoustic treatment to mechanical ventilation or air conditioning systems. Consideration should also be given to historical noise problems at the premises with measures put in place to prevent them from recurring.
- 10.4 Licence holders should have clear documented policies and procedures in place which identify all public nuisance risks associated with their premises and measures implemented to prevent, manage and respond to those risks. Licence holders should also engage with local residents and businesses on a regular basis to ensure that they are being good neighbours and dealing with problems as they arise.

Risk	Good practice measure		
Entertainment and crowd noise	1. A noise management policy should be in place that sets out sound attenuation measures to prevent or control music, singing and speech noise breakout from the premises.		
	2. It may be necessary to have an assessment undertaken by an acoustic consultant and base the policy on this.		
	3. All staff should be trained on the content of the policy to ensure a commitment to good noise management. A record should be kept of the date and name of person trained and made available for inspection by		

- the licensing authority or environmental health responsible authority.
- **4.** DJs, event promoters or other entertainment providers should be made aware of the policy in advance of any performance.
- **5. Windows and doors should be kept closed** whilst the premises licence is in use to prevent noise breakout. Ventilation should be provided by mechanical means.
- **6. Windows should be sound insulated**. Emergency exits should be sealed acoustic doors. A lobbied area should be provided at the entrance and exit to the premises. Doors should be fitted with self-closing devices.
- 7. Sound limiting device should be installed, set and sealed at a level approved by an acoustic consultant. The sound limiting device should be used at all times that relevant regulated entertainment is taking place, including all externally promoted events. Only the premises licence holder or a nominated deputy and the designated premises supervisor should have access to the sound limiting device.
- **8. Locate entertainment facilities** such as DJ booth, stage and loud speakers away from doors and windows. Rubber speaker mounts can be used to minimise structure borne noise.
- 9. Methods for monitoring noise should be included in a noise policy. Methods could range from simple perimeter checks and listening tests by the licence holder/staff to a detailed measurement taken by a qualified consultant using sound measuring equipment. Noise monitoring should actively be carried out on a regular basis and in particular when a

new form of entertainment is introduced at the premises, when alterations are made to the premises or when a complaint is made about the venue.

- 10. A log book should be kept of any noise monitoring carried out, the findings and any action taken. The log should indicate whether it was routine noise monitoring or the result of a complaint. The log book should be made available for inspection by the licensing authority or environmental health as a responsible authority.
- 11. A contact telephone number should be made available to local residents and businesses which they can use to report noise disturbances to a responsible person at the venue. The phone line should be available at all times the premises are open.
- **12.** Reduce the potential for excessive queue lines with a well-managed and efficient door policy.
- **13. Long queues** should be avoided and any queues should be directed away from residential properties.
- 14. Queues should be actively managed by door staff, especially later in the evening, to keep noise to a minimum. Rowdy behaviour from people outside should not be tolerated. Door staff should refuse entry to anyone behaving in an anti-social way.

Noise in external areas such as beer gardens or smoking areas

- 1. Customer dispersal policy can minimise noise disturbance to local residents from customers leaving the premises. A policy should clearly set out measures to avoid a mass exit at the end of the evening.
- 2. A gradual change in music style and reduction in volume, for example quiet or mellow music towards

- the end of an evening and increasing lighting levels can help to reduce the potential for rowdy behaviour.
- **3. Sufficient staff** should be available at the end of the evening to manage a controlled shut down of the premises and maintain good order as customers leave.
- **4. Display prominent notices** close to the exit doors, requesting patrons to leave the premises quickly and quietly.
- 5. Display notices in car parks reminding patrons that they are in a residential area and to leave quickly and quietly and not to slam doors, rev engines, sound horns or play loud music.
- **6. Make announcements** at the end of an evening, requesting patrons to leave the premises and area quickly and quietly.
- 7. Steps should be taken to ensure that any taxi operators used and all their drivers are aware that they should arrive and depart as quietly as possible and should not sound their horns or leave engines idling unnecessarily.
- **8. Display prominent signs** in external areas such as beer gardens and forecourts asking customers to keep noise to a minimum.
- **9.** Restrict the use of external areas after a certain time if premises are in a residential area.
- **10. Door supervisors or staff** should regularly monitor and manage external areas to ensure that customers are not causing a disturbance to local residents.
- **11. Limit the number of smokers** permitted outside at any one time after a certain time.

- **12. Discourage smokers** from loitering outside by not permitting them to take their drinks with them and removing external furniture after a certain time.
- **13.** Locate smoking areas away from residential premises.
- **14.** Do not permit customers to congregate on and block the public highway to passers-by.

Noise and disturbance caused by deliveries, collections and waste disposal

1. Commercial deliveries, collections and storage/ disposal of waste, including beer deliveries, refuse collections and storage / disposal of waste and recyclables in external areas should be restricted to normal working hours between 8am and 7pm Monday to Friday.

Litter and waste around the premises

- **1. Flyers should not be distributed outside the premises** by the licence holder or any staff employed by the licence holder.
- **2. If flyers are distributed** they should be littered picked at the end of trading.
- **3. Procedures should be in place** for the prompt collection of street litter generated by the premises for example flyers, cigarette butts or food wrappers.
- **4. Regular patrols** of the area outside the premises should be undertaken by staff to clear any litter attributable to the premises.
- **5.** Use wall or floor mounted cigarette bins in designated smoking areas for customers.

11.0 Protection of children from harm

- 11.1 This section provides guidance on good practice for the protection of children from harm at licensed premises.
- 11.2 The carrying on of licensable activities in particular the provision of alcohol and some types of entertainment can increase risks of harm to children attending licensed premises or in the local vicinity.
- 11.3 Licence holders should have clear documented policies and procedures in place which identify all age restricted risks at their premises and measures implemented to prevent, manage and respond to those risks.

Risk	Good practice measure
Children accessing licensed premises	 A documented policy setting out measures to protect children from harm should be in place at the premises. The policy should consider all activities associated with the premises including the sale of alcohol and the provision of regulated entertainment and when children should be allowed on or restricted from the premises. All staff including door staff and bar staff should be trained on the policy. Restrict access to children depending on the nature of the business and / or circumstances. The admission of children can be restricted up until a specified time in the evening. The admittance of children can only be permitted if they are accompanied by an adult.
Underage sales of alcohol	 Operate a strict 'No ID – No Sale' policy. A 'Challenge XX' scheme serves as a reminder to staff of the need to be vigilant in preventing underage sales and to customers that it is against the law for anyone under 18 to purchase alcohol.

- 2. 'Challenge 25' scheme gives staff additional support and encouragement to ask for ID from any person appearing to be under 25 years of age to prove that they are over 18.
- **3. Only accept photographic** driving licences, passports or PASS (Proof of Age Standards Scheme) cards approved as means of ID.
- **4. Use till prompts** to remind staff to ask for proof of age.
- **5. Prominently advertise the scheme** in your premises so that customers are aware, in particular, display proof of age signs at the point of sale.
- **6. Display posters at the premises** stating that it is an offence to purchase alcohol on behalf of an underage person (proxy sales).
- 7. **Keep a refusals book** (or refusal button on EPOS Electronic Point of Sale) on the premises and ensure it is completed whenever a sale is refused to a person who cannot prove they are over the age of 18.
- 8. The book should contain the date and time of the incident, a description of the customer, the name of the staff member who refused the sale, and the reason the sale was refused. The book should be made available to Police and Licensing Authority on request. The book should be reviewed on a regular basis to see if any patterns emerge.
- **9. Staff training** in the age related sections of the Licensing Act 2003 should be provided to all door, bar and till staff. This includes the ability to competently check customers' identification where necessary. A

	record should be kept of the date and name of person trained.	
Access to age	1. Adequate provisions for restricting children from	
restricted films.	viewing age restricted films should be in place at the premises. Staff should be trained to check ages at point of sale and prior to entry to a screening room to ensure that admission of children to films is in accordance with the recommendations of the British Board of Film Classifications (BBFC) or the Local Authorities classification.	

ANNEX 1: Designated Premises Supervisor (DPS)

Sale of alcohol - staff authorisation form (example)

I,				
alcohol. I can confirm these persons have been made aware of his/her legal responsibilities under the Act.				
Signed:	_Print Name:	Date:		
 We sign below in the knowledge that it is an offence to: Knowingly sell, attempt to sell or allow the sale of alcohol to a person who is drunk. Sell alcohol to a person under 18 years of age. Allow licensable activities to be conducted otherwise than in accordance with the premises licence and the conditions it contains. 				
I also understand that I require individuals who appear to me to be under 18 years of age (or any older age as may be specified in the premises licence holders age verification policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.				
Signed:	Print Name:	·	Date:	
Signed:	Print Name:		Date:	
Signed:	Print Name:		Date:	

ANNEX 2: Refusal / Incident Book (example)

Date	Time	Product	Reason for Refusal / Description of incident	Description of Person / Action taken	Name and Signature	Date record checked and signed by DPS
Example 01.01.2018	19:32	Pint of Carlsberg	Refused sale: Customer unable to supply proof of age on request.	Female, blonde approx. 16 years of age, red jacket.	John Smith (Signature)	05.01.2018 (signature)
<u>Example</u> 13.02.2018	16:52	Double Whiskey	Refused sale to customer who was drunk. Customer reacted to refusal by shouting at staff members. Was asked to leave store and police called.	Male, early 40's, Grey t- shirt, jeans and beard.	Sarah Jones (signature)	15.02.2018 (signature)
D 2						
) 3 7 7						
•						

ANNEX 3: Premises Age Verification Policy (example)

	me and address of premises:
••••	
Na	me of premises licence holder:
Na	me of designated premises supervisor:
1.	The premises licence holder must ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol. This must as a minimum require individuals who appear to the responsible person to be under the age of 18 years of age (or under the age specified in any applicable Challenge 21 / 25 policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth, and a holographic mark. This can include, for example:
	 A photo card driving licence A passport A proof of age card bearing the PASS hologram
2.	For the purposes of this policy the following are considered to be responsible persons:
	 the holder of the premises licence; the designated premises supervisor; a person aged 18 or over who is authorised to allow the sale or supply of alcohol by an under 18; or a member or officer of a club present on the club premises in a capacity which enables him or her to prevent the supply in question.
3.	The premises licence holder must ensure that staff (in particular staff who are involved in the supply of alcohol) are made aware of the existence and content of this age verification policy.
	Signed (Premises licence holder)
	Date

ANNEX 4: Training log (example)

NAME:					
SUBJECT:	 The Licensing Act 2003 The promotion of the licensing objectives The premises licence activities The premises licence conditions DPS Authorisations The premises age verification policy The refusals/incident book 	 How to deal with difficult customers Noise Impact Assessment Drugs Policy Dispersal Policy Health and Safety in the workplace First Aid Emergency Evacuation Procedures 			
	 Offences under the Licensing Acc 2003 				
Relevant	List any documents or policies that have been included in the training.				
training	Examples may include:				
material:	Any internal policies / document	• The Licensing Act (relevant parts)			
	• Section 182 Licensing Act Guidance	Best practice advice			
l, have read and fully understand the attached documents.					
Date	Managers s	ignature			
Training review information:					
Review 1 Notes:					
Date:	Staff signature: Managers signature:				
Review 2 Notes:					
Date:	Staff signature:	Managers signature:			



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **REGULATORY COMMITTEE** held on 9 October 2018 at 11.45 am

Present Councillors

R J Chesterton, Mrs F J Colthorpe, D R Coren, Mrs G Doe, K Busch, L D Taylor, R Wright, S G Flaws and A Bush

Apologies

Councillor(s) T G Hughes and D J Knowles

Also Present

Councillor(s) P J Heal and C J Eginton

Also Present

Officer(s): Kathryn Tebbey (Group Manager for Legal Services and

Monitoring Officer), Jeremy Pritchard (Lead Officer Commercial Team), Thomas Keating (Lead Licensing Officer) and Carole Oliphant (Member Services Officer)

1 ELECTION OF CHAIRMAN (CHAIRMAN OF THE COUNCIL, P J HEAL, IN THE CHAIR) (00.39.21)

RESOLVED that Cllr D Coren be elected Chairman of the Regulatory Committee for the municipal year 2018/19.

(Proposed by Cllr G Doe and seconded by Cllr K Busch)

Cllr D Coren then took the Chair.

2 **ELECTION OF VICE CHAIRMAN (0040.57)**

RESOLVED that Cllr G Doe be elected Vice - Chairman of the Regulatory Committee for the municipal year 2018/19.

(Proposed by Cllr D Coren and seconded by Cllr K Busch)

3 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00.41.40)

There were no declarations made

4 APOLOGIES AND SUBSTITUTE MEMBERS (00.42.29)

Apologies received from Cllr T G Hughes and Cllr D J Knowles

5 **PUBLIC QUESTION TIME (00.43.00)**

There were no members of the public present

6 **MINUTES (00.43.34)**

The minutes of the previous meeting were approved as a true record and signed by the Chairman

7 ENFORCEMENT UPDATE (00.45.24)

The Group received a verbal update from the Lead Licensing Officer who explained that there had been 43 inspections of vehicles this year and that the overall standard was good with only a few issues like dirty vehicles being highlighted. He explained the importance of proactive inspections.

There had been four hearings this year with two applicants being refused, one being granted and with one the existing licence was upheld.

The Lead Licensing Officer explained the new process in which a Licensing Officer would now give the Sub Committee Members a recommendation on how to proceed with a hearing. He further explained that Members did not have to go with the recommendation but it would be linked to policy.

There was a general discussion on how the new process had worked for the Members present at the last Sub Committee hearing and they explained that it was very positive and helpful.

The Lead Licensing Officer was thanked for his update.

(The meeting ended at 11.57 am)

CHAIRMAN

REPORT TO FULL COUNCIL 24TH OCTOBER 2018

Mid Devon and the Local Industrial Strategy

Cabinet Member(s): Clive Eginton – Leader

Responsible Officer: Stephen Walford – Chief Executive

Reason for Report: The Heart of the South West Local Enterprise Partnership (HotSW LEP) area has been designated by government as one of the 'Wave 2' areas for the development of the Local Industrial Strategies (LIS) that will shape future activity and plans supporting enhanced and accelerated productivity across the HotSW geography.

Ultimate approval for the LIS rests with the LEP, but to demonstrate alignment with partners across the area it is proposed that this is signed off by the statutory Joint Committee. The powers of this committee are extremely limited, so approval needs to be sought from Council to allow Mid Devon to vote on this item at the Joint Committee.

RECOMMENDATION:

- 1. That Council agrees to delegate the partnership approval of the Local Industrial Strategy to the Heart of the South West Joint Committee (Council's vote vesting through the Leader as the representative on that body).
- 2. That the approval of any Mid Devon-specific input or content to the LIS is delegated to the Chief Executive in consultation with the Leader.
- 3. That the update report being prepared by the HotSW Joint Committee Programme Management Office is shared with the Cabinet and the Council as it becomes available.

Relationship to Corporate Plan: The Local Industrial Strategy has the potential to influence across all Corporate Plan Priorities, however it is most clearly and closely aligned to the Economy priority and the objectives surrounding the attraction of businesses, the support and facilitated growth of existing businesses, and the overarching economic vitality of the district.

Financial Implications: None arising from this report.

Legal Implications: The HotSW Joint Committee is a Joint Committee of the local authorities across Devon and Somerset that comprise the HotSW area and established under Sections 101 to 103 of the Local Government Act 1972 and all other enabling legislation to undertake the following:

The key purpose of the Joint Committee is to be the vehicle through which the HotSW partners will ensure that the desired increase in productivity across the area is achieved.

The Committee is a single strategic public sector partnership providing cohesive, coherent leadership and governance to ensure delivery of the Productivity Strategy for the HotSW area. The specific objectives of the Joint Committee are to:

- Improve the economy and the prospects for the region by bringing together the public, private and education sectors;
 - Increase our understanding of the economy and what needs to be done to make it stronger:
 - Improve the efficiency and productivity of the public sector;
 - Identify and remove barriers to progress and maximise the opportunities/benefits available to the area from current and future government policy.

Risk Assessment: Given the participation in the Joint Committee as one of the constituent Local Authorities, the main risks are around failing to participate actively in this or any other related process, thus manifesting a failure of sub-regional or regional awareness of Mid Devon's specific economic and productivity concerns. The risk from failing to participate is most likely to be a loss of regional influence and an inability to draw attention to Mid Devon's economic needs (across such areas as productivity, skills, infrastructure and related inward investment). It would also weaken the Greater Exeter proposition, recognising that strengthening Exeter and the surrounding area as a regional economic powerhouse will also confer significant advantages to Mid Devon's residents and businesses.

Equality Impact Assessment: No adverse impact on any protected groups.

1.0 Overview

- 1.1 The Department for Business, Energy and Industrial Strategy has announced that the Heart of the South West (HotSW) covering Devon, Plymouth, Somerset and Torbay, is in the second wave of areas to benefit from working with the Government to develop their Local Industrial Strategies (LIS).
- 1.2 HotSW is one of six areas to get this vote of confidence which means the Government will be investing more to raise productivity and prosperity in these localities. The HotSW Local Enterprise Partnership and the HotSW Joint Committee will drive forward the Local Industrial Strategy and oversee its delivery.
- 1.3 The aim of Local Industrial Strategies is to put local people and businesses in the driving seat, allowing local leaders to harness the strengths of their own areas in a targeted approach.
- 1.4 On 5th October 2018, the HotSW Joint Committee approved a set of recommendations as part of a Governance Update report (agenda item 9 in the background papers).
- 1.5 One of the recommendations approved by the Joint Committee recommended that constituent authorities (of which Mid Devon is one) delegate approval of the Local Industrial Strategy (LIS) to the Joint Committee.

2.0 Approvals Sought

2.1 The existing governance arrangements, and delegations given to the HotSW Joint Committee as it currently stands, are extremely limited. An additional

- approval of Council is thus needed to empower the Leader to vote on such an item at the Joint Committee.
- 2.2 While the ultimate responsibility for approving the document rests with the Local Enterprise Partnership (LEP), the validity and positioning of the document would be immeasurably strengthened by being agreed by all constituent authorities in addition to the LEP.
- 2.3 As work on drafting/finalising the document is undertaken, there may be scope, opportunity or requirement for Mid Devon to influence this and provide additional content as appropriate. It is therefore suggested that delegated authority be given to the Chief Executive in consultation with the Leader to provide such content and seek such influence as may be possible.
- 2.4 The Joint Committee recommendations also created the obligation for the Programme Management Office to prepare a report detailing the work of the Joint Committee over the last 6 months. It is proposed that this is brought back to Cabinet and Council in due course to ensure that all members are kept informed of progress and activity at this sub-regional and regional level.

Contact for more Information: Stephen Walford, Chief Executive.

Circulation of the Report: All Members

List of Background Papers:

Heart of the South West Joint Committee Webpage:

http://www.hotswjointcommittee.org.uk/

Heart of the South West Joint Committee Papers - 5th October 2018:

http://democracy.somerset.gov.uk/ieListDocuments.aspx?Cld=357&Mld=767&Ver=4

